

Machine Learning in Finance Workshop 2021

eXplainable AI in Credit Risk Management

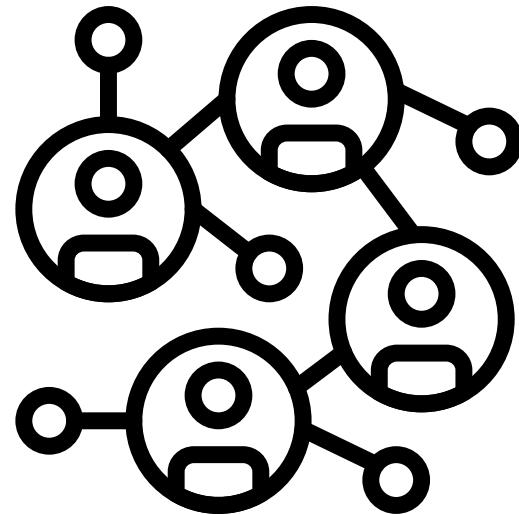
Branka Hadji Misheva

ZHAW Zurich University of Applied Sciences

NOTE: Contributors

**Dr. Branka Hadji Misheva &
Prof. Dr. Jörg Osterrieder**
ZHAW, School of Engineering

Alex Raita & Phillip Kim,
Columbia University



Prof. Dr. Ali Hirsa,
Columbia University

Onkar Kulkarni & Stephen Fung Lin
Columbia University

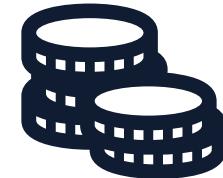
AGENDA



The Need for XAI



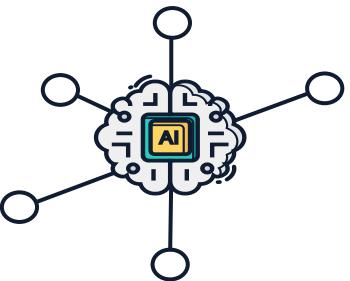
Deploying
Explainability



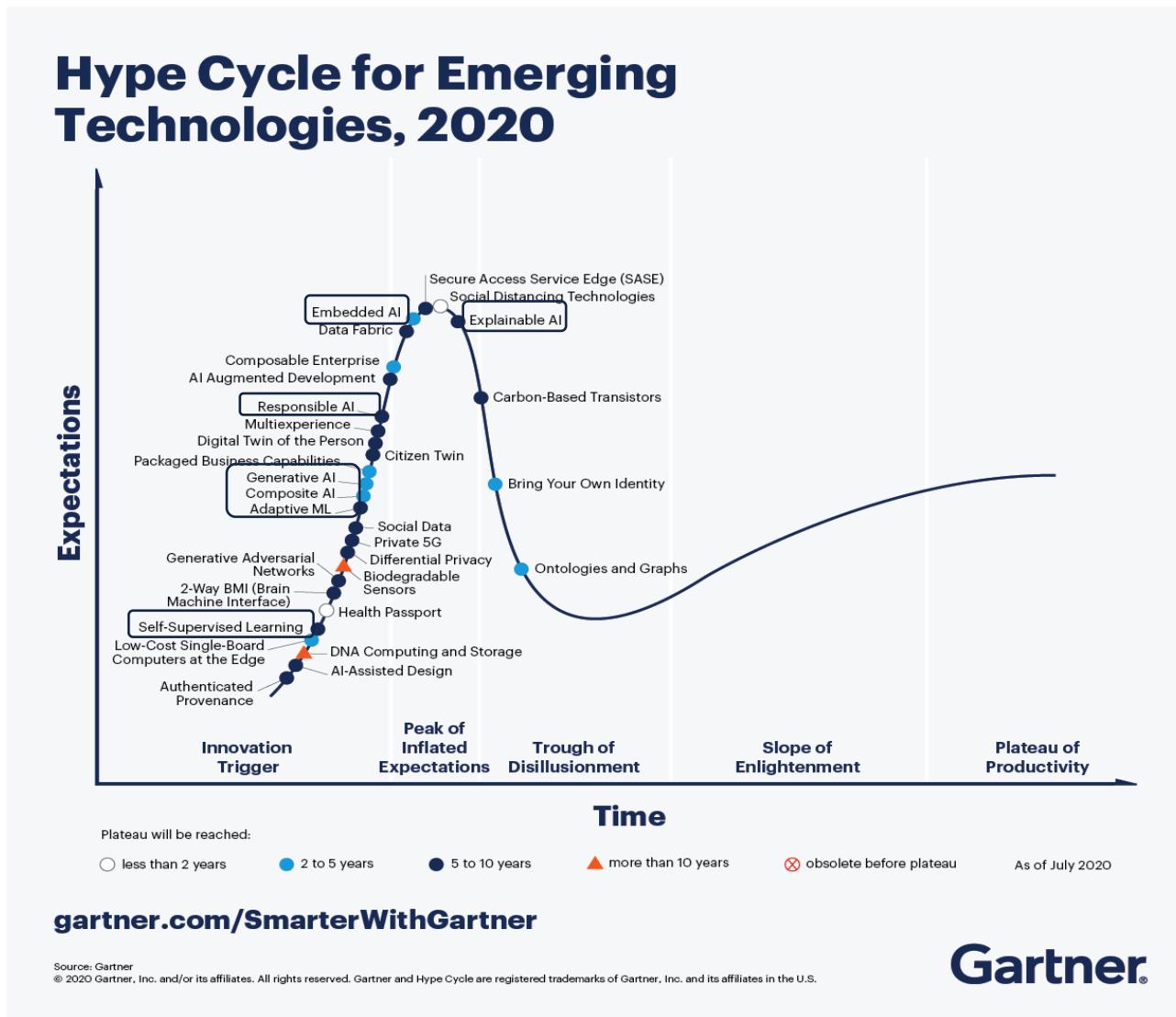
XAI in Credit Risk
Management

The Need for XAI

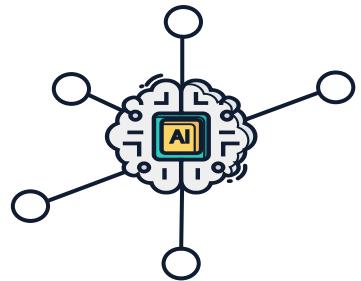
Hype vs Real?



AI in finance?



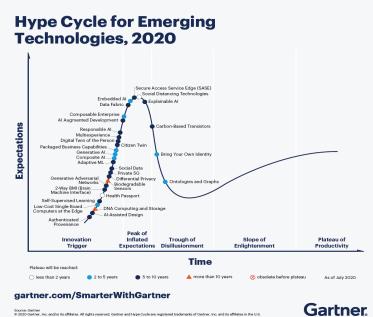
Hype vs Real?



AI in finance?



VOLUMES OF DATA QUANTITATIVE PROBLEMS



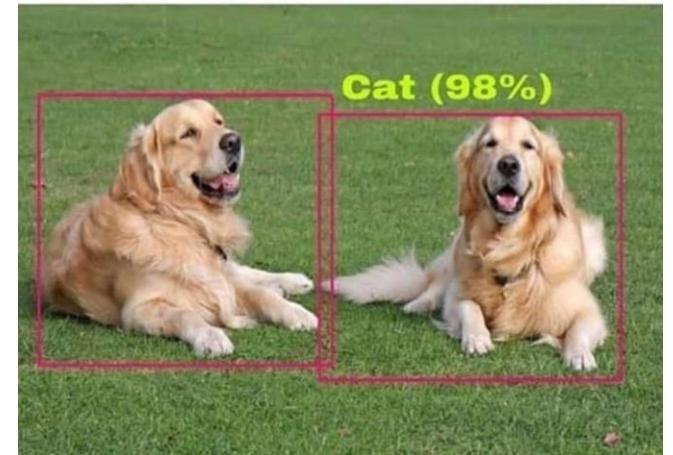
Where is the progress?



Well ...

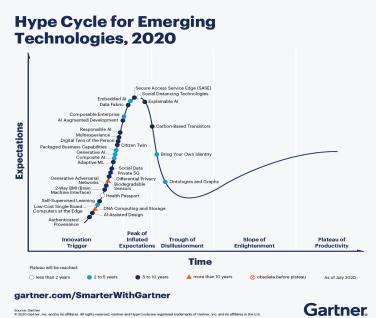
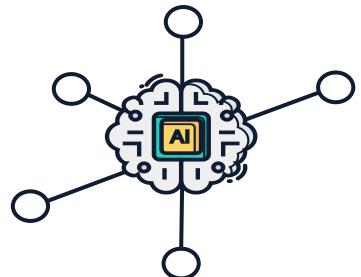
People: *fearing* AI takeover

AI:



AI in practice is difficult

Hype vs Real?



