



Milestone 03: Verify key users flows

Group: Native Coders



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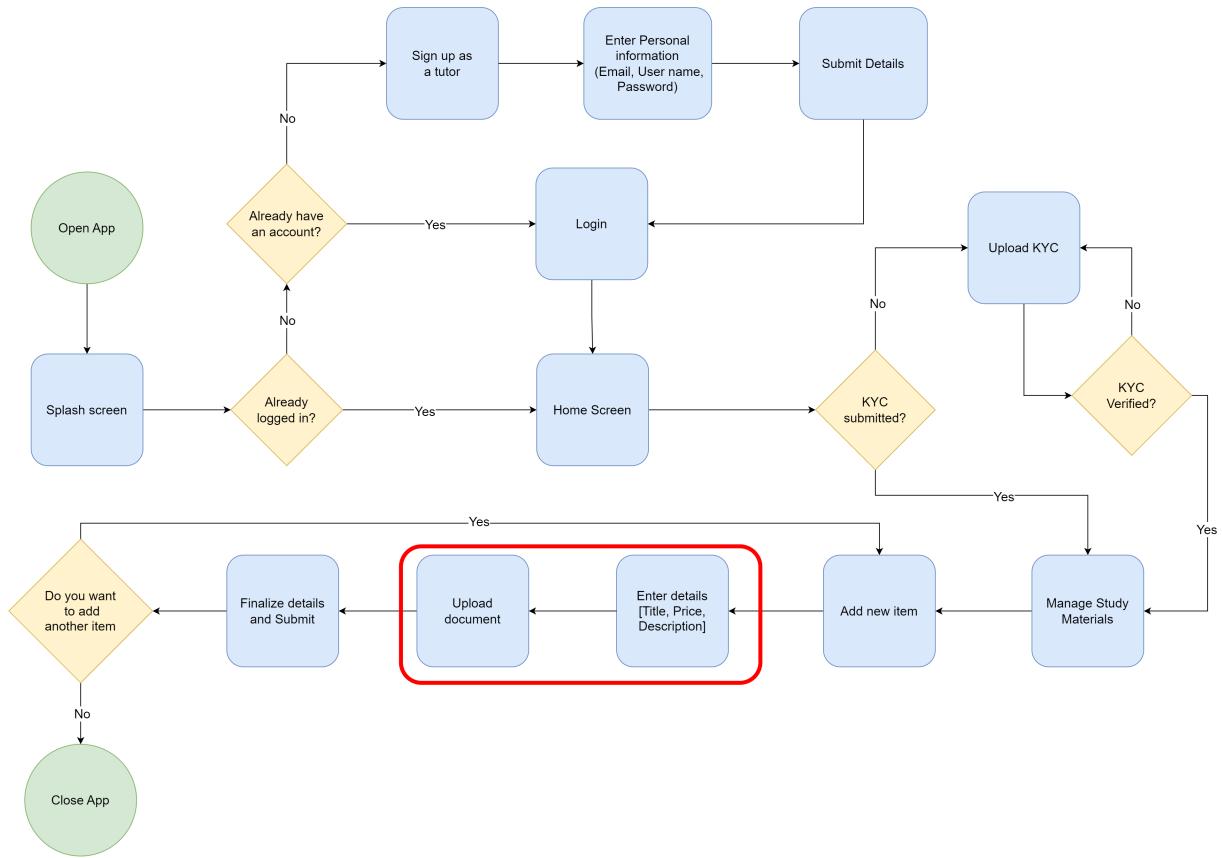
IT21388934 Siriwardhana S.M.R.R.

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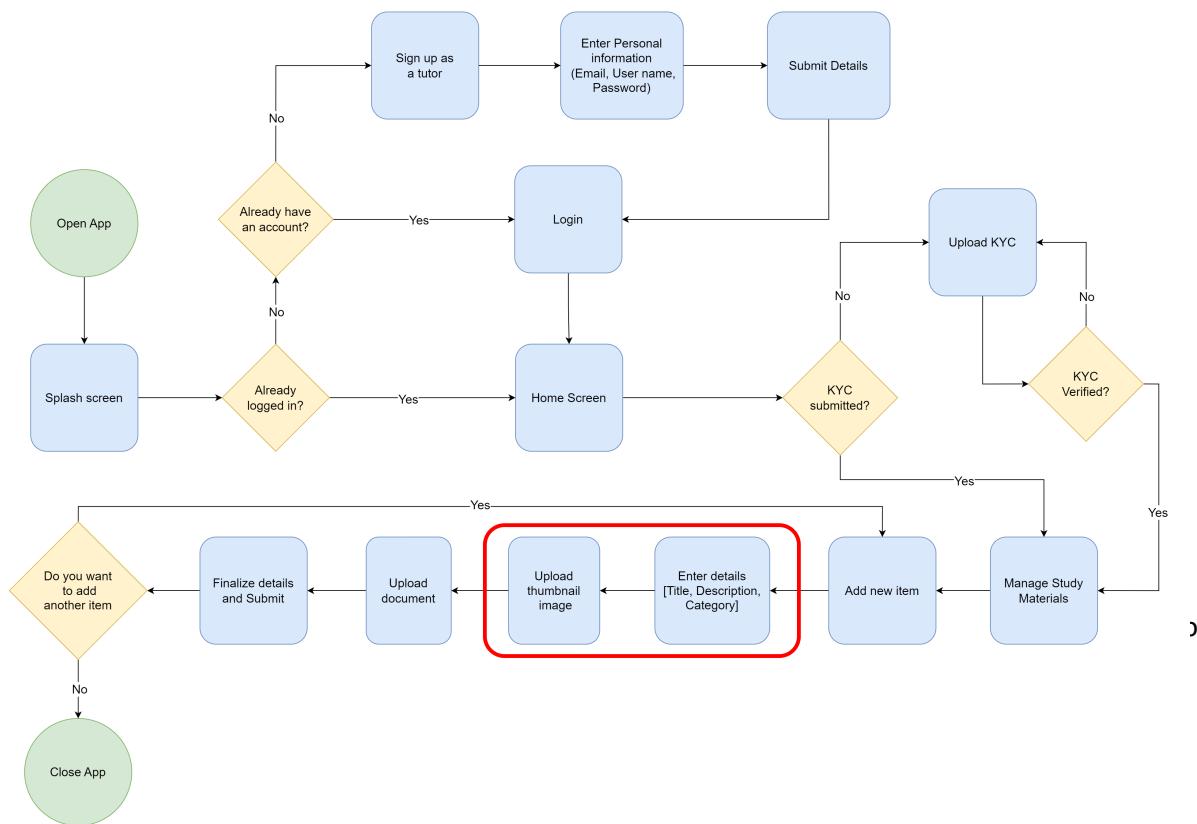
Fail Points

