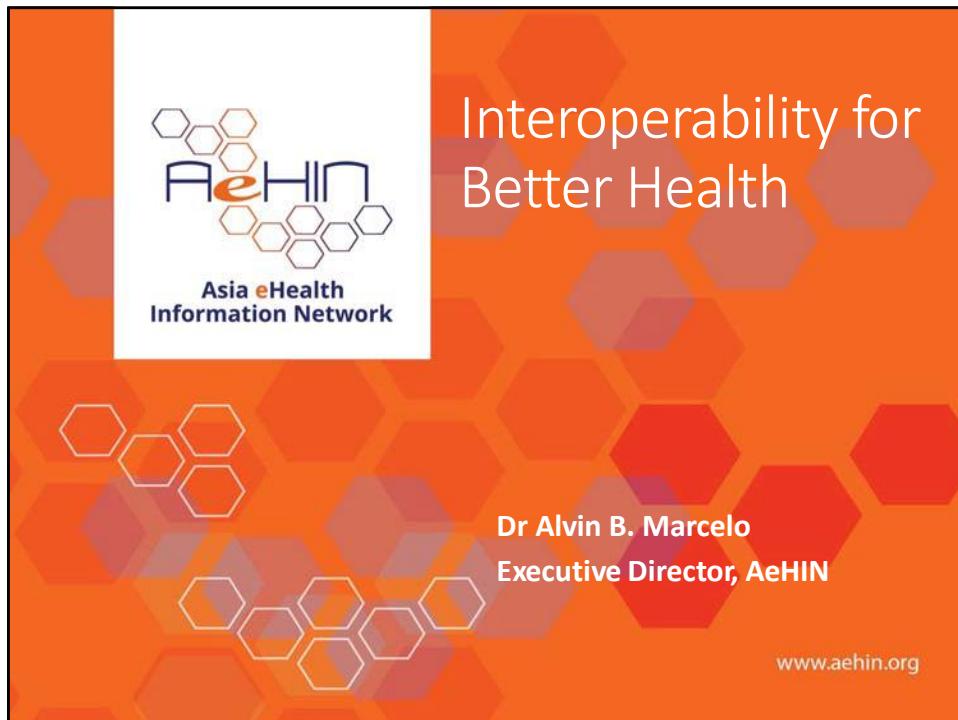




Formerly the mHealth Working Group



— MEMBERS —  
**over 900+**  
 professionals  
 in eHealth, HIS, and CRVS  
**in 25 countries**



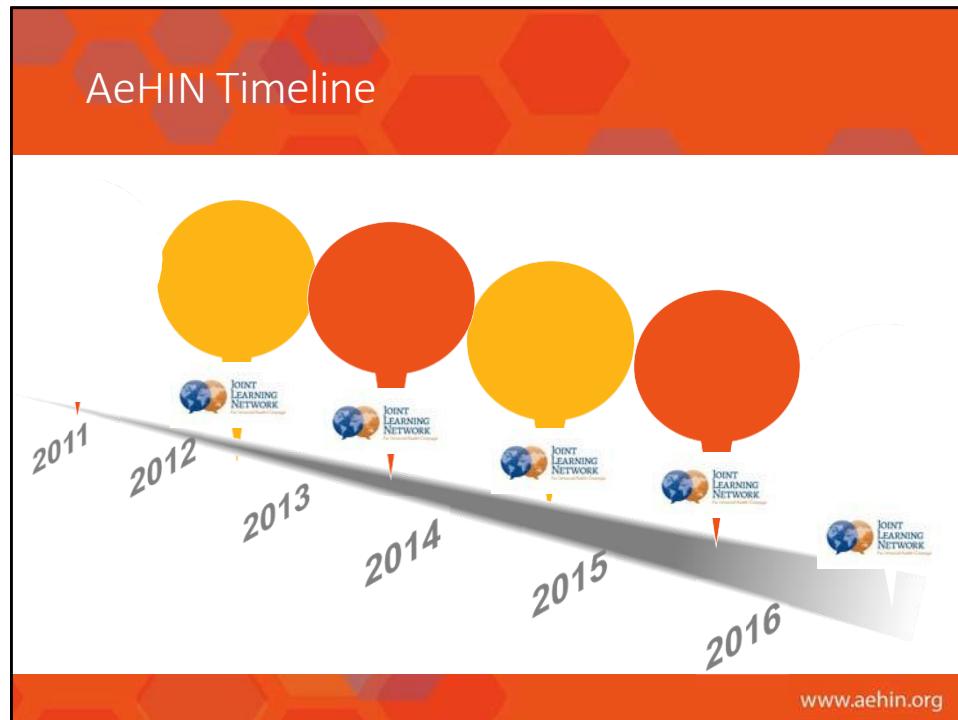
[www.aehin.org](http://www.aehin.org)

— PARTNERS —  
**21+**

**DEVELOPMENT AND  
IMPLEMENTING PARTNERS**



[www.aehin.org](http://www.aehin.org)



### 5<sup>th</sup> GM and Digital Health Conference, NPT, Myanmar, March 6-10, 2017

- 300+ participants
- Day 1: All Partners Summit
- Day 2: Pre-conference workshops
- Days 3-4: Digital Health Conference
- Day 5: Study tour and National Consultative Meeting on eHealth  
Myanmar





## Training



**33 participants,**  
Philippines,  
April 2014



**Over 1000+ participants,**  
**65 topics**  
online courses since  
May 2014

## Resources Sharing



<http://aehin.hingx.org/>

## Communications

- **Listserv**
- **Newsletter**
- **Facebook**
- **Twitter**
- **Website**
- **Policy Briefs**



[www.aehin.org](http://www.aehin.org)

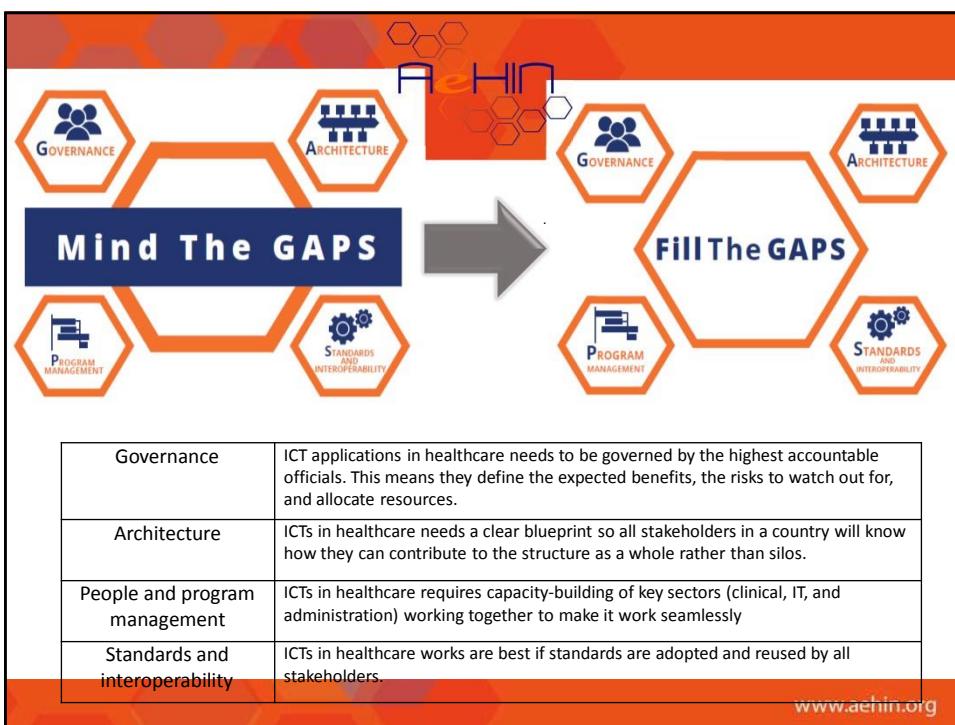
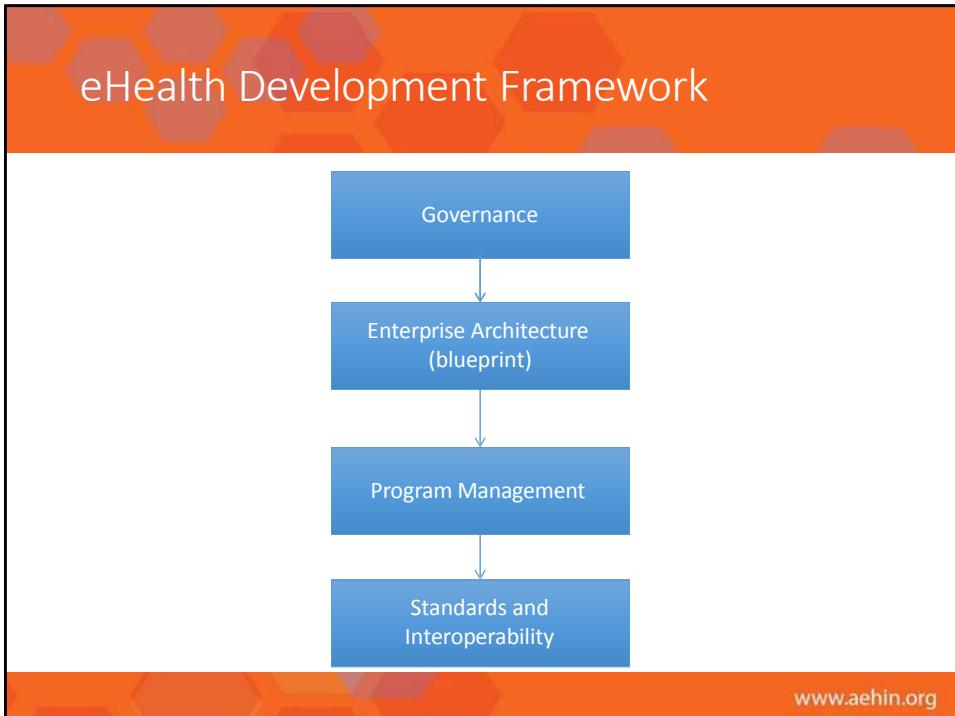
## Policy Briefs for Effective Use of ICT for National Health Insurance for UHC

