

New table

DATE	28 october 2022
TEAM ID	PNT2022TMID01546
Project Name	A NOVEL METHOD FOR HANDWRITTEN DIGIT RECOGNITION SYSTEM
Maximum Marks	4 Marks

Customer Journey Map

phases High-level steps user needs to accomplish from start to finish	Motivation		Upload Handwritten images of Digits			Recognize Digits		Output
Steps Detailed actions- user has to perform	Wants to recognize hand written digits accurately	Think about buying handwritten digital Recognition Software	Search various products based on its accuracy rates	Finds the best one	Upload the images of handwritten digits	Request to recognize the digits available in the images	Waits for the digits to be recognized	Gets the recognized digits as output in digital format
Feelings What your user might be thinking and feeling at the moment.	easy handling	Excited		happy to find a best one		eager		Satisfied
	Stress	Concerns about cost	Confused		Worried		Anxious	Feel nervous
Pain point Problem user runs into	Need Technical Knowledge	Stressed with checking for a method to recognize handwritten digits	Confused to choose the best one among the available choices	Worried about the accuracy		Trustworthy or not	How long will it take to recognize the digits	How it works for complex handwritten
								Accuracy of the recognized digits
Opportunities Potential improvement or enhancement to the experience	Easy availability of products to recognize	Reduce cost of product		User friendly		Recognize complex handwritten	Faster response	Higher quality