# Family First Credit Union Lending Policy Overdraft Privilege Policy

## **General Policy Statement**

Family First Credit Union's Overdraft Privilege is a service offered to our members on their personal share draft account. Family First Credit Union may honor overdrafts of individual share draft accounts subject to certain conditions and limitations as set forth in this policy. Family First Credit Union may assess an overdraft privilege fee of \$32.00 for each overdraft privilege honored upon presentment.

Overdraft Privilege is a non-contractual agreement between Family First Credit Union and its members. Family First Credit Union has the right to discontinue the program or withdraw any share draft account for the program based on poor performance of the account, or failure to cover the overdraft privilege. Family First Credit Union also has the right to limit participation to one account per household.

Family First Credit Union has the option to either honor the overdraft privilege or return an item for insufficient funds even though we may have previously paid overdraft privilege for the member. There is no interest charged on any overdraft privilege, no late charges assessed or other fees other than the overdraft privilege fee. Family First Credit Union will notify the member by mail of any overdraft paid or returned. However, we have no obligation to notify the member before we pay or return an item.

#### **Dollar Limits**

The total dollar amount of overdrafts Family First Credit Union will honor is not to exceed \$500.00, including fees at any given time. Smaller overdraft limits, e.g. \$250 may be set on a case-by-case basis.

We have established program caps for our Overdraft Privilege Program of 10% of our net worth for total amount committed and 2% of our net worth for actual usage.

### Repayment

The member has 30 calendar days from the day their account is negative to be brought to \$0 or a positive balance. Accounts will be given a 3 day grace period past 30 calendar days to bring the account positive and be automatically returned to active status in the Overdraft Privilege Program. If the account remains negative, the account will be ineligible for Overdraft Privilege and our normal collection process will begin. It is at the discretion of Family First Credit Union to allow members the Overdraft Privilege.

Every effort will be made to recover overdrawn balances. In cases where a member is unable to pay the overdrawn balance in full within the scheduled time frame (generally 30 days), management has the right to approve one of the following actions.

- Adding the overdrawn balance to an existing FFCU loan the member has.
- Establishing a reasonable payment plan (not to exceed 3 months) to pay off the overdrawn balance.
- To convert the overdrawn balance to an interest-bearing signature loan if the member is qualified for such.

In the above cases, management will determine on a case-by-case basis whether to continue the member's Overdraft Privilege program.

All overdrawn balances will be charged off on or before the 45<sup>th</sup> day following the overdraft in cases where the Credit Union has been unsuccessful in negotiating repayment of the overdrawn balance.

#### Allowance for Loss

It is Family First Credit Union's policy to maintain an Allowance for Loss based on historical Overdraft Privilege program charge-off amounts and current Overdraft Privilege program delinquency. Family First Credit Union monitors charges-offs from the previous 12 months and considers each overdrawn account at the end of each month to determine the appropriate Allowance for Loss, and monitors its Overdraft Privilege program for changing trends in charge-offs. The current allowance formula for month end overdrawn balances is as follows:

Days Overdrawn	Percentage for Allowance	Allowance for Loss
>45 Days	100%	OD Balance x 100%