

There is a new world emerging and it will look very different from what we now know. Technology is causing innovation, learning, communication, and business to move ahead at an ever-increasing speed. The internet is changing almost every aspect of our lives, including our Goodwill. From nothing to a rate of over a million dollars per year in internet sales, we are moving into the global market place for commerce. In addition, in our mission services we are teaching and training more and more each day by a web-based curriculum. As exciting as this may be, it also has consequences. Technology is definitely the revolution of our times, and as in all revolutions, there are winners and losers. As we move at an accelerated pace in education, communication, and business, we are creating a greater gap between the 'haves' and the 'have-nots.'

Too many Americans are losing sight of the dream of attaining financial independence; too many are trapped in environments where poverty, crime, and truancy from education are pervasive. Who is going to step into that ever-widening gap and provide the services needed to move the underprivileged forward?

Goodwill is well positioned to fill an increased need in the future:

- if we think creatively;
- if we continue to gain the support of the community;
- if we can collaborate with business, religious organizations, and government; and
- if those that have a need are willing to accept our help.

The world of the future will look different and it's important that while we benefit from new technology, we continue to find ways to bring prosperity and hope to all of our citizens. To appreciate what Goodwill is doing, enjoy the information provided in our annual meeting and FOLLOW THE GOOD.

Thank you,

FRED G. SHELFER, JR.
PRESIDENT & CEO

DR. ELAINE BRYANT
CHAIRMAN OF THE BOARD

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Goodwill Industries – Big Bend, Inc. is a 501(c)3 nonprofit with a mission to provide job training, education and employment to people with disabilities and other barriers to employment, helping them to reach their fullest potential in supporting themselves and their families. Goodwill also provides barrier-free apartment complexes in which people with disabilities can live independently. We operate Dick Howser Center for Childhood Services which provides quality education and on-site therapy for children with disabilities.

EXECUTIVE STAFF

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Public Relations Manager:
Donna Wright

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COMMUNITY IMPACT

Retail is NOT our Only Business

GRADUATE OF THE YEAR:

*Trever
Tavares*

Trever has experienced his fair share of obstacles in his life. At 23, he has managed to turn his life around within a matter of about 3 years. After completing several Goodwill training programs and obtaining his GED the prior year, Trever met his goal in 2014 of starting college and studying to become a computer programmer, all while working two jobs.

As an AmeriCorps member, Trever is developing new computer classes and is a tremendous asset to Goodwill Industries. Every day he is helping to fill our mission to provide job training, education and employment to people with disabilities and other barriers to employment.



SCHOOL

1816 RECEIVED TRAINING

1708 RECEIVED JOB ASSISTANCE

844 JOB PLACEMENTS

955 FAMILIES ASSISTED

252 PEOPLE VOLUNTEERED

46 STUDENTS IN GOODOPPS

32 AMERICORPS MEMBERS

63 CHILDREN IN DHC

- 24 employees in Contract Services
- 977 computer skills training sessions
- 12 individuals received GED's
- 6 individuals started their own business
- 118 Hospitality Training Completions
- 64 individuals were trained in Quick Books
- 178 job coaching sessions
- 61 received homeless housing assistance
- 1216 job readiness workshops
- 844 job placements

- 55,639 number of books donated to Goodwill
- 129 members at our Goodwill Fitness Center
- 1.1 million pounds of computer related E-scrap that Goodwill recycled
- 95 individuals participated in our Goodwill Music Program
- 5.9 million pounds of waste diverted from our landfills by Goodwill
- 317 Apartments that Goodwill provides for our community
- 46 students were served through our GoodOpps Program
- 420,000 pounds of household electronics recycled

JANUARY



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1 New Year's Day	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19 ML King Day	20	21	22	23	24
25	26	27	28	29	30	31
		Notes Find all all of your Goodwill donations receipts for the tax man.				

