ONLINE HEALTH AND BEAUTY PRODUCT ORDERING SYSTEM

"Golden Aura" System

User Manual

Ganhewage GDM

E1946325

Faculty of Information Technology

University of Moratuwa

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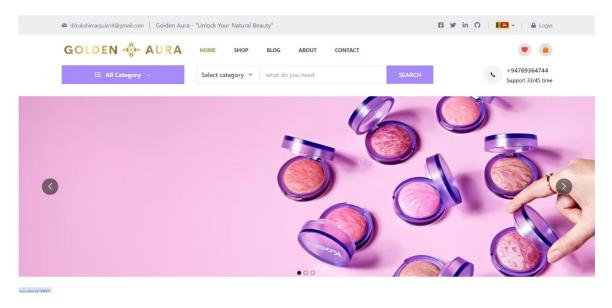
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This user manual provides step-by-step instructions for using this online health and beauty product ordering system. This user manual helps three types of users: customers, sellers, and admin.

1. Customer Dashboard

• This is the first interface that customers see as soon as they come into the system.



There are several features that customers can use in the system before logging into the system. Those features and instructions are given below.

1.1. Browse and Search Products

Use the search bar to filter products by category, name, or brand.

• Product search can be done using category only. For that, first, select the category and click the search button.



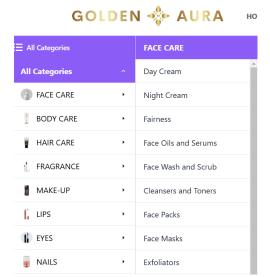
• Product search can be done using product name or brand name. For that, type the product name or brand and click on the search button.



 Product searching can be done using both category and product name/brand. For that, select the product category and then type the product name or brand name and click on the search button.

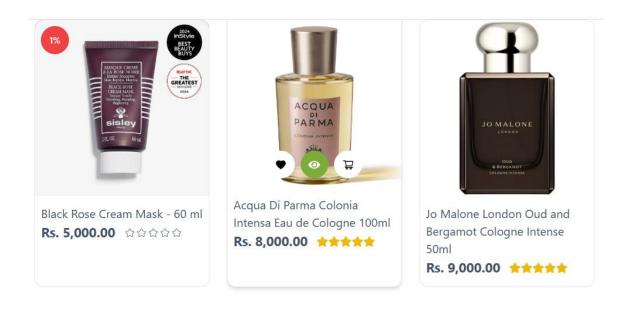


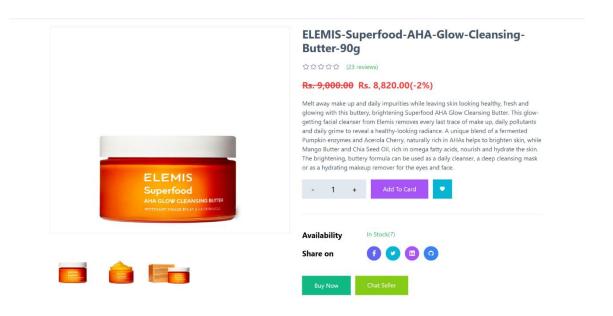
You can only browse products by selecting both the category and the subcategory. To do this, you must first click on the "All Categories" button. Then all the product categories available in the system will appear. From those product categories, you must select the product category you want. Then all the subcategories related to that product category will appear. You must select the subcategory you want and click on it. Then you can go to the page with the products related to the selected subcategory.



1.2. View Product Details

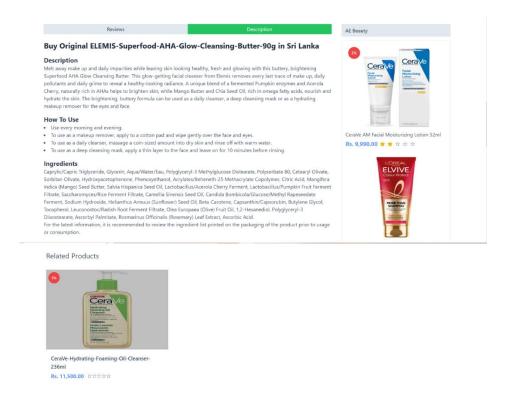
• Click on a product view icon to see its details, including images, price, description, stock, and discount. Then you can directly go to the product details page.





