Dilki Fernando

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PROFILE

Experienced and highly detail-oriented Software Quality Assurance (QA) Engineer with 5+ years of hands-on experience in manual web and desktop app testing. ISTQB Foundation Level (CTFL) certified with a strong background in software development methodologies and a proven track record of analysing, testing, and ensuring the quality of complex software systems. Skilled in designing and executing test cases, identifying defects, and collaborating effectively with cross-functional teams to deliver high-quality software releases. Passionate about driving continuous improvement in testing processes and methodologies. Currently expanding expertise in test automation, focusing on Selenium, Cucumber, and Java. Seeking an opportunity to contribute to the success of software projects while further developing automation skills in a dynamic, growth-oriented environment.

PROFESSIONAL EXPERIENCE

Virtusa, Colombo, Sri Lanka

Dec 2018 – Present

Software QA Engineer

Key responsibilities:

- Test case design and test case execution for software applications (functional (UI), sanity and regression)
- Influenced peer review and re-work
- Created and maintained the documentation for existing/newly added features, functionality and workflows
- kept written records of defects and bugs that are discovered during testing, using tools, Jira and DevOps
- Collaborate with cross-functional teams to ensure high-quality software releases
- Participate in scrum meetings, sprint planning, and requirement clarification discussions

Key achievements:

- Identified and resolved critical defects in the software, leading to improved customer satisfaction
- Developed domain knowledge such as manufacture, legal management, application security, and telecommunication
- Gain knowledge on test automation Java/Selenium self learning

TECHNICAL SKILLS

- Knowledge of software testing methodologies and processes
- Experience with functional testing Front-end/UI, regression, sanity, and smoke testing.
- Understanding of software development life cycle (SDLC)
- Experience with test case management tools (e.g. Jira, DevOps)
- Ability to write SQL queries
- Knowledge of automation frameworks (e.g. Selenium/Java, Cucumber)

PERSONAL SKILLS

- Resilience positive mind.
- Strong attention to detail
- Excellent problem-solving skills
- Excellent communication skills, both written and verbal
- Ability to work well in a team environment (Willing to learn from mistakes)
- Ability to multitask and prioritize effectively
- Strong organizational skills
- Ability to work under tight deadlines
- Ability to learn quickly and adapt to new technologies and processes
- Strong critical thinking and analytical skills
- Ability to work independently with minimal supervision

EDUCATION

University of Moratuwa

Sri Lanka

B.Sc. (Hons) Information Technology and

Management

Sri Lanka Institute of Marketing (SLIM)

Diploma in Brand Management

LICENSES & CERTIFICATIONS

Won ISTQB Foundation Level Certificate in Software Testing

ISTQB® - International Software Testing Qualifications Issued Aug 2022 · No Expiration Date Credential ID CTFL-115612

Referees available on request.