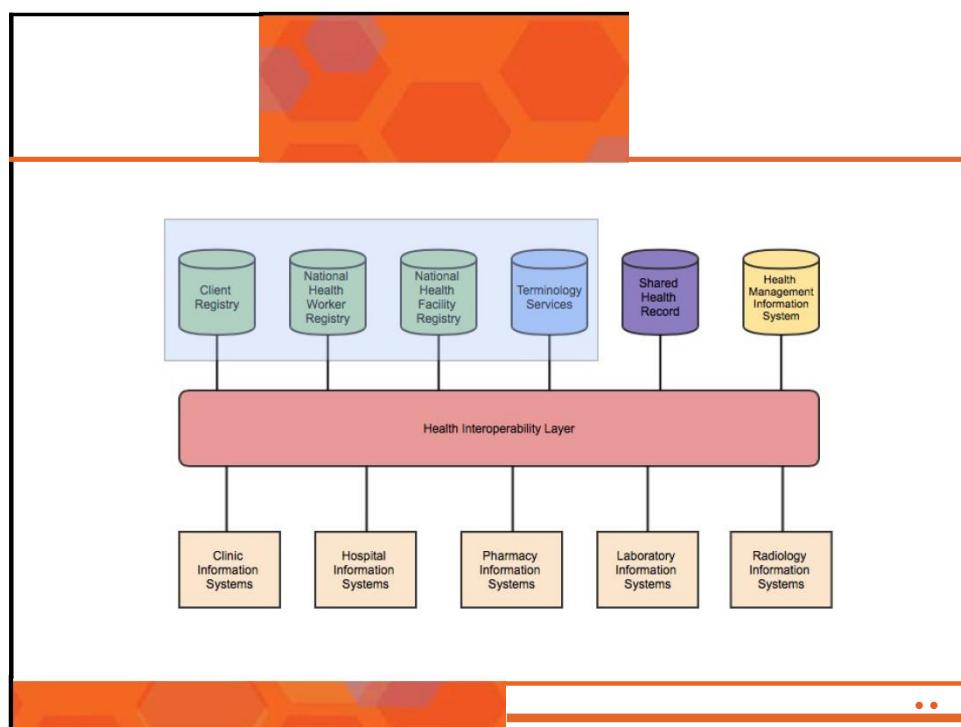
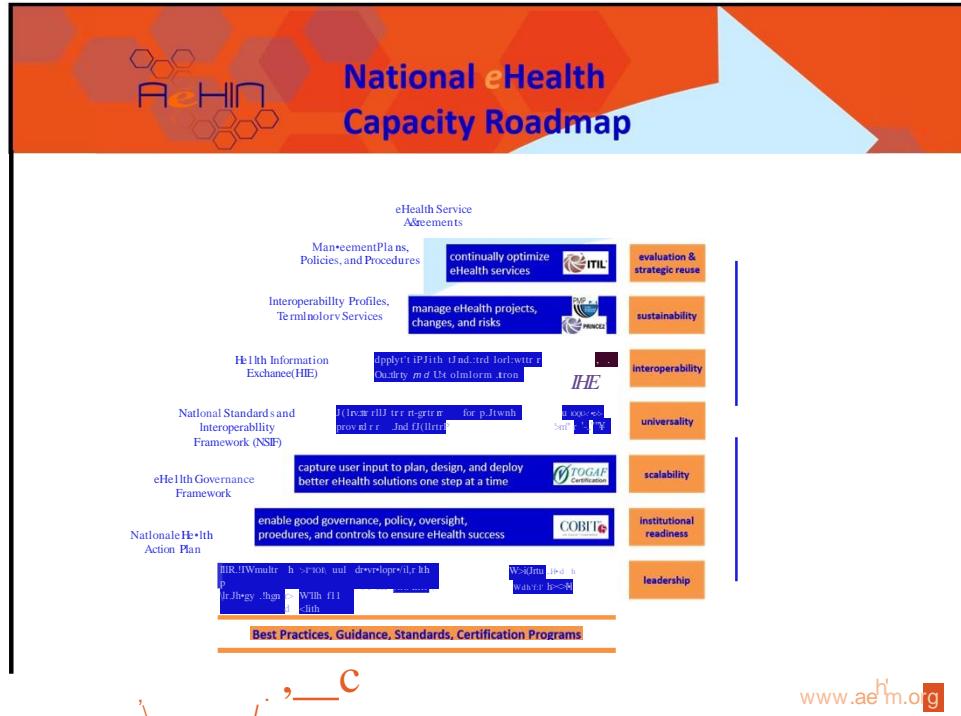


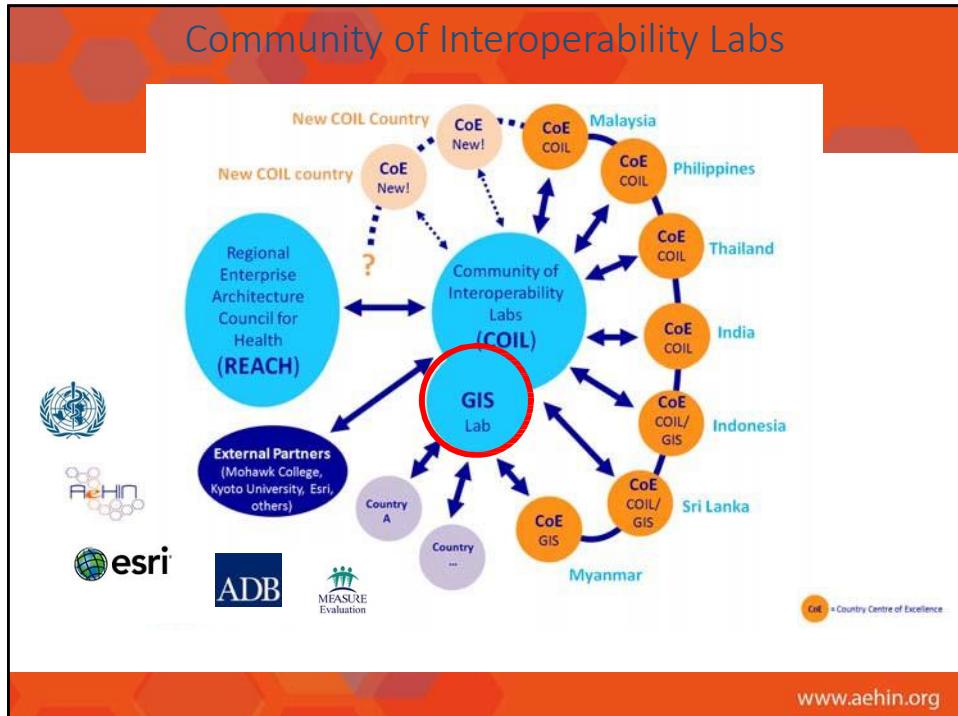
- ADB Policy briefs on health IDs, CRVS, and Geographic Information Systems and Interoperability
- Support to Laos CRVS program
- Special interest groups/services
  - GIS Lab (6)
  - Routine Health Information Systems
  - DHIS2-implementing countries (12)
  - Research (10 PhDs to work on AeHIN topics)
  - Community of Interoperability Labs (5)
- Coming soon: convergence workshops in Vietnam and Nepal

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To know more about us, visit