• To learn more information about the product, how to use the product, and the ingredients used, click the Description button on the details page.

• The details page also shows other products from the same seller that sell the product, as well as products similar to this product.



There are some features that customers can use only after logging into the system. Those features are listed below.

1.3. Place Orders

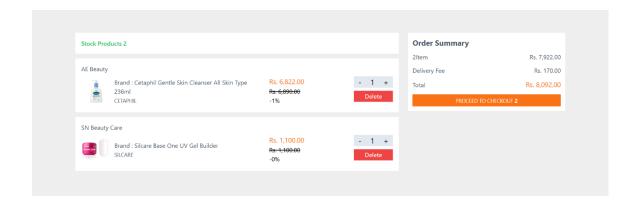
• Add a product to the cart by clicking "Add to Cart."

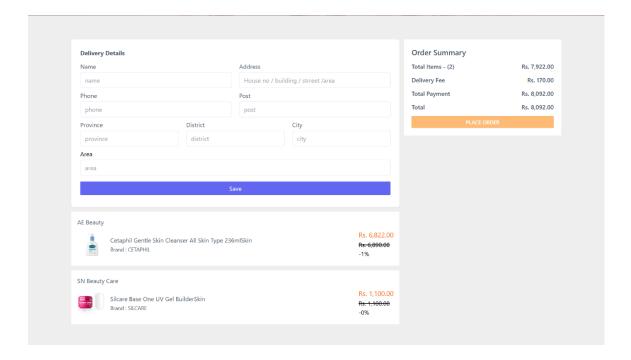






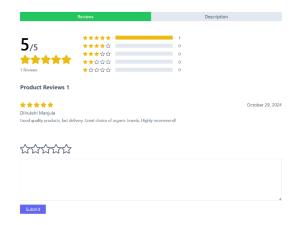
• Proceed to the checkout, enter delivery details, and confirm payment.





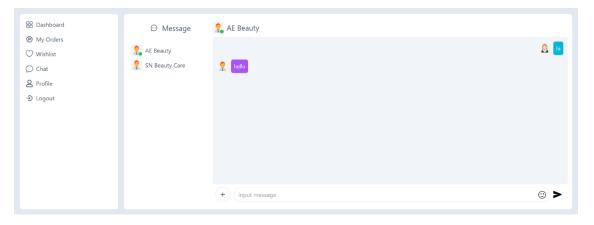
1.4. Write Review

- Click on the product view icon and go to the product details page.
- After clicking the review button, write the review, rate the product, and click the submit button to submit the feedback.



1.5. Chat with Sellers

• Click on the product view icon and go to the product details page. Then click the chat seller button on the product details page and go to the chat section.



• If you have chatted with the sellers before then you can go to the chat section in the customer dashboard after clicking on the username.



2. Seller Dashboard

2.1. Manage Products

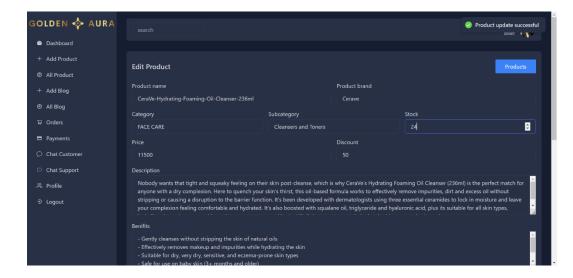
2.1.1. Add Product

- Go to the Add Product section.
- Fill out the form with product details (name, category, price, stock, images, etc.).
- Click the "Add Product" button and save the product in the system.



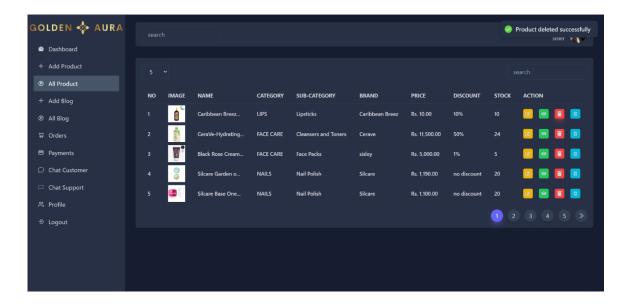
2.1.2. Edit Product

- Go to the "All Product" section.
- Select a product from the list.
- Click the edit icons and after updating the details click the "Update Product" button.