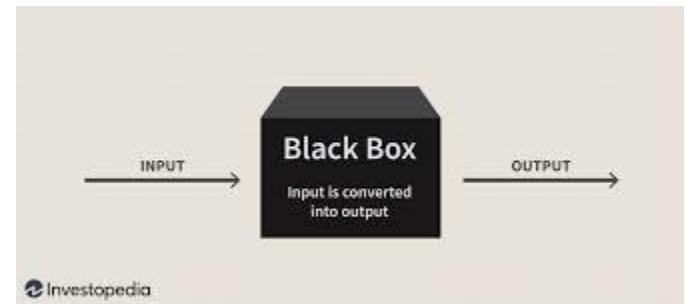
AI in finance?



Where is the progress?



Well ...



Hype Cycle for Emerging Technologies, 2020

Hype vs Real?



Explainability is the name of the game!

AI in finance?



Visit gartner.com/SmarterWithGartner

DATA

PROBLEMS

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Well ...



Gartne

KEEP
CALM
AND
COMPLY WITH
GDPR

The Need for eXplainable AI



It is not clear how variables are being combined to make predictions!



Why do we **NEED** this?

- Trust in models is **key**!



Image source: medium.com

Why do we **NEED** this?

It has found
some snow!

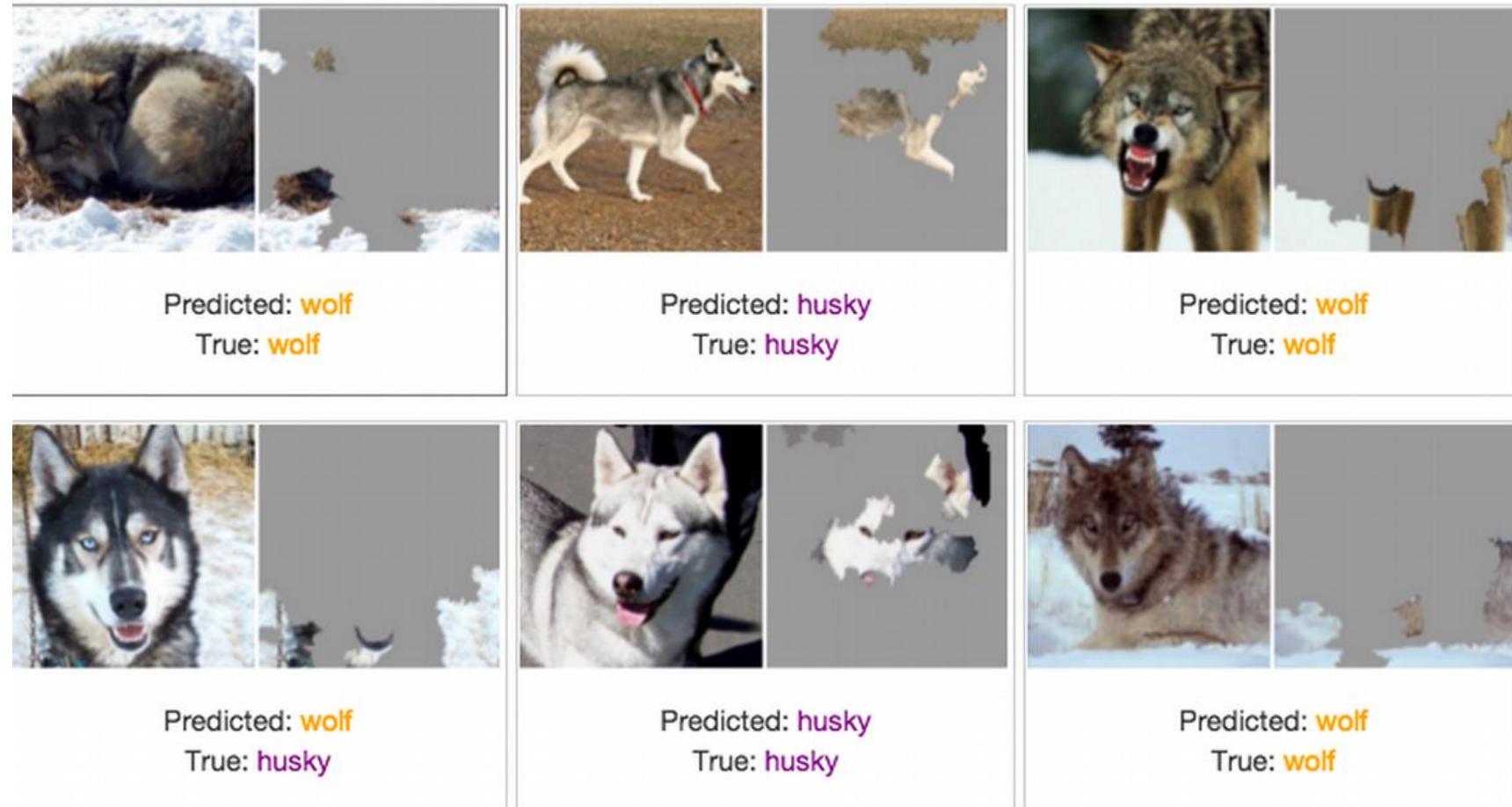
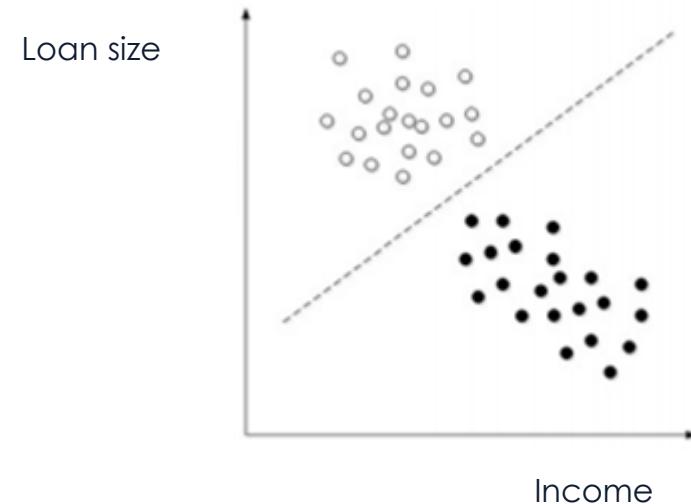


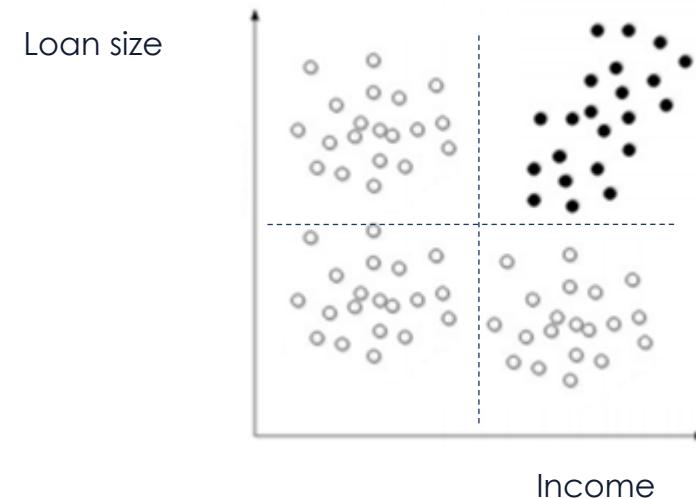
Image source: medium.com

Deploying Explainability

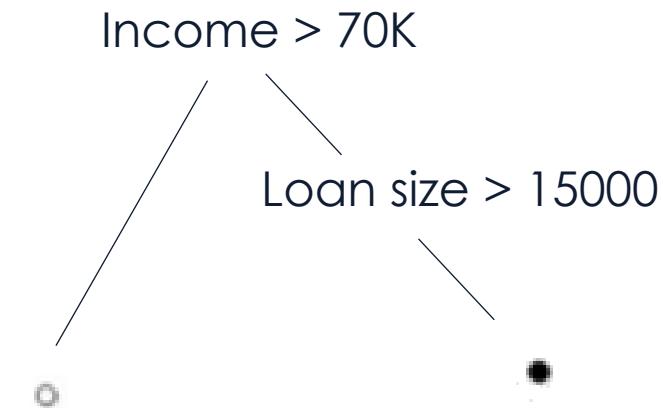
CREDIT RISK Management



CREDIT RISK Management



What about **non-linear relationships**?
Still interpretable!