<http://www.aehin.org>



**TOWARDS A MULTI-STAKEHOLDER COLLABORATIVE FOR  
- Sierra Leone -**

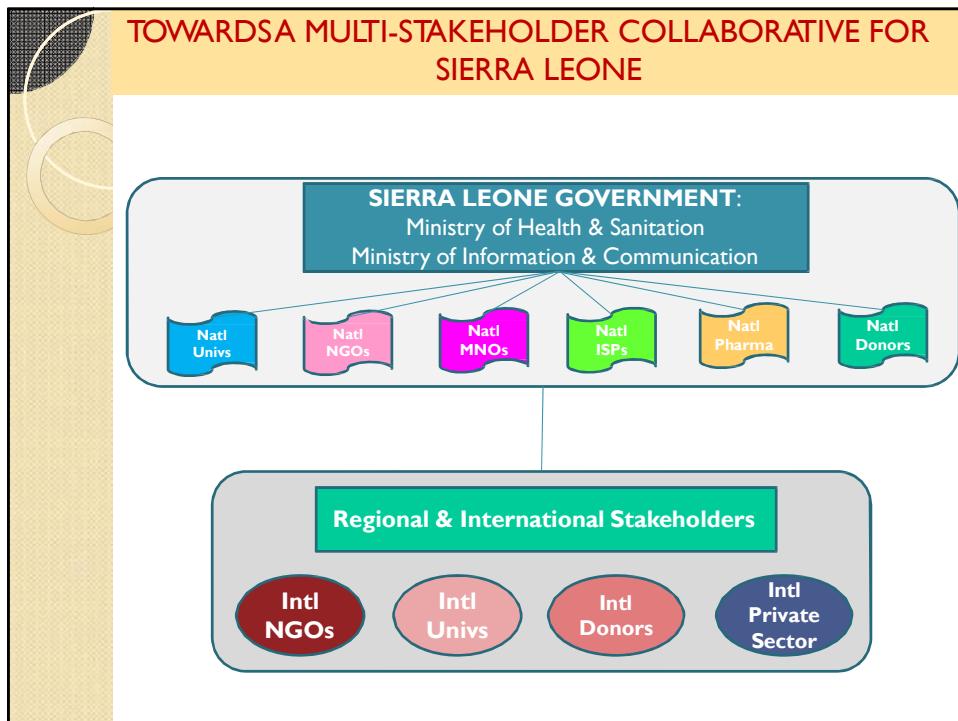
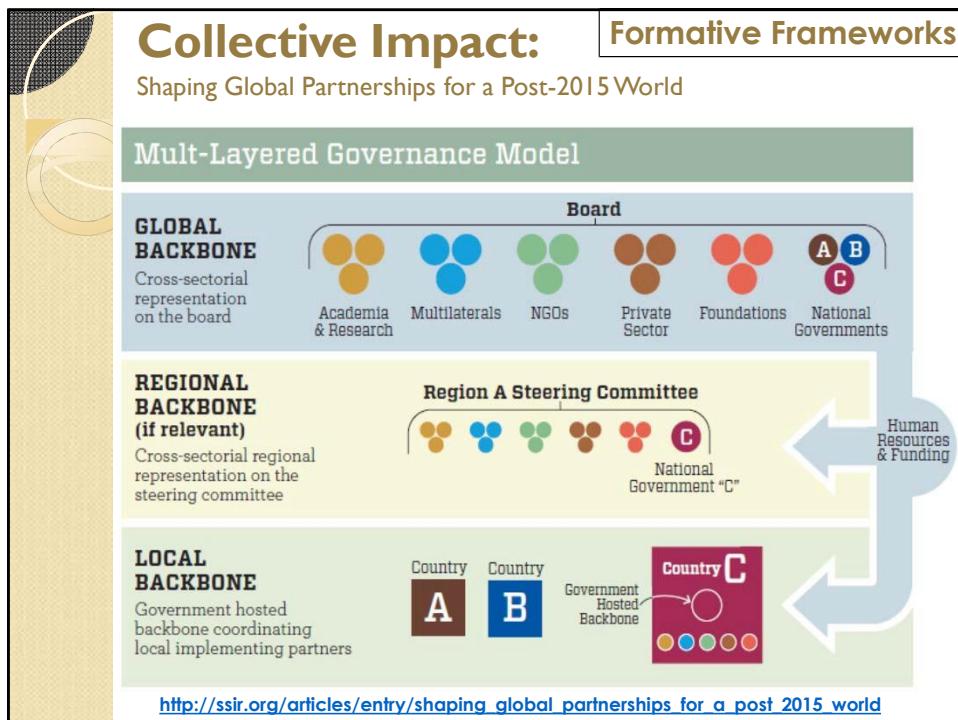


**Magnus Conteh, MA, MHSc. (Hons)**  
Director, Global Health Programmes, Strategic Partnerships & Innovation

*Follow me on twitter @MagnusContehIE*

## MULTI-STAKEHOLDER COLLABORATIVE

- ❑ A multi-stakeholder collaborative approach is a structured, interactive process that brings relevant stakeholders together to promote mutual understanding and create shared courses of action.
- ❑ All stakeholders—policymakers in health, information technology, and related sectors, healthcare professionals and institutions, non-governmental organizations, civil society groups, multilaterals, researchers and academics, the private sector and donors—have an essential role to play in improving the health of the citizens of a country.
- ❑ Such a collaborative process can be used to better identify challenges, align stakeholder priorities and action, and assure accountability for resources and results.





**FIGURE 1**

**WHAT DOES IT TAKE TO INSTITUTIONALIZE A PRODUCT OR SERVICE?**

LEVERS FOR INSTITUTIONALIZATION	
CASE FOR ACTION	
The right leader	Leadership
The right solution	Effective product      Viable economic model
The right approach	Supportive policy, regulation and standards      Effective program management
The right capacity	Human capacity

[http://www.path.org/publications/files/TS\\_dhs\\_journey\\_to\\_scale.pdf](http://www.path.org/publications/files/TS_dhs_journey_to_scale.pdf)

### Formative Frameworks

**FIGURE 2**

**WHAT IF EVERY DIGITAL HEALTH INVESTMENT WERE...**

- Triggered and selected according to the **needs of the health system**?
- Mandated and driven by the **Ministry of Health**?
- Enabled by **committed, long-term funding and robust program management** so solutions have time and support to iterate, evolve, and embed into existing systems and practices?
- Built around **realistic, long-term funding models**?
- Integrated into existing national platforms?
- Selected and designed to conform to **agreed standards**?
- Designed and implemented with the **participation of the end users and long-term implementers**?

## TOWARDS A MULTI-STAKEHOLDER COLLABORATIVE FOR SIERRA LEONE

### Timeline

- Observations from the Ebola Outbreak**
  - Leveraging the collaborative spirit of the local and international community for Health Systems Strengthening and ICT4D
  - Decision of the MoH to revise the CHW Policy and Strategy
- Post Ebola Health Information Systems Data Harmonisation Workshop in Accra – May 2015**
- Wilton Park Meetings**
  - **Wilton Park 1** (June 2015): (Re)building the Health Systems in West Africa – The Role of ICT and Technologies
  - **Wilton Park 2** (February 2016): Unlocking the Community Health Workforce Potential Post Ebola: What Models and Strategies Work
- Ratification of the Sustainable Development Goals – [17] Partnerships for the goals**
- 2015 mHealth Summit in DC**
- Multi-Stakeholder Collaborative Concept Developed** (March 2016)

## PURPOSE AND KEY ELEMENTS

### FORMULATE & SOLIDIFY

- A collaborative programmatic approach to support the Government of Sierra Leone in aligning its Community Health Worker (CHW), Health Systems Strengthening (HSS) and Digital Health Strategies
- A detailed 3-5 year national level CHW, HSS and Digital Health Integration Implementation Plan and Sustainability Business Model

### KEY ELEMENTS

- Initialize a consortium or ‘multi-stakeholder collaborative’ framework rooted in alignment with CHW and [Digital Development Principles](#) to build on Ebola response and recovery harmonization efforts that are beginning to demonstrate results
- Led by the Government, convene UN/WHO, implementation, technology, private sector and academic partners and stakeholders to refine and build on related national strategies, and design 3-5 year plans for community health which integrates the human components of health systems strengthening (effective recruitment, training, supervision, support, payments etc) with HIS and other data systems

## OBJECTIVES

The overall objectives of the MSC approach include:

- The establishment of a collaborative programmatic approach to support the Government of Sierra Leone (GoSL) to achieve its priorities related to community health and digital health consistent with Government efforts currently underway.
- Setting the stage for the Government to finalize and execute on a detailed, 3-5 year national level Community Health Worker (CHW) and Digital Health Implementation Plan and sustainability model.
- Positioning the collaborative programmatic approach as a model for other GoSL partnerships, both within the health sector and across other key GoSL development sectors; and as a model for collaborative development in other countries.

