**Sravanthi Namburu**

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**91-7659885646**



**Professional Summary:**

Having **3+ years** of professional IT experience.

* Working experience on enterprise application development life cycle phases and designing enterprise application in Scrum methodology.
* Hands on experience in implementing the Activities, Flow Rules, Decision rules, Declarative Rules, Designing UI, Validation.
* Knowledge in Agents, Utilities, Spin-off, Split join, Split for each, Report Definitions, and Ticket, SLAs.
* Provide technical solution for the problem defined and assist the developers in case of any problems.
* Debugging skills in PRPC using with Tracer and Clipboard.
* Having knowledge on SOAP connector and SOAP services.
* A good team player with excellent communication and interpersonal skills.

**Education Details:**

|  |  |  |
| --- | --- | --- |
| Degree | University | Year of Passing |
| M.Sc | SVU, Tirupati | 2011 |
| B.Sc | SVU, Tirupati | 2009 |
| Intermediate | Board of Intermediate Education | 2006 |

**Work Experience:**

Working as a Pega developer in Rams Soft Tech India, Hyderabad from Dec 2014 to till date.

**Technical Skills:**

|  |  |
| --- | --- |
| BPM Technology | Pega PRPC 7.1/7.2 |
| Programming Languages | Java |
| Scripting Languages | HTML |
| Databases | My SQL |
| Operating Systems | Windows 7/Windows XP |

**Certifications:**

|  |  |
| --- | --- |
| Certificates | Versions |
| Certified System Architect (CSA) | **7.2V1** |

**Project Profile:**

**Project #1**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| |  | | --- | | Client Zurich NA Insurance | | Title Enrollment Automation | | Team Size 10 | | Role Developer | | Period Sep 2015 to Till Date | |

**Project Description:**

This Auto Insurance project is intended to create an application which has been accessed by back end operations team to automate the enrollment process. It has three key modules – Quoting, Usual Business and Claims. Generally Agents collect all the basic information from the customers and submit these details to back end operations team in files. Back end operations team open the application, enter these details then system will generate a quote number with quoted premium. If the customer wants to proceed further to get policy by choosing additional coverage, system will generate a policy number along with premium, effective date and expiry date.

**Responsibilities:**

* Involved in creating the User Interfaces ( Section, Harness, Flow action ).
* Worked on Validate Rule and Declare Constraints.
* Implemented various PRPC components like Decision tables, Decision Maps, Declare expressionsand when rules.
* Worked with Clipboard and Tracer for troubleshooting the issues.
* Had Troubleshoot technical problems and conducted analyses for efficient program/application solutions, which support client business processes and functional requirements.
* Involved in Creation of validation rules to implement business logic validation.

**Project#2**

|  |  |
| --- | --- |
| Client | K-bank |
| Title | Kserv |
| Team size | 8 |
| Role | Developer |
| Period | Mar 2015 to Aug 2015 |

**Project Description:**

Kserv is part of a larger project to automate the servicing of customer requests to K-bank. There are 402 types of Customer Requests, out of which 3 are dealt with in Kserv. Examples of customer service requests include: requests for statements, transaction enquiries, request for a certificate of savings Customer request can be received at a Bank branch or at the call center. For Kserv we are dealing with customer requests lodged at Bank branches. Customer sends a request to the branch in a letter or by filling in forms at a branch. The request documents are scanned and sent to Documentum. Documentum involves a Pega Web Service which will trigger the creation of a case. There are other request types (not in Kserv) that will require call center operators to create the case via the Pega Portal.

**Responsibilities:**

* Designed the Process flows using Stage based case management and involved in requirements gathering.
* Designed and implemented many of Customer service requests.
* Worked with Data pages, Report Definitions, User Interface with advanced features, activities etc.
* Worked on Circumstances, Decision rules and Declaration rules.

**Personal Details:**

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| --- | --- | --- | --- |
| Nationality | India | Passport No | L8897872 |
| Gender | Female | Passport expire date | 18/05/2024 |
| Marital status | single |  |  |