

PharmacAl

Case: Digital Pharmacy

Digitalization of Business Processes in Healthcare
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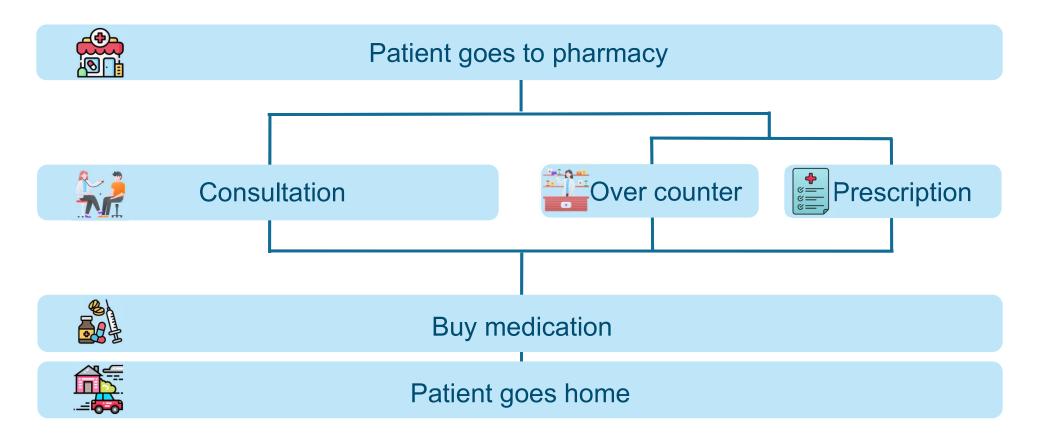
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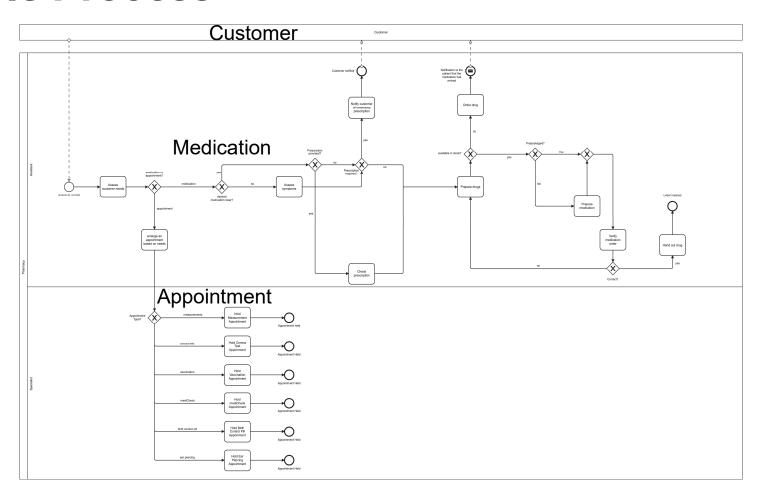


