Dmitrii Popov | Web Developer (Front-End)

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<u>LinkedIn</u> | <u>GitHub</u> | <u>Profile Site</u>

About Me

After working in the financial and then gaming industry for several years, I've decided to take the path of a <u>Web Developer</u> (Front-End). For that I have obtained the diploma for the <u>Applications</u> <u>Developer (React)</u> and completed multiple projects related to it.

Skills & Qualifications

- Front-End Developer (Bachelor's degree, level 6, OpenClassrooms)
- Knowledge of API, Front-End Development, React Applications, Technical Writing
- Former experience working in the gaming and financial industry (Bachelor's degree in World Economy, level 7)

Technical Experience

- Languages: JavaScript, basics of Node.js
- Front-End Frameworks/libraries: React, basics of Next.js
- CSS Frameworks: Bootstrap, Tailwind CSS
- Databases: basics of MongoDB
- Other: HTML, CSS, SASS, git, VSCode, Figma, Vercel, Netlify, Redux

Projects & Accomplishments

To see the detailed information about the projects, open the following links (descriptions are provided in the Readme files):

- My GitHub Profile Site
- Diploma Projects (Front-End Developer)
- Projects specific to the React usage
- Personal site I've built to learn React

Work Experience

SPECIALIST IN CUSTOMER SERVICES | BLIZZARD ENTERTAINMENT

07/2013 - 07/2021

Worked in Blizzard Entertainment as a specialist in customer services with a primary focus on in-depth technical assistance and product support.

- Provided technical / account / in-game support for all of the company's products
- Took part in quality assurance, products testing, translations and community relations
- Supported multiple product launches
- Was in charge of providing second-level technical assistance for various complex hardware / software issues
- Took part in the internal learning and development process by providing trainings / mentorship to the colleagues

OPERATIONS MANAGER | ORIENT EXPRESS BANK

08/2011 - 12/2012

Worked as a senior specialist of one of the bank's offices.

- Was in charge of the bank's office performance and KPI
- Worked on the whole range of financial services
- Managed a small team of employees
- Assisted with resolving various clients issues and providing mentorship to the colleagues

Additional Information

- I speak English, French and Russian and have a basic knowledge of German
- In my free time I like writing about my developer path (you can check it here)
- My hobbies are: PC building, fitness, reading & writing