1. Tutors mention in the interview that they prefer to share study materials.
 - Change the user flow by, modifying input details for the study materials.
2. Tutors mention in the interview that they want add a thumbnail image for the study materials.
 - Change the user flow by, adding a new step to upload a thumbnail image.
3. Students mention in the interview that they don't prefer to buy study materials.
 - Change the user flow by, removing the buying and payment processes and adding downloading process.

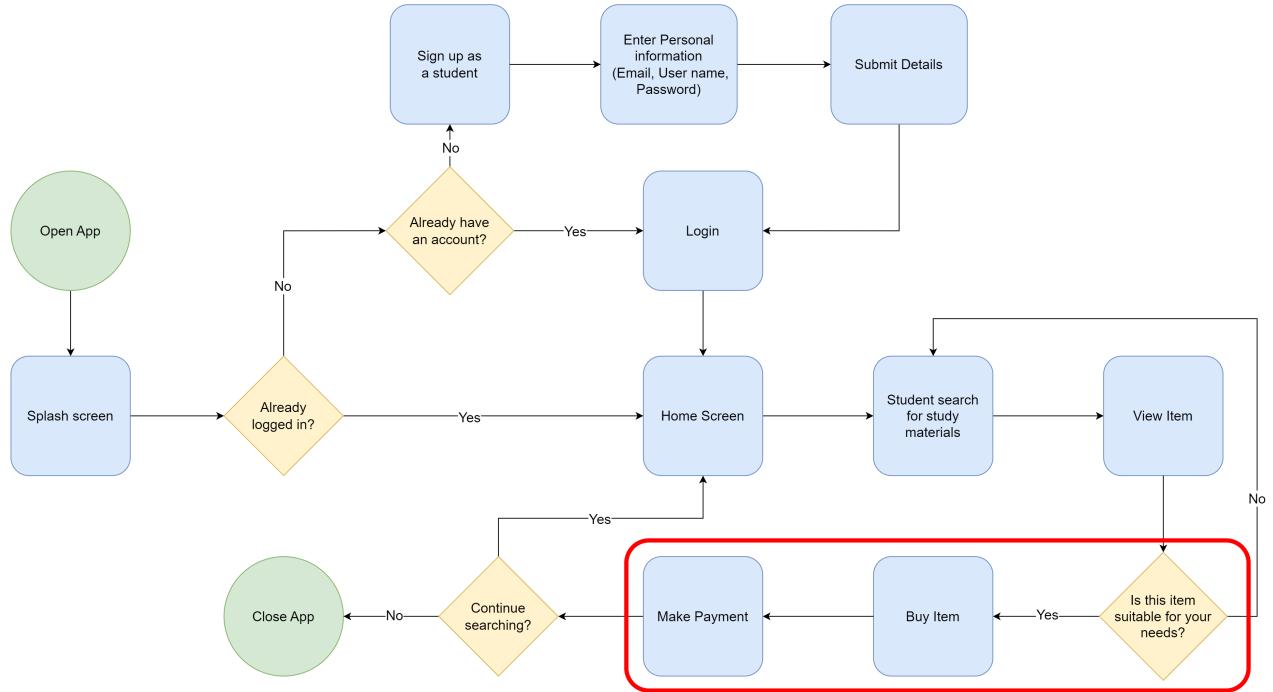
Previous User Flow – Tutor



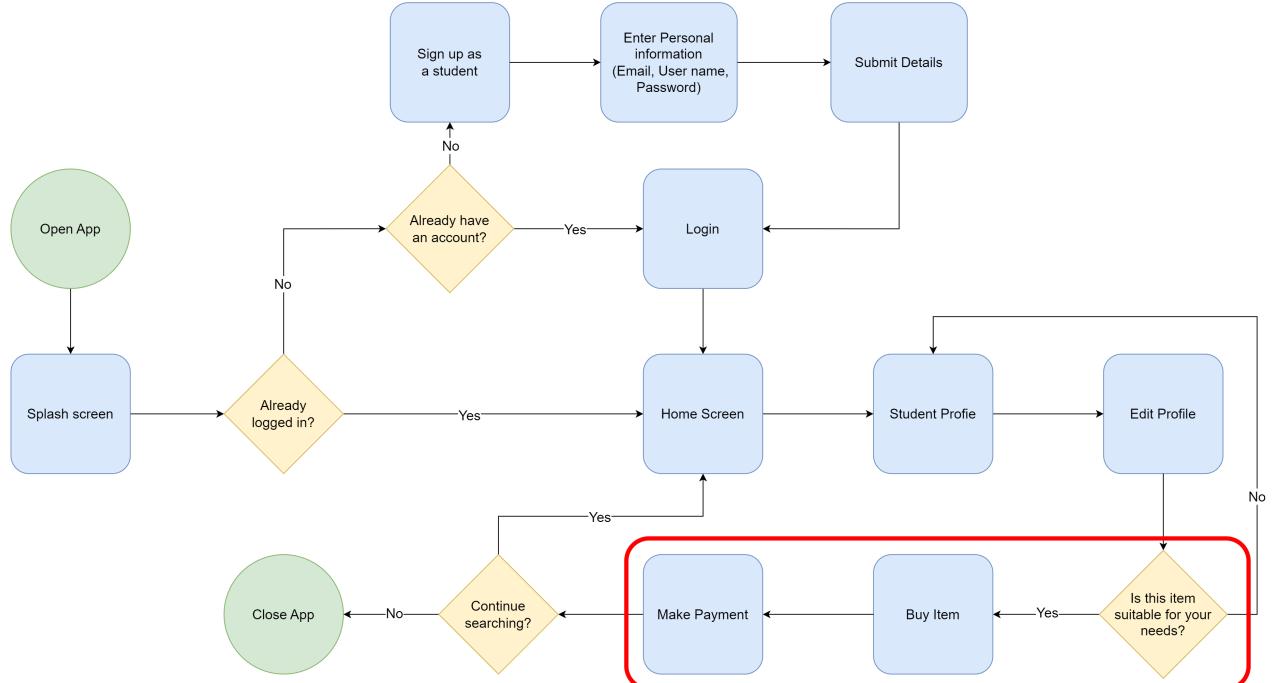
Modified User Flow – Tutor (Fail points 01 & 02)



