

SOFTWARE QUALITY ASSURANCE REPORT FOR WWW.LANKATALENTS.LK

Bug Reports, Test Cases

Prepared by: Dilakshi Anuradha Liyanage

Date: 20 June 2025

Table of Contents

Test Approach.....	2
Bug Reports.....	3
Test Cases.....	13
Summary	17

Test Approach

www.lankatalents.lk website belongs to business domain and mainly targets Sri Lankan users/businesses. Before testing this website I understood the website's purpose. This website mainly focuses on connecting job seekers with employers, apply for jobs, publish job vacancies etc.

Test Planning and Scope Definition

I identified key features of the website which are candidate/employee registration, user login, job search, job application, contact forms, writing services, employer packages. I realized that these areas are most critical and should be tested first as they are the core functionalities. I used Chrome as a browser, Laptop and mobile phone as devices to test the website.

Testing methods & Types of testing

I did Blackbox testing as I am only a user of the website. I executed manual testing for test UI/UX validation, mobile responsiveness. I used UI testing to test visual elements and designs. Then I validated features against requirements using functional testing for authentication, form submissions. I used negative testing for testing form validations and error handling.

Bug Identification & Reporting

During testing I identified five critical bugs and documented them with detailed descriptions and screenshots.

1. Missing activation emails after registration
2. Google login failure
3. Writing Services Form submission error
4. Non-responsiveness of 'Get Started' button on Employer Packages
5. Mobile layout issues

Test Cases

I designed a set of test cases covering both positive and negative scenarios for identified bugs fixes.

Bug Reports

1.

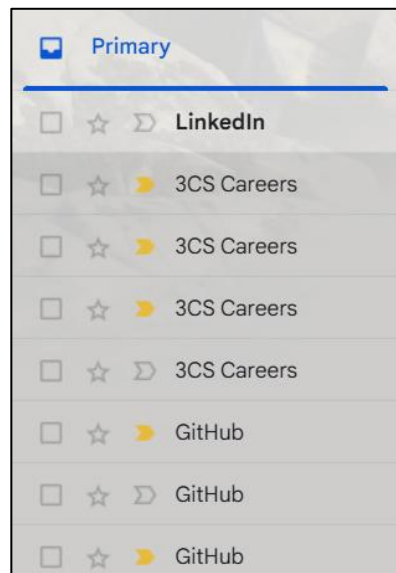
Bug ID:	BUG-001
Title:	Candidate account activation email not received after successful registration message
Severity/Priority:	High - The candidate cannot activate their account or log in without the verification email. This directly blocks the registration process and affects new user onboarding.
Affected URL/Feature:	https://www.lankatalents.lk/login-register/ /Candidate Registration
Steps to Reproduce:	<ol style="list-style-type: none">1. Navigate to www.lankatalents.lk2. Click on the 'REGISTER' option.3. Fill in all required registration fields (e.g., Username, Email, Password, Confirm Password) with valid and unique credentials.4. Submit the registration form.5. Observe the 'Registration complete' message displayed on the website6. Check the inbox and spam folders of the registered email account for the account activation email.
Expected Result:	A confirmation or activation email should be sent to the registered email address immediately after successful registration.
Actual Result:	No account activation email is received in the registered email inbox, even after checking spam folder and waiting for several minutes.
Environment Details:	Browser: Google Chrome 138.0.7204.35 OS: Windows 11 Device: DESKTOP-9IQF0TT

Attachments:

1. Confirmation Message displayed after submitting the form

Registration complete. Before you can login, you must
active your account sent to your email address.

2. Proof of missing email

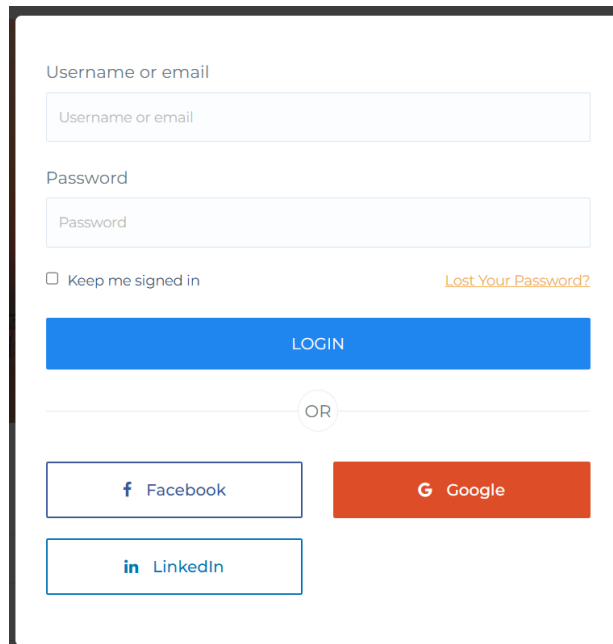


2.