N-dimensions and **HIGH COMPLEXITY**

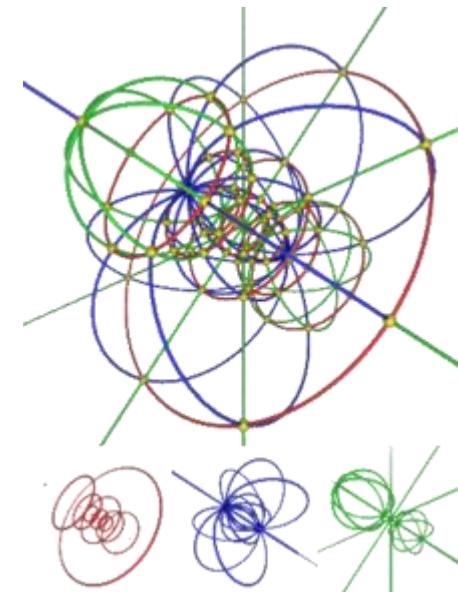


Image source: [wikipedia](#)

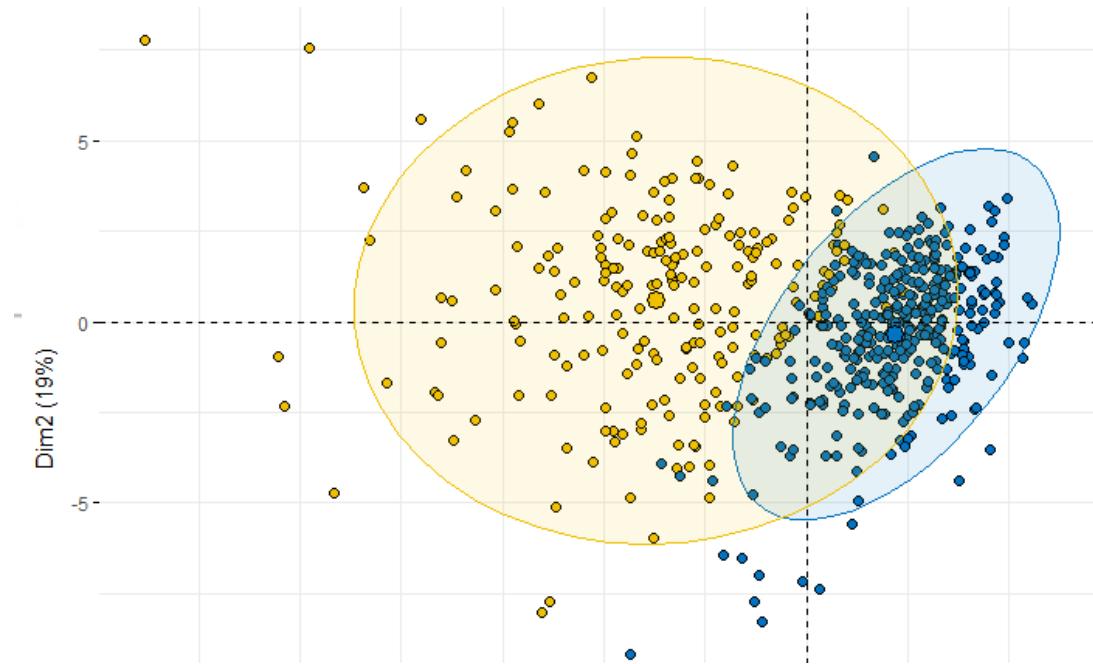


Image source: [towardsdatascience.com](#)

FEATURE IMPORTANCE

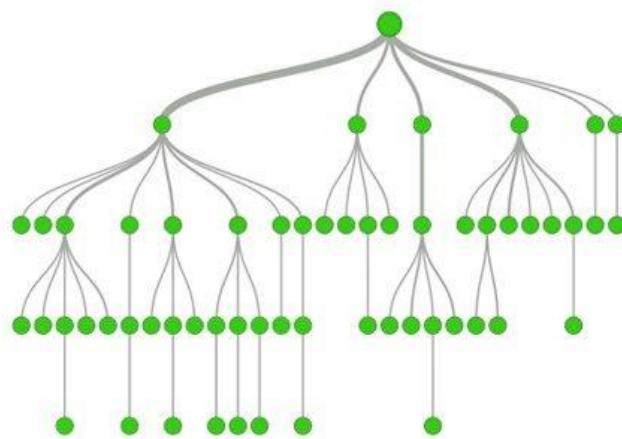


Image source: opendatascience.com

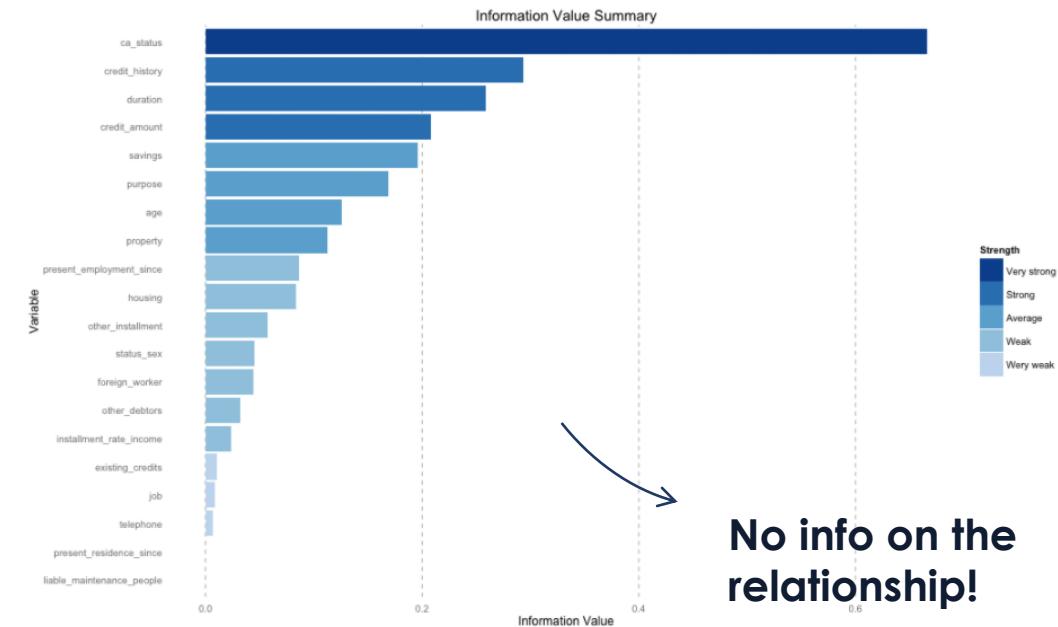


Image source: stackoverflow.com

POST-HOC Explainability

- For some ML models, **post-hoc explaianability is required!**
- Post-hoc explainability techniques → understandable information about how an already developed model produces its predictions for any given input!
- We distinguish between two approaches:
 - those that are designed for their application to **any ML models**; and
 - those that are designed for **a specific ML model** and thus, can not be directly extrapolated to any other learner.

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Local Interpretable Model-agnostic Explanations



LIME → explains the prediction of **any machine learning classifier** by learning an interpretable model **locally** around the prediction.

