Usability Test Overview

5/4/14

The user was aware immediately what the site was focused on. The user also commented on the fact that there is a lot of space. He realizes that this could be to accommodate smaller screens, but would like better space management when on large screens.

The user had no issues creating a new schedule.

Creating an event proved slightly more difficult. The user initially tried clicking on the boxes inside the schedule to create a new event, but then realized there was a button. Commented that requiring 24 hour format may be difficult for some people. Also, he didn't know whether he needed to include a colon or if it could be omitted. Right now if you type any time, the form will automatically correct it and convert it to 24 hour time, but the user had no way to know this. The user was very confused, due to choosing an event that started and ended on the same day, about the days of the week boxes and wasn't sure if that was necessary. Jquery has provided us an answer to this. If a user chooses an event for only 1 day, it will automatically choose the day for you.

For adding a friend, the user thought I meant add a friend to a schedule, which isn't something that scheduler currently does. This is a feature that would be excellent to add to the site. He then saw the navigation item for friends and successfully added a friend.

The user had some final suggestions such as not needing specific start or end dates, but rather clicking a day of the week and it repeats forever and also allowing a monthly view of the calendar rather than a strictly weekly view.