Use Case



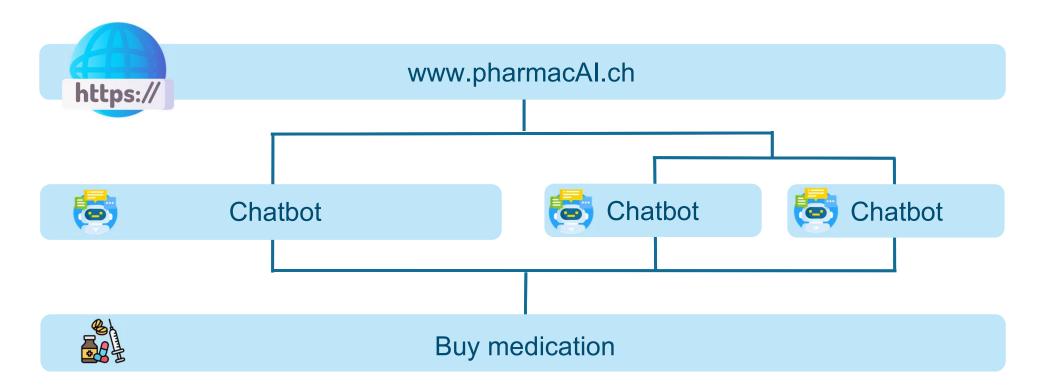


As-Is Process





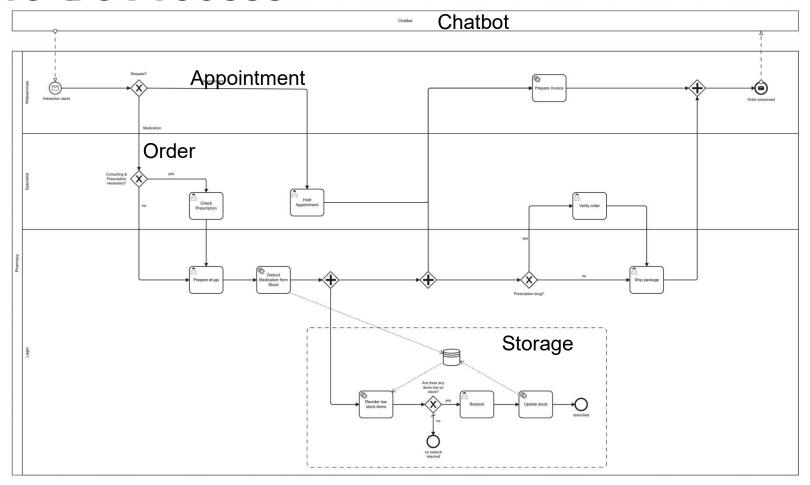
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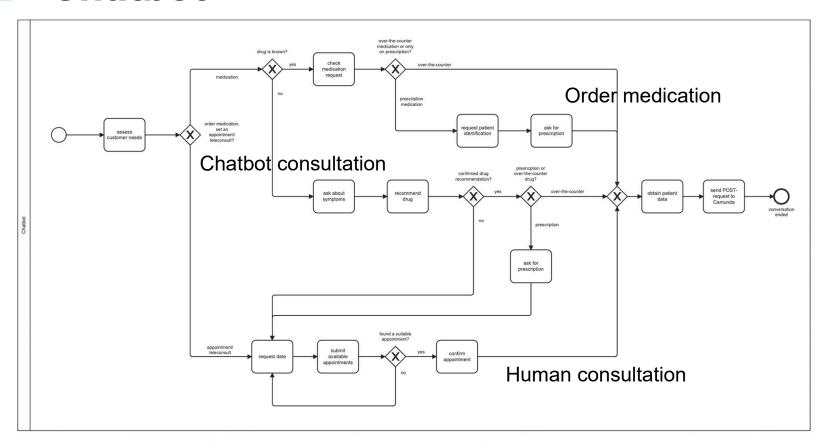


To-Be Process





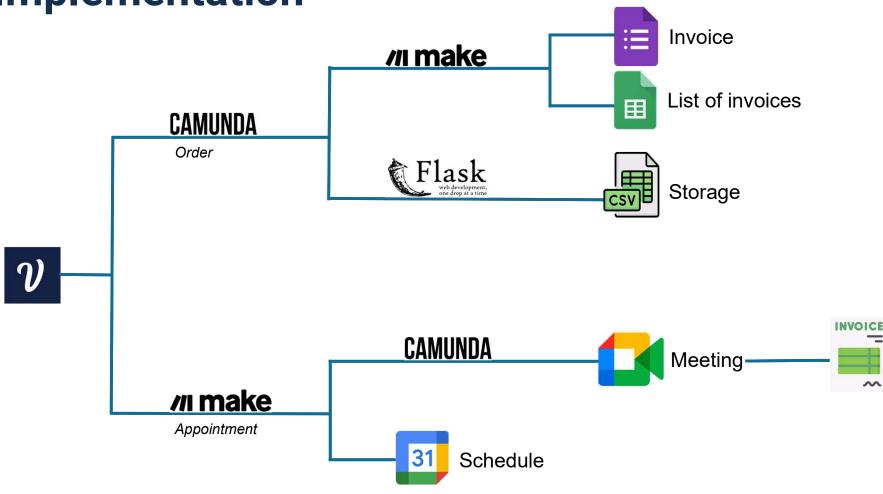
Chatbot



Chatbot: https://digibp.github.io/Team-Ricola/



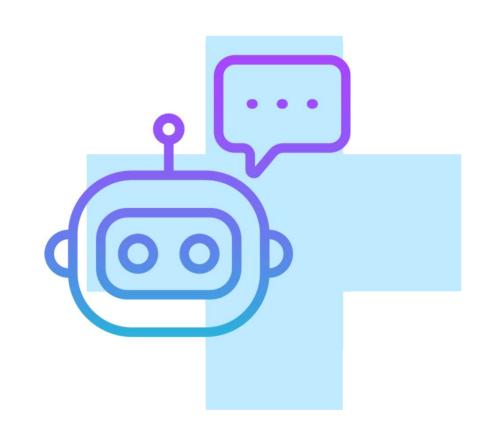
Implementation





Benefits

- Time-saving
- 24/7 availability
- Quick response
- Automated order processing
- Discretion
- Personalized recommendations
- less cost-intensive



