# Object-Oriented and Classical Software Engineering

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# THE SOFTWARE PROCESS

#### Overview

- The Unified Process
- Iteration and incrementation within the objectoriented paradigm
- The requirements workflow
- The analysis workflow
- The design workflow
- The implementation workflow
- The test workflow

#### Overview (contd)

- Postdelivery maintenance
- Retirement
- The phases of the Unified Process
- One- versus two-dimensional life-cycle models
- Improving the software process
- Capability maturity models
- Other software process improvement initiatives
- Costs and benefits of software process improvement

#### 3.1 The Unified Process

- Until recently, three of the most successful objectoriented methodologies were
  - Booch's method
  - Jacobson's Objectory
  - Rumbaugh's OMT

#### The Unified Process (contd)

- In 1999, Booch, Jacobson, and Rumbaugh published a complete object-oriented analysis and design methodology that unified their three separate methodologies
  - Original name: Rational Unified Process (RUP)
  - Next name: Unified Software Development Process (USDP)
  - Name used today: Unified Process (for brevity)

#### The Unified Process (contd)

- The Unified Process is not a series of steps for constructing a software product
  - No such single "one size fits all" methodology could exist
  - There is a wide variety of different types of software
- The Unified Process is an adaptable methodology
  - It has to be modified for the specific software product to be developed

#### The Unified Process (contd)

- UML is graphical
  - A picture is worth a thousand words
- UML diagrams enable software engineers to communicate quickly and accurately

- The Unified Process is a modeling technique
  - A model is a set of UML diagrams that represent various aspects of the software product we want to develop
- UML stands for unified modeling language
  - UML is the tool that we use to represent (model) the target software product

- The object-oriented paradigm is iterative and incremental in nature
  - There is no alternative to repeated iteration and incrementation until the UML diagrams are satisfactory

- The version of the Unified Process in this book is for
  - Software products small enough to be developed by a team of three students during the semester or quarter
- However, the modifications to the Unified Process for developing a large software product are also discussed

- The goals of this book include:
  - A thorough understanding of how to develop smaller software products
  - An appreciation of the issues that need to be addressed when larger software products are constructed
- We cannot learn the complete Unified Process in one semester or quarter
  - Extensive study and unending practice are needed
  - The Unified Process has too many features
  - A case study of a large-scale software product is huge

- In this book, we therefore cover much, but not all, of the Unified Process
  - The topics covered are adequate for smaller products
- To work on larger software products, experience is needed
  - This must be followed by training in the more complex aspects of the Unified Process

#### 3.3 The Requirements Workflow

- The aim of the requirements workflow
  - To determine the client's needs

#### Overview of the Requirements Workflow

- First, gain an understanding of the application domain (or domain, for short)
  - That is, the specific business environment in which the software product is to operate
- Second, build a business model
  - Use UML to describe the client's business processes
  - If at any time the client does not feel that the cost is justified, development terminates immediately

#### Overview of the Requirements Workflow (contd)

- It is vital to determine the client's constraints
  - Deadline
    - » Nowadays, software products are often mission critical
  - Parallel running
  - Portability
  - Reliability
  - Rapid response time
  - Cost
    - The client will rarely inform the developer how much money is available
    - » A bidding procedure is used instead

# Overview of the Requirements Workflow (contd)

- The aim of this concept exploration is to determine
  - What the client needs
  - Not what the client wants

#### 3.4 The Analysis Workflow

- The aim of the analysis workflow
  - To analyze and refine the requirements
- Why not do this during the requirements workflow?
  - The requirements artifacts must be totally comprehensible by the client
- The artifacts of the requirements workflow must therefore be expressed in a natural (human) language
  - All natural languages are imprecise

#### The Analysis Workflow (contd)

- Example from a manufacturing information system:
  - "A part record and a plant record are read from the database. If it contains the letter A directly followed by the letter Q, then calculate the cost of transporting that part to that plant"
- To what does it refer?
  - The part record?
  - The plant record?
  - Or the database?