COMMUNITY PARTNERS

Pyramid Inc., a proud partner of Goodwill Industries – Big Bend, Inc. is a training center for people with developmental disabilities, both mental and physical. Their students volunteer frequently to help with AmeriCorps Goodwill GoodWorks service days. Their enthusiasm and willingness to pitch in are unequalled.

During 2014, 33 Pyramid Inc. students participated in several service days; cleaning parks, raking and cleaning the Science and Discovery Center, and clearing a local beach of refuse. They prepared Goodwill donation bags for delivery to neighborhoods in Panama City. They have even worked with AmeriCorps Goodwill GoodWorks creating artistic and useful products out of reusable, repurposed and recycled materials!



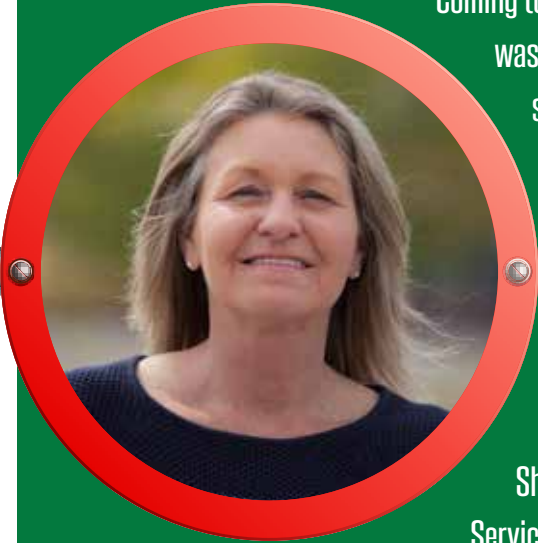
FEBRUARY



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2 Groundhog Day	3	4	5	6	7
8	9	10	11	12 Lincoln's B-Day	13	14 Valentines Day Share love and #followthegood by buying a gift for a friend who wouldn't expect it from Goodwill.
15	16 Presidents' Day	17	18	19 Chinese New Year	20	21
22	23	24	25	26	27	28
		Notes				

ACHIEVER OF THE YEAR:

Sheila Fuith



Coming to Goodwill in 2013 for a Lodging Class was a leap of faith for Sheila, who as single mother needed to spend more time with her very gifted 12 year old daughter. As soon as she learned we offered the nationally recognized certifications through American Hotels and Lodging Educational Institute, she immediately enrolled. She then joined the class for the Guest Service Gold training and the exams. She passed both exams with flying colors, earning two certifications and a lapel pin.

After being placed in a hotel position by Goodwill, she survived a robbery at gunpoint while working her shift at the hotel's front desk. She credits Goodwill's training for giving her the skills to handle the situation. She not only survived, but she was able to describe the person well enough that police caught him just hours later.

Now working in reservations at another local resort, she has had the highest sales each month for her department, even setting a new company record. Because of Sheila, her employer has hired another of the program's participants, and had Goodwill come in to conduct Guest Service Gold workshops for their entire guest services department.

THE DICK HOWSER AWARD:

Hillary Hopkins



Hillary Hopkins earned her Bachelor's degree in Family and Child Sciences from Florida State University. Her professional focus is on working with children with special needs. Hillary is extremely creative and loves to develop unconventional ways to facilitate learning.

DHC's transition from Mabry Street to a preexisting preschool on N.E. Capital Circle presented a sensitive set of circumstances. Hillary was part of the first team of teachers to transition to our new location from Mabry and showed true leadership. She was quick to develop rapport with our new families, teachers and bonded with our new students almost immediately. Hillary's passion for serving special needs children was key to bridging the gap between the two program models and maintaining positive staff morale. Hillary consistently strives to advance Goodwill and DHC's mission and advocate for our students and families.

MARCH



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
8 Daylight Saving	9	10	11	12 GIBB annual meeting	13	14
15	16	17 St. Patrick's Day	18	19	20 Vernal equinox	21
22	23	24	25	26	27	28
29	30	31				
		Notes Not too early to start spring cleaning! Call us for large home pick ups.				

