

# Traditional Insurance: Key Pain Points

## Complex Products

- \* Difficult to understand
- \* Hidden exclusions
- \* Over-insurance common

## Slow Processes

- \* Lengthy applications
- \* Manual underwriting
- \* Paper-heavy claims

## Poor Experience

- \* Infrequent contact
- \* Adversarial claims
- \* Limited transparency

## High Costs

- \* Agent commissions (15-20%)
- \* Legacy IT systems
- \* Fraud losses (5-10%)

## Risk Assessment

- \* Limited data points
- \* Static pricing
- \* Cross-subsidization

## Distribution

- \* Agent dependency
- \* Limited digital reach
- \* Channel conflicts