Previous User Flow – Student

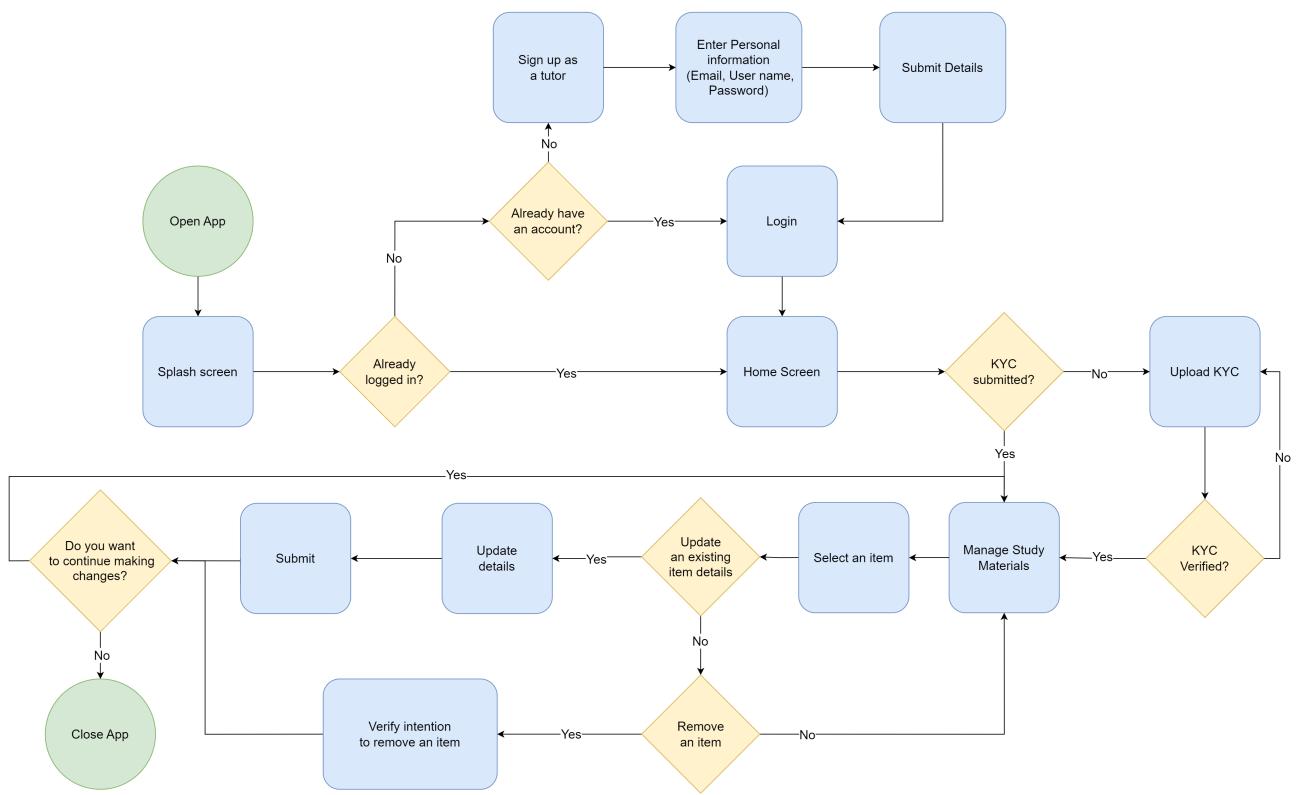


Modified User Flow – Student (Fail point 03)

