

Dmitrii Popov Developer

Personal Information

Email: webdevres@protonmail.com

Website: <https://dimterion.github.io/>

LinkedIn: <https://www.linkedin.com/in/dmitrii-p/>

GitHub: <https://github.com/Dimterion>



Profile

After working in the financial and then gaming industry for several years I have decided to take the path of a **Web Developer (Front-End)**. For that I have obtained the diploma for the **Applications Developer (React)** and completed multiple projects related to it.

I speak English, French, Russian and have a basic knowledge of German.

In my free time I like writing about my developer path (Twitter / Medium: *@Dimterion*).

Skills & Qualifications

– FRONT-END DEVELOPMENT

Application Developer,	API, Front-End, React
Bachelor's degree, level 6,	Applications, Technical
OpenClassrooms	Writing

– EXPERIENCE WORKING IN THE GAMING AND FINANCIAL INDUSTRY

Bachelor's degree in World	Products and customers
Economy, level 7	support

Work experience

07/2013 – 01/2023

SPECIALIST IN CUSTOMER SERVICES BLIZZARD ENTERTAINMENT

Worked in Blizzard Entertainment as a specialist in customer services with a primary focus on in-depth technical assistance and product support.

- Provided technical / account / in-game support for all of the company's products
- Took part in quality assurance, products testing, translations, community relations
- Supported multiple product launches
- Was in charge of the in-depth technical assistance for hardware / software issues
- During the company-provided reclassification period completed a diploma program for the Front-End (React) Developer on OpenClassrooms as well as various courses on Udemy, Scrimba and Codecademy platforms

08/2011 – 12/2012

OPERATIONS MANAGER ORIENT EXPRESS BANK

Worked as a senior specialist of one of the bank's offices.

- Was in charge of the bank's office performance and KPI
- Worked on the whole range of financial services
- Managed a small team of employees
- Assisted with resolving clients issues and providing mentorship to the colleagues