CONTRACT SERVICES

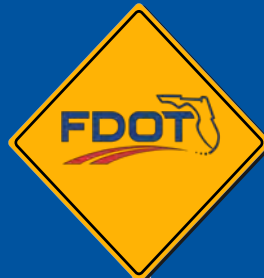


In 2014 seventy-eight percent of our direct labor was preformed by persons with disabilities.

Goodwill Services contracts with state and local government agencies to preform a number of services in addition to providing services for our Goodwill properties.

Goodwill Services is projecting a positive growth in future years as well as expanding our portfolio of services provided.

OUR PURPOSE IS TO PROVIDE MEANINGFUL EMPLOYMENT OPPORTUNITIES FOR PERSONS WITH DISABILITIES WHILE ALSO PROVIDING A HIGH QUALITY END PRODUCT WITH A PROFESSIONAL LEVEL OF CUSTOMER SERVICE TO OUR PATRONS.



APRIL



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 April Fool's Day	2	3 Good Friday	4 Passover
5 Easter	6	7	8	9	10	11
12	13	14	15 Taxes Due	16	17	18
19	20 Goodwill Classic Golf Tournament Golden Eagle Country Club	21	22 Earth Day Admin Assist Day	23	24	25
26	27	28	29	30		
		Notes				

RESIDENTIAL SERVICES

THIS YEAR RESIDENTIAL SERVICES HELD WELLNESS FAIRS

EMPLOYEE OF DISTINCTION: *Marie Brown*

As the Manager for two Goodwill Industries - Big Bend, Inc. (GIBB) residential communities, Marie coordinates holiday meals, crafts events, a traveling library, disaster preparedness meetings and so much more. Marie encourages and empowers tenants by scheduling crime prevention meetings, discussing their concerns, no matter how trivial, and reaching out to law enforcement and other community members for guidance.



Just over two years ago, Marie gave birth to Zoey, a beautiful and precocious little girl! With Zoey as motivation, Marie renewed her commitment to completing her education, and graduated with a degree in Criminology from Florida State University in December 2014. She wants to continue working in the affordable housing industry and hybrid that work with the information she continues to learn.



During GIBB's last strategic planning process, we committed to hosting wellness fairs at each property annually. Our first two fairs were in Tallahassee at GIBB Mabry Village and GIBB Oakridge Village/Oakridge Townhouses. Representatives from Ability 1st, Bond Community Health Center, Debt Management Credit Counseling and the Prosperity Center attended. Others are in the works.

GIBB Chipley Village comprises a 14 unit affordable, accessible multifamily housing complex funded by the U.S. Department of Housing and Urban Development which was completed in 2014. The GIBB Chipley Village features roll-in showers, lowered countertops and cabinets, lowered switches, door handles and no steps, stairs or curbs on site.



Jovita Woodrich
Vice President, Residential Services
Goodwill Industries- Big Bend, Inc.



MAY



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4	5	6	7	8	9
10 Mother's Day Pick up something vintage from Goodwill for Mother's Day!	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25 Memorial Day	26	27	28	29	30
31		Notes				

OUTSTANDING COMMUNITY SERVICE AWARD:

Marisa Thomas

From the moment that Marisa walked through the Goodwill Prosperity Center doors, she has been a great asset.

Marisa coordinates a monthly “Spirit Day” for Goodwill employees and includes Prosperity Center clients to build comradery in the workplace. She regularly meets with Goodwill staff members in our Human Services department to ensure that her work complements and enhances the services we provide and helps with programs held by our Employment Specialist.

Marisa is truly a standout in the office. She arrives when our doors open and leaves when we close. Regardless of her official duties, she consistently helps people with any issues in the best way she can, thereby exemplifying Goodwill’s customer service standards. As a part of the AmeriCorps Goodwill Goodworks team in Tallahassee, she shines as a natural leader, always aiding her fellow members with any project or task in which she can provide assistance.



