



### **Hostess Vacancy**

The Fortress Restaurant is recruiting Hostesses to join our team at **Menlyn Maine Central Square**. The successful applicants will report to the General Manager and Restaurant Manager.

#### **Key Responsibilities:**

- Greet and welcome guests as they arrive.
- Manage reservations and seating arrangements.
- Ensure that guests are seated promptly and comfortably.
- Provide guests with menus and inform them of any specials.
- Answer phone calls and assist with inquiries and reservations.
- Maintain a clean and organized front-of-house area.
- Communicate effectively with kitchen and wait staff.
- Handle customer complaints professionally and promptly.

#### **Minimum Requirements:**

- Previous experience as a hostess or in customer service.
- Excellent communication and interpersonal skills.
- Strong organizational skills and attention to detail.
- Ability to multitask in a fast-paced environment.
- Friendly and outgoing personality.
- Ability to work flexible hours, including weekends and holidays.

Interested candidates should email their resume to **recruitment@fortressforte.co.za** with *Hostess* in the subject line by **31 July 2025**.

*Working hours will be communicated to shortlisted candidates.*