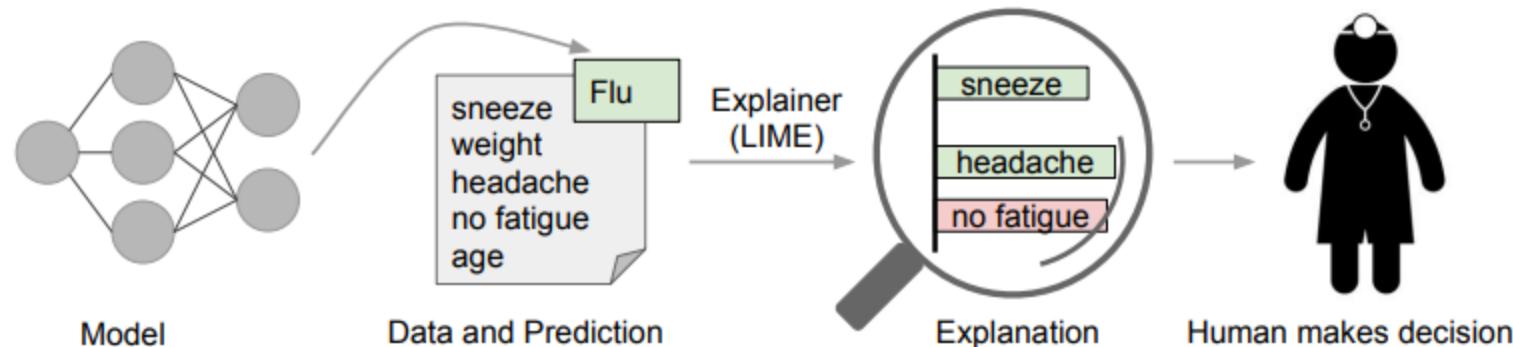


Image source: [Ribeiro et al. \(2016\)](#)

“Why Should I Trust You?” Explaining the Predictions of Any Classifier

Marco Tulio Ribeiro
University of Washington
Seattle, WA 98105, USA
marcotcr@cs.uw.edu

Sameer Singh
University of Washington
Seattle, WA 98105, USA
sameer@cs.uw.edu

Carlos Guestrin
University of Washington
Seattle, WA 98105, USA
guestrin@cs.uw.edu

LIME: Details

- The explanation provided by LIME for each observation:

$$\xi(x) = \operatorname{argmin}_{g \in G} L(f, g, \pi_x) + \Omega(g)$$

where G is the class of potentially interpretable models (i.e. linear models)

$g \in G$: An explanation considered as a model

$f: \mathbb{R}^d \rightarrow \mathbb{R}$: The main classifier being explained

$\pi_x(z)$: The proximity measure of an instance z from x

$\Omega(g)$ - Complexity parameter (e.g. number of features)

- The goal is to **minimize the locality aware loss L** without making any assumptions about f , since a key property of LIME is that it is model agnostic.
- L is the measure of how unfaithful g is in approximating f in the locality defined by π_x .

SHAPLEY Values

- The Shapley value is the average marginal contribution of a feature value across all possible coalitions.

The contribution of the cat-banned is **-10K!**

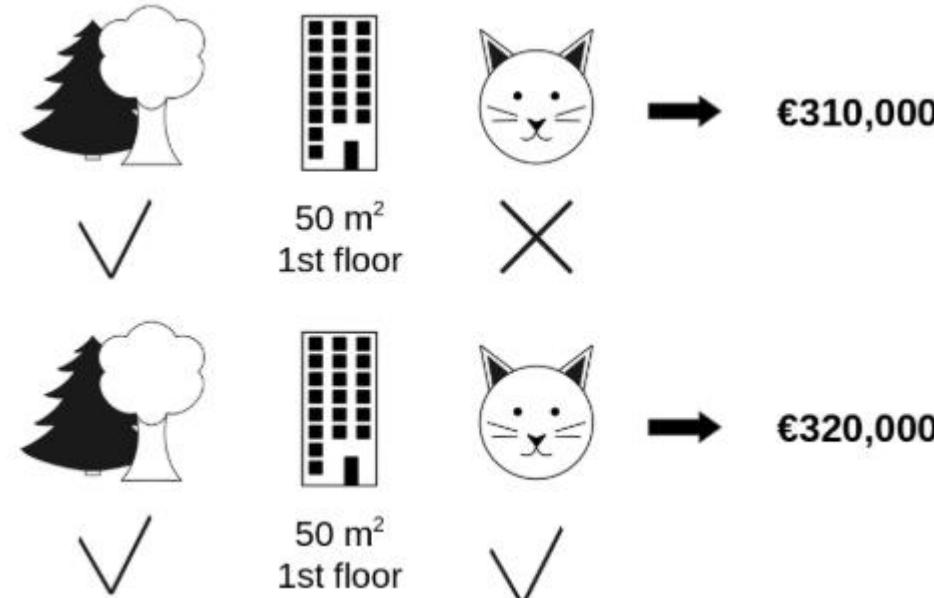


Image source: christophm.github.io

This greatly
depends on our
random pick!

We repeat the
sampling step and
average the
contribution!

Shapley Values: DETAILS

- Given a model

$$f(x_1, x_2, x_3 \dots x_n)$$

with feature 1 to n being payers in a game in which the payoff v is the measure of importance of the subset.

- Marginal contribution $\Delta_v(i, S)$ of a feature i :

$$\Delta_v(i, S) = v(S \cup i) - v(S)$$

- Let Π be the set of permutations of the integers up to N , and given $\pi \in \Pi$ let $S_{i,\pi} = \{j: \pi(j) < \pi(i)\}$ are the players preceding payer i in π , then:

$$\phi_v(i) = \frac{1}{N!} \sum_{\pi \in \Pi} \Delta_v(i, S_{i,\pi})$$

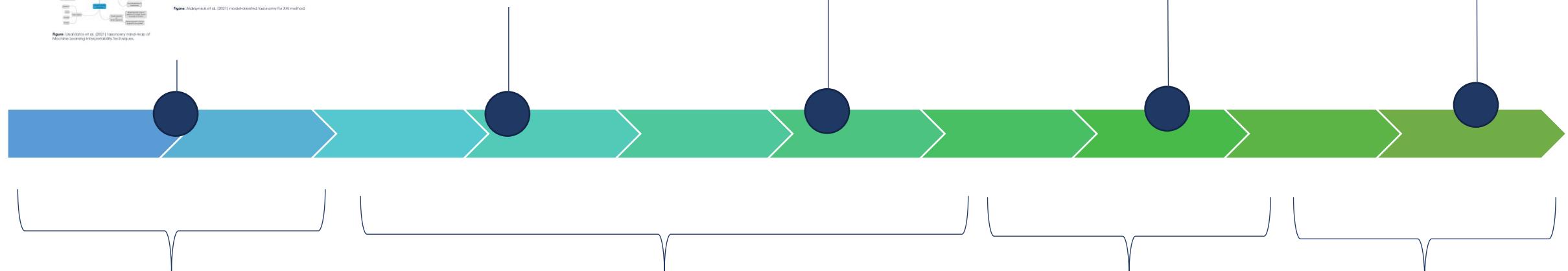
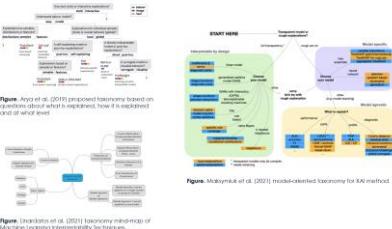
XAI in Credit Risk Management

Wider adoption of AI-based use cases in finance

What is the best way
to bring those
explanations to
different stakeholders
in the financial world?

Performance of XAI
methods in view of
the unique features of
financial data

Match explainability
needs of stakeholders
with the XAI methods



XAI Research

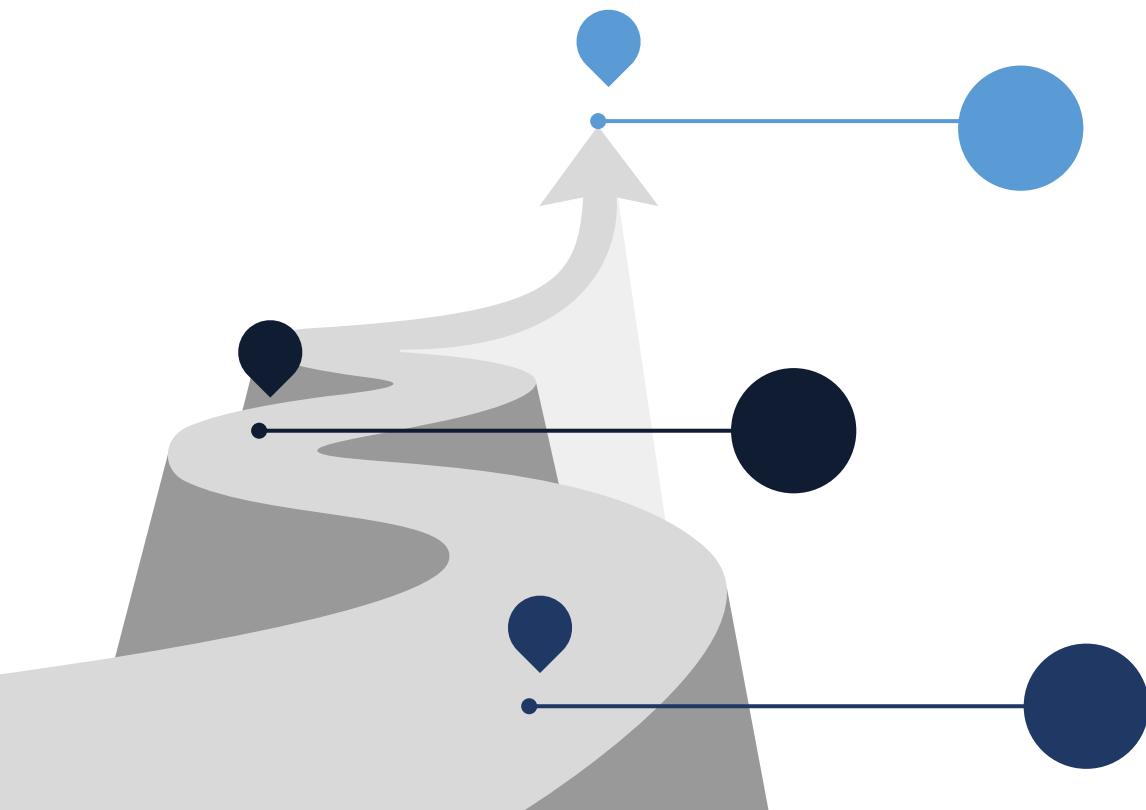
XAI research in **FINANCE**

Deployment

Productivity

Use Case: OBJECTIVES

Context: Credit Risk Management



To explore the **utility of both SHAP and LIME frameworks in the context of credit risk management**

