

Define CS, fit into CC	1. CUSTOMER SEGMENT(S) CS <p>My customer is an officer in postoffice trying to read digits in the pincode</p>	6. CUSTOMER CONSTRAINS: CC <p>The officer could see the digit but is ot sure what it is as the handwriting is not clear. This is a cause for having a different unpopular style of handwriting</p>	5. AVAILABLE SOLUTIONS: AS <p>The officer can send the postal by predicting (guessing) the possible pincode.</p>	Explore AS, differentiate
	2. JOBS-TO-BE-DONE / PROBLEM: J&P <p>Since the handwriting is not clear, the post officer is not able to send the letter to the right place</p>	9. PROBLEMROOT CAUSE: RC <p>The root cause of the problem is the style of handwriting. It varies from person to person. Some maybe neat, some maybe not understandable. This is human nature.</p>	7. BEHAVIOUR: BE <p>The person who posted the letters trusts the courier service and wants his work to be done on time. But this condition ails as the officer is not able to recognize the digit in the pincode.</p>	
Identify strong TR & EM	3. TRIGGERS TR <p>Hand written digit is not clear, increasing the time taken. The officer is annoyed bt this since he could not locate the right pincode.</p> <hr/> 4. EMOTIONS: EM <p>Since the pincode is not recognised, the postman is angry and is feeling deprived of his own self confidence.</p>	10. YOUR SOLUTION SL <p>Use the MNIST dataset to train the model and make the model identify human written digit. I propose and use pytorch library to solve the problem</p>	8. CHANNELS of BEHAVIOUR CH <p>The receiver becomes more frustrated and the sender is angry since his letter is not delivered. The receiver is suffering without his things. This is all happening only because the postman could not identify the digits.</p>	Extract online & offline CH of BE