## OBJECTIVES

- ❑ Identify initial core funding and other resources needed to implement this plan and begin dialogue with private sector and others who have expressed interest in investing in long term health systems building in the country/region
- ❑ Define Digital Health Architecture – needed to support CHWs
- ❑ Leveraging learnings from other countries, drawing on the expertise of the partners in the consortium, and working in partnership with the MOH and MoIC to devise a sustainable business model framework

## MULTI-STAKEHOLDER WORKSHOP

In service of these objectives, the Workshop was a first step, offering both national and international participants the opportunity to:

- ❑ Exchange information and learn from one another regarding:
  - the refined MOHS CHW Strategy,
  - current digital health approaches in Sierra Leone as well as in other African & Asian countries, and
  - the potential of more fully integrating digital technologies into the CHW strategy.



## WORKSHOP OUTPUTS

### *Draft Vision Statement*

Create a nationally-owned multi-stakeholder collaborative process to support and enhance Sierra Leone's Community Health Workers Programme through the implementation of innovative, functional, and synergistic approaches that ensure improved health outcomes for the people of Sierra Leone.

### *Draft Mission Statement*

The Government of Sierra Leone through the leadership of the Ministry of Health and Sanitation work with their partners to bring innovative best practice in health systems strengthening and digital technology from throughout Sierra Leone and around the world in the service of the MoHS' Community Health Worker Programme, to ensure its effective contribution to the socio-economic and healthy development of the people of Sierra Leone

## CURRENT STATUS

### Additional Recommendations

1. Put together a working group **to address the question of funding of CHWs.**
  - Bring both local and international experience to this working group.
  - Get other ministries involved in order to discuss innovative funding ideas such as each giving part of their budgets to the CHW programme that has been identified as a priority by government.
  
- 2. More effectively access the private sector** (i.e. through the Public-Private Partnerships Unit in the President's Office) – both for innovative financing options for the CHW Strategy and for integrating digital technology into the CHW training programme.

## WORKSHOP OUTPUTS

3. The Ministry of Health and Sanitation needs to more effectively **exploit the resources that the MoIC has seconded to MoHS.**

This kind of collaboration can help the two ministries to design the necessary architecture *together*, which will also allow for the development and implementation of a policy that maximizes local capacities.

This can be facilitated by the Leadership Working Group of the MSC and ultimately defined in more detail in the MOU signed between the MoHS and the MoIC.

- 4. Capitalize on the existing Bintumani Declaration on Health Information Systems**, signed in August 2016, to jump-start the MSC process. The Declaration highlights three key principles of digital development that touch CHW program:

- Design with the user in mind
- Understand the existing ecosystem
- Be collaborative

- 5. Move forward with the Multistakeholder Collaborative** as soon as the CHW Hub Team has validated the revised CHW strategy in order to capitalize on the momentum generated during the workshop.

## WORKSHOP OUTPUTS



**WORKING GROUP**

**1. Leadership**

**Group**

**Membership**

- Director of Primary Health Care
- 1 DMO (CHW HUB)
- M&E Specialist DPPI
- Deputy Director of Communications
- National MSC Coordinator
- Aspen Institute Fellow (Aspen Management Partnership for Health
- Director Global Health Programmes, Strategic Partnerships & Innovation

**1. Capacity Building/Competencies**

**2. Communications**

**3. Sustainability**

**4. Innovative Financing**

**5. Digital Solutions**

## WORKSHOP OUTPUTS



**THE FIRST STEP**

**Constitution and operationalization of the Leadership Working Group (LWG).**

Between 1 November and 31 December 2016, the Director of Primary Health Care working with the Directorate of Policy Planning and Information (MoHS) will bring together those participants who volunteered for the LWG to bring the MSC approach to fruition.

The first task of the **LWG** will be the **refinement, validation and adoption of the draft vision and mission**, developed during the MSC Workshop.

Secondly, the **LWG** will work with the MoH & MoIC to **develop two MOUs:**

1. the **first MoU** - that can be signed between the two ministries to serve as the mandate for the Multi-Stakeholder Collaborative Process; and
2. the **second MOU** - that can be signed by all stakeholders in the MSC process.

The MSC's vision and mission statements will be incorporated in these documents.

## WORKSHOP OUTPUTS

### PROPOSED TIMELINES

Participants agreed a timeline for the initial work of the MSC, which will be revised when the LWG begins its ramp-up:

#### **December 2016**

- Establish Leadership Working Group
- Develop draft MOU between MoHS and MoIC
- Finalize Working Groups and their members
- Begin advocacy process for MSC Approach

#### **January 2017**

- Finalize and sign MOU
- Create terms of reference for each working group

#### **February 2017**

- Initiate activities of each Working Group

#### **March 2017**

- Create, refine and validate Road Map

## CURRENT STATUS

- ❑ Workshop initially planned for May 2016, but postponed to October 2016 in order to reassess and solidify communication, dialogue/consultation, planning and the appointment of a National Coordinator for the Collaborative
- ❑ Buy-in and leadership from Government of Sierra Leone secured
- ❑ Interest solidified among local & international stakeholders, including NGOs, UN agencies, donor representatives, private sector, etc.
- ❑ MSC National Coordinator appointed on a short-term contract. A one year contract has now been agreed with a new candidate to March 2018
- ❑ Additional progress achieved on revisions to National CHW Policy & Strategy including validation workshop.
- ❑ Development of the new CHW National Curriculum with rollout of ToT now in progress under the leadership of the CHW Hub

## DEVELOPMENT OF eHEALTH STRATEGY

**National eHealth Strategy Toolkit**  
World Health Organization

**Digital Health: A Call for Government Leadership and Cooperation between ICT and Health**  
February 2017  
BROADBAND COMMISSION FOR SUSTAINABLE DEVELOPMENT

## INTRA-MINISTERIAL COLLABORATION

SIERRA LEONE  
MULTI STAKEHOLDERS  
COLLABORATIVE  
WORKSHOP

## RECOMMENDATIONS FOR ENGAGING NATIONAL GOVERNMENTS

- It is critical and prudent to engage with governments as early as possible to secure buy-in for sustainability
- Different levels of engagement and sequencing
  - Political, Administrative & Technical Staff (Civil Service)
  - Regulatory, Legal, Cultural
- Articulate the benefits of the technology not only in terms of its functionality but the health benefit, efficiency gains and cost savings
- Identify champions and early adopters and implementers
- Leverage trust and relationships building
- Assess capacity gaps and support ministry capacity building
- Alignment with ministry strategies while advocating for changes and/or improvements where necessary

## SPONSORS



PATH  
LOGO



**MINISTRY OF INFORMATION & COMMUNICATIONS**



**Relevance of eGovernance & ICT Strategies to Health Care Delivery**  
**Presentation By: Mohamed M Jalloh**  
 Deputy Director of Communications (eGovernment)  
 @  
 Multi-Stakeholder Collaborative Workshop  
 For Sierra Leone