- Two separate workflows are needed
  - The requirements artifacts must be expressed in the language of the client
  - The analysis artifacts must be precise, and complete enough for the designers

- Specification document ("specifications")
  - It constitutes a contract
  - It must not have imprecise phrases like "optimal," or "98% complete"
- Having complete and correct specifications is essential for
  - Testing and
  - Maintenance

### The Specification Document (contd)

- The specification document must not have
  - Contradictions
  - Omissions
  - Incompleteness

- Once the client has signed off the specifications, detailed planning and estimating begins
- We draw up the software project management plan, including
  - Cost estimate
  - Duration estimate
  - Deliverables
  - Milestones
  - Budget
- This is the earliest possible time for the SPMP

#### 3.5 The Design Workflow

- The aim of the design workflow is to refine the analysis workflow until the material is in a form that can be implemented by the programmers
  - Many nonfunctional requirements need to be finalized at this time, including
    - » Choice of programming language
    - » Reuse issues
    - » Portability issues

#### Classical Design

- Architectural design
  - Decompose the product into modules
- Detailed design
  - Design each module:
    - » Data structures
    - » Algorithms

#### Object-Oriented Design

- Classes are extracted during the object-oriented analysis workflow and
  - Designed during the design workflow
- Accordingly
  - Classical architectural design corresponds to part of the object-oriented analysis workflow
  - Classical detailed design corresponds to part of the object-oriented design workflow

- Retain design decisions
  - For when a dead-end is reached
  - To prevent the maintenance team reinventing the wheel

- The aim of the implementation workflow is to implement the target software product in the selected implementation language
  - A large software product is partitioned into subsystems
  - The subsystems consist of components or code artifacts

#### 3.7 The Test Workflow

- The test workflow is the responsibility of
  - Every developer and maintainer, and
  - The quality assurance group
- Traceability of artifacts is an important requirement for successful testing

- Every item in the analysis artifacts must be traceable to an item in the requirements artifacts
  - Similarly for the design and implementation artifacts

#### 3.7.2 Analysis Artifacts

- The analysis artifacts should be checked by means of a review
  - Representatives of the client and analysis team must be present
- The SPMP must be similarly checked
  - Pay special attention to the cost and duration estimates

#### 3.7.3 Design Artifacts

- Design reviews are essential
  - A client representative is not usually present

#### 3.7.4 Implementation Artifacts

- Each component is tested as soon as it has been implemented
  - Unit testing
- At the end of each iteration, the completed components are combined and tested
  - Integration testing
- When the product appears to be complete, it is tested as a whole
  - Product testing
- Once the completed product has been installed on the client's computer, the client tests it
  - Acceptance testing

- COTS software is released for testing by prospective clients
  - Alpha release
  - Beta release
- There are advantages and disadvantages to being an alpha or beta release site

## 3.8 Postdelivery Maintenance

- Postdelivery maintenance is an essential component of software development
  - More money is spent on postdelivery maintenance than on all other activities combined
- Problems can be caused by
  - Lack of documentation of all kinds

- Two types of testing are needed
  - Testing the changes made during postdelivery maintenance
  - Regression testing
- All previous test cases (and their expected outcomes) need to be retained

#### 3.9 Retirement

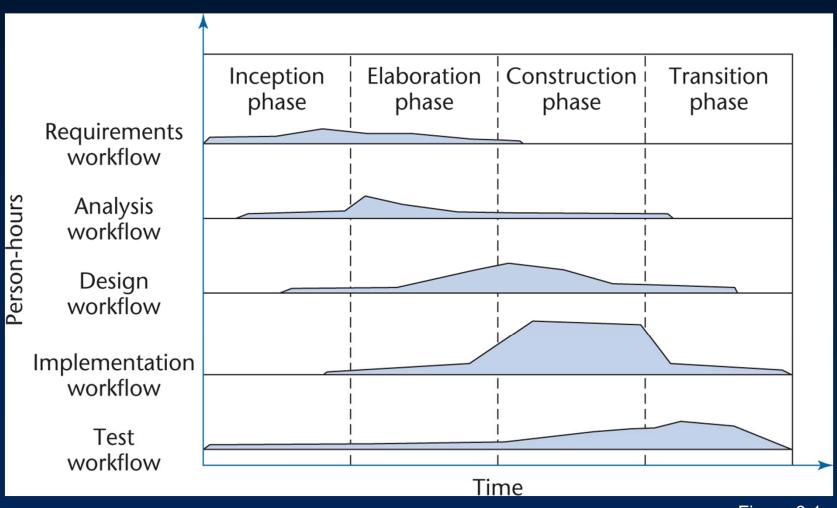
- Software can be unmaintainable because
  - A drastic change in design has occurred
  - The product must be implemented on a totally new hardware/operating system
  - Documentation is missing or inaccurate
  - Hardware is to be changed it may be cheaper to rewrite the software from scratch than to modify it
- These are instances of maintenance (rewriting of existing software)

