

## **Module 2 : Installation and Maintenance of Hardware and Its Components**

### **Section 1: Multiple Choice**

1. Which of the following precautions should be taken before working on computer hardware?
  - a) Ensure the computer is plugged in to prevent electrostatic discharge.
  - b) Wear an anti-static wrist strap to prevent damage from electrostatic discharge.**
  - c) Work on carpeted surfaces to prevent slipping.
  - d) Use magnetic tools to handle components more easily.
  
2. What is the purpose of thermal paste during CPU installation?
  - a) To insulate the CPU from heat.
  - b) To provide mechanical support for the CPU.
  - c) To improve thermal conductivity between the CPU and the heat sink.**
  - d) To prevent the CPU from overheating.
  
3. Which tool is used to measure the output voltage of a power supply unit (PSU)?
  - a) Multimeter**
  - b) Screwdriver
  - c) Pliers
  - d) Hex key
  
4. Which component is responsible for storing BIOS settings, such as date and time, even when the computer is powered off?

**a) CMOS battery**

b) CPU

c) RAM

d) Hard drive

### **Section 2: True or False**

5. When installing a new hard drive, it is essential to format it before use.

**Answer :- True**

6. A POST (Power-On Self-Test) error indicates a problem with the CPU.

**Answer :- False**

7. It is safe to remove a USB flash drive from a computer without ejecting it first.

**Answer :- False**

### **Section 3: Short Answer**

8. Describe the steps involved in installing a new graphics card in a desktop computer.

**Answer :-**

- Turn off the computer.
- Open the CPU cabinet.
- Put the graphics card into the slot on the motherboard.
- Fix it with a screw and connect power cable.
- Close the cabinet, turn on the computer, and install the driver.

9. What is RAID, and what are some common RAID configurations?

**Answer :-** Raid is a technology that used to manage multiple disk together to improve performance and keep data safe.

**Some common RAID configurations are:-**

- **RAID 0 (stripe volume)**
  - Minimum 2 disk.
  - Very fast but no data safety.
  - If 1 disk fails, all data is lost.
  - no failover / no backup.
- **RAID 1 (mirror volume)**
  - Minimum 2 disks.
  - Normal speed, data safety
  - If 1 disk fails, data remains safe.
  - Failover exists.
- **RAID 5 (Stripe with parity)**
  - Minimum 3 disk
  - Good performance and high data safety
  - Data is safe if one disk fails.
  - Commonly used in servers.

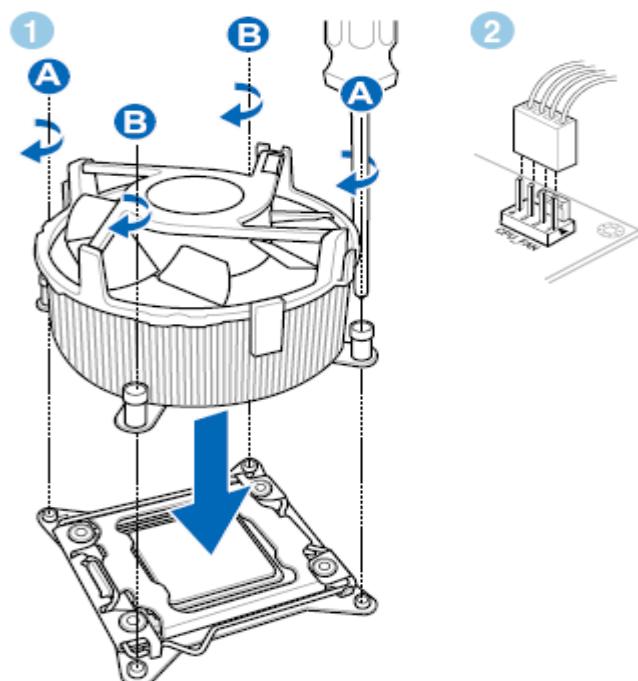
## Section 4: Practical Application

10. Demonstrate how to replace a CPU fan in a desktop computer.

**Answer :-**

### Steps to Replace a CPU Fan in a Desktop Computer

- Turn off the computer and unplug the power cable.
- Open the CPU cabinet carefully.
- Take out the motherboard and put it on a soft surface.
- Clean dust from the motherboard.
- Unlock the CPU fan and unplug its cable from the motherboard.
- Check the old CPU fan:
  - If it is working, clean the CPU and fan area, apply thermal paste if needed, and put the fan back.
  - If it is broken, remove the old fan completely.
- Clean the CPU surface after removing the fan.
- Install the new CPU fan and apply thermal paste if needed.
- Lock the CPU fan properly and make sure it fits properly with no gap.
- Close the cabinet and turn on the computer to see if the fan is working.



## **Section 5: Essay**

11. Discuss the importance of regular maintenance for computer hardware and provide examples of maintenance tasks.

**Answer :-**

### **Importance of regular maintenance for computer hardware :-**

- Improve the system performances.
- Increase hardware lifespan.
- Prevent overheating.
- Protects data from loss.
- Save repair and replacement cost.
- Keeps system safe and stable.

### **Examples of maintenance tasks :-**

- Clean CPU fan, keyboard, and cabinet to avoid overheating.
- Checking cables.
- Check CPU fan are working properly.
- Check Hard disk / SSD.
- Replace old Thermal paste to keep CPU cool.
- Regularly backup of important files.
- Update drivers.