

# EUROPEAN CURRICULUM VITAE FORMAT



## Personal Details

First name(s) / Surname(s)

Phone

E-mail

Citizenship

I live in

Birth date

Gender

**Dimitar Petrov**

0883450525

**dimitarpetrov1990@gmail.com**

Bulgaria

**Plovdiv/Bulgaria**

**12.11.1990**

Male

## Work Experience

Dates

Occupation or position held

Main activities and responsibilities

Name of employer

Location

Type of business or sector

Dates

Occupation or position held

Main activities and responsibilities

Name of employer

Location

Type of business or sector

Dates

Occupation or position held

Main activities and responsibilities

Name of employer

Location

**November 2017 - till now**

Helpdesk support agent

- Providing customer support on eGift Card/Physical gift cards, Cashback, and other discounts/benefits.
- Accepting incoming calls/chats and responding to customer online inquiries.
- Handling customer tickets regarding our products/services.

Reward Gateway

Plovdiv

Internet/E-commerce

**February 2017 - September 2017**

Technical support specialist- Home Internet and Television

- Accepting incoming calls and responding to customer inquiries.
- Resolving issues related to customer's internet and TV services.
- Providing additional information about the company's services and products.

TeleTech Eastern Europe

Plovdiv

Telecommunications

**April 2010 - January 2017**

Restaurant employee

- Working on established corporate standards.
- Allocating employees workstations.
- Monitoring compliance with the company standards from employees.
- Maintaining a good image of the company.

Sunfoods Bulgaria

Plovdiv

Type of business or sector

Food and Beverage

## Education and training

Dates

**October 2012 - May 2018**

Title of qualification awarded

English philology

Name and type of organisation providing education and training

University of Plovdiv "Paisii Hilendarski"

Location

Plovdiv

Level

Bachelor's degree

Dates

**September 2005 - April 2009**

Title of qualification awarded

Automation technician of continuous productions

Name and type of organisation providing education and training

Professional School of Electronics

Location

Plovdiv

Level

Professional

Additional Courses

Front-end Developer at IMG IT Academy

Javascript Programming Basics at SoftUni

## Personal skills and competences

Mother tongue

**Bulgarian**

Languages

	Comprehensio	Speaking	Writing
<b>English</b>	Fluent	Fluent	Fluent

Computer skills and competences

- Office software (Microsoft Word, Microsoft Excel, Microsoft PowerPoint)  
- Image editing software - Adobe Photoshop

Other skills and competences

- Basic knowledge of jQuery and Bootstrap  
- Intermediate knowledge of Javascript and ReactJS  
- Intermediate knowledge of HTML and CSS

Managed people

Yes (10)

Driving License

Yes

Categories

B

## Additional Details

Additional Details

Github Page: <https://github.com/DimitarPetrov1>  
Portfolio website: [dimitarpetrov1.github.io](https://dimitarpetrov1.github.io)