# Retirement (contd)

- True retirement is a rare event
- It occurs when the client organization no longer needs the functionality provided by the product

# 3.10 The Phases of the Unified Process Slide 3.39

#### The increments are identified as phases



# The Phases of the Unified Process (contd)

- The four increments are labeled
  - Inception phase
  - Elaboration phase
  - Construction phase
  - Transition phase
- The phases of the Unified Process are the increments

# The Phases of the Unified Process (contd)

- In theory, there could be any number of increments
  - In practice, development seems to consist of four increments
- Every step performed in the Unified Process falls into
  - One of the five core workflows and also
  - One of the four phases
- Why does each step have to be considered twice?

# The Phases of the Unified Process (contd)

Slide 3.42

#### Workflow

Technical context of a step

#### Phase

Business context of a step

The aim of the inception phase is to determine whether the proposed software product is economically viable

# The Inception Phase (contd)

- 1. Gain an understanding of the domain
- 2. Build the business model
- 3. Delimit the scope of the proposed project
  - Focus on the subset of the business model that is covered by the proposed software product
- 4. Begin to make the initial business case

### The Inception Phase: The Initial Business Case

- Questions that need to be answered include:
  - Is the proposed software product cost effective?
  - How long will it take to obtain a return on investment?
  - Alternatively, what will be the cost if the company decides not to develop the proposed software product?
  - If the software product is to be sold in the marketplace, have the necessary marketing studies been performed?
  - Can the proposed software product be delivered in time?
  - If the software product is to be developed to support the client organization's own activities, what will be the impact if the proposed software product is delivered late?

- What are the risks involved in developing the software product
- How can these risks be mitigated?
  - Does the team who will develop the proposed software product have the necessary experience?
  - Is new hardware needed for this software product?
  - If so, is there a risk that it will not be delivered in time?
  - If so, is there a way to mitigate that risk, perhaps by ordering back-up hardware from another supplier?
  - Are software tools (Chapter 5) needed?
  - Are they currently available?
  - Do they have all the necessary functionality?

### The Inception Phase: The Initial Business Case

Slide 3.47

Answers are needed by the end of the inception phase so that the initial business case can be made

# The Inception Phase: Risks

- There are three major risk categories:
  - Technical risks
    - » See earlier slide
  - The risk of not getting the requirements right
    - » Mitigated by performing the requirements workflow correctly
  - The risk of not getting the architecture right
    - » The architecture may not be sufficiently robust

# The Inception Phase: Risks

- To mitigate all three classes of risks
  - The risks need to be ranked so that the critical risks are mitigated first
- This concludes the steps of the inception phase that fall under the requirements workflow

### The Inception Phase: Analysis, Design Workflows

- A small amount of the analysis workflow may be performed during the inception phase
  - Information needed for the design of the architecture is extracted
- Accordingly, a small amount of the design workflow may be performed, too

### The Inception Phase: Implementation Workflow

- Coding is generally not performed during the inception phase
- However, a proof-of-concept prototype is sometimes build to test the feasibility of constructing part of the software product

### The Inception Phase: Test Workflow

- The test workflow commences almost at the start of the inception phase
  - The aim is to ensure that the requirements have been accurately determined

# The Inception Phase: Planning

- There is insufficient information at the beginning of the inception phase to plan the entire development
  - The only planning that is done at the start of the project is the planning for the inception phase itself
- For the same reason, the only planning that can be done at the end of the inception phase is the plan for just the next phase, the elaboration phase

- The deliverables of the inception phase include:
  - The initial version of the domain model
  - The initial version of the business model
  - The initial version of the requirements artifacts
  - A preliminary version of the analysis artifacts
  - A preliminary version of the architecture
  - The initial list of risks
  - The initial ordering of the use cases (Chapter 10)
  - The plan for the elaboration phase
  - The initial version of the business case

### The Inception Phase: The Initial Business Case

- Obtaining the initial version of the business case is the overall aim of the inception phase
- This initial version incorporates
  - A description of the scope of the software product
  - Financial details
  - If the proposed software product is to be marketed, the business case will also include
    - » Revenue projections, market estimates, initial cost estimates
  - If the software product is to be used in-house, the business case will include
    - » The initial cost–benefit analysis

### 3.10.2 Elaboration Phase

- The aim of the elaboration phase is to refine the initial requirements
  - Refine the architecture
  - Monitor the risks and refine their priorities
  - Refine the business case
  - Produce the project management plan
- The major activities of the elaboration phase are refinements or elaborations of the previous phase

### The Tasks of the Elaboration Phase

- The tasks of the elaboration phase correspond to:
  - All but completing the requirements workflow
  - Performing virtually the entire analysis workflow
  - Starting the design of the architecture

#### The Elaboration Phase: Documentation

- The deliverables of the elaboration phase include:
  - The completed domain model
  - The completed business model
  - The completed requirements artifacts
  - The completed analysis artifacts
  - An updated version of the architecture
  - An updated list of risks
  - The project management plan (for the rest of the project)
  - The completed business case

- The aim of the construction phase is to produce the first operational-quality version of the software product
  - This is sometimes called the beta release

### The Tasks of the Construction Phase

- The emphasis in this phase is on
  - Implementation and
  - Testing
    - » Unit testing of modules
    - » Integration testing of subsystems
    - » Product testing of the overall system

- The deliverables of the construction phase include:
  - The initial user manual and other manuals, as appropriate
  - All the artifacts (beta release versions)
  - The completed architecture
  - The updated risk list
  - The project management plan (for the remainder of the project)
  - If necessary, the updated business case

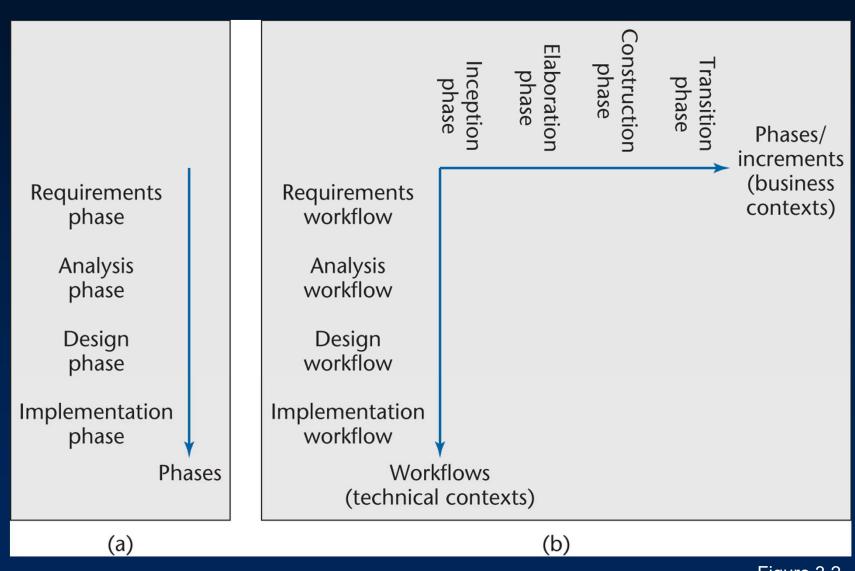
#### 3.10.4 The Transition Phase

- The aim of the transition phase is to ensure that the client's requirements have indeed been met
  - Faults in the software product are corrected
  - All the manuals are completed
  - Attempts are made to discover any previously unidentified risks
- This phase is driven by feedback from the site(s) at which the beta release has been installed