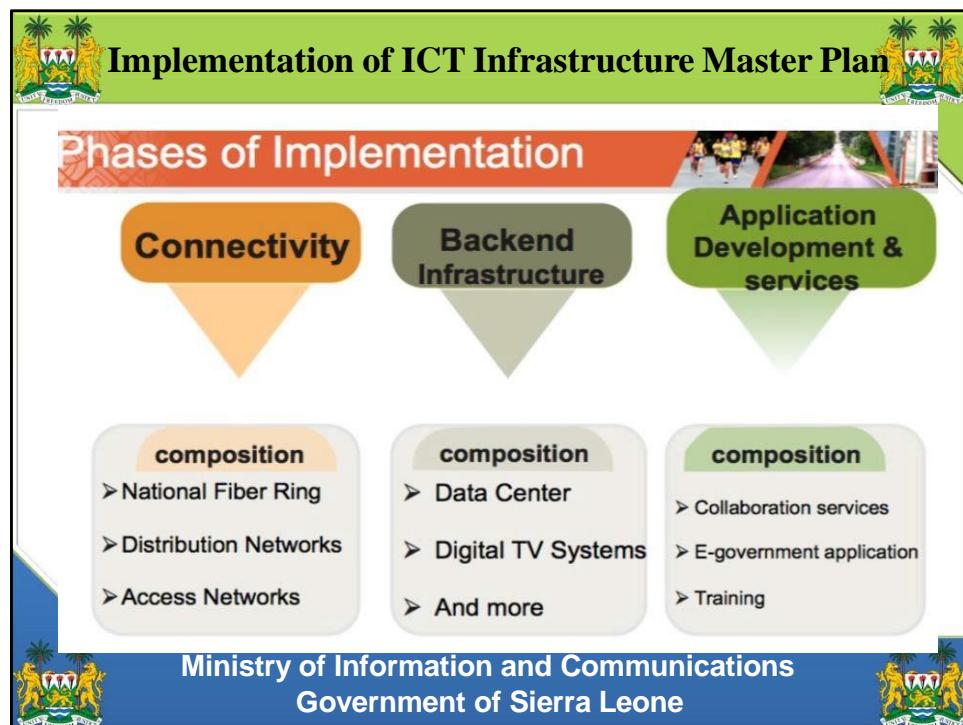
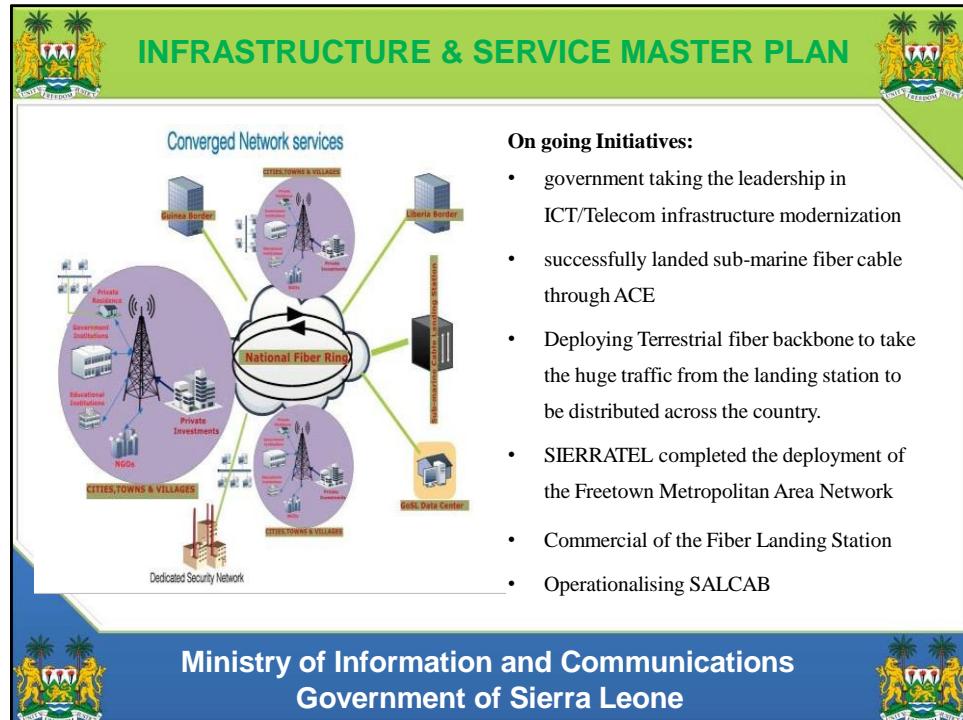
**Ministry of Information and Communications**  
**Government of Sierra Leone**

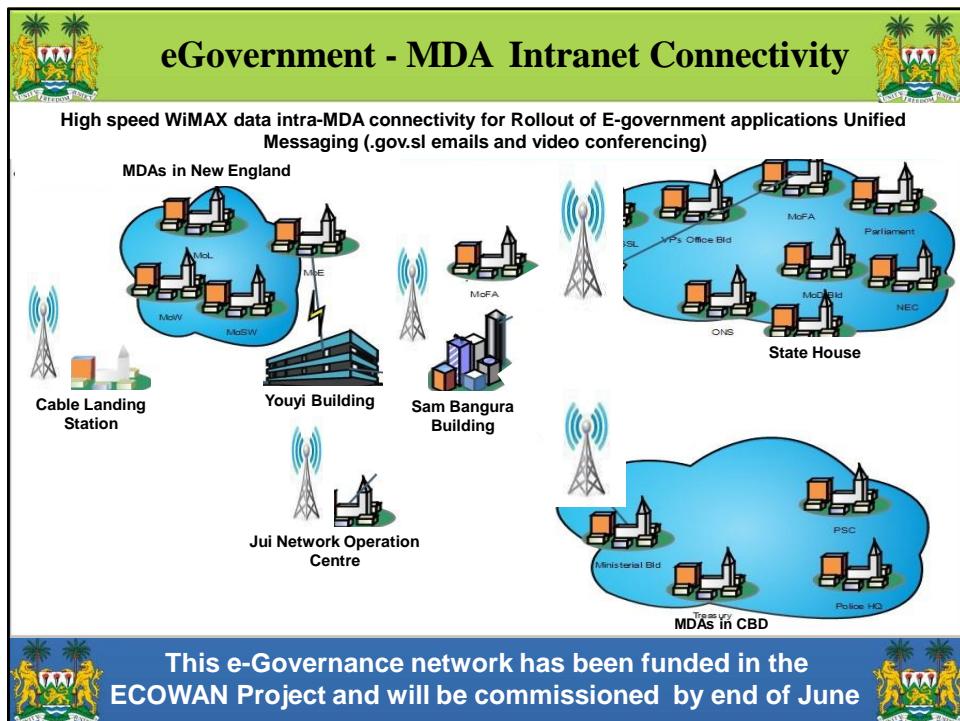
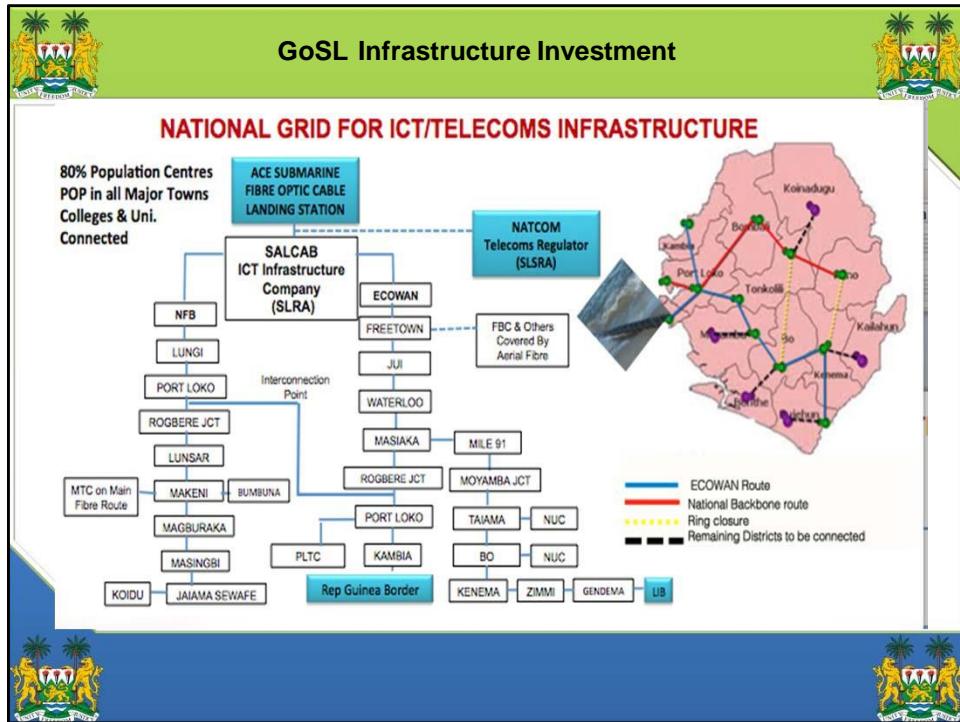
**Benefit of Broadband to National Development**

**PRESENTATION AGENDA**

- Background
- Policy Goal and Vision of MIC
- Current GoSL Infrastructure Investment
- ICT Policy for the health Sector
- The Case for eHealth
- Conclusion

**Ministry of Information and Communications**  
**Government of Sierra Leone**





**Policy Goal and Vision of Ministry of Information & Communication**




**GOAL**

*To Develop ICT/Telecom Sector as a Platform for Economic Prosperity*

**Vision**

*To Ensure accessible, reliable and affordable ICT and Telecommunication Services for all*

**Resultant Effect**

- ICT as critical pillar of the Economy
- ICT as Catalyst for Sustainable Socio-Economic Development
- Increase Citizens Participation in Governance
- Business Friendly Environment
- Improve International Competitiveness

**Key Policies currently under consideration**

- Revised 2016 National ICT Policy – validated awaiting Cabinet approval
- National Electronic Transaction Policy – Validated & approved by Cabinet
- National Cyber Security Policy – validated awaiting Cabinet approval
- National Digital Broadcasting Policy - validated awaiting Cabinet approval
- National Infrastructure Sharing Policy – To Be Developed
- National Universal Access/service Policy – To Be Developed

**Key Regulatory Instrument under consideration**

- Revision of the 2006 Amended 2009 Telecom ACT
  - Second draft Electronic Communications under internal review (NATCOM & MIC)
  - Stakeholder Consultation and Validation
- National Data Protection and Cyber Security Law – Draft awaiting stakeholder validation

**Ministry of Information and Communications  
Government of Sierra Leone**




**The National ICT Policy Goal for the Health Sector**




Policy of goal of the Government is to improve access to quality healthcare as close to the family as possible through the deployment and exploitation of ICTs and other modern technologies.

