





Selenium - Troubleshooting

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Troubleshooting Solving OS Compatibility Issues

Method 1: Visit the Windows Vista Compatibility Center.

Visit the Windows Vista Compatibility Center to perform the following tasks.

- 1. Determine which software and devices are and are not compatible with Windows Vista.
- 2.Locate links to drivers and upgrades that will make your computer compatible.
- 3. Provide input to help us improve the upgrade experience.



Troubleshooting Solving OS Compatibility Issues(Contd.)

Method 2: Run the program in compatibility mode

- 1.Click Start button, and then type the name of the program in the Start Search box.
- 2.In the Programs list, right-click the program name, and then click Properties.
- 3.On the Compatibility tab, click to select the Run this program in compatibility mode for check box.
- 4.In the list, select an operating system, and then click OK.
- 5. If the program still does not work correctly, go to the next method.



Troubleshooting Solving OS Compatibility Issues(Contd.)

Method 3: Run the program as an administrator. To run the program as an administrator, follow these steps:

- 1.Click Start button, and then type the name of the program in the Start Search box.
- 2.In the Programs list, right-click the program that you are troubleshooting, and then click Run as administrator. If you are prompted for an administrator password or for a confirmation, type the password, or click Continue.



Troubleshooting Solving OS Compatibility Issues(Contd.)

Method 4: Contact the program vendor or the hardware manufacturer. Frequently, the software vendor will be able to resolve the incompatibility issue by providing one of the following resolutions:

- 1.An update to make the current version of the program compatible with Windows Vista
- 2.A version of the program that is compatible with Windows Vista
- 3.Information about any configuration changes to make the program compatible with Windows Vista

