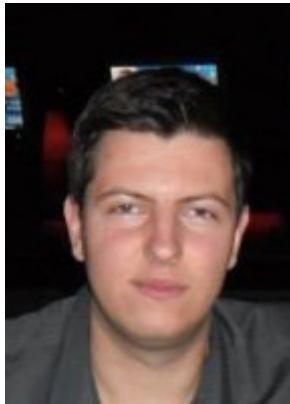


# EUROPEAN CURRICULUM VITAE FORMAT



## Personal Details

First name(s) / Surname(s)

**Dimitar Petrov**

Phone

0883450525

E-mail

**dimitarpetrov1990@gmail.com**

Citizenship

Bulgaria

I live in

**Plovdiv/Bulgaria**

Birth date

**12.11.1990**

Gender

Male

## Work Experience

Dates

**November 2017 - till now**

Occupation or position held

Helpdesk support agent

Main activities and responsibilities

- Providing customer support on eGift Card/Physical gift cards, Cashback, and other discounts/benefits.
- Accepting incoming calls/chats and responding to customer online inquiries.
- Handling customer tickets regarding our products/services.

Name of employer

Reward Gateway

Location

Plovdiv

Type of business or sector

Internet/E-commerce

Dates

**February 2017 - September 2017**

Occupation or position held

Technical support specialist- Home Internet and Television

Main activities and responsibilities

- Accepting incoming calls and responding to customer inquiries.
- Resolving issues related to customer's internet and TV services.
- Providing additional information about the company's services and products.

Name of employer

TeleTech Eastern Europe

Location

Plovdiv

Type of business or sector

Telecommunications

Dates

**April 2010 - January 2017**

Occupation or position held

Restaurant employee

Main activities and responsibilities

- Working on established corporate standards.

- Allocating employees workstations.

- Monitoring compliance with the company standards from employees.

- Maintaining a good image of the company.

Name of employer

Sunfoods Bulgaria

Location

Plovdiv

Type of business or sector	Food and Beverage								
<b>Education and training</b>									
Dates	<b>October 2012 - May 2018</b>								
Title of qualification awarded	English philology								
Name and type of organisation providing education and training	University of Plovdiv "Paisii Hilendarski"								
Location	Plovdiv								
Level	Bachelor's degree								
Dates	<b>September 2005 - April 2009</b>								
Title of qualification awarded	Automation technician of continuous productions								
Name and type of organisation providing education and training	Professional School of Electronics								
Location	Plovdiv								
Level	Professional								
Additional Courses	Front-end Developer at IMG IT Academy Javascript Programming Basics at SoftUni								
<b>Personal skills and competences</b>									
Mother tongue	<b>Bulgarian</b>								
Languages	<table border="1"> <thead> <tr> <th></th> <th>Comprehension</th> <th>Speaking</th> <th>Writing</th> </tr> </thead> <tbody> <tr> <td><b>English</b></td> <td>Fluent</td> <td>Fluent</td> <td>Fluent</td> </tr> </tbody> </table>		Comprehension	Speaking	Writing	<b>English</b>	Fluent	Fluent	Fluent
	Comprehension	Speaking	Writing						
<b>English</b>	Fluent	Fluent	Fluent						
Computer skills and competences	<ul style="list-style-type: none"> <li>- Office software (Microsoft Word, Microsoft Excel, Microsoft PowerPoint)</li> <li>- Image editing software - Adobe Photoshop</li> </ul>								
Other skills and competences	<ul style="list-style-type: none"> <li>- Basic knowledge of jQuery and Bootstrap</li> <li>- Intermediate knowledge of Javascript and ReactJS</li> <li>- Intermediate knowledge of HTML and CSS</li> </ul>								
Managed people	Yes (10)								
Driving License	Yes								
Categories	B								
<b>Additional Details</b>									
Additional Details	<p>Github Page: <a href="https://github.com/DimitarPetrov1">https://github.com/DimitarPetrov1</a>  Portfolio website: <a href="https://dimitarpetrov1.github.io">https://dimitarpetrov1.github.io</a></p>								