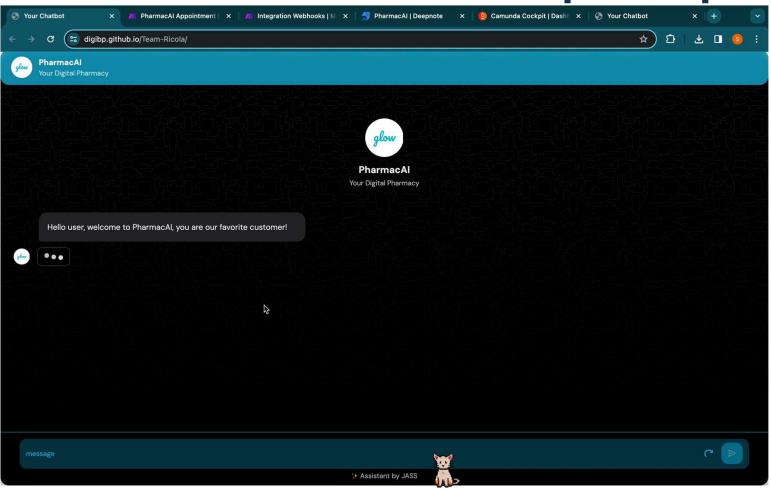








Scenario 1: Medication with prescription

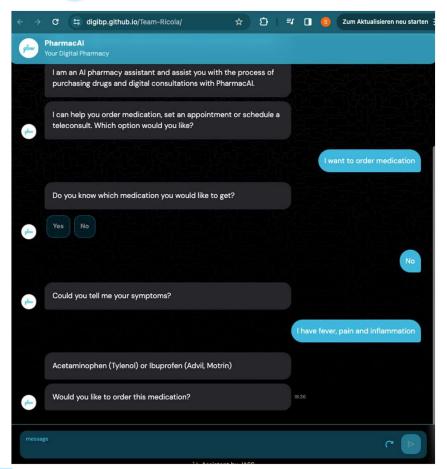








Scenario 2: Medication Consult



Symptom: Fever

· Medications: Acetaminophen (Tylenol), Ibuprofen (Advil, Motrin)

Symptom: Pain (e.g., headache, muscle pain)

· Medications: Acetaminophen, Ibuprofen, Naproxen (Aleve), Aspirin

Symptom: Cough

 Medications: Cough suppressants (e.g., Dextromethorphan), Expectorants (e.g., Guaifenesin)

Symptom: Shortness of breath

· Medications: Bronchodilators (e.g., Albuterol), Inhaled corticosteroids

Symptom: Chest pain

· Medications: Nitroglycerin (for angina), Antacids (if due to acid reflux)

Symptom: Nausea

· Medications: Antiemetics (e.g., Ondansetron, Dimenhydrinate)

Symptom: Vomiting

· Medications: Antiemetics, Intravenous fluids (in severe cases)

Symptom: Diarrhea

· Medications: Antidiarrheal agents (e.g., Loperamide), Oral rehydration solutions

Symptom: Abdominal pain

Medications: Antispasmodics (e.g., Hyoscyamine), Analgesics (for pain relief)

Symptom: Joint pain

 Medications: Nonsteroidal anti-inflammatory drugs (NSAIDs), Disease-modifying antirheumatic drugs (DMARDs) for autoimmune conditions

Symptom: Rash

· Medications: Topical corticosteroids, Antihistamines

Over-the-Counter (OTC) Medications:

- 1. Medication: Ranitidine
 - Brand Name: Zantac
 - · Active Component: Ranitidine
 - Price: CHF 9.50
 - · Indications: Heartburn, acid reflux, Zollinger-Ellison syndrome
 - · Availability: Over the counter
- 2. Medication: Dextromethorphan
 - Brand Name: Robitussin DM
 - Active Component: Dextromethorphan
 - Price: CHF 6.75
 - · Indications: Cough suppressant, relief of throat irritation
 - · Availability: Over the counter

3. Medication: Guaifenesin

- Brand Name: Mucinex
- Active Component: Guaifenesin
 Price: CHF 7.20
- Indications: Cough due to colds, bronchitis, loosens mucus
- Availability: Over the counter

4. Medication: Diphenhydramine

- Brand Name: Benadryl
- · Active Component: Diphenhydramine
- Price: CHF 5.40
- Indications: Allergic reactions, hay fever, common cold symptoms
- Availability: Over the counter

5. Medication: Esomeprazole

- Brand Name: Nexium 24HR
- Active Component: Esomeprazole
- Price: CHF 16.85
- · Indications: Heartburn, GERD, erosive esophagitis

Availability: Over the counter Medication: Acetaminophen

- Brand Name: Tylenol
- Active Component: Acetaminophen
- Price: CHF 8.50







- Scenario3: Book Appointment / Teleconsult