**Objective**

- Establish a governance structure to coordinate the implementation of the e-Health strategy
- Develop an appropriate National Health Management Information System;
- Facilitate connectivity and access to communication services in health institutions to support healthcare delivery;
- Develop appropriate ICT infrastructure at all levels of the healthcare system to support the collection, use, management and dissemination of health care information;
- Promote and encourage ICT training and skills development among healthcare professionals;
- Initiatives aimed at combating major national health threats

**Ministry of Information and Communications  
Government of Sierra Leone**

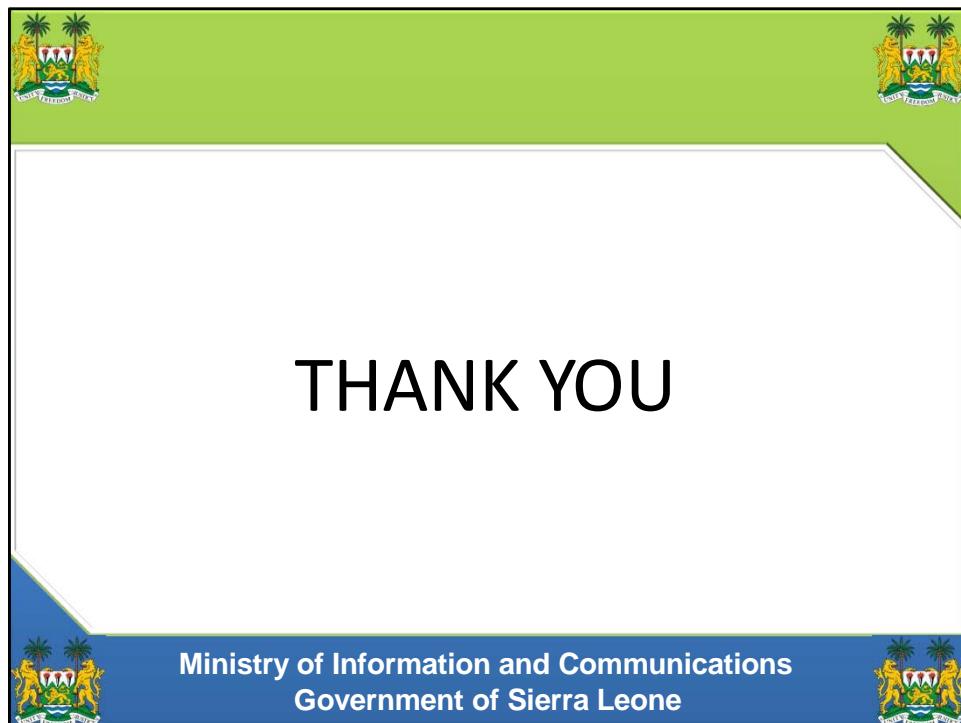





## The Benefit of eHealth

- Enable more efficient use of healthcare resources by providing better information for decision making.
- Enable the health sector to operate more effectively as a connected system, overcoming fragmentation and duplication of service delivery.
- Make patient care safe and effective by ensuring that the correct information is available in a timely manner, where it is needed and to whom it is needed.
- Enable electronic access to appropriate healthcare services for patients in remote, rural, and disadvantaged communities.
- Support improved multi-way communication and sharing of information among clinicians, patients, and caregivers within the health sectors and across partner agencies.
- Support evidence-based policy, through access to timely, accurate, and comprehensive reporting of healthcare system information.

**Ministry of Information and Communications  
Government of Sierra Leone**





# Coordinating Digital Health

The Health Data Collaborative (HDC) & the PATH digital health initiative

Adele Waugaman  
USAID/Bureau for Global Health

Presentation to the Global Digital Health Network  
April 19, 2017



## Health Data Collaborative (HDC)

### HDC Digital Health & Interoperability Working Group

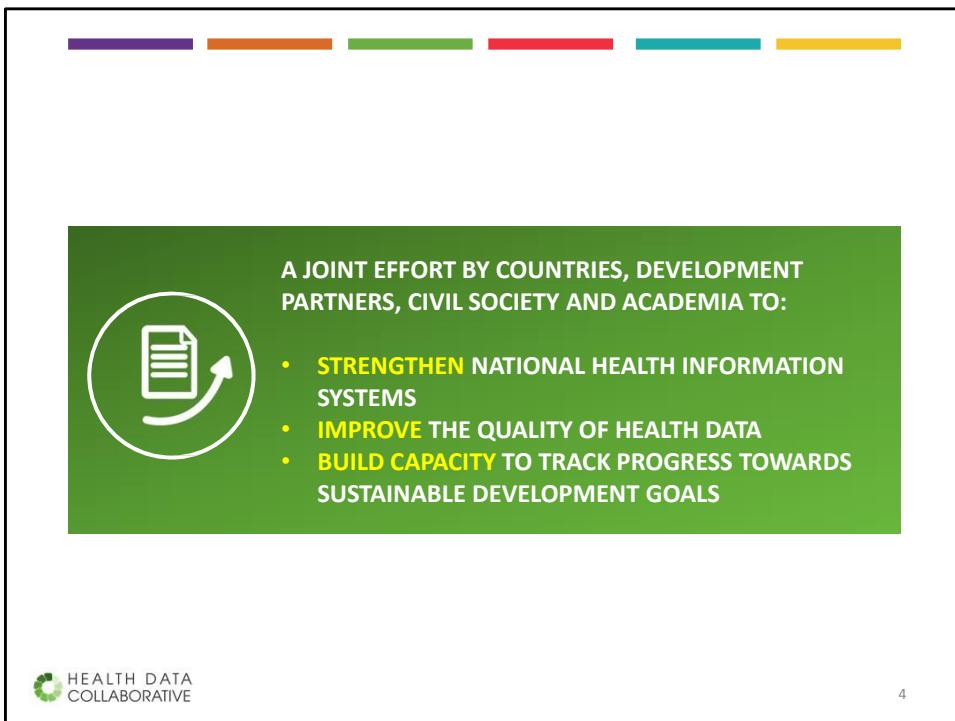
### PATH 'digital health initiative'



WHAT IS THE HEALTH DATA  
COLLABORATIVE?

 HEALTH DATA  
COLLABORATIVE

3



A JOINT EFFORT BY COUNTRIES, DEVELOPMENT PARTNERS, CIVIL SOCIETY AND ACADEMIA TO:



- STRENGTHEN NATIONAL HEALTH INFORMATION SYSTEMS
- IMPROVE THE QUALITY OF HEALTH DATA
- BUILD CAPACITY TO TRACK PROGRESS TOWARDS SUSTAINABLE DEVELOPMENT GOALS

 HEALTH DATA  
COLLABORATIVE

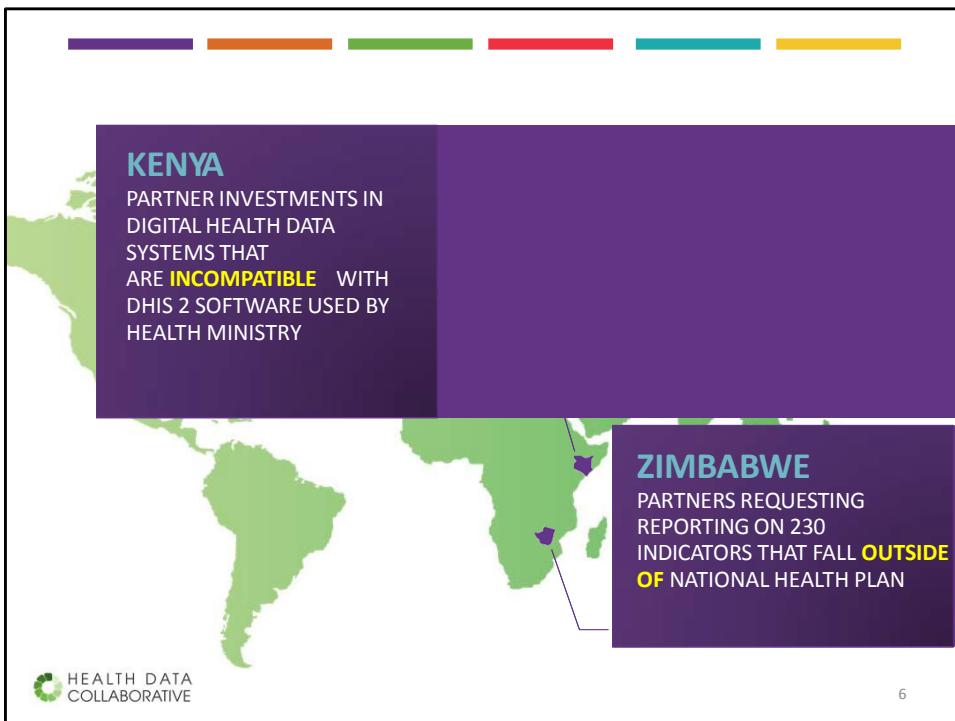
4



# WHY DO WE NEED THE HEALTH DATA COLLABORATIVE APPROACH?

HEALTH DATA  
COLLABORATIVE

5



**KENYA**  
PARTNER INVESTMENTS IN  
DIGITAL HEALTH DATA  
SYSTEMS THAT  
ARE **INCOMPATIBLE** WITH  
DHIS 2 SOFTWARE USED BY  
HEALTH MINISTRY