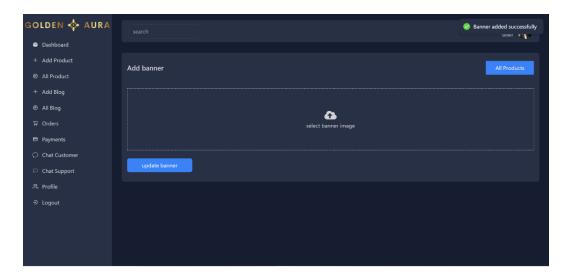
2.1.3. Delete Product

- Go to the "All Product" section.
- Select a product from the list.
- Click the delete icon and delete product from the system.



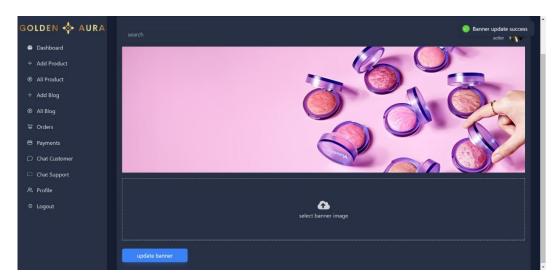
2.1.4. Add Banner

- Go to the "All Product" section.
- Select a product from the list.
- Click the banner icons and add a new banner of this product, and click "Add banner" and save the banner.



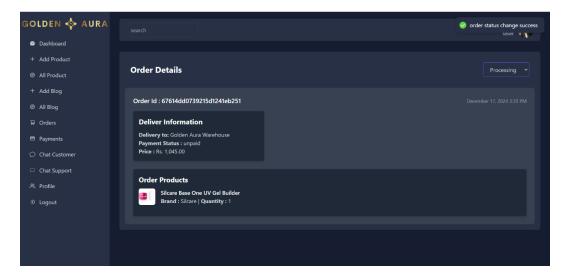
2.1.5. Edit Banner

- Go to the "All Product" section.
- Select a product that already has a banner added.
- Click the banner icon.
- Select a new banner image from the computer, and click the "update banner" button.



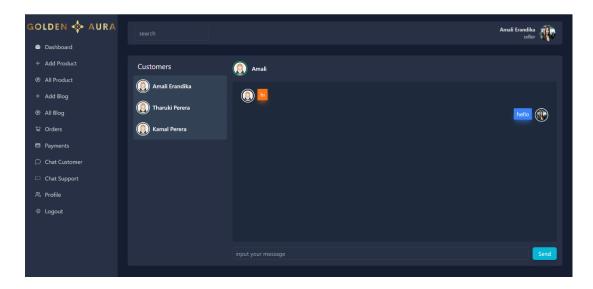
2.2. Order Management

- Access the Orders section to view and process orders.
- Update Order Status: Change the status of orders based on fulfillment progress.
 (Updates made here are visible to the admin through the orders section of the admin dashboard)



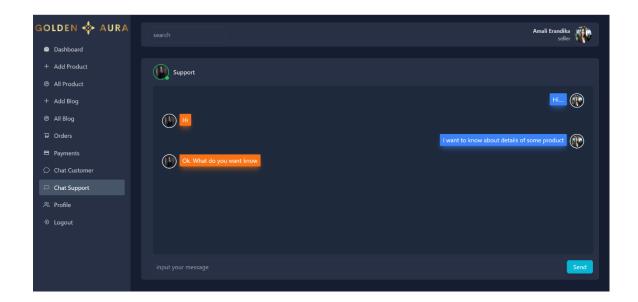
2.3. Chat with Customer

- Go to the Chat Customer section.
- Select a customer to start a conversation.