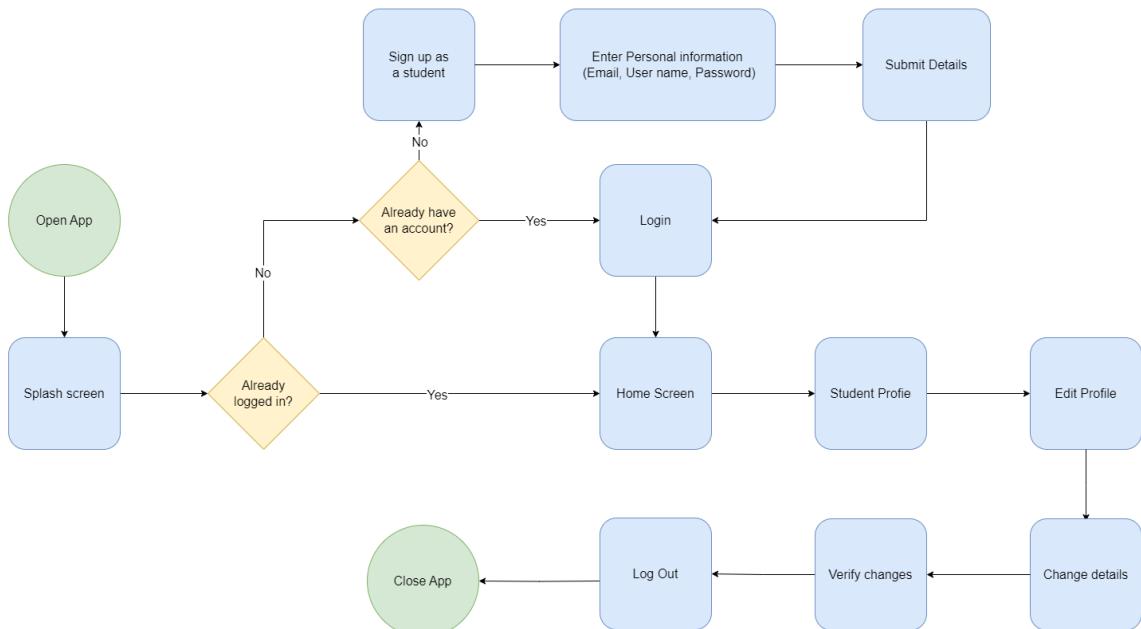


Other User Flows

Tutor → Update study materials



Student → Update profile



Fail Points

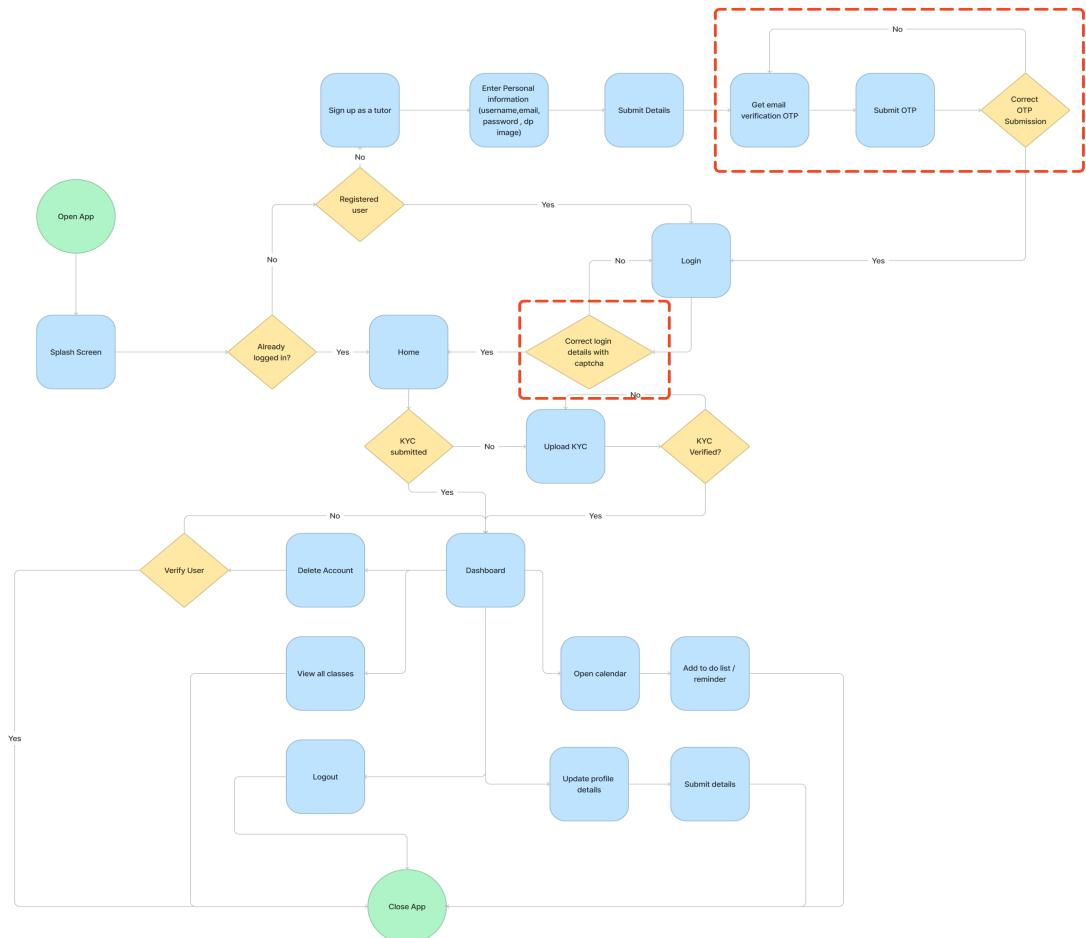
4. Tutors asked to make the registration process shorter

- Change the user flow by, removing the path where user needs enter OTP, to register to the app

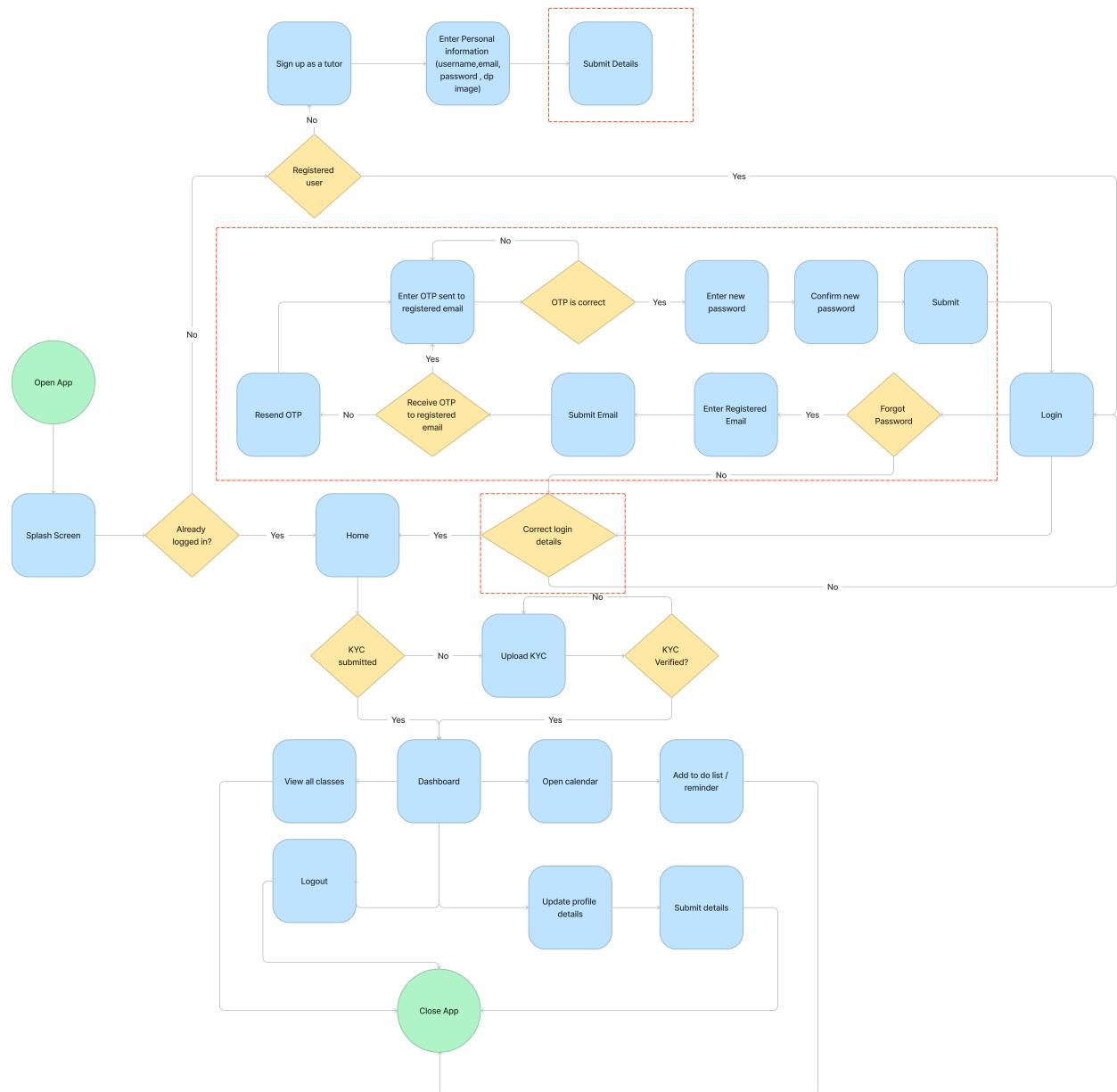
5. Tutors asked to make the login process shorter