The Sharing Tree

's mission, being closely aligned with that of Goodwill's, strives to give FREE classroom materials to local educators AND simultaneously keep reusable materials from going into the landfill. Goodwill Industries- Big Bend, Inc. is one of the founding partners of The Sharing Tree. Every year the Sharing Tree provides dozens of free educational events that inspire and teach our youth, educators, and artists on the art of creative reuse and transformation of materials into educational tools and works of art. The Sharing Tree is authentic and a true community resource for all, none of which would be possible without the generosity of Goodwill, through the supply of items sold at The Sharing Tree.

Goodwill is one of the original green companies. Since 1902, Goodwill has been a pioneer of “reduce, reuse, repurpose” practices. Our mission is funded by the reuse of clothing and other goods. Items donated to Goodwill receive a “second life!” We take pride in our role as an environmentally responsible organization and hope that others will follow in our green efforts.



JUNE



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6
7	8	9	10	11	12	13
14 Flag Day	15	16	17	18 Ramadan begins	19	20
21 Father's Day June Solstice Find Dad that perfect gift from Goodwill! Father's Day!	22	23	24	25	26	27
28	29	30				
		Notes				

DONATE MOVEMENT

EXAMPLES:



3 bags of clothes



3.7 hours
on the
job training



3 pairs of jeans



28 minutes
of financial
literacy training



1
working
computer



6.6 hours
of
computer training

Just as there are things you
there are things you



Every day, the universal symbol for recycling reminds us to recycle bottles, paper, cans and more. Imagine another symbol on clothing, household goods and electronics that reminds you that an item can be donated when you no longer need it.

Goodwill's vision for the Donate icon is a universal reminder to 'recycle' through responsible donation, helping provide opportunities for others while diverting usable items from landfills. When people think twice about what they donate, where they donate and how their donations affect others – and when they donate to reputable organizations – that can have a powerful impact on our world. Goodwill has named this effort the "Donate Movement."

JULY



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3 Check out Goodwill for all your patriotic apparel!	4 Independence Day
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26 Parents' Day	27	28	29	30	31	
		Notes				

RETAIL & DONATIONS

\$21,329,342 in retail sales - 411,000 in donations

COLLECTING AND SELLING DONATIONS THROUGH OUR 28 RETAIL LOCATIONS IS THE CORNERSTONE TO OUR SUCCESS. OUR RETAIL STORES, E-COMMERCE AND DONATION CENTERS ALLOW US TO EMPLOY OVER 600 INDIVIDUALS. IN 2014, OUR STORES SHOWED TREMENDOUS GAINS IN MANY AREAS.

CHAMPION OF THE YEAR:

Elizabeth Phillips

Elizabeth Phillips is the Circuit 2 Coordinator for the Department of Juvenile Justice. Elizabeth works hard to ensure that the youth learn something from their experience, have resources when they leave the system, and that the family is supported throughout this time. Elizabeth steadily refers both families and youth to Goodwill's Good Guides program.

Elizabeth makes sure that Goodwill and The Prosperity Center is a well-known resource to everyone she comes in contact with. She even takes our flyers and literature any chance she gets so that she can leave it wherever she goes in the community! Despite having a demanding job, she has been an unwavering public supporter of Goodwill and The Prosperity Center. She's even been asked: "Do you work for Juvenile Justice or for Goodwill?"



DICK HOWSER ROUND-UP STORE OF THE YEAR:

Destin Store

Melissa Graves, Manager

2014 \$19,651 raised vs.

2013 \$11,433 raised

72% Increase over prior year



What is the DHC Round-up?

Rounding up your Goodwill purchase to the nearest dollar helps to fund on-site therapy services at the Dick Howser Center for Childhood Services. Goodwill Industries - Big Bend, Inc. is proud to help provide better facilities for these adorable kids and is grateful for community support and the ongoing efforts of all of our cashiers for asking shoppers to be champions for DHC.