Bug ID:	BUG-002
Title:	Google Login option redirects to Login/Register page without authentication
Severity/Priority:	High - This breaks third-party login functionality, which is often used by users to sign in easily. It affects access and user experience.
Affected URL/Feature:	https://www.lankatalents.lk/login-register/ (Google Login)
Steps to Reproduce:	<ol style="list-style-type: none">1. Navigate to www.lankatalents.lk2. Click on the 'LOGIN' and select 'Google' option.3. Choose a Google account from the list4. Wait for the redirection process
Expected Result:	User is successfully authenticated and redirected to user dashboard/homepage as a logged-in user.
Actual Result:	User is redirected back to the login/register page without being logged in. No error message or login success notification is shown.
Environment Details:	Browser: Google Chrome 138.0.7204.35 OS: Windows 11 Device: DESKTOP-9IQF0TT

Attachments:

1. Select 'Google' to login



Username or email

Username or email

Password

Password

☐ Keep me signed in [Lost Your Password?](#)

LOGIN

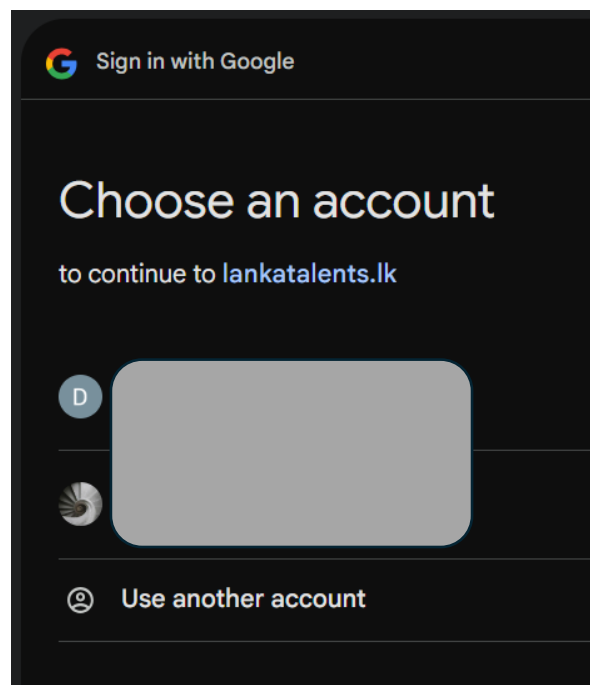
OR

f Facebook

G Google

in LinkedIn

2. Select email to login



3.

Bug ID:	BUG-003
Title:	Writing Services Form submission consistently fails with generic error message
Severity/Priority:	High - This bug directly prevents users from requesting Writing Services which is a key service offered by the website
Affected URL/Feature:	https://www.lankatalents.lk/writing-services/
Steps to Reproduce:	<ol style="list-style-type: none">1. Navigate to https://www.lankatalents.lk/writing-services/2. Enter a valid name, email, select a service, and write a message3. Click the 'Send Request' button4. Observe the message shown below the button
Expected Result:	Upon clicking "Send Request," the form data should be submitted successfully and a confirmation message such as "Your request was successfully sent" should appear.
Actual Result:	The form shows this error: "There was an error trying to send your message. Please try again later." This error message appears consistently even after trying multiple times with different valid inputs, preventing any successful form submission.
Environment Details:	Browser: Google Chrome 138.0.7204.35 OS: Windows 11 Device: DESKTOP-9IQF0TT

Attachments:

1. When click the 'Send Request' button

Name:

Service:

Email:

Message:

There was an error trying to send your message. Please try again later.

4.

