# Wengen Insurance Digitalization of their Health Insurance Application process by Jesaja Consulting

### AGENDA

01

Who we are & What we do

05

Project

03

Demo

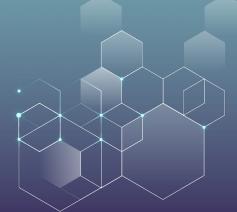
04

Benefits



#### INTRODUCTION

- o Raise of new technologies
- Disruption of health insurance business model
- Survey conducted by HealthDepartment of Switzerland





Jesaja Consulting

- Leading Advisory company in Switzerland
- Provides industry-specific services in the area of consulting
- o Offices in Zurich and Geneva
- Countless numbers of satisfied customers







### WHAT WE DO

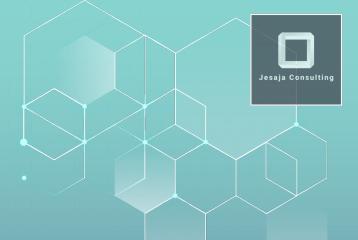


**IMPACT THAT MATTERS TO YOUR COMPANY!** 



#### WENGEN INSURANCE

- Trusted Swiss Health Insurance Agency
- Market Leader
- o 4000 employees
- 1'250'000 customers
- Revenue 3.2 billion CHF (2018)



### **Shortcomings**

- Error prone process
- Inconsistent outputs of assessments
- Long execution time
- Old technologies
  - Not user friendly process





#### **PROJECT OBJECTIVES**

- Reduced execution time of the case assessment process
- Reduced expert involvement (headcount reduction)
- o Increase the throughput
  - Enhanced user experience







## DEMO



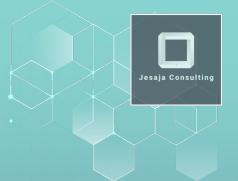


#### Benefits

- Faster execution of the process
- Improved user experience
- Reduction of the error prone human factor
- Cost and error reduction
- Reliability improvement
- Modern technology
- Increased throughput
- Opportunity to gain new customers



# Thank You



QSA