- Change the user flow by, removing the path where user needs to fill a captcha, to log into the app

Previous User Flow - Tutor

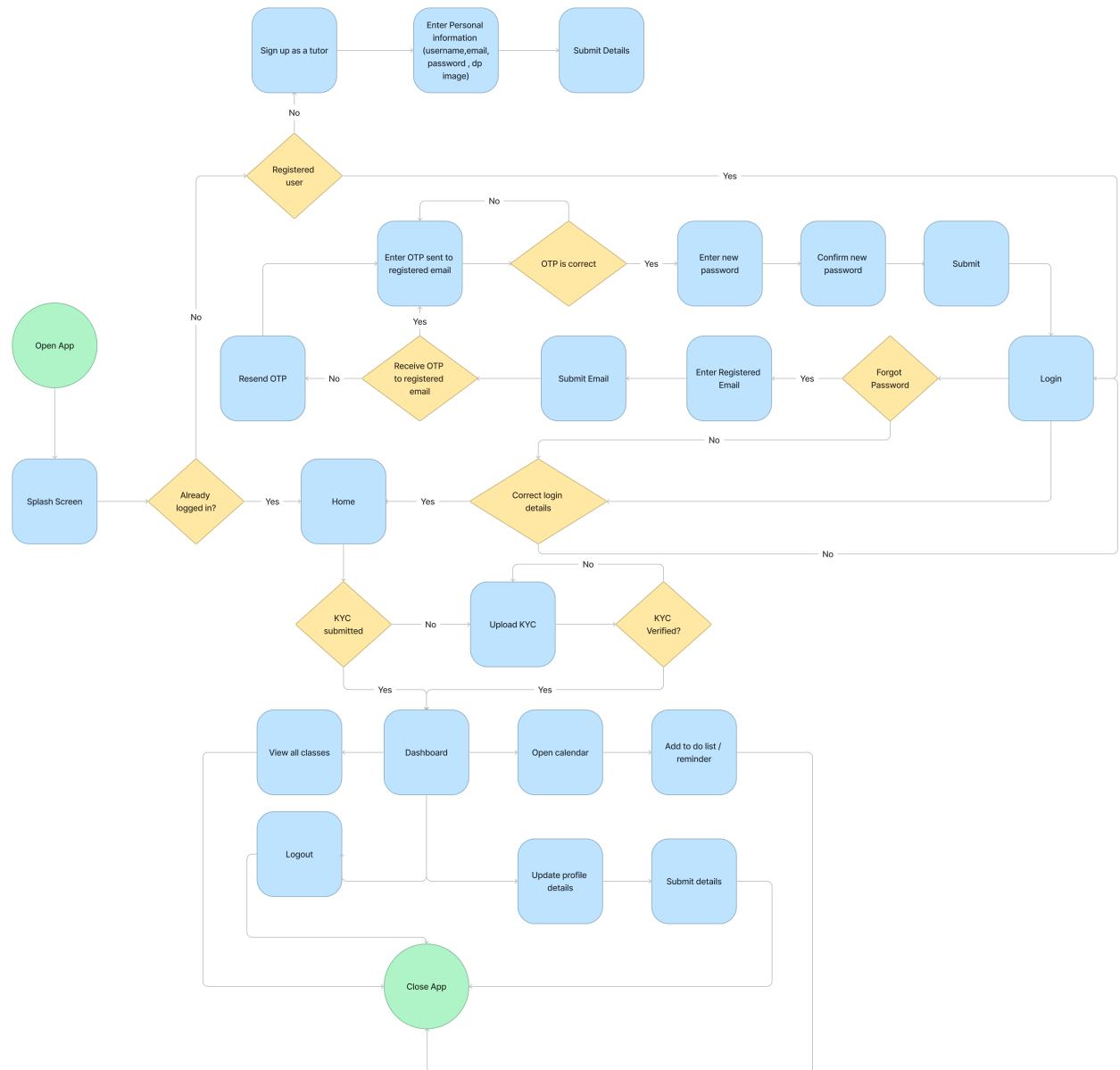


Modified User Flow – Tutor (Fail points 04 & 05)



Other User Flows

Tutor → Manage tutor (With reset password feature)



Fail Points

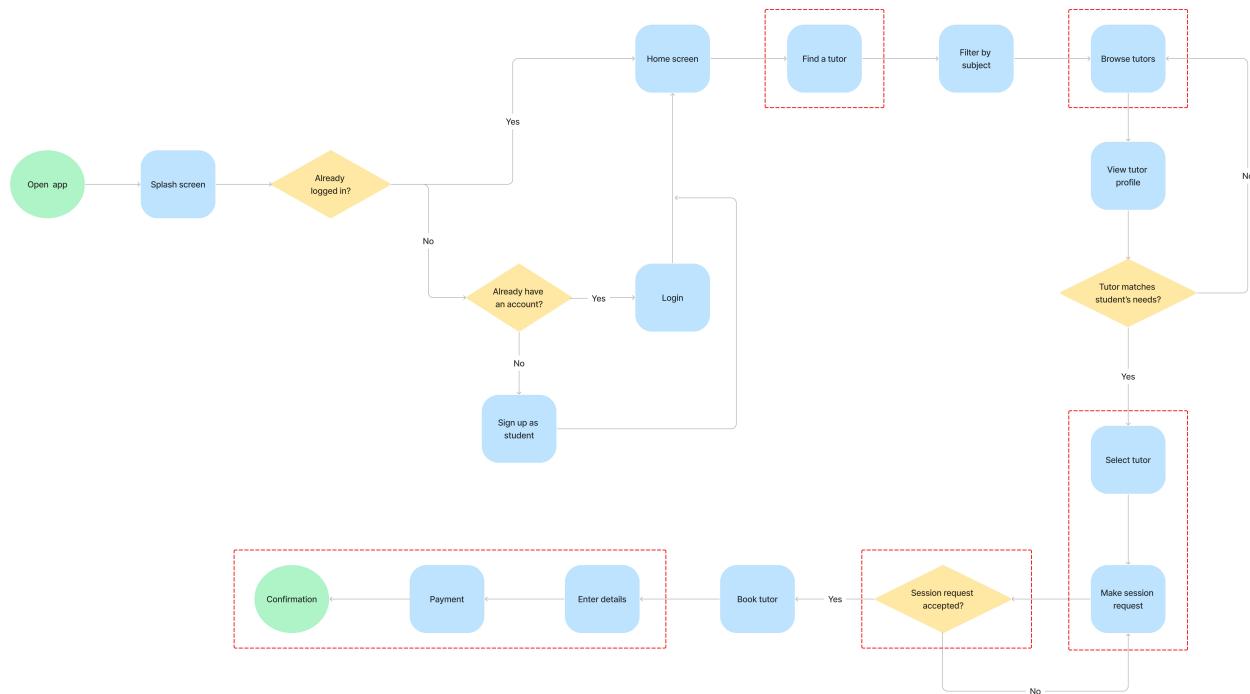
6. Students asked for a feature that allows them to view the reasons for rejection

- Change the user flow by, adding the path where user can view reason for rejection

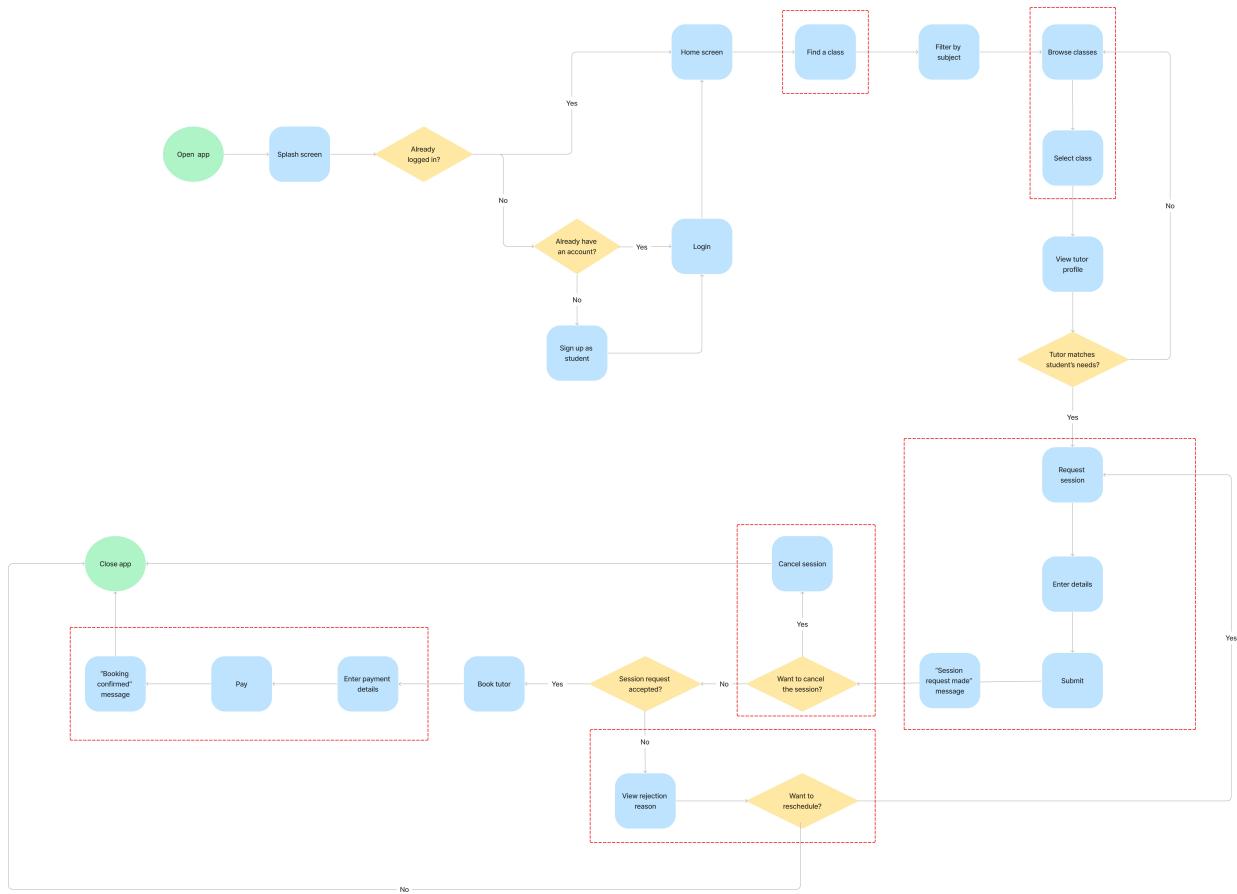
7. Student asked for a feature that allows them to enter additional details when requesting the session.