AUGUST



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3	4	5	6	7	8
National Simplify Your Life Week – Donate To Goodwill!						
9	10	11	12	13	14	15
16	17	18	19 Aviation Day	20	21	22
23	24	25	26	27	28	29
30	31	Notes				

FINANCIAL STATEMENT

For the Year Ended
December 31, 2014
(unaudited)

STORE OF THE YEAR:

Capital Circle - Fred Watford



Greatest Revenue Increase
over prior year

2014 \$1,780,182

vs.

2013 \$1,417,655

26% Increase over prior year

REVENUE

TOTAL

Goodwill Store Sales (net)	21,329,342
Salvage Sales	1,573,934
Contract Income	2,208,898
Residential Services	156,250
Other Income	169,490

Total Revenue	25,437,914
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EXPENSES

Retail, Maintenance, & Transportation	18,749,000
Salvage	285,350
Contracts	1,817,000
Residential Services	191,500
Mission Services	1,640,500
Administration	2,584,528

Total Expenses	25,267,878
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Increase In Net Assets	170,036
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SEPTEMBER



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5
6	7 Labor Day	8	9	10	11 Patriot Day	12
13 Grandparents Day Find that unique gift at Goodwill!	14 Rosh Hashanah	15	16	17	18	19
20	21	22	23 Autumnal equinox Yom Kippur	24	25	26
27	28	29	30			
		Notes				

PROSPERITY CENTER



GOODWILL CONTINUES TO GROW BECAUSE OF OUR COMMUNITY'S GENEROUS SUPPORT.

This past year, Goodwill opened its brand new facility - The Prosperity Center. Located at 300 Mabry Street in Tallahassee, the Prosperity Center includes:

Financial Advising and Coaching Lab - Open to anyone seeking help in preventing impulse spending, or planning for a sound financial future. Financial Mentoring services are available to any community member regardless of income.

State of the Art Music Room and Musical Instruction - Part of being healthy and stable is participating in something that provides a sense of pride. Private and group musical instruction are available within the Prosperity Center.

Fitness and Wellness Facilities - Ensuring healthy habits and regular exercise are important aspects of being a healthy person and supporting a healthy community. The Prosperity Center houses an accessible fitness center, which can be used at a nominal cost. Various fitness classes offered.

Youth Mentoring - Young adults need to be connected so they can visualize their future. Mentors work one-on-one with youth aged 14 to 18 on subjects like financial planning, college, engagement in work and making their own money. Our purpose is to develop an entrepreneurial spirit in our youth that will serve them well in a time of large growth in global opportunities.



OCTOBER



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
4	5	6	7	8	9	10
11	12 Columbus Day	13	14	15	16	17
18	19	20	21	22	23	24 United Nations Day
25	26	27	28	29	30	31 Halloween Check out Goodwill for great costumes!
		Notes				

TO HELP *#followthe good*

YOU CAN...



Donate your gently used items



Shop at Goodwill retail stores or online at shopgoodwill.com.



Make a monthly or annual financial contribution.



Remember Goodwill in your will or trust.

YOUR COMPANY CAN...



Utilize Goodwill's business services.



Hire Goodwill-trained temporary or full-time workers.



Attend or sponsor a fundraising event.



Make a monthly or annual financial contribution.

LEARN MORE AT
GOODWILLBIGBEND.COM
CONTACT US AT (850) 576-7145.

DONATE ONLINE AT

GOODWILLBIGBEND.COM/DONATIONS/MAKE-AN-ON-LINE-DONATION

NOVEMBER



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1 Daylight Saving	2	3	4	5	6	7
8	9	10	11 Veterans Day	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26 Thanksgiving	27	28
29	30					
		Notes Get all of your Fall decorative items at Goodwill!				

THANK YOU!

Goodwill Industries - Big Bend wouldn't be able to do so much in our community without the support of many individuals and businesses.

Our gratitude to these inspirational partners who have donated their time, talent and/or financial support of our mission in 2014.

