

DIKA PUTRA SUSANTO

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Bali, Indonesia

Final-year Information Technology student at Bali State Polytechnic with a strong focus on backend software development. Experienced with Laravel, MySQL, REST APIs and system design through academic projects and internships. Skilled in team collaboration, critical thinking, and project execution, with fluency in both English and Indonesian. Eager to contribute to impactful backend solutions in a dynamic development environment.

Work Experience

PT. Bank Pembangunan Daerah Bali - Bali, Indonesia

Software Engineer Intern | May, 2024 – July, 2025

- Developed and tested 80+ SNAP APIs (Virtual Account, Interbank Transfer, Balance Inquiry), including signature authentication and client simulator integration, improving API readiness for partner onboarding.
- Conducted UAT/system testing for key banking features (e.g., PLN bill payments, ATM/WebTeller balance inquiry, withdrawals, interbank transfers), reducing production issues and improving reliability.
- Created backend APIs for internal workflows and logging mechanisms, enhancing automation and traceability of internal approval processes.
- Built an email service web app using Laravel, RabbitMQ, and Elastic Stack to process batch emails and manage queue prioritization and logging, Built a web-based email service app (Laravel, RabbitMQ, Elastic Stack) to manage prioritized batch emails, significantly improving delivery efficiency and error tracking.
- Authored comprehensive documentation for SNAP API test cases and assisted in simulating partner testing scenarios, helping partners connect and test the system more easily.

Projects

Logistics Information System PT Marktel – Academic Project

Sept, 2023 – Feb 2024

System Analyst & UI/UX Designer | SDLC, Wireframing, Figma, Web App Design

- Analyzed business processes and designed a web-based logistics management system.
- Applied the SDLC method to plan, model, and develop the system structure.
- Created wireframes and UI/UX prototypes for internal user workflows.

Organization Experiences

Festival Kesenian Nasional 2024 – UKM Kesenian Nasional - Bali, Indonesia

Feb, 2024 - Aug, 2024

Music Division Performance Coordinator

- Led the coordination of nine original songs for a large-scale musical theater production, attended by over 200 spectators.
- Supervised and guided music division members during rehearsals and scene-based training, involving coordination across a team of 100+ committee members.
- Collaborated across divisions to ensure artistic alignment between music, drama, and production teams.

Education

Bali State Polytechnic - Bali, Indonesia

Jul, 2022 - Oct, 2025

Associate Degree in Information Management, GPA: 3.92/4.00

- **Final Project:** Centralized Web-Based Email Service Using RabbitMQ and Elastic Stack for PT. Bank BPD Bali.
- **Relevant Course Works:** Web Programming, Mobile Development, OOP, Database Design, MIS, Cloud Technology.

Certifications & Achievements

TOEIC Tryout (Listening & Reading)

Score: 970 / 990 (*Unofficial – Practice Test*)

1st Place – Internal English Debate Competition

Bali State Polytechnic, Oct 2023

- Champion of English Competition held by English Club UKM.

Skills

Technical skills: PHP (Laravel), MySQL, RabbitMQ, RESTful API Development, API testing, HTML, CSS, JavaScript, SDLC.

Soft skills: Problem Solving, Critical Thinking, Attention to Detail, Team Collaboration, Communication, Task Management

Languages: Indonesian (Native), English (Advanced).