DILLON CLARK

3 Berry Close, Newport,07894 586299, dillion40503@gmail.com, Isle of Wight, LinkedIn
https://www.linkedin.com/in/dillon-clark-551b371b7/
https://github.com/Dillywink0?tab=repositories,

A B O U T   M E

A reliable person who has developed an efficient way of approaching any task faced with. As a student with 4 years of experience in digital technologies and computing, proficient working with technology. Have outstanding interpersonal skills with colleagues, peers, and customers.

EDUCATION

University of Portsmouth   September 2023 – July 2024

BSc Computing
- Final year dissertation entitled "Testing Mobile application security against outside threats".
- Competent user of: Visual Studio Code, Office 365, Microsoft Word, PowerPoint, internet, and email systems.
- modules included are Advanced Networks; Usability Testing; Artificial Intelligence; Project Management.
- Predicted to graduate with Second-class honours, upper division (2:1)

University of Portsmouth   September 2021 – July 2023

HND Computing (2:1 Degree)
- Major project entitled "Can video games improve mental cognition?" which involved the design, Development, and testing of an educational maths application.
- Units covered include Advanced Programming; Business Intelligence; Database Management Systems; Operating Systems; Security.
- Demonstrated excellent Programming skills though developing mobile applications and web-based applications when completing both individuals group projects.
- Created multiple project applications using CSharp and HTML / CSS.
- Designed and built physical and digital networks based on and around clients' requirements.

The Isle of Wight College
Level 3 Advanced technical extended diploma in digital technologies (Distinction) September 2019 – September 2021

- Units covered include 3D Computer Modelling, Programming Development, Video Game Development, Networking.
- Development multiple applications via CSharp and .Net language, developed .NET applications.
- Created 3D models for Video Game animation and development.

Christ The King College   September 2014 – September 2019

- 8 GCSEs including English, Maths, and IT
- Gained the basic understanding of Coding Languages such as python, JS.
- DofE Programme Bronze - Communication, leadership, and cooperation skills.
- Gained an understanding on how wired and WIFI networks function.

RELEVANT EMPLOYMENT

PC Consultants Junior Workshop Technician   June 2022 - Now

- Based in the Workshop Department. Managed for booking in goods and making sure goods were correctly label. Ensure all customer items were correctly booked into Zendesk and tickets were created for the jobs.
- Learnt relevant skills regarding the use and understanding of Zendesk and LogMe123 software.
- Repairing computing and having the existing knowledge to ensure are fixed to a high standard as the customer expects.
- Guided users on troubleshooting inconsistencies programs, identifying issues on the customers machines and repairing said inconsistencies applications / settings.
- Remote support sessions with customer to resolve issues.
- Demonstrated excellent communication with clients and colleagues daily.
- Expert knowledge of using software and programming. Outstanding website design and development skills.

Work Experience

PC Consultants   **September 2019 - September 2021**

- Providing on-site network troubleshooting.
- Able to operate independently without direct supervision.
- Gained an understanding and experience regarding booking in IT goods and equipment.

Other Employment

JR Zone General Assistant

- Serving customers with a high standard of customer service, ensuring standards of cleanliness are high throughout the play area and kitchen.
- Obligations of key holding
- Supervising the welfare of children using the play equipment.
- Have collaborated with a team. Covered for fellow co-workers' shifts.
- Managed the locking the building after shifts and dealing with cash throughout the business.

Skills

Primary Programming Languages - JavaScript, Dart

Secondary Programming Languages – CSharp, Python

Web Technologies – HTML, CSS

Databases – MySQL, Firebase, PSQL

Other Skills – Git, Linux, Command Line skills, Windows.