Bug ID:	BUG-004
Title:	The “Get Started” button under Employer Packages is unresponsive
Severity/Priority:	High - The "Get Started" buttons are the primary call-to-action for employers to engage with packages. Their non-responsiveness means employers cannot proceed to purchase or inquire about packages, directly impacts revenue
Affected URL/Feature:	https://www.lankatalents.lk/employer-packages/
Steps to Reproduce:	<ol style="list-style-type: none">1. Go to www.lankatalents.lk2. Navigate to Employees → Employer Packages from the main menu3. Scroll down to the pricing/package section4. Click on any "Get Started" button under a package5. Observe the button behavior
Expected Result:	Button should be clickable and redirect to checkout or open registration form
Actual Result:	Button shows no response when clicked , No redirection occurs or no error message appears
Environment Details:	Browser: Google Chrome 138.0.7204.35 OS: Windows 11 Device: DESKTOP-9IQF0TT

Attachments:

1. Click the 'Get Started' button

Classic
Package

Monthly fee Rs. 3,000/-

- 01 Job Advert
- 20 Prescreened CVs
- Free Job Artwork Design

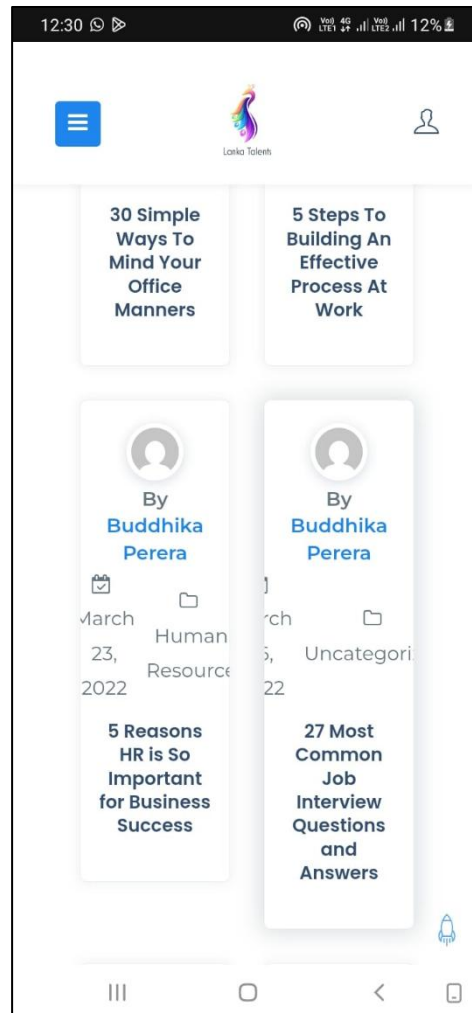
Get
Started

5.

Bug ID:	BUG-005
Title:	Blog Post Layout broken on mobile - Text Overlapping & Misaligned Elements
Severity/Priority:	Medium – This overlapping affects readability and user experience but doesn't block functionality
Affected URL/Feature:	https://www.lankatalents.lk/news-and-media/
Steps to Reproduce:	<ol style="list-style-type: none">1. Open any blog post on a mobile device2. Scroll through the content3. Observe layout issues
Expected Result:	Clean, responsive layout with proper spacing. Author name, date, and category aligned correctly. No overlapping text or UI elements.
Actual Result:	Text overlaps with UI elements, Misaligned category tags and Inconsistent spacing between sections.
Environment Details:	Browser: Google Chrome 138.0.7204.35 OS: Android 13 Device: Samsung Galaxy A20S

Attachments:

1. Mobile view



Test Cases

Test Cases:

https://nsbm365-my.sharepoint.com/:x:/g/personal/kldanuradha_students_nsbm_ac_lk/Ea2m77HFiyJBdvA_zx01q-cBK_YzmKD5qCmihz3TGhcAiA?e=jxdBiw