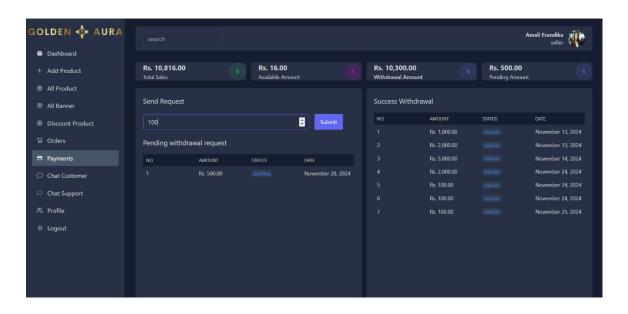
2.4. Chat Support

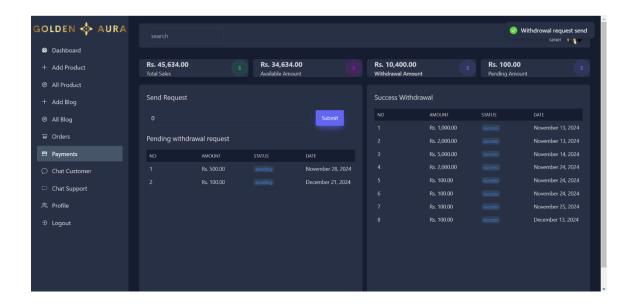
- Go to the Chat Support section.
- Have real-time chat with admin.



2.5. Payment Request.

- Go to the Payment section.
- Ask the admin for the amount you want to withdraw and click on the "Submit" button.



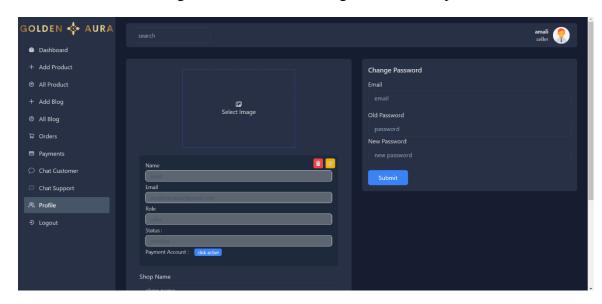


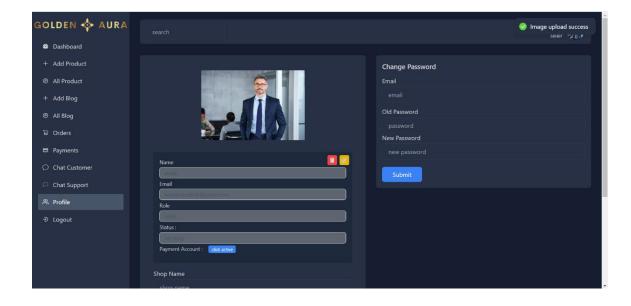
2.6. Profile Management

• Go to the Profile section.

2.6.1. Add Image

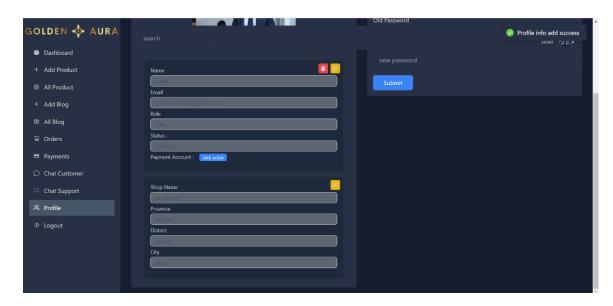
• Click 'Select image' and select Profile image from the computer.





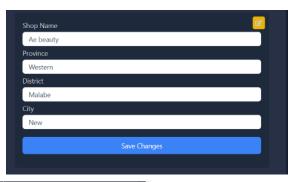
2.6.2. Add Shop Details

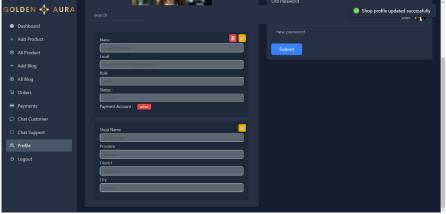
• Fill in the shop details section and click on the 'Update Info' button.



2.6.3. Edit Shop Details

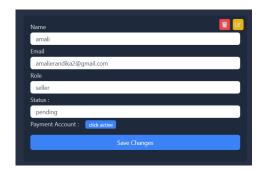
- Click the edit icon.
- Edit shop details and click the 'Save Changes' button.
- Refresh the Page.