#### The Transition Phase: Documentation

- The deliverables of the transition phase include:
  - All the artifacts (final versions)
  - The completed manuals

### 3.11 One- and Two-Dimensional Life-Cycle Models



- A traditional life cycle is a one-dimensional model
  - Represented by the single axis on the previous slide
    - » Example: Waterfall model
- The Unified Process is a two-dimensional model
  - Represented by the two axes on the previous slide
- The two-dimensional figure shows
  - The workflows (technical contexts) and
  - The phases (business contexts)

The waterfall model

One-dimensional

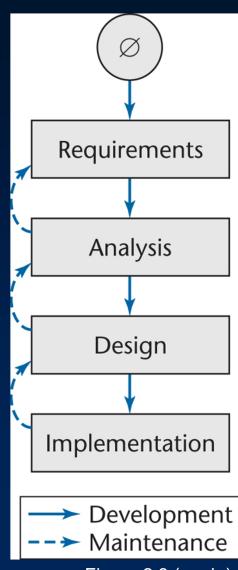


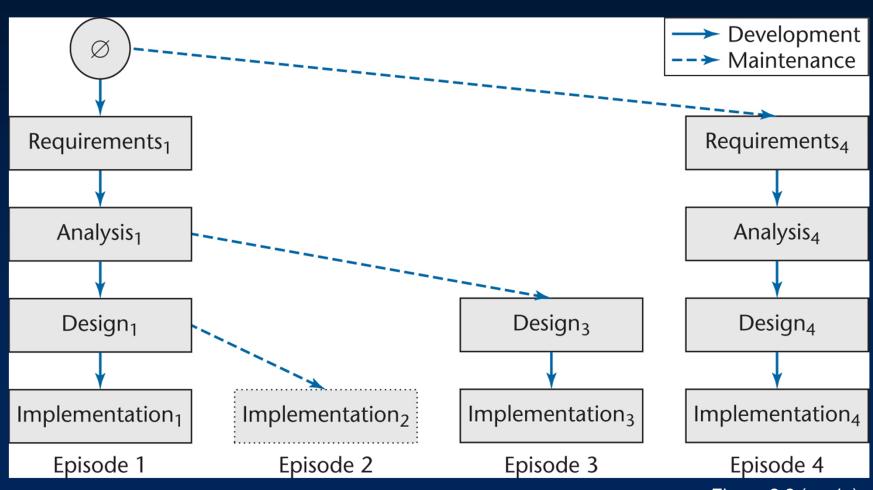
Figure 2.3 (again)

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Slide 3.67



Two-dimensional



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- Are all the additional complications of the twodimensional model necessary?
- In an ideal world, each workflow would be completed before the next workflow is started

- In reality, the development task is too big for this
- As a consequence of Miller's Law
  - The development task has to be divided into increments (phases)
  - Within each increment, iteration is performed until the task is complete

- At the beginning of the process, there is not enough information about the software product to carry out the requirements workflow
  - Similarly for the other core workflows
- A software product has to be broken into subsystems
- Even subsystems can be too large at times
  - Components may be all that can be handled until a fuller understanding of all the parts of the product as a whole has been obtained

- The Unified Process handles the inevitable changes well
  - The moving target problem
  - The inevitable mistakes
- The Unified Process is the best solution found to date for treating a large problem as a set of smaller, largely independent subproblems
  - It provides a framework for incrementation and iteration
  - In the future, it will inevitably be superseded by some better methodology

- Example:
- U.S. Department of Defense initiative
- Software Engineering Institute (SEI)
- The fundamental problem with software
  - The software process is badly managed

# Improving the Software Process (contd)

- Software process improvement initiatives
  - Capability maturity model (CMM)
  - ISO 9000-series
  - ISO/IEC 15504