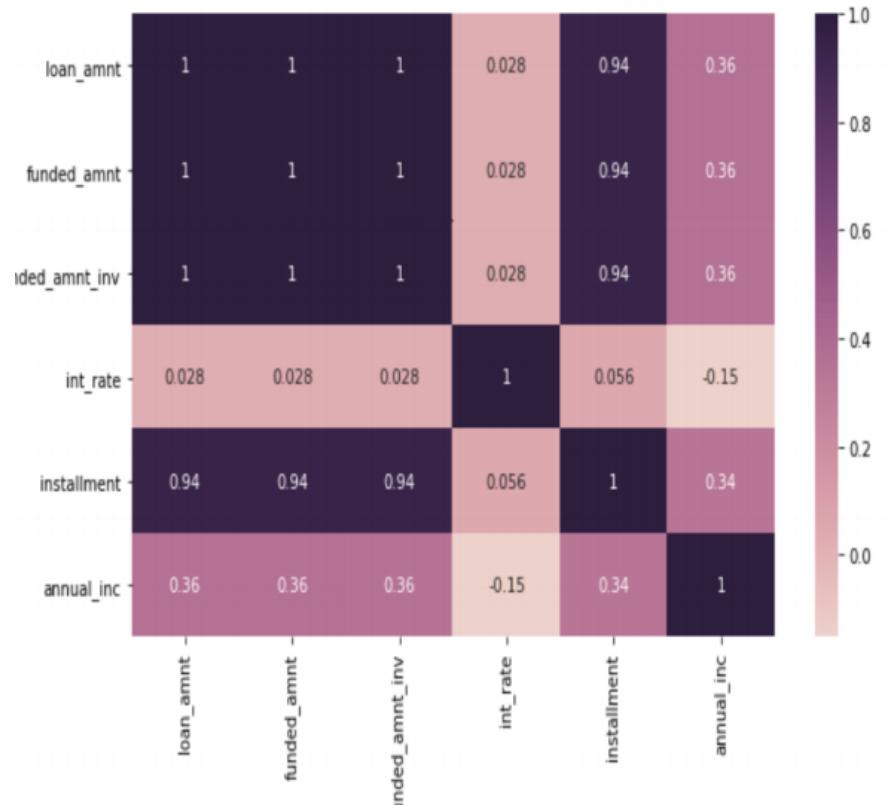
Stability and robustness of explanations

Human-centric and mathematical issues

Use Case: DATA



- 2GB of data and containing information [160 features] on **2.2 million loan contracts**
- Processing:
 - In order to deal with the missing values, in the first instance, all columns which had "NaN" values in more than 90% of the records, were cancelled.
 - Highly correlated features were also eliminated from the input space
 - One hot encoding and combining levels
 - Balanced target



Use Case: FEATURE SELECTION



F1	F2	F3	F4
1	4	7	10
2	5	8	11
3	6	9	12

S1	S2	S3	S4
2	5	9	12
1	4	7	10
3	6	8	11

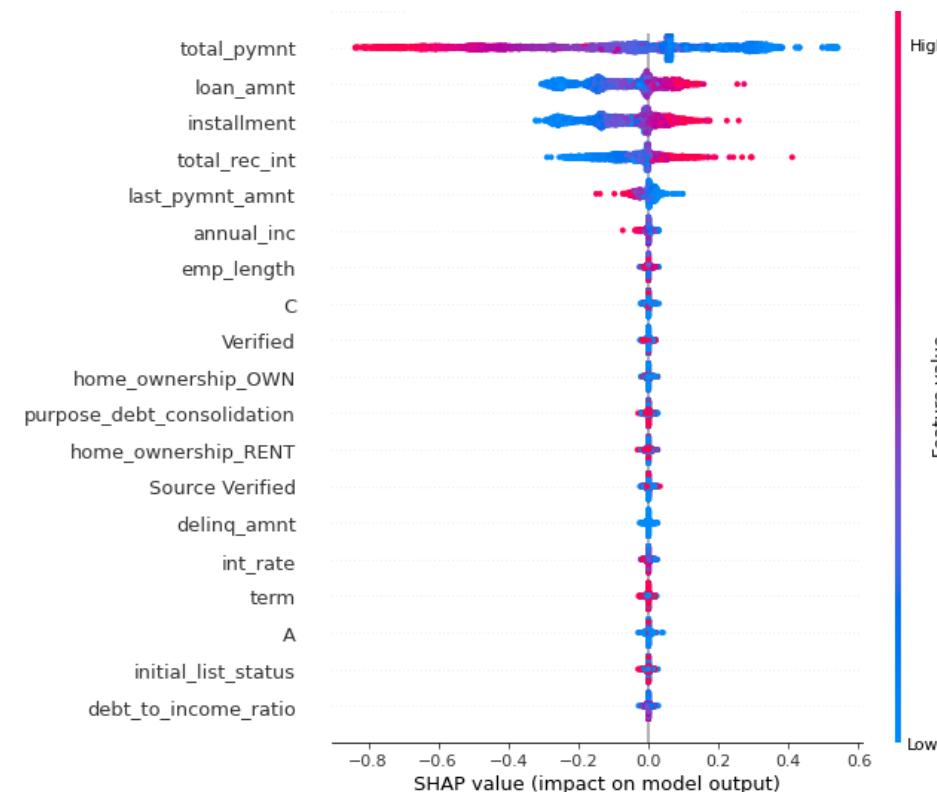
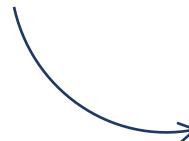
```
> fit = randomForest(y~x, data = trainingset, maxnodes = 10, ntree = 500)
```

	F1	F2	F3	F4	S1	S2	S3	S4
Importance score	1.2	1.01	0.85	0.92	0.001	0.02	0.41	0.91
Hit	✓	✓		✓				

Use Case: PERFORMANCE

Model	Parameter Space	Performance on Test Data
Logistic Regression	penalty='l2' solver='lbfgs'	Accuracy: 0.9978 , Precision: 0.9960 Recall: 0.9932, F1 score: 0.9946
XGBOOST	scoring = 'roc_auc', cv = 5, n_jobs = -1, verbose = 3, n_estimators = 100, max_depths = 4	Accuracy: 0.9971 , Precision: 1.00 Recall: 0.97, F1 score: 0.99
Random Forest	n_estimators: 500, max_depth: 20	Accuracy: 0.9932, Precision: 1.00 Recall: 0.96, F1 score: 0.98
SVM	gamma='auto', C=1.0, kernel='rbf', probability=False/True	Accuracy: 0.99487, Precision: 1.00 Recall: 0.96, F1 score: 0.98
Neural Networks	n_hidden = 2, neurons = [35,35], activations = RelU, sigmoid loss = binary_crossentropy , Optimizer = adam	Accuracy: 0.9998, Precision: 0.9999 Recall: 0.9985, F1 score: 0.9992

Overall feature importance



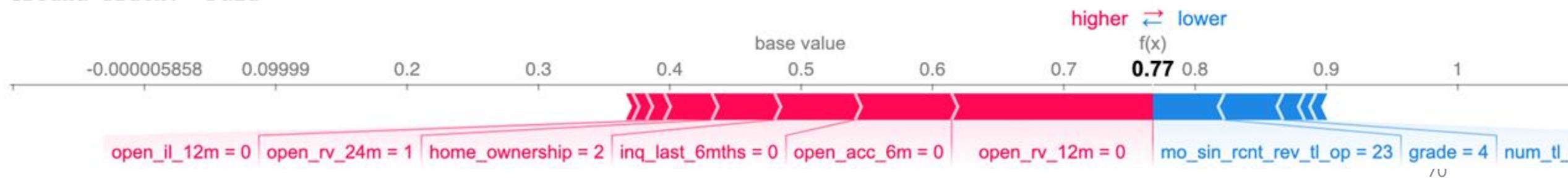
Most important features that drive the output are:

- 1) Total payments
- 2) Loan amount
- 3) Instalments
- 4) ...



