

# DINESH S

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A highly motivated and detail-oriented individual with a Bachelor's degree in Computer Science and a strong foundation in web development (HTML, CSS, JavaScript). Passionate about data analysis and problem-solving, with a keen interest in continuous learning. Currently seeking opportunities to enhance technical skills and build a successful career in the tech industry.

## EXPERIENCE

**JUNE 2022 - PRESENT**

**SENIOR PROCESS ASSOCIATE | PROCHAN | CHENNAI**

Successfully led a team in my current organization, managing day-to-day operations and ensuring delivery targets were met. Acted as the primary point of contact for client communication, handling client requirements and escalations independently.

Worked on various process in RCM EV/PA and order qualification and added additional knowledge in Denial management (Coding denial, PA denial, non-covered service) and AR follow-up. Worked on Medicare and Medicaid and. Managed end-to-end prior authorization processes for medical services and DME. ICD-9/ICS-10, CPT, and HCPCS coding, and Follows HIPAA regulations. Verified patient insurance coverage, coordinating with insurance providers to clarify coverage details, reducing claim denials due to coverage issues.

## EDUCATION

**2018 - 2021**

**Bachelor of Science in Computer Science | Nandha arts and Science College, Erode**

- Relevant Courses: Data Structures, Algorithms, Software Engineering, Database Systems
- GPA: 7.2

## Certificate

**Meta Ads 101 Workshop – GUVI (in collaboration with HCL) Completed on 23 May, 2025**

Learned fundamentals of advertising on Meta platforms (Facebook & Instagram), targeting strategies, and campaign setup.

## LANGUAGE

- Tamil
- English

## SKILLS

- HTML, CSