	Customer Books an appointment	Priority	High
Story #1:		Effort	Med
As a	Customer		
I want	To book appointments with any employee in ar	y business	
So that	l can meet them at the appointment		
Acceptance criteria	Criterion 1: Given that the customer is registered and logged in And the business is in the directory And the employee is available at the selected time, And the time and date is in the future, When the customer requests to book an appointment Then make sure the appointment is booked for the cu And employee is not available at the time that the appointment is diverted and logged in And the business is in the directory, and the employee is unavailable at the selected tim When the customer requests to book an appointment Then ensure the rejection message is displayed And ensure the appointment is not booked	: stomer and em pointment is in	nployee

Story #:	View Appointment Availability	Priority	High
		Effort	Low
As a	Customer		
l want	To View employee availability		
So that I can	Know if an employee is available to book an appointment with		
Acceptance criteria	Criterion 1: Given that the customer is authenticated And the business exists in the directory When customer tries to view availability of a Then the availability status for each hour sh	an employee for a given day	

View Current Appointments	Priority	High
view current Appointments	Effort	Low
Customer		
To see my current appointments		
See my current appointments with different employe	es of a busine	ess
Criterion i: Given that the customer is authenticated When customer tries to view my current bookings Then a list of appointments should be displayed Criterion ii: Given that the customer is authenticated And the customer has no current bookings When customer tries to view my current bookings Then a message indicating that the customer has no accappointments should be displayed	ctive	
	To see my current appointments See my current appointments with different employee Criterion i: Given that the customer is authenticated When customer tries to view my current bookings Then a list of appointments should be displayed Criterion ii: Given that the customer is authenticated And the customer has no current bookings When customer tries to view my current bookings Then a message indicating that the customer has no according to the customer has	Customer To see my current appointments See my current appointments with different employees of a busine with different

Story #:	Register	Priority	High
		Effort	Med
As a	Customer		
l want	Register myself with the application		
So that I can	I can book appointments with the employees in sever	ral organisatio	ons
Acceptance criteria	Criterion i: Given that the customer is not registered, And that the information provided is valid, When customer tries to register, Then the customer entry should be added to the datak And the customer should be notified of the registration Criterion ii: Given that the customer is registered When customer tries to register Then a message indicating that the customer has alread should be displayed Criterion ii: Given that the customer is not registered And that the information provided is not valid When customer tries to register Then a message indicating that the customer information be displayed	n dy been registe	

Story #:		Priority	High
	Login	Effort	Low
As a	Customer		
l want	Login		
So that I can	I can book appointments with the employees in sever	al organisatic	ons
Acceptance criteria	Criterion i: Given that the customer is registered, And that the information provided is invalid, When customer tries to login, Then an error indicating that the information is wrong Criterion ii: Given that the customer is registered, And the information provided is valid When customer tries to login Then the customer should be logged in And sent to the main menu Criterion ii: Given that the customer is not registered When customer tries to login Then a message indicating that the customer informat be displayed		