

Joe Riehle

System / Software Test Lead at SAIC

Summary

To provide 10 years of experience in Software Testing, Technical Support and Web Design to either short term or long term projects on a successful team of IT professionals.

Specialties

Hardware Installation and Troubleshooting, Mercury Quality Center, Quick Test Pro (QTP), IBM Rational Tool Suite.

Experience

System / Software Tester at SAIC

November 2008 - Present (4 years)

Independent Consulting at Maximum Flight Advantages

May 2008 - Present (4 years 6 months)

- Website Consultant to the owner and creator of Maximum Flight Advantages.
- Web Hosting, Domain Administration, Email account management.
- Requirements consulting and participation in sales demonstrations by vendors providing Scheduling software.
- Design Documentation for online Shared Ownership Program for the MaxFlt.com website.

President at www.SafetyPilotClub.com

August 2002 - Present (10 years 3 months)

Provides Interactive pilot community websites that include; Blogs, Message Boards, User Signup, Member Profiles and Picture Uploads.

- Design and Development of: www.SafetyPilotClub.com (designed for General Aviation Pilots). This website took over a year to implement. The official launch date was December 11th 2006.
- Performed Business Analysis for: Marketing Strategy, Competitive Analysis, Products and Services, Promotions, Operations, Legal and Financials.
- Outsourcing web development (both locally and internationally) for php based websites interfacing on a MySQL database.
- MySQL database maintenance and php content updates. Complete system tests of all websites.
- Writing Requirements Documents, Design Documents, Test Scripts and Business Plan
- Direct sales to prominent Flying Clubs, Aviation Associations and Flight Schools.

Software Tester at Standard Register

December 2007 - March 2008 (4 months)

- Test Case writing using Mercury Tools.
- Manual Test execution of eCommerce style Prescription Drug procurement tool.
- Defect Reporting and Test Script management using Mercury Tools.

Software Tester at Accenture

September 2007 - December 2007 (4 months)

- Security Clearance (NAC) obtained to execute QA Testing for Air Force budgetary system..
- Test case writing and progress / status reports.
- Defect Reporting and Test Script management using IBM Rational Tools.

1 recommendation available upon request

Software Tester at Cincinnati Financial Corporation

October 2006 - September 2007 (1 year)

Automated Testing Using Mercury Tools. Currently testing data conversion of Insurance Policies for Cincinnati Insurance Co.

- Insurance Quote analysis for corporate owned Software as well as Agency Vendor Systems (Diamond, CFCRate, WinTAM, AFW).
- Participated in Lessons Learned meetings for team process review. Test Case scripting and editing.
- Automated testing using Mercury Tools: Test Director, Data Expert, Winrunner, Quick Test Pro (QTP).
- Error reporting using Test Director, MKS and various web based applications belonging to our clients.

Software Tester at NCR

March 2002 - June 2006 (4 years 4 months)

- Writing test case documentation, design specifications, documentation for in house developed software, Usability Documentation for Customer SNMP systems and reporting error tracking documents in MKS.
- Product demonstration to customers touring the ATM lab. Training new employees.
- End to End software testing via teleconferencing with business partners and clients. Documentation of End to End test procedures.
- Manual software testing using black box test methodology (from end user standpoint), white box testing to monitor software performance and full regression testing for build releases to 7-11 and Bank of America.
- Remote testing and maintenance of Testing Server located in Atlanta, Georgia. Coordinated test server connection with NCR's development lab through partner Mosaic and NCR's ITS group.
- Hardware test knowledge expert. Installations, configurations and testing hardware error handling logic (ie Cash Handlers, Surveillance Cameras, Money Order Printers, etc).

1 recommendation available upon request

Education

Sinclair

Aviation Technology, 2002 - 2007

University of Dayton

Management Information Systems, 1996 - 2000

Activities and Societies: Tau Kappa Epsilon, Special Olympics Fund Raising, Games Room, CORE Program

University of Dayton

1996 - 2000

Honors and Awards

Volunteer for the Special Olympics and Habitat for Humanity.

Interests

Aviation, travel, outdoor activities and sports.

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System / Software Test Lead at SAIC



2 people have recommended Joe

"Joe participated in the Software Test effort on the Department of Defense contract to the Air Force Budgetary system (FIRST). The position required a confidential security clearance but funding to the project was cut shortly after Joe started his assignment. Joe displayed a professional approach to his role at Accenture and to his coworkers. He was adept at both software testing methodologies as well as competence in the use of IBM Rational test tools."

— **James (Jim) Reynolds**, *FIRST, Functional Lead, Accenture*, managed Joe indirectly at Accenture

"During my internship at NCR, Joe was assigned to train the summer interns working in the Financial Services Division ATM lab. He displayed strong technical knowledge and expertise in software testing methodologies."

— **Nina Berndsen**, *CISA, Student, Miami University*, worked indirectly for Joe at NCR

[Contact Joe on LinkedIn](#)