



AMITY UNIVERSITY
UTTAR PRADESH

AMITY SCHOOL OF ENGINEERING & TECHNOLOGY

Industry Internship

WEEKLY PROGRESS REPORT (WPR)

For the week commencing: 13/05/2025– 19/05/2025

Enrollment Number: A2305222399

Program: B.Tech (CSE - Y)

Student Name: Manvendra Singh Tanwar

Faculty Guide's Name: Dr Misha Kakkar

Project Title: Chatbot for customer care

TARGETS SET FOR THE WEEK -

- Understand the objective and scope of the chatbot project.
- Study existing customer service processes.
- Research chatbot platforms and technologies.

ACHIEVEMENTS FOR THE WEEK-

- Collected detailed chatbot requirements and use cases.
- Identified key customer pain points and mapped them to chatbot capabilities.
- Selected Python + Flask as base stack with potential use of OpenAI APIs for NLP.

FUTURE WORK PLANS-

- Begin drafting chatbot conversation flows and define intents/entities.
- Set up basic project environment and tools.

Faculty Guide Signature

Student Signature