

## Apple Account Study (Prolific)

### Prolific ID

Please enter your Prolific ID.

### Study procedure

You will firstly be asked to provide some information about your IT skills and your devices. After that, you will be asked to sign in to your Apple account and to check your account settings. There will be example screenshots showing where to find the relevant information. It might differ slightly from what you are actually seeing (e.g. if you use another language). Keep in mind that the questions always refer to your account settings.

**Please remember:** Your completion code will be shown on the very last page after you submitted the survey. Make sure to copy-paste the code before you close the browser window or tab.

### Privacy statement

There are no questions asking for any sensitive information such as passwords, phone numbers or email addresses. We only ask about your IT skills and what authentication and recovery methods are enabled in your user account. Demographics from participants provided by Prolific may be used to derive statistics about user behaviour. Beyond that, no further linking of the collected information to individuals can be made.

### IT Skills (1)

**Are you currently or were you previously employed in an IT-related job?**

Yes

No

**Which of the following focus areas describes your current or previous IT-related job experience?**

*This element is only shown when the option 'Yes' is selected in the question 'Are you currently or were you previously employed in an IT-related job?'*

Please select multiple if applicable.

Cyber security

Software development

IT infrastructure

IT support

Data management

### IT Skills (2)

**How would you rate your IT-skills?**

Please select a value that corresponds with your IT expertise.

### Devices (1)

For the remaining questions you need to create a list of your devices. You can either use pen and paper or a text / spread sheet document.

Please create an enumerated list with your **phones**, **computers (including PCs, laptops)**, **tablets** and **security keys** (e.g. YubiKey) that you use frequently, i.e. no older devices. Use simple nicknames so you know which device you are referring to. We expect a user to have max. 3 phones, 3 computers, 2

tablets, 2 smart watches and 2 security keys. Below you find an example for a list, which might be used as a template.

The list should look something like this:

**Phones:**

Phone 1: iPhone

Phone 2: -

Phone 3: -

**Computers / Laptops:**

Computer 1: Computer (home)

Computer 2: Laptop (office)

Computer 3: -

**Tablets:**

Tablet 1: iPad

Tablet 2: -

**Smart Watches:**

Smart Watch 1: Smart Watch

Smart Watch 2: -

**Security Keys:**

Security Key 1: YubiKey

Security Key 2: -

**Please confirm that you created a list of your devices.**

I have created a list of my devices

**Devices (2)**

Please indicate what devices you have added to your list by selecting the respective devices.

**Phones**

Phone 1

Phone 2

Phone 3

**Computers / Laptops**

Computer 1

Computer 2

Computer 3

**Tablets**

Tablet 1

Tablet 2

**Smart Watches**

Smart Watch 1

Smart Watch 2

**Security Keys**

Security Key 1

Security Key 2

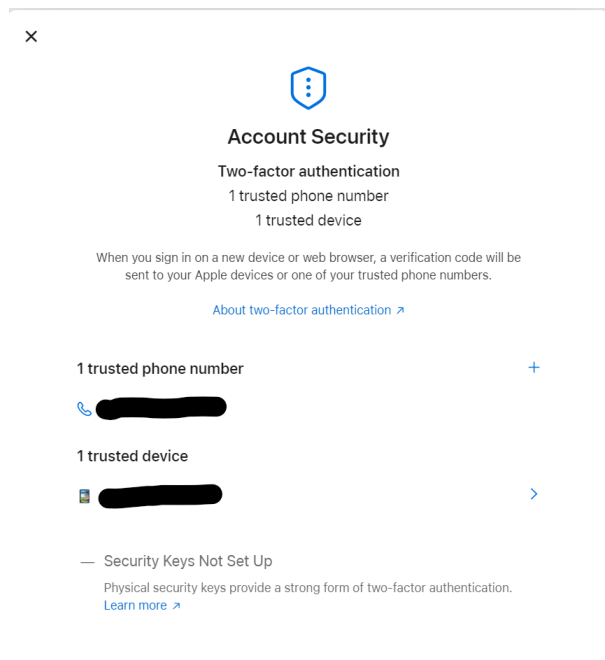
## Apple Account

### How important is the Apple account to you?

Please indicate how important this account is to you. Consider how many devices and services are connected to this account.

### Login

Please have a closer look at the settings for your Apple account. Go to <https://appleid.apple.com>, sign in to your account and click on the item *Account Security*.



### Apple account - Password access

By which means can you access your Apple password? Please select multiple if applicable.

I can remember my password

Password manager

Stored by browser / device

I wrote it down on paper

### Apple account - Password manager

*This element is only shown when the option 'Password manager' is selected in the question 'Apple account - Password access'*

Please select all your devices on which you have installed a password manager that has stored your Apple account password.

Phone 1

Phone 2

Phone 3

Computer 1

Computer 2

Computer 3

Tablet 1

Tablet 2

### Apple account - Password stored by browser / device

*This element is only shown when the option 'Stored by browser / device' is selected in the question 'Apple account - Password access'*

Please select all your devices which have stored your Apple password or which have a browser that has stored your password.

Phone 1

Phone 2

Phone 3

Computer 1

Computer 2

Computer 3

Tablet 1

Tablet 2

### Apple account - Trusted phone numbers

Please select all your mobile devices / phones which are associated with your trusted phone numbers.

Phone 1

Phone 2

Phone 3

### Apple account - Trusted devices

Please select all your devices which are listed as trusted device.

Phone 1

Phone 2

Phone 3

Computer 1

Computer 2

Computer 3

Tablet 1

Tablet 2

Smart Watch 1

Smart Watch 2

### Apple account - Security Keys

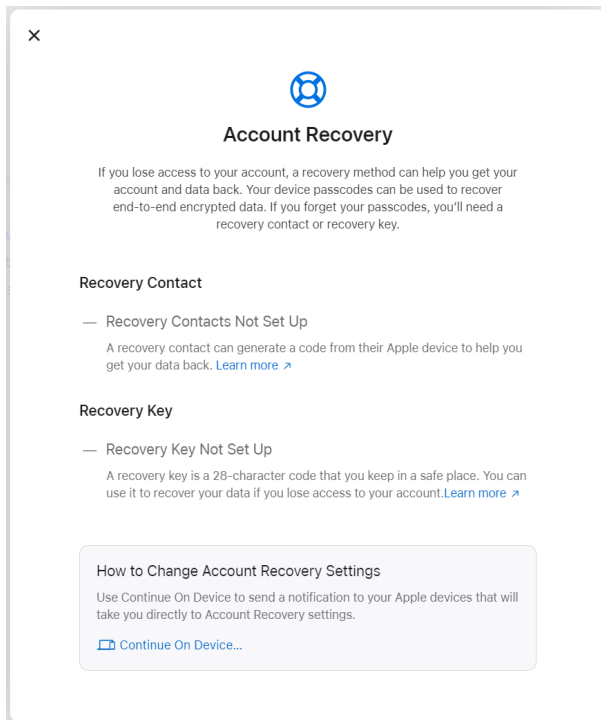
Please select all your Security Keys which are registered for second factor authentication in your Apple account.

Security Key 1

Security Key 2

### Recovery

Now close the Account Security popup and click on *Account Recovery* to review your recovery settings.



## Apple account - Recovery

Please select the recovery options that are enabled in your Apple account if any.

Recovery Contact

Recovery Key

None

## Conclusion

If you have any comments, we'd appreciate your feedback in the text field below. Also, if you discovered any errors in this survey or had any problems, please let us know.

**Finally, don't forget to click on *Send* when you are done. You will find your Prolific Completion Code on the next page.**

## Feedback