DEPARTMENT OF JUVENILE JUSTICE

FLORIDA STATE UNIVERSITY

STUBBS MUSIC FOUNDATION

SUNTRUST BANK

SUNTRUST BANK FOUNDATION

GIBSON GUITARS

DECEMBER



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5
6	7 Chanukkah	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22 Dec. Solstice	23	24 Christmas Eve	25 Christmas Day	26 Kwanzaa begins
27	28	29	30	31 New Year's Eve		
		Notes Remember, you can find fantastic Christmas gifts at Goodwill!				



*Mapping our impact as we
accelerate into 2015.*

Watch for our
Follow the
Good bus
in 2015!



Goodwill Industries - Big Bend, Inc.

has a total of 28 retail locations throughout our 22 county service area.

Appalachee Parkway
2309 Appalachee Parkway
Tallahassee, FL 32301
(850) 216-2437

Bainbridge Store
1602 East Shotwell Street
Bainbridge, GA 39819
(229) 246-5035

Beach Store
2826 Thomas Drive
Panama City Beach, FL 32405
(850) 233-6092

Betton Bookstore
1943 Thomasville Road
Tallahassee, FL 32303
(850) 386-2165

Bradfordville Store
6810 Thomasville Road
Tallahassee, FL 32312
(850) 893-3566

Buck Lake Bookstore
3111 Mahan Drive
Tallahassee, FL 32308
(850) 402-3111

Capital Circle Store
2729 Capital Circle N.E.
Tallahassee, FL 32308
(850) 385-6985

Chipley Store
1301 Main Street
Chipley, FL 32428
(850) 638-1488

Crawfordville Store
2173 Crawfordville Hwy
Crawfordville, FL 32327
(850) 926-2253

Crestview Store
793 N. Ferndon Blvd.
Crestview, FL 32539
(850) 689-2664

Destin Store
747 Harbor Blvd.
Destin, FL 32541
(850) 837-8516

Goodwill Computer, Electronics & Bookstore
2934 Capital Circle N.E. (next door)
Tallahassee, FL 32308
(850) 385-6985

Lynn Haven Store
1610 Ohio Avenue
Lynn Haven, FL 32444
(850) 271-8600

Mabry Store
300 Mabry St.
Tallahassee, FL 32304
(850) 576-3176 "Retail"

Mall Store
2578 North Monroe Street
Tallahassee, FL 32303
(850) 385-0716

Marianna Store
4741 Highway 90
Marianna, FL 32446
(850) 482-5609

PC Beach Parkway Store
13415 Panama City Beach Parkway
Panama City Beach, FL 32413
(850) 234-6106

Panama City Good Cents
3219 East Bus. Hwy 98
Panama City, FL 32401
(850) 872-2001

Perry Store
2050 South Jefferson Street
Perry, FL 32347
(850) 584-6480

Port Saint Joe Store
210 Monument Ave.
Port St. Joe, FL 32456
(850) 229-1213

Quincy Store
1503 W Jefferson St
Quincy, FL 32351
(850) 875-1436

Santa Rosa Beach Store
3223 US Hwy 98 West
Santa Rosa Beach, FL 32459
(850) 267-0555

Springfield Store
3221 East Bus. Hwy 98
Panama City, FL 32401
(850) 769-8723 "1"

Tallahassee Auto Sales
2608 West Tennessee St.
Tallahassee, FL 32304
(850) 656-8000

Tallahassee Good Cents Store
300 Mabry Street
Tallahassee, FL 32304
(850) 576-3176 ext 123

Thomasville Store
15072 US Hwy 19 South
Thomasville, GA 31792
(229) 226-2465

Twenty-Third Street Store
2520 W. 23rd Street
Panama City, FL 32405
(850) 784-8019

Valparaiso Store
143 West John Sims Parkway
Valparaiso, FL 32580
(850) 729-2330

And Many Additional Donation Locations!