1. Registration – Email check

					Project Name	Lankatalents.lk	Test Design By	Dilakshi Anuradha	
					Module Name	Registration	Test Design Date	19/6/2025	
					Release Version	-	Test Review By	[To be filled]	
							Test Review Date	[To be filled]	
							Test Executed by	[To be filled]	
							Test Executed Date	[To be filled]	
Precondition	user should navigate to the website								
Dependencies	Not Applicable								
Test Priority	High								
Test Case Id	Test Title	Test Summary	Test Steps	Test Data	Expected Result	Post Condition	Actual Result	Status	Notes/Comments
TC-EMAIL-001	Verify activation email sent after candidate registration	Ensure the system sends an email with an activation link	1.Click on 'REGISTER' option 2.Register as a new candidate with a valid details. 3.Observe the registration success message on the website. 4.Check registered email inbox	Username: testuser1@gmail.com Email: testuser1@gmail.com Password : Hg7%df2 Confirm Password : Hg7%df2 Package: Free	The activation email is received in the inbox within 2-5 minutes	Email received with activation link	[To be filled]	[Pass/Fail]	Not applicable
TC-EMAIL-002	Validate activation link functionality	Confirm the email link works and successfully activates the account.	1. Open activation email 2. Click the activation link 3. Try to login after clicking the link	Activation link from email	Account is activated, user can log in.	Account becomes active	[To be filled]	[Pass/Fail]	Test link expiration (24 hour validity)
TC-EMAIL-003	Spam Folder Check	Ensure email does not go to spam folder	1. Go to Gmail 2. Open Spam folder	Email: testuser2@gmail.com	Email is received in inbox (not in spam)	Email received correctly	[To be filled]	[Pass/Fail]	Not applicable

2. Google Login

					Project Name	Lankatalents.lk	Test Design By	Dilakshi Anuradha	
					Module Name	Google Login	Test Design Date	19/6/2025	
					Release Version	-	Test Review By	[To be filled]	
							Test Review Date	[To be filled]	
							Test Executed by	[To be filled]	
							Test Executed Date	[To be filled]	
Precondition	user should navigate to the website								
Dependencies	Not Applicable								
Test Priority	High								
Test Case Id	Test Title	Test Summary	Test Steps	Test Data	Expected Result	Post Condition	Actual Result	Status	Notes/Comments
TC-GLOG-001	Verify Google Login/Registration for new user	Ensure a new user can successfully register and/or log in via Google for the first time	1.Click on 'LOGIN' option 2.Click on 'Google' button 3.Select valid Google account never used before 4.Observe redirect behavior	Valid Google account	User is logged in and redirected to user dashboard	New lankatalents.lk account is created and linked to the Google account. User is logged in.	[To be filled]	[Pass/Fail]	Not applicable
TC-GLOG-002	Verify successful Google Login for existing user	To ensure an existing user, who has previously linked their Google account, can successfully log in using the Google option.	1.Click on 'LOGIN' option 2.Click on 'Google' button 3.Select correct linked Google account 4.Observe redirect behavior	Valid Google account	User is logged into their associated account and redirected to user dashboard	User is logged in to lankatalents.lk.	[To be filled]	[Pass/Fail]	Not applicable
TC-GLOG-003	Verify user remains authenticated after Google login	Check authentication persistence	1. Complete Google login 2. Refresh page 3. Navigate to profile page	Authenticated Google user	Session persists after refresh and profile page accessible	Session maintained across page navigation	[To be filled]	[Pass/Fail]	Test multiple page transitions

3. Writing Services

						Project Name	Lankatalents.lk	Test Design By	Dilakshi Anuradha
						Module Name	Writing Services	Test Design Date	19/6/2025
						Release Version	-	Test Review By	[To be filled]
								Test Review Date	[To be filled]
								Test Executed by	[To be filled]
								Test Executed Date	[To be filled]
Precondition	user should Navigate to www.lankatalents.lk/writing-services/								
Dependencies	Not Applicable								
Test Priority	High								
Test Case Id	Test Title	Test Summary	Test Steps	Test Data	Expected Result	Post Condition	Actual Result	Status	Notes/Comments
TC-WS-001	Verify Successful Submission of Writing Services Form	Ensure that the Writing Services form submits successfully with valid data and displays a success message.	1.Navigate to writing services form 2.Enter a valid name, email, select a service, and write a message 3.Click the 'Send Request' button 4.Observed the message displayed on the page	Name: testuser1 Select Service: CV Writing Email: testuser1@gmail.com Message: I want to make a CV to apply a job.	A clear success message is displayed on the website ("Your message has been sent successfully!") and the form fields are reset, or the user is redirected to a confirmation page.	Message sent confirmation displayed to the user.	[To be filled]	[Pass/Fail]	Not applicable
TC-WS-002	Error Handling for Failed Submission	Verify meaningful error is shown	1.Navigate to writing services form 2.Enter a valid name, email, select a service, and write a message 3.Click the 'Send Request' button 4.Observed the message displayed on the page	Name: testuser2 Select Service: CV Writing Email: testuser2@gmail.com Message: I want to update my cv make it again.	Error clearly states the reason	Form handles errors properly	[To be filled]	[Pass/Fail]	Not applicable
TC-WS-003	Verify form reliability across multiple attempts	Ensure the form works after repeated submissions	1.Submit form 3 times with different messages	Unique messages each time	All requests accepted and processed	Multiple submissions accepted	[To be filled]	[Pass/Fail]	Not applicable