- Change the user flow by, adding the path where user can enter additional details

Previous User Flow - Student

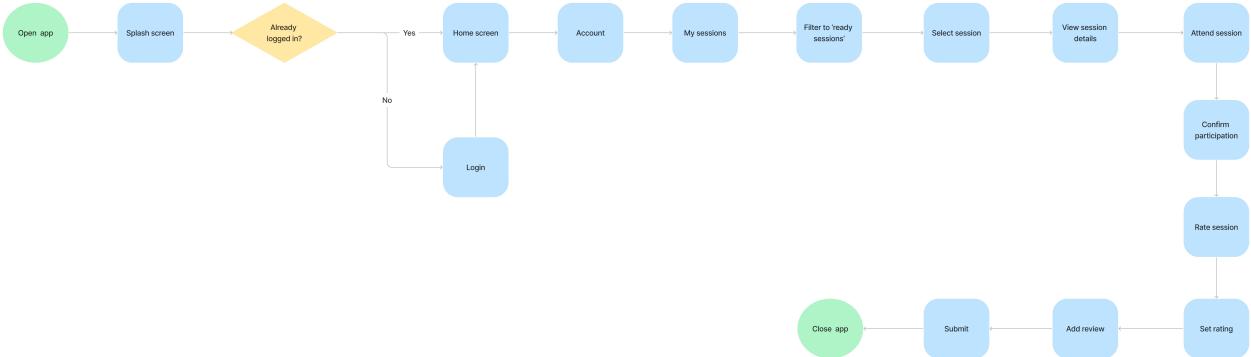


Modified User Flow - Student

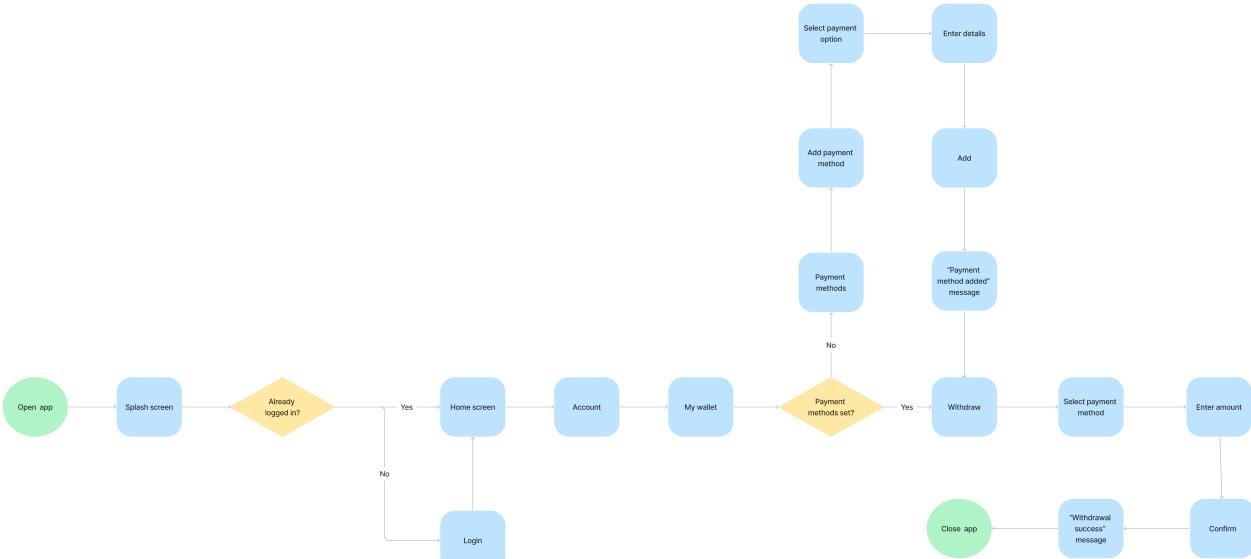


Other User Flows

Student → Rate Tutor



Student → Cancel Session



Fail Points

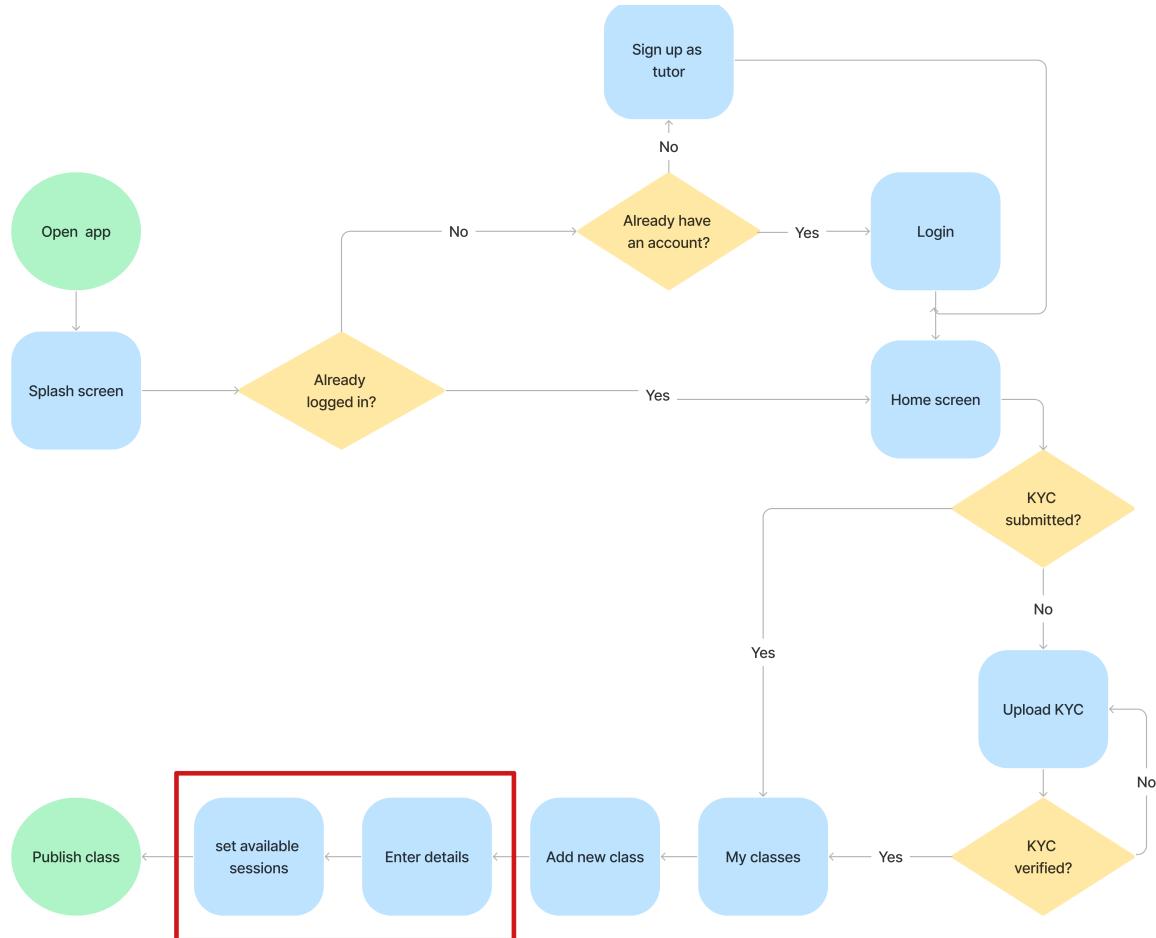
8. Tutors mention in the interview that they want to select the specific category when publishing the class

