Diksha

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EDUCATION

• **B.Tech., CSE (Pursuing)** *2022 - 2026 (expected)*
with Specialization Data Science, Amity University, Noida CGPA:7.73

• **12th Standard (CBSE)** *2022*
DAV Centenary Public School, Jind Percentage: 68.4

• **10th Standard (CBSE)** *2020*
DAV Centenary Public School, Jind Percentage: 91.2

EXPERIENCE

• **Summer Intern** *June 2024 – August 2024*
Ernst & Young (EY) India, Gurugram, Haryana
- **Old Process Issues:** The old way of onboarding customers was slow and had many mistakes, leading to problems with KYC/CKYC compliance.
- **Implemented Solution:** Set up an automated system using Optical Character Recognition (OCR) for precise document checks and HugChat for quick customer communication.
- **Results Achieved:** Improved onboarding speed, lowered errors, enhanced process efficiency, and ensured compliance with KYC/CKYC rules.

ACADEMIC PROJECTS

• **EKYC** *2024*
- This project has successfully demonstrated the potential for automating and streamlining the customer onboarding process in the banking sector.
- The integration of advanced technologies such as OCR and HugChat proved effective in achieving the project's objectives.

• **Responsive Website Frontend Portfolio** *2024*
- Created a portfolio website using HTML5 and CSS3, featuring responsive design and project showcases.
- Implemented interactive elements and a clean layout, highlighting web development skills.

• **Blinkit Dashboard** *2024*
- To conduct a comprehensive analysis of Blinkit's sales performance,customer satisfaction,and inventory distribution to identify key insights and opportunities for optimization using various KPIs and visualizations in Power Bi

• **Amazon Clone** *2024*
- Applied responsive design principles to ensure compatibility across various devices and screen sizes.
- Leveraged HTML for structuring content and CSS for styling and layout, focusing on creating an intuitive shopping experience.

POSITIONS & RESPONSITBILITIES

∗**Member,Coorporate Resource Center(CRC)** *2023*
∗**Content Team Member,Microsoft Learn Student Chapter(MLSC)** *2024*
∗**Content TeamLead at IoT Alliance Club** *2023*
∗**Student Volunteer,Cybercup3.0** *2023*

TECHNICAL SKILLS

∗ **Languages:** C,C++,HTML,CSS,SQL
∗ **Developer Tools:** Git, Microsoft Power BI,VS Code, Google Colab, MySQL, Jupyter Notebook.
∗ **Libraries:** Pandas, NumPy, Matplotlib .

CERTIFICATIONS

Introduction to Probability and Statistics: IIT Madras.