Figure. SHAP value for RF Classifier [2000 loan contracts, TreeExplainer]

Ground Truth: Paid



HUMAN-CENTRIC Issues

Interviews
carried out
with various
stakeholders.

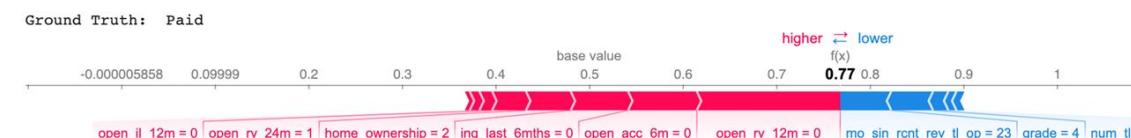


The main barriers for wider adoption of ML-based solution in finance;

The need for explainable and interpretable ML;

Specific explainability needs and XAI methods

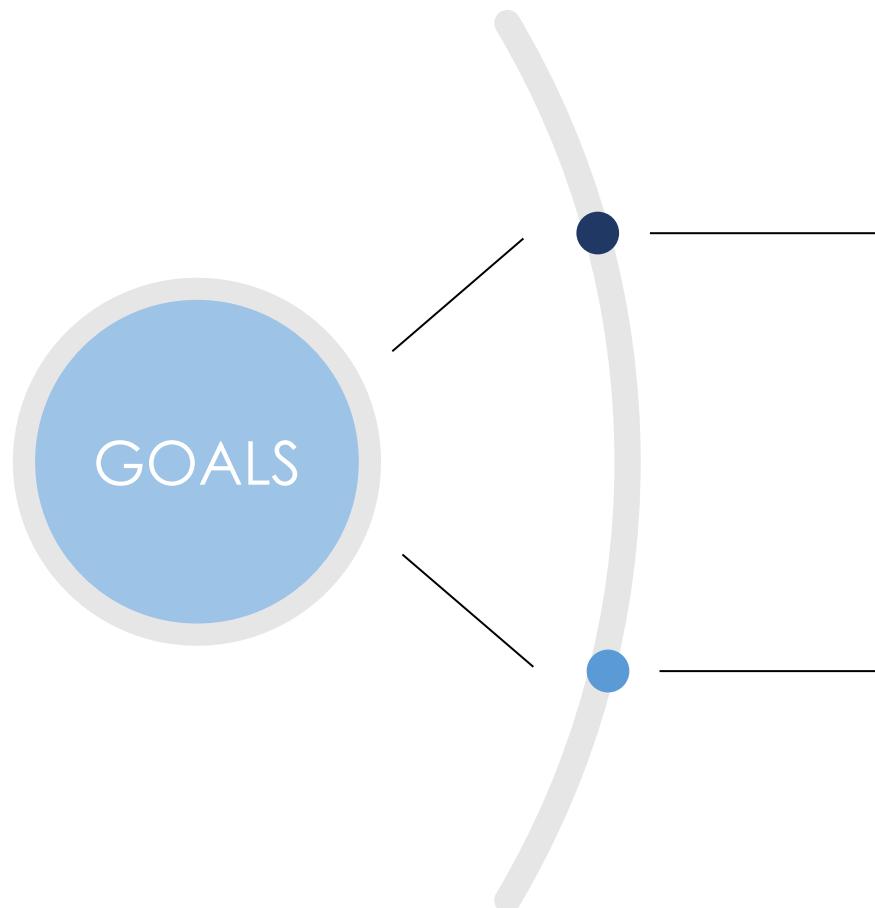
- ▶ Explanations for **model developers**
- ▶ Could provide value for end users as well – however, **counterfactual explanations preferred**
- ▶ Visualization **not suited for end users**



TECHNICAL Issues

- One-point access to data
- Issue with the **different estimation procedures**
 - the exact computation of the Shapley value is computationally intensive
 - Feature selection can be crucial
 - The choice of features that count as players can affect the resulting explanations
- Only few model-specific solutions for the computational complexity

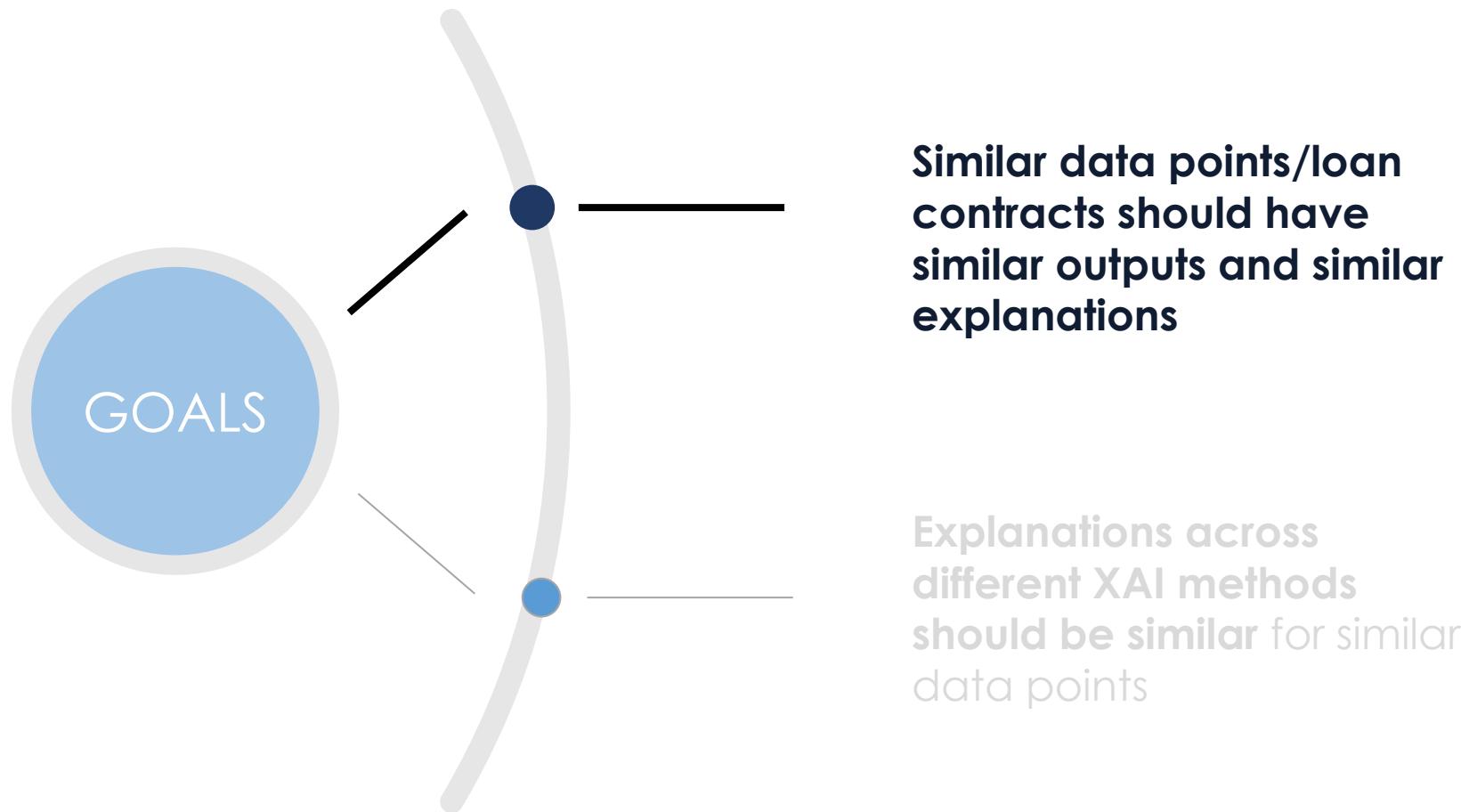
ROBUSTNESS & STABILITY of Explanations



Similar data points/loan contracts should have similar outputs and **similar explanations**

Explanations across different XAI methods should be **similar for similar data points**

ROBUSTNESS & STABILITY of Explanations



Stability of Explanations through **GRAPH THEORY**

- Use concepts from **graph theory** to investigate whether similar loan contracts have obtained similar explanations
- We exploit information derived from the numerical features collected in a vector x_n representing the different loan contacts n .
- We define a metric **D - standardized Euclidean distance** between each pair $(x_j; y_j)$ loan feature vectors.



