**Project Report: OrderOnTheGo** 

#### 1. INTRODUCTION

## 1.1 Project Overview

OrderOnTheGo is a full-stack MERN (MongoDB, Express.js, React.js, Node.js) food ordering web application. It provides three dedicated user rolesUsers, Restaurant Owners, and Adminsto streamline online food ordering and restaurant management.

#### 1.2 Purpose

The project aims to create a seamless digital food ordering experience with real-time order tracking, role-based access, and admin management features.

## 2. IDEATION PHASE

#### 2.1 Problem Statement

With the growing demand for online food delivery, small restaurants struggle to get visibility. Customers also face difficulty finding reliable food services nearby.

## 2.2 Empathy Map Canvas

- Users: Want fast, reliable food ordering with clear menus and easy checkout.
- Restaurant Owners: Need a simple platform to manage menus and orders.
- Admins: Require oversight tools to manage restaurants and ensure service quality.

#### 2.3 Brainstorming

Role-based access, admin approvals, promotional features, centralized Axios configuration, and responsive UI features were considered.

#### 3. REQUIREMENT ANALYSIS

# 3.1 Customer Journey Map

User browses restaurants, places an order; restaurant receives it and prepares food; admin monitors activity.

#### 3.2 Solution Requirement

Authentication, order placement, menu and order management, centralized API interaction, admin dashboard.

## 3.3 Data Flow Diagram

## 3.4 Technology Stack

Frontend: React.js, Bootstrap Backend: Node.js, Express.js

Database: MongoDB

Auth: Bcrypt State/API: Axios Deployment: Render

## 4. PROJECT DESIGN

#### 4.1 Problem-Solution Fit

Addresses visibility for restaurants and streamlined ordering for users.

## 4.2 Proposed Solution

Responsive platform with dashboards, real-time updates, and promotions.

#### 4.3 Solution Architecture

React Node/Express MongoDB. Centralized Axios for API handling.

#### 5. PROJECT PLANNING & SCHEDULING

## 5.1 Project Planning

Phased plan from requirement gathering to deployment over ~15 days.

## 6. FUNCTIONAL AND PERFORMANCE TESTING

# 6.1 Performance Testing

Tested API response, UI responsiveness, and multi-user load.

#### 7. RESULTS

Project delivers seamless user experience, admin control, and real-time restaurant management.

## 8. ADVANTAGES & DISADVANTAGES

## Advantages:

- 1. Multi-role support
- 2. Secure login
- 3. Rich UI
- 4. Easy deployment
- 5. Centralized API

## Disadvantages:

- 1. No real-time updates
- 2. Lacks payment gateway
- 3. Manual admin creation

# 9. CONCLUSION

OrderOnTheGo demonstrates a scalable and user-centric MERN stack application with complete food ordering functionality.

## 10. FUTURE SCOPE

- 1. Live tracking
- 2. Payment integration
- 3. Mobile app
- 4. Analytics dashboard
- 5. Advanced search

# 11. APPENDIX

Source Code: https://github.com/Dinesh0007000/OrderOnTheGo

Frontend: https://orderonthego-client-pcbh.onrender.com

Admin: admin@example.com / admin123