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**Known issues - Charter plugin**

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|  | ***Charter******Plugin*** *- Manual - Shop -* ***Licence*** *: Once-off*  ***Documentation*** *: Help documentation* ***Online Help documentation*** *: Charter plugin*  ***Translations*** *: Outstanding* |

***Access violation error - Creditors - Charter tab - Creditor detail***

**Build** button produces error

*Access violation at address 60DB848E in module 'Charter.of5'. Read of address 00000000*

***Charter Plugin - Debtors for Purchase document types***

Within the Documents grid - You may right-click to launch the "*Charter*" screen from the on the **Plugin action → Charter** context menu to launch the "*Doc value*" or "*Debtors*" chart.

In the document entry screen for posted and unposted sales documents such as invoices, credit notes and quotes it seems correct.

**Debtors** - In the document entry screen for posted and unposted **purchase documents** such as purchases, supplier returns and orders, an icon will be available to launch the "*Charter*" screen. Should launch the Creditors option.