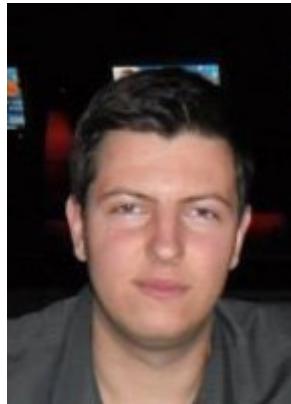


EUROPEAN CURRICULUM VITAE FORMAT



Personal Details

First name(s) / Surname(s)

Dimitar Petrov

Phone

0883450525

E-mail

dimitarpetrov1990@gmail.com

Citizenship

Bulgaria

I live in

Plovdiv/Bulgaria

Birth date

12.11.1990

Gender

Male

Work Experience

Dates

November 2017 - till now

Occupation or position held

Helpdesk support agent

Main activities and responsibilities

- Providing customer support on eGift Card/Physical gift cards, Cashback, and other discounts/benefits.
- Accepting incoming calls/chats and responding to customer online inquiries.
- Handling customer tickets regarding our products/services.

Name of employer

Reward Gateway

Location

Plovdiv

Type of business or sector

Internet/E-commerce

Dates

February 2017 - September 2017

Occupation or position held

Technical support specialist- Home Internet and Television

Main activities and responsibilities

- Accepting incoming calls and responding to customer inquiries.
- Resolving issues related to customer's internet and TV services.
- Providing additional information about the company's services and products.

Name of employer

TeleTech Eastern Europe

Location

Plovdiv

Type of business or sector

Telecommunications

Dates

April 2010 - January 2017

Occupation or position held

Restaurant employee

Main activities and responsibilities

- Working on established corporate standards.

- Allocating employees workstations.

- Monitoring compliance with the company standards from employees.

- Maintaining a good image of the company.

Name of employer

Sunfoods Bulgaria

Location

Plovdiv

Type of business or sector	Food and Beverage								
Education and training									
Dates	October 2012 - May 2018								
Title of qualification awarded	English philology								
Name and type of organisation providing education and training	University of Plovdiv "Paisii Hilendarski"								
Location	Plovdiv								
Level	Bachelor's degree								
Dates	September 2005 - April 2009								
Title of qualification awarded	Automation technician of continuous productions								
Name and type of organisation providing education and training	Professional School of Electronics								
Location	Plovdiv								
Level	Professional								
Additional Courses	Front-end Developer at IMG IT Academy Javascript Programming Basics at SoftUni								
Personal skills and competences									
Mother tongue	Bulgarian								
Languages	<table border="1"> <thead> <tr> <th></th> <th>Comprehension</th> <th>Speaking</th> <th>Writing</th> </tr> </thead> <tbody> <tr> <td>English</td> <td>Fluent</td> <td>Fluent</td> <td>Fluent</td> </tr> </tbody> </table>		Comprehension	Speaking	Writing	English	Fluent	Fluent	Fluent
	Comprehension	Speaking	Writing						
English	Fluent	Fluent	Fluent						
Computer skills and competences	<ul style="list-style-type: none"> - Office software (Microsoft Word, Microsoft Excel, Microsoft PowerPoint) - Image editing software - Adobe Photoshop 								
Other skills and competences	<ul style="list-style-type: none"> - Basic knowledge of jQuery and Bootstrap - Intermediate knowledge of Javascript and ReactJS - Intermediate knowledge of HTML and CSS 								
Managed people	Yes (10)								
Driving License	Yes								
Categories	B								
Additional Details									
Additional Details	<p>Github Page: https://github.com/DimitarPetrov1 Portfolio website: dimitarpetrov1.github.io</p>								