- Change the user flow by, expanding the *add class details* step.

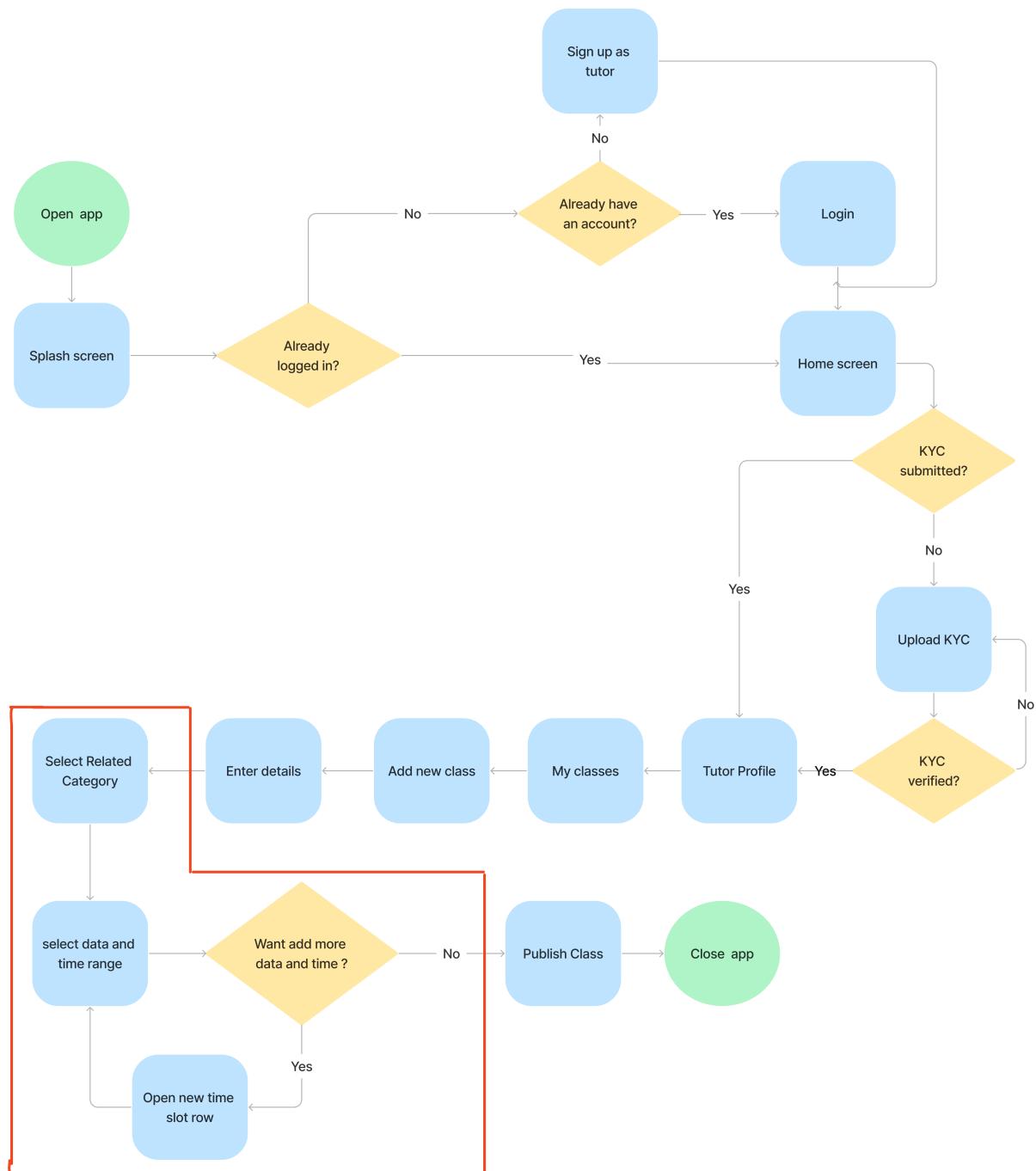
9. Tutors mention in the interview that they want to add multiple time slots for a class

- Change the user flow by, expanding the *set sessions* step.

Previous User Flow – Tutor



Modified User Flow – Tutor (Fail point 09 & 10)



Other User Flows

Tutor → Accept or decline session request