**ZIMBABWE**  
PARTNERS REQUESTING  
REPORTING ON 230  
INDICATORS THAT FALL **OUTSIDE**  
**OF** NATIONAL HEALTH PLAN

HEALTH DATA  
COLLABORATIVE

6

**CAMBODIA**  
DONORS AND HEALTH  
MINISTRY REQUIRING  
19 MONTHLY REPORTING  
FORMS, **OVERWHELMING**  
**HEALTH WORKERS**

**EBOLA-AFFECTED  
COUNTRIES**  
DONOR-DRIVEN,  
FRAGMENTED DATA SYSTEMS  
**HAMPERED EFFECTIVE USE  
OF DATA** DURING OUTBREAK

**HEALTH FACILITY SURVEYS**  
PARTNERS HAVE DEVELOPED AT LEAST  
8 TOOLS COLLECTING **OVERLAPPING**  
INFORMATION

7

 **HEALTH DATA  
COLLABORATIVE**

**THIS RESULTS IN**



- FRAGMENTED, UNCOORDINATED  
DATA SYSTEMS
- DUPLICATED INVESTMENTS
- TAKING HEALTH WORKERS' TIME  
AWAY FROM PATIENT CARE

8

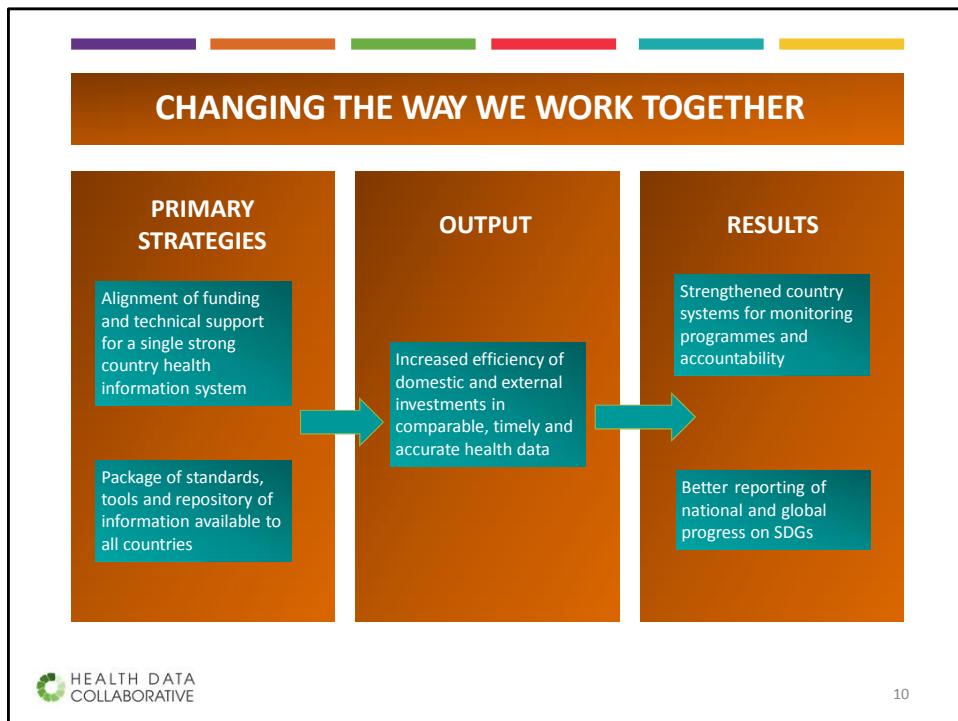
 **HEALTH DATA  
COLLABORATIVE**



WHAT ARE WE  
DOING ABOUT THIS?

 HEALTH DATA COLLABORATIVE

9





WHY NOW?

 HEALTH DATA  
COLLABORATIVE

11



COUNTRIES NEED GOOD QUALITY  
DATA TO TRACK PROGRESS TOWARD  
THE HEALTH-RELATED SUSTAINABLE  
DEVELOPMENT GOALS, INCLUDING  
UNIVERSAL HEALTH COVERAGE

 HEALTH DATA  
COLLABORATIVE



## WHAT WILL WE DELIVER?

HEALTH DATA COLLABORATIVE

13



### Technical package of tools and standards to strengthen country data systems



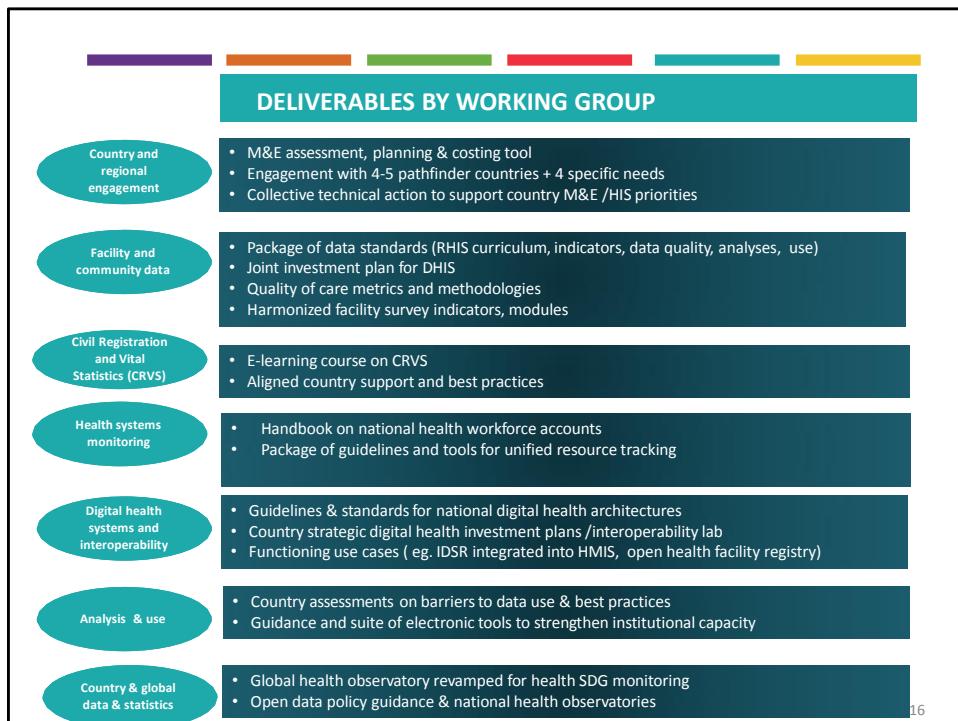
-  Improve **birth and death registrations**
-  Improve **facility and community data, including disease surveillance**
-  Improve collection of **health workforce data**
-  Improve tracking of **health spending**
-  Improve capacity for **data analytics and use**

HEALTH DATA COLLABORATIVE

14



15

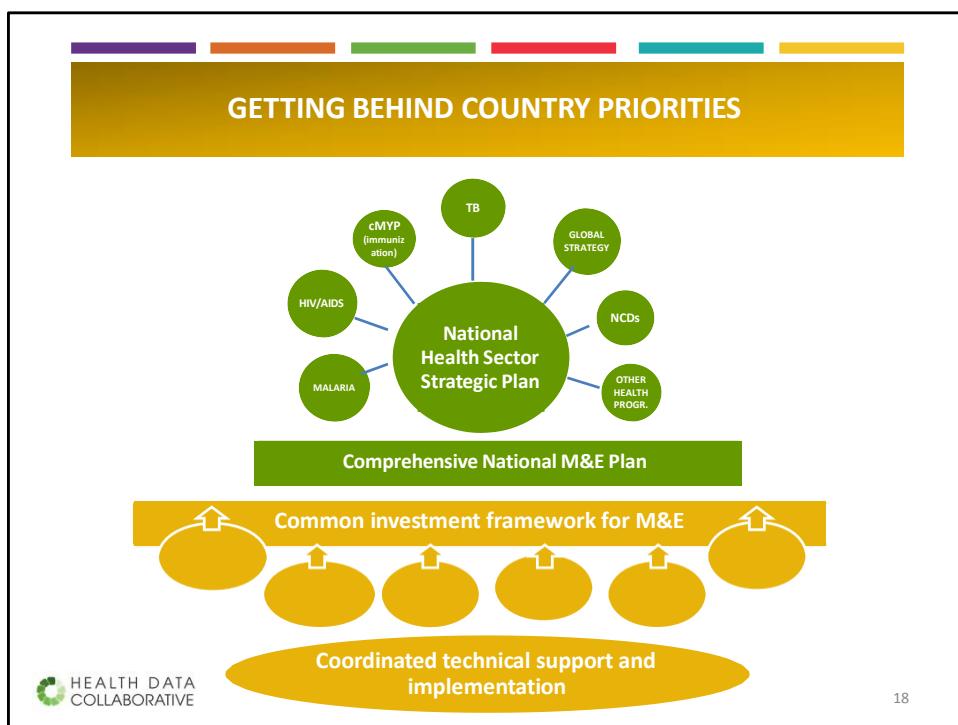


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# HOW DO WE ENGAGE WITH COUNTRIES?

