**SINGAPORE
CUSTOMS**

We Make Trade Easy, Fair & Secure

Notice No: 01/2018
1 Feb 2018

To Traders, Declaring Agents and Shipping Agents

Dear Sir/Madam

CORPPASS WILL BE THE ONLY MODE OF LOGIN FOR COMPANIES TO TRANSACT WITH SINGAPORE CUSTOMS FROM Q3 2018

Further to our Notice No. 07/2016 issued on 2 Sep 2016, Notice No. 03/2017 issued on 13 Feb 2017 and the media release by the Government Technology Agency of Singapore (GovTech) issued on 18 Dec 2017, we would like to remind you that from Q3 2018, the Singapore Corporate Access (or CorpPass) will be the only login method for companies to transact with the Government.

2   Existing users of Singapore Customs e-Services should register for CorpPass to access Singapore Customs e-Services to avoid any inconvenience in the future when the current mode of login will no longer be available. After you have registered for CorpPass, please log in to the following e-Services where applicable:

a) **Customs Account / Declaring Agent Account / Authorisation of Declaring Agent:** For companies that have activated Customs Account and/or have a Declaring Agent (DA) Account, the Key Personnel and the Authorised Personnel should log in to this e-Service with CorpPass to ensure that their company and contact details are updated.

Web-link: https://www.customs.gov.sg > ESERVICES > Customs Forms & Service Links > Registration Forms.

b) **Government TradeNet Application and Services:** Existing TradeNet users should log in to TradeNet e-Service with CorpPass for the conversion process. After log in, users would be required to select the TradeNet ID that is issued under the same Unique Entity Number (UEN) as their CorpPass.

(Existing users of TradeNet front-end solutions can continue to use their existing IDs to access the TradeNet front-end solutions.)

Web-link: https://www.tradexchange.gov.sg/tradexchange/login.portal

c) **Inventory Control System and Petroleum Refund:** Existing users may log in using eCustoms ID or SingPass and perform the conversion process to CorpPass before they can log in with CorpPass.

eCustoms/SingPass login → CorpPass Account Conversion page will be displayed → Click "Convert Now" → Re-direct to CorpPass portal to log in using CorpPass ID, company UEN and password → Message will appear on CorpPass Account Conversion page on whether the conversion is successful.

Web-link: https://www.customs.gov.sg > ESERVICES > Customs Forms & Service Links > e-Inventory Control System or Petroleum Refunds

d) **Web Manifest Reconciliation Statement (WMRS):** Existing users should log in to WMRS using CorpPass to submit Manifest Reconciliation Statements and to update their particulars.

Web-link: https://www.customs.gov.sg > ESERVICES > Customs Forms & Service Links > Web Manifest Reconciliation System

3   To register and set up your CorpPass, please visit the CorpPass website at https://www.corppass.gov.sg. Once you have converted to CorpPass for the above e-Services, you should continue using CorpPass for all your subsequent logins.

Contact Us

4   For more information on the use of CorpPass for Singapore Customs e-Services, please refer to Notice No. 07/2016 and Notice No. 03/2017 at https://www.customs.gov.sg > NEWS & MEDIA > Notices.

5   For more information on CorpPass, please visit CorpPass website at https://www.corppass.gov.sg. You may also contact CorpPass helpdesk at +65 6643 0577, 8am to 8pm on Mondays to Fridays, or 8am to 2pm on Saturdays or email your queries to support@corppass.gov.sg.

Yours faithfully

Ivy Chong
Head Procedures & Systems
for Director-General of Customs
Singapore Customs

(*This is a computer-generated notice. No signature is required.*)

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at customs_documentation@customs.gov.sg.