

# Dillon Cran

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A network engineer with eight years of working experience in various environments. I have a natural talent for troubleshooting and problem solving, as well as a generally friendly attitude towards life.

## Skills

- Win SQL Server, Python, Numpy/Pandas/Seaborn, Django, Git
- HTML/CSS/JavaScript; Website and UI design
- Win/Linux networking, security, and administration; Printers and other peripherals
- Strong social skills, Proven relationships with clients and coworkers.
- JIRA, Salesforce, and Azure DevOps

## Experience

March 2021 - Present

### **Attabotics Inc, Mississauga** – *Robotics Service Engineer*

- Site lead for a robotic order fulfillment structure.
- Troubleshooting hardware and software issues through Kusto logging and physical repairs to the robots, while monitoring the system during operations.
- Gained and used working knowledge of SQL and data structures.
- Frequently coordinate with clients to complete orders and resolve issues.
- Emphasis on quickly and accurately documenting and recording through Azure DevOp.

July 2018 – March 2021

### **Evertz Microsystems, Burlington** – *Networking/Service Engineer*

- Worked directly with RF fiber, audio/video routing, ELK stacks/Elasticsearch, and basic programming (Python). Regularly traveled to repair or implement these systems.
- Troubleshooting, commissioning, and maintaining Linux routing and telecommunications equipment. This could range from following wires through server rooms to following logs through Kibana.
- Developed close relationships with the clients.

June 2015 - July 2018

### **Horst Dental Services, Burlington** – *Accountant/Onsite-IT*

- Setting up and maintaining workstations (Windows PC/Server) and 3D-printers.
- Organizing and building inventory systems using Sage, Excel.
- Administration and accounting for a medium sized production business; organizing payroll, bookkeeping, and vehicle fleet.

## Education

### **Mohawk College, Hamilton** - *Computer Networking I & II*

Networking course centered around Networking and IT troubleshooting. Experience with Cisco/Juniper router setup and maintenance through CLI. Gained knowledge and experience administering windows networks and VM's.

### **Mohawk College, Hamilton** - *Business Accounting Diploma*

Four year accounting diploma program, taught me to work very carefully and diligently with numbers as well as work under high stress efficiently. Gained knowledge of corporate and small business taxes/financial recording. Participated in internships with H&R Block and a local restaurant.

### **Online Courses** - *Udemy*

The Complete Python Bootcamp - by Jose Portilla (Pierian Data)

Ongoing Courses:

- Python Django Full Stack Bootcamp - Jose Portilla
- Data Science & Machine Learning Bootcamp - Jose Portilla
- CompTIA Sec+ Complete Course - Jason Dion