HEALTH DATA COLLABORATIVE

17



**COUNTRY ENGAGEMENT APPROACH**

<b>Principles of engagement</b>	<ul style="list-style-type: none"> <li>✓ Country-led with strong country stewardship</li> <li>✓ Opportunities for collective action &amp; joint investment</li> <li>✓ Broad stakeholder participation</li> </ul>
<b>Type of engagement</b>	<ul style="list-style-type: none"> <li>✓ Strategic request for collective action linked to M&amp;E /HIS plans</li> <li>✓ Focused request for collective action (i.e. HMIS)</li> <li>✓ Joint learning &amp; documenting best practice</li> </ul>
<b>Where we engage</b>	<ul style="list-style-type: none"> <li>✓ In 2016-17, at least 5 countries (starting with Kenya and Malawi)</li> <li>✓ Approach will be scaled up in more countries over subsequent years</li> </ul>

 HEALTH DATA COLLABORATIVE

19

**KENYA HEALTH DATA COLLABORATIVE**  
(Launched May 18, 2016)



**ALL STAKEHOLDERS SUPPORTING KENYA'S M&E PRIORITIES**

- DATA ANALYTICS CAPACITY
- QUALITY OF CARE
- KENYA HEALTH DATA OBSERVATORY
- CRVS
- MID-TERM REVIEW



 HEALTH DATA COLLABORATIVE

20

**“WE NOW EXPECT ALL HEALTH DATA  
COLLABORATIVE PARTNERS TO PULL IN THE  
SAME DIRECTION AND IN LINE WITH OUR  
OWN VISION AND GOALS.”**

DR NICHOLAS MURAGURI,  
PRINCIPAL SECRETARY,  
KENYA MINISTRY OF HEALTH



21

## REGIONAL ENGAGEMENT IN ASIA

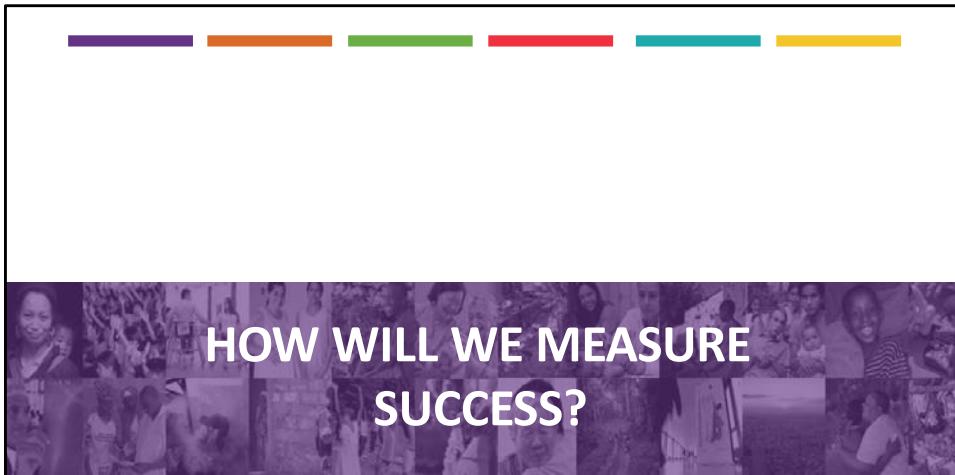


Peer learning and review

Bangladesh                    Nepal,  
Philippines, Cambodia, Bhutan,  
Indonesia, Myanmar and South  
Africa



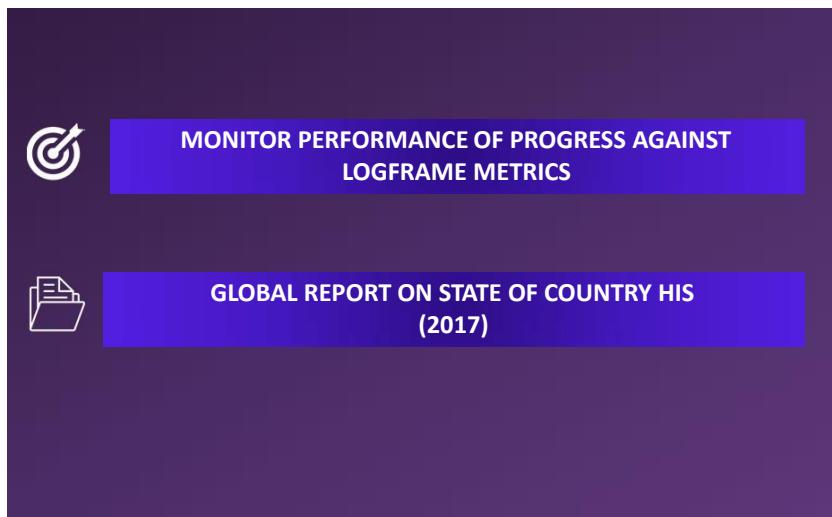
22



HOW WILL WE MEASURE  
SUCCESS?

 HEALTH DATA  
COLLABORATIVE

23



 MONITOR PERFORMANCE OF PROGRESS AGAINST  
LOGFRAME METRICS

 GLOBAL REPORT ON STATE OF COUNTRY HIS  
(2017)

 HEALTH DATA  
COLLABORATIVE

24

WHO ARE THE PARTNERS?

 HEALTH DATA COLLABORATIVE

25

TO-DATE: 32 PARTNER COMMITMENTS

26



**Health Data Collaborative (HDC)**

**HDC Digital Health & Interoperability Working Group**

**PATH 'digital health initiative'**



## Digital Health & Interoperability Working Group

Objectives	Fast Facts
<ol style="list-style-type: none"> <li>Optimize the <u>meaningful use and reuse of health information</u> in low- and middle-income countries to support achievement of the SDGs through implementation of <u>foundational digital health infrastructures</u></li> <li>Actively promote the development, use and long-term support of digital health '<u>global public goods</u>'</li> <li>Increase, in a measurable way, the level and <u>alignment of country and partner investments</u> in support of obj. 1 &amp; 2</li> </ol>	<ul style="list-style-type: none"> <li>Launched in June 2016</li> <li>80+ individual members</li> <li>Nearly 40 organizations represented</li> <li>4 Co-chair affiliations: USAID, WHO, OGAC/Regenstrief</li> <li>Monthly audio call, twice-yearly in person meeting</li> <li>Communications regularly via Google Groups listserv and Slack</li> <li>Secretariat hosted by PATH digital health initiative</li> <li>Members include:</li> </ul> <div style="display: flex; justify-content: space-around;">  <b>USAID</b> FROM THE AMERICAN PEOPLE          <b>PATH</b>  <b>BILL &amp; MELINDA GATES foundation</b>    <b>CDC</b> Centers for Disease Control and Prevention          <b>AeHIN</b>  <b>JOHNS HOPKINS UNIVERSITY</b>  <b>WHO</b> </div>



## DH&I Working Group 2017 Activities

- Respond to requests for support from Malawi, Nigeria, Senegal, Sierra Leone, Tanzania
- Develop a digital health and interoperability capability and maturity matrix to assess where countries fall along the maturity continuum
- Develop a business case for investments in interoperable digital health tools and architecture
- Develop a digital health taxonomy to more systematically describe related activities

To join: contact Lauren Wall [lwall@path.org](mailto:lwall@path.org)



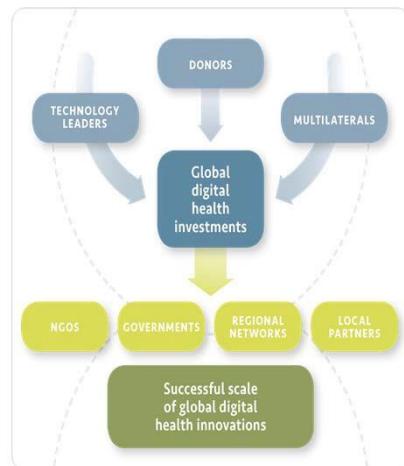
## Health Data Collaborative (HDC)

### HDC Digital Health & Interoperability Working Group

PATH 'digital health initiative'

## Digital Health Initiative: Overview

- New '*center of gravity*' for global digital health advocacy and investment
- Partnership between PATH, USAID, and 40+ partners in the digital health community.... Inviting other donor organizations to participate
- Bringing together technology leaders, NGOs, governments, and regional networks, with local partners, to scale digital health innovations around the world



## Core Focus Areas

