

# DIKA PUTRA SUSANTO

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Bali, Indonesia

Final-year Information Technology student at Bali State Polytechnic with a strong focus on backend software development. Experienced with Laravel, MySQL, REST APIs and system design through academic projects and internships. Skilled in team collaboration, critical thinking, and project execution, with fluency in both English and Indonesian. Eager to contribute to impactful backend solutions in a dynamic development environment.

## Work Experience

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### PT. Bank Pembangunan Daerah Bali - Bali, Indonesia

Software Engineer Intern | May, 2024 – July, 2025

- Developed and tested 80+ SNAP APIs (Virtual Account, Interbank Transfer, Balance Inquiry), including signature authentication and client simulator integration.
- Conducted UAT/system testing for key banking features (e.g., PLN bill payments, ATM/WebTeller balance inquiry, withdrawals, interbank transfers).
- Created backend APIs for internal workflows and logging mechanisms.
- Built an email service web app using Laravel, RabbitMQ, and Elastic Stack to process batch emails and manage queue prioritization and logging.
- Authored comprehensive documentation for SNAP API test cases and assisted in simulating partner testing scenarios.

## Projects

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### Logistics Information System PT Marktel – Academic Project

Sept, 2023 – Feb 2024

System Analyst & UI/UX Designer | SDLC, Wireframing, Figma, Web App Design

- Analyzed business processes and designed a web-based logistics management system.
- Applied the SDLC method to plan, model, and develop the system structure.
- Created wireframes and UI/UX prototypes for internal user workflows.

## Organization Experiences

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### Festival Kesenian Nasional 2024 – UKM Kesenian Nasional - Bali, Indonesia

Feb, 2024 - Aug, 2024

Music Division Performance Coordinator

- Led the coordination of nine original songs for a large-scale musical theater production.
- Supervised and guided music division members during rehearsals and scene-based training.
- Collaborated across divisions to ensure artistic alignment between music, drama, and production teams.

## Education

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### Bali State Polytechnic - Bali, Indonesia

Jul, 2022 - Oct, 2025

Associate Degree in Information Management, GPA: 3.92/4.00

- **Final Project:** Centralized Web-Based Email Service Using RabbitMQ and Elastic Stack for PT. Bank BPD Bali.
- **Relevant Course Works:** Web Programming, Mobile Development, OOP, Database Design, MIS, Cloud Technology.

## Certifications & Achievements

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### TOEIC Tryout (Listening & Reading)

Score: 970 / 990 (*Unofficial – Practice Test*)

### 1st Place – Internal English Debate Competition

Bali State Polytechnic, Oct 2023

- Champion of English Competition held by English Club UKM.

## Skills

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**Technical skills:** PHP (Laravel), MySQL, RabbitMQ, RESTful API Development, API testing, HTML, CSS, JavaScript, SDLC.

**Soft skills:** Problem Solving, Critical Thinking, Attention to Detail, Team Collaboration, Communication, Task Management

**Languages:** Indonesian (Native), English (Advanced).