



Waiter Vacancy

The Fortress Restaurant is recruiting Waiters to join our team at **Menlyn Maine Central Square**. The successful applicants will report to the General Manager and Restaurant Manager.

Key Responsibilities:

- Provide excellent customer service and strive for customer satisfaction.
- Greet customers and present menus.
- Make recommendations based on customers' preferences.
- Take and serve food and drink orders.
- Upsell when appropriate.
- Arrange table settings and maintain cleanliness.
- Check products for quality.
- Deliver checks and collect payments.
- Cooperate and communicate with all serving and kitchen staff.
- Adhere to health department regulations and customer service guidelines.

Minimum Requirements:

- 2 years of experience as a waiter or waitress.
- Ability to build constructive relationships with colleagues and customers.
- Experience with cash registers and ordering systems.
- Strong critical thinking and problem-solving skills.
- Team player with good time-management skills.
- Excellent interpersonal and communication skills.
- Active listening and good physical condition.
- Customer-centric attitude.
- High school diploma; food safety training is a plus.

Interested candidates should email their resume to **recruitment@fortressforte.co.za** with *Waiter* in the subject line by **31 July 2025**.

Working hours will be communicated to shortlisted candidates.