Image source: [wikipedia](#)

$$D_{x,y} = \sqrt{\sum_{j=1}^J \left(\frac{x_j}{s_j} - \frac{y_j}{s_j} \right)^2}$$

The Minimal Spanning Tree

- We derive the **Minimal Spanning Tree (MST)** representation of the loan contracts
- For a **Graph G** , the goal is to find a tree T which is a spanning subgraph of G , i.e. every node is included to at least one edge of T and has minimum total weight.
 - Pick some arbitrary start node u . Initialize $T = u$
 - At each step add the lowest-weight edge to T (the lowest-weight edge that has exactly one node in T and one node not in T);
 - Stop when T spans all the nodes.

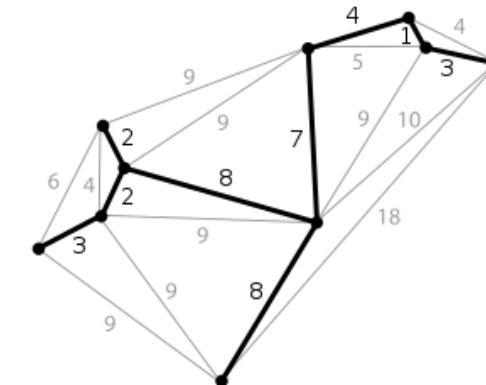


Image source: [wikipedia](#)

Stability of Explanations through **GRAPH THEORY**

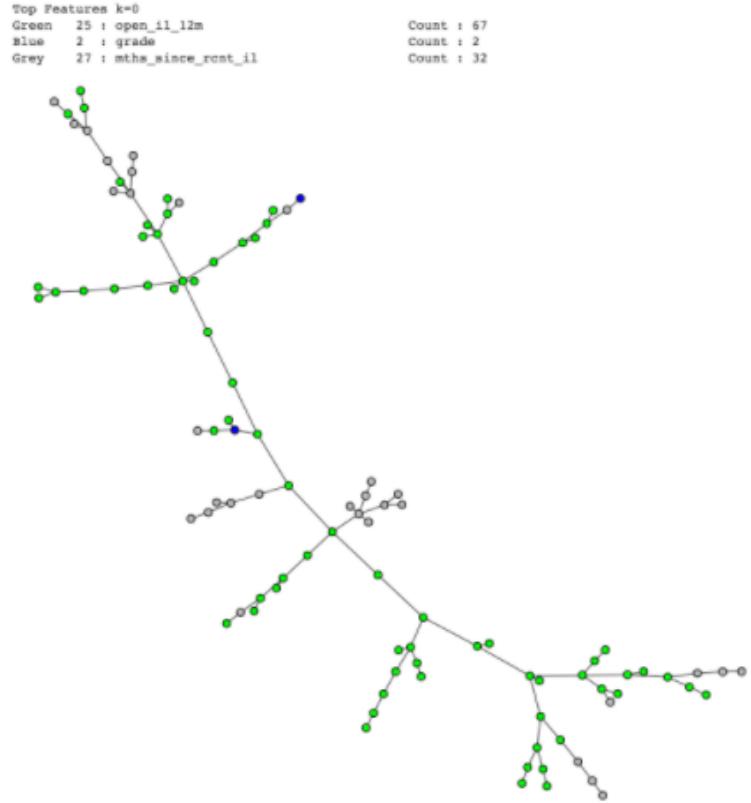


Figure. MST tree representation of 100 random data points. Coloring based on the top explanatory feature [green = “Number of instalment accounts opened in past 12 months”; grey = “Months since most recent instalment accounts opened” ; blue = “Grade”]

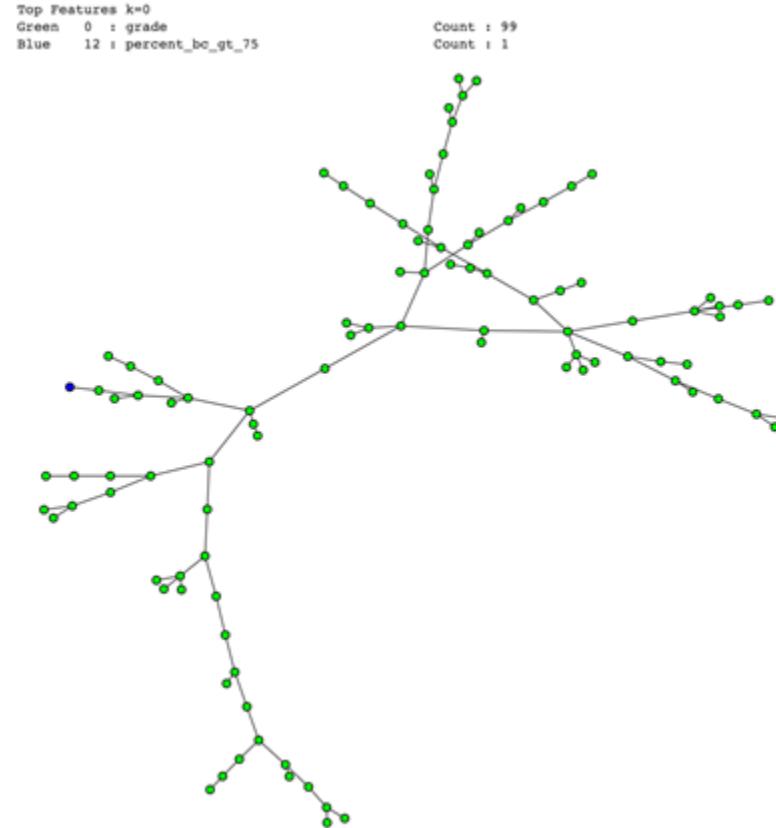


Figure. MST tree representation of 100 random data points. Coloring based on the top explanatory feature [green = “Grade”, blue = “Percent of trades never delinquent”]