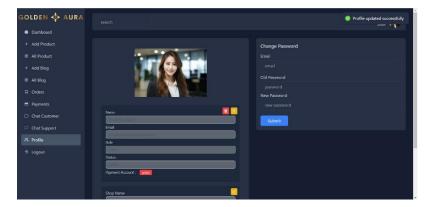




2.6.4. Edit Seller Details

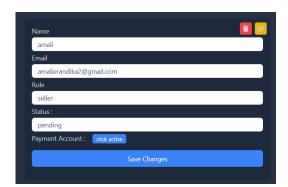
- Click the edit icon.
- Edit seller details and click the 'Save Changes' button.
- Refresh the Page.





2.6.5. Active Payment Account

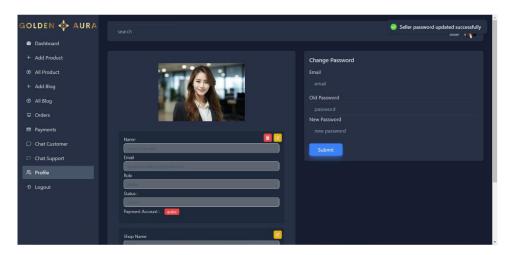
After the administrator activates the seller dashboard, the payment account can be activated by clicking the "click active" button in front of the payment account and filling the payment account details offered by the stripe payment method.





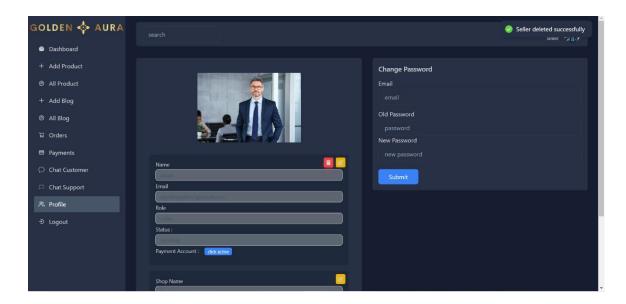
2.6.6. Change Password

- Fill in the email, old password, and new password section in the 'Change Password' form.
- Click the 'Submit' button.



2.6.7. Remove Seller Profile

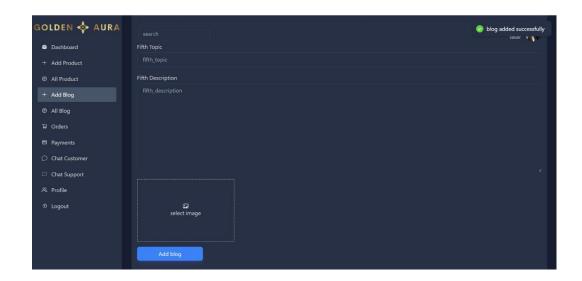
• Click the delete icon and delete the seller profile from the system.



2.7. Manage Blogs

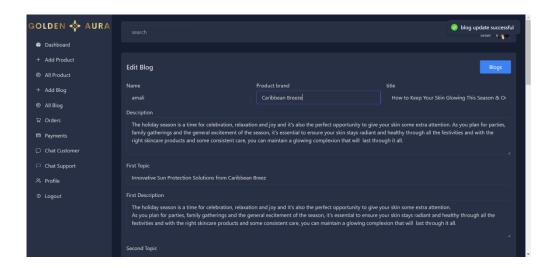
2.7.1. Add Blog

- Go to the Add Blog section.
- Fill out the form with blog details (name, title, brand, images, etc.).
- Click the "Add Blog" button and save the blog in the system.



2.7.2. Edit Blog

- Go to the "All Blog" section.
- Select a blog from the list.
- Click the edit icons and after updating the details click the "Update Blog" button.



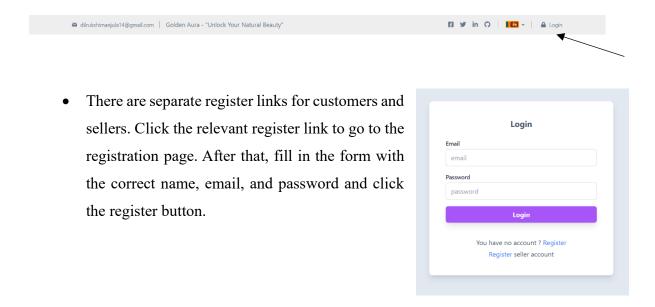
2.7.3. Delete Blog

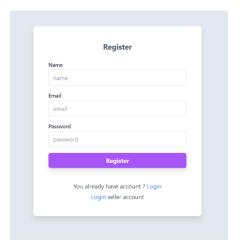
- Go to the "All Blog" section.
- Select a blog from the list.
- Click the delete icon and delete blog from the system.

