

Project Design Phase Proposed Solution Template

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| Date | 19-07-2025 |
| Team ID | LTVIP2025TMID21208 |
| Project Name | Resolve Now |
| Maximum Marks | 2 Marks |

Proposed Solution for Resolve Now

| S. No. | Parameter | Description |
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| 1 | Problem Statement (Problem to be solved) | An online complaint registration and management system is a software application or platform that allows individuals or organizations to submit and track complaints or issues they have encountered. |
| 2 | Idea / Solution Description | The Resolve Now platform is a full-stack web application (React frontend + Node.js backend) that enables clients to post jobs, freelancers to apply, and both parties to collaborate through real-time messaging and secure payments. Admin controls help manage disputes and community standards. |
| 3 | Novelty / Uniqueness | <ul style="list-style-type: none"> - Online Reporting System -The agent will receive the reports - Admin dispute resolution system |
| 4 | Social Impact / Customer Satisfaction | <ul style="list-style-type: none"> - Impact on crime rate. - Ease of living without fear. - Transparent ratings & reviews enhance platform trust - Reduces hiring friction and supports the gig economy. |
| 5 | Business Model (Revenue Model) | <ul style="list-style-type: none"> - Freemium access for users. |