4. Get Started button in Employer Packages

						Project Name	Lankatalents.lk	Test Design By	Dilakshi Anuradha
						Module Name	Employer Packages	Test Design Date	20/6/2025
						Release Version	-	Test Review By	[To be filled]
								Test Review Date	[To be filled]
								Test Executed by	[To be filled]
								Test Executed Date	[To be filled]
Precondition	user should navigate to Employers -> Employer Packages								
Dependencies	Not Applicable								
Test Priority	High								
Test Case Id	Test Title	Test Summary	Test Steps	Test Data	Expected Result	Post Condition	Actual Result	Status	Notes/Comments
TC-EMP-001	Verify Get Started Button Redirection	Ensure "Get Started" button redirects to correct page	1. Navigate to Employer Packages page 2. Click "Get Started" under a package	N/A	User is redirected to registration or checkout page	User is on the correct next page	[To be filled]	[Pass/Fail]	Not applicable
TC-EMP-002	Button Functionality on All Packages	Verify each package button is working	1. Navigate to Employer Packages page 2. Click "Get Started" on Standard, Premium, Featured packages	N/A	Each button should trigger correct action redirect user to registration or checkout page	User is on the correct next page for related package	[To be filled]	[Pass/Fail]	Not applicable

5. Mobile Responsiveness

						Project Name	Lankatalents.lk	Test Design By	Dilakshi Anuradha
						Module Name	Mobile Responsiveness	Test Design Date	20/6/2025
						Release Version	-	Test Review By	[To be filled]
								Test Review Date	[To be filled]
								Test Executed by	[To be filled]
								Test Executed Date	[To be filled]
Precondition	user should navigate to the website using a mobile device								
Dependencies	Not Applicable								
Test Priority	High								
Test Case Id	Test Title	Test Summary	Test Steps	Test Data	Expected Result	Post Condition	Actual Result	Status	Notes/Comments
TC-MOB-001	Verify blog post responsiveness on small screens	Ensure text, author info, and categories align properly.	1. Open a blog post on mobile. 2. Check spacing between elements. 3. Verify no overlapping text.	N/A	Consistent padding/margins and no overlaps.	All content remains readable.	[To be filled]	[Pass/Fail]	Not applicable
TC-EMAIL-002	Verify blog post responsiveness on standard screens	Ensure text, author info, and categories align properly on common mobile screen sizes	1. Open activation email 2. Click the activation link 3. Try to login after clicking the link	N/A	All text and icons within the blog post cards, especially the author, date, and category fields, are clearly legible.	Blog post cards render correctly on standard mobile screens.	[To be filled]	[Pass/Fail]	Not applicable

Summary

This report details the findings from testing the www.lankatalents.lk website. The testing focused on user registration, user login, writing services form validation & submission, buttons on employer packages and mobile responsiveness. I employed a black box testing methodology, aiming to identify functional and usability issues across different environments.

As a result of this testing, five distinct bugs were identified and are detailed in the bug report section. The most critical issues observed involved a critical bug preventing user registration, Google login, a high-severity bug causing form submission, Buttons in employer packages are not clickable and overlapping contents in news and media on mobile devices.

During the testing, I systematically executed a set of test cases covering user registration, user login, form submission, button responsiveness and mobile responsiveness. I used Google chrome as a browser, Laptop and mobile phone as devices, windows 11 and android as Operating systems for compatibility checks.

My overall impression is that the website's core functionalities are not mostly stable, several usability issues and some major bugs were noted. So, the website has significant functional issues that need to fix for improve user experience and give users the best services.