Stability of Explanations through **GRAPH THEORY**

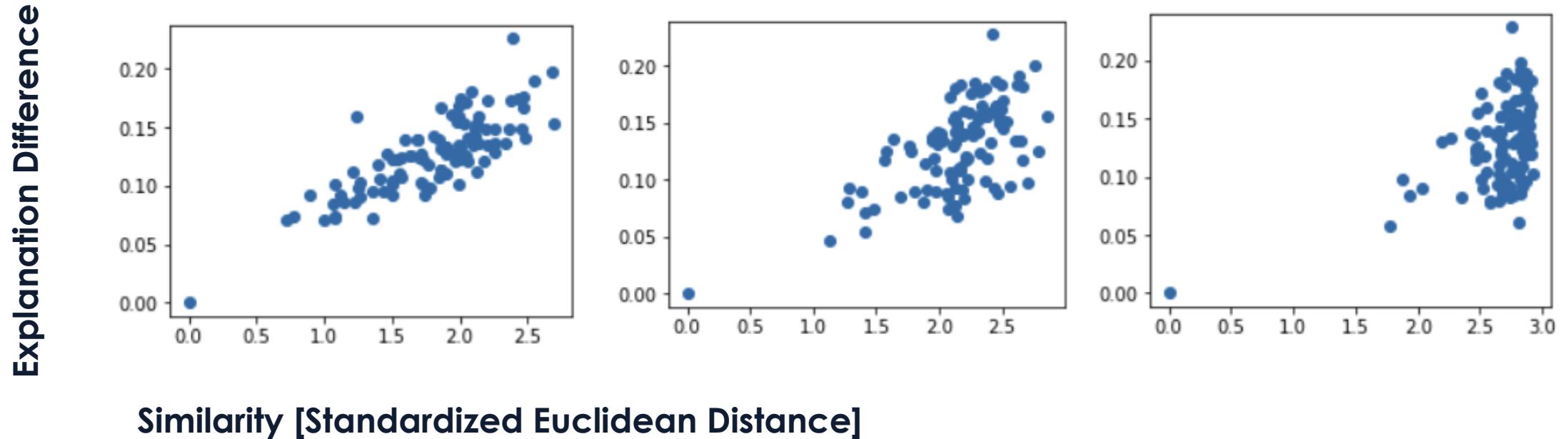
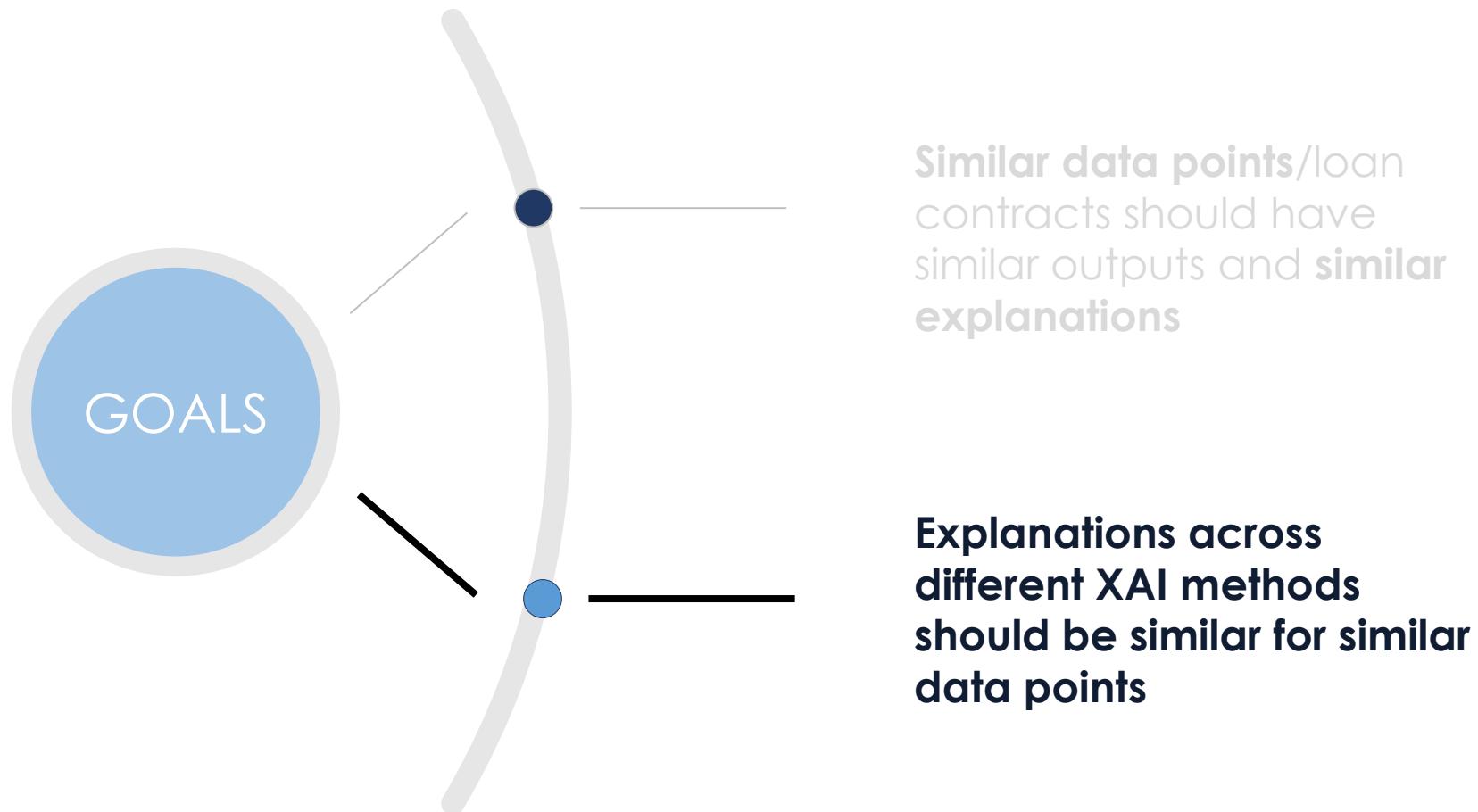


Figure. Explanation Difference vs Spatial Distance for $\text{ref_i} = 1000$, $n = 100$ for 5, 10, and 20 Features.

*The Explanation Difference formula takes the top n features of two points, adds up the squared difference of the contributions of each feature in common, and for each feature that is not common, adds up the square of each contribution then finally take the square root of the sum.

ROBUSTNESS & STABILITY of Explanations

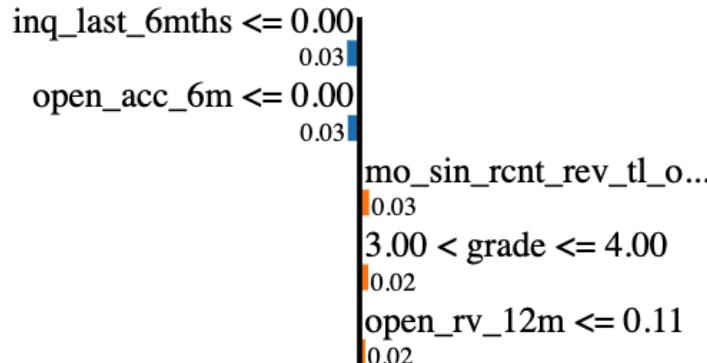


Stability across XAI METHODS

Prediction probabilities



Fully Paid

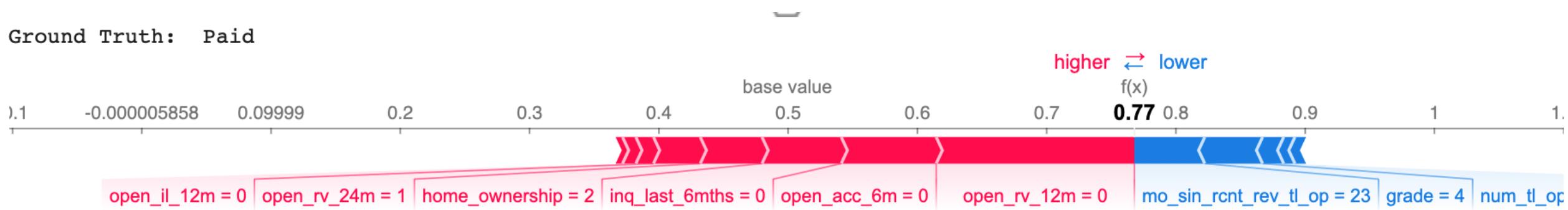


Default

Feature	Value
inq_last_6mths	0.00
open_acc_6m	0.00
mo_sin_rcnt_rev_tl_op	23.00
grade	4.00
open_rv_12m	0.00

Ground Truth: Paid

Ground Truth: Paid

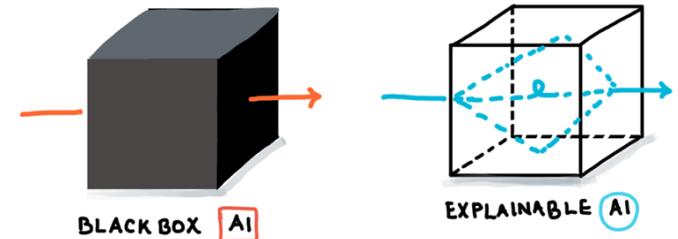


CONCLUSION Remarks - I

- The **lack of algorithmic transparency** is one of the main barriers for the wider adoption of AI-based solutions in credit risk management
- **Research on XAI applications in finance remain limited**
- **Two-fold objective** of the work:
 - human-centric and mathematical issues related with the implementation of XAI methods in finance, and
 - explore the stability and robustness of explanations provided
- **Human-centric issues** → we find that that XAI methods are suited to the needs of ML engineers

CONCLUSION Remarks - II

- **Deployment** → various problems arise from the estimation procedures that are in use for some of the post-hoc explainability techniques
 - This in turn affect their practical utility
- **Stability and robustness:**
 - State-of-art methods offer certain level of stability
 - Similar loan contracts obtain similar explanations
 - Explanations across XAI methods for similar loans are consistent
- Future work: **brining XAI literature closer to industry**



WORKING Papers

- Hadji Misheva, B., Osterrieder, J., Hirsa. A., Kulkarni, O., Lin, S. (2021) Explainable AI in Credit Risk Management. DOI:10.2139/SSRN.3795322
- Hadji Misheva, B., Osterrieder, J., Hirsa. A., Kim, P. and Raita, A. (2021). XAI in Finance: Focus on Stability and Robustness of Explanations. Working Paper
- Hadji Misheva, B., Osterrieder, J., Posth.A., Gramespacher, T. and Jaggi, D. (2021). Audience-dependent Explanations for AI-based Risk Management Tools: A Survey. Working Paper