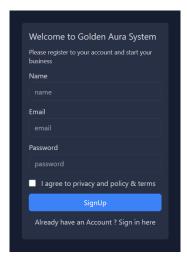


2.8. Customer/ Seller Login and Registration.

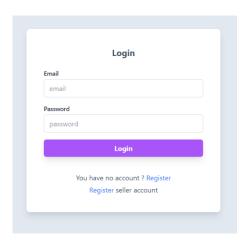
 Click the login icon at the top right corner of the dashboard. The customer or seller will be redirected to the login page.

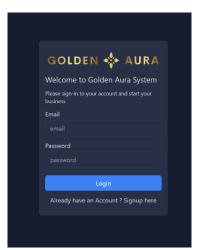




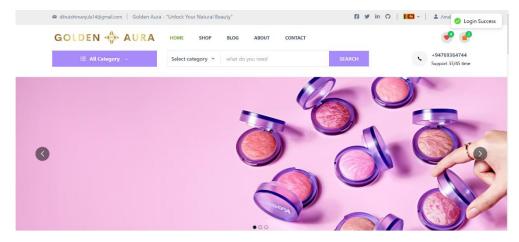


• The system will then automatically redirect the customer to the customer login page and the seller to the seller login page.





• When the customer enters the correct email and password and clicks the login button, the customer is redirected to the customer dashboard.



• When the seller enters the correct email and password and clicks the login button, the seller is redirected to the seller dashboard.

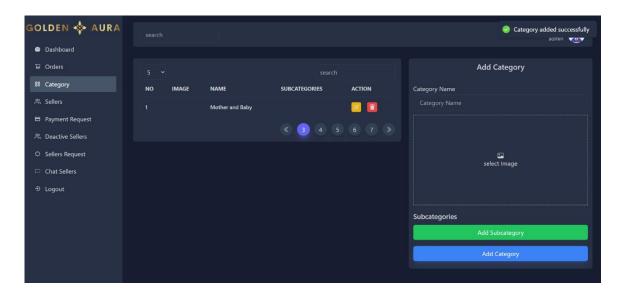


3. Admin Dashboard

3.1. Manage Categories

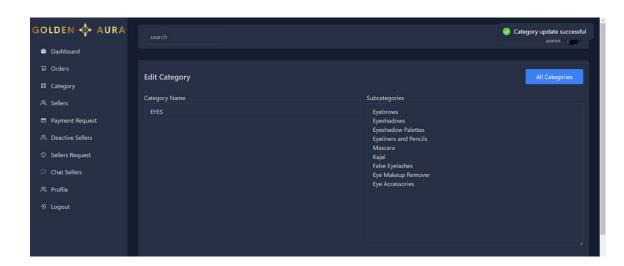
3.1.1. Add Category

- Go to the Categories section.
- Add Category: Enter the category name, image, subcategories and click the "Add Category" button to save the category in the system.



3.1.2. Edit Category.

- Select a category from the list.
- Click the edit icons and after updating the details click the "Update Category" button.



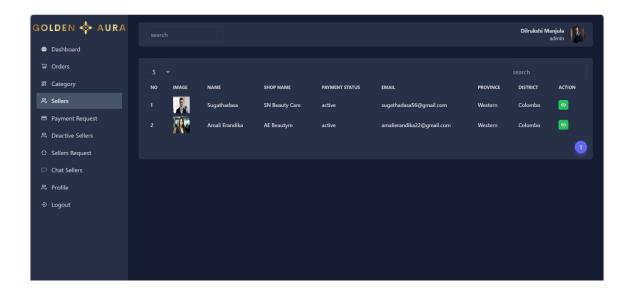
3.1.3. Delete Category

- Select a category from the list.
- Click the delete icon and delete category from the system.

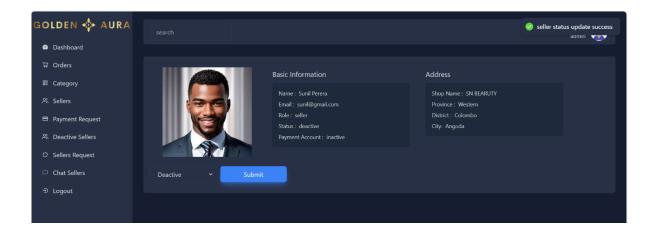


3.2. Manage Sellers

- Go to the Seller Request or Sellers section or the 'Deactive Sellers' section.
- View the list of sellers in the Seller Request section or Sellers section or the 'Deactive Sellers' section and click the action icon of the seller whose active status you want to change.
- Clicking the action icon will take you to the seller details page.

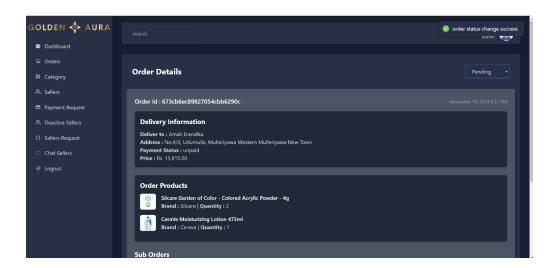


• Change the sellers' active status using the drop-down list and click the "Submit" button to control the seller's access. Active sellers go to the Sellers section and inactive sellers go to the 'Deactive Sellers' section.



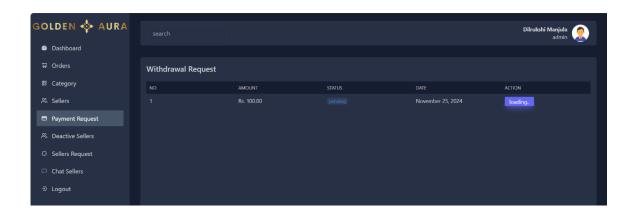
3.3. Order Management

- Access the Orders section to view and process orders.
- Update Order Status: Change the status of orders based on fulfillment progress.
 (Updates made here are visible to customers through the My Orders section of the customer dashboard)



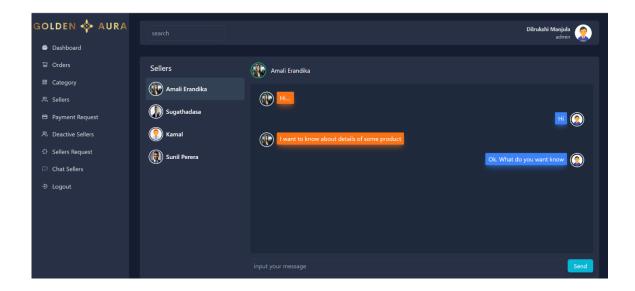
3.4. Payment Request

- Go to the Payment Request page.
- If the seller is allowed to receive requested the money, click the "Confirm" button.



3.5. Chat with Sellers

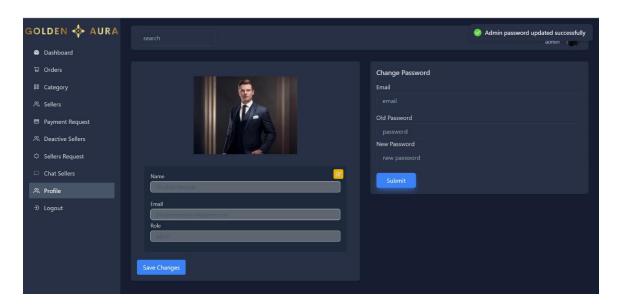
- Go to the Chat Sellers section.
- Select a seller to start a conversation.



3.6. Profile Management

3.6.1. Change Password.

- Fill in the email, old password, and new password section in the 'Change Password' form.
- Click the 'Submit' button.



3.6.2. Edit Profile Details

- Click the edit icon.
- Edit admin details and click the 'Save Changes' button.
- Refresh the Page.



3.6.3. Update Profile Image

• Click on the admin profile image previously added to the system and select and add a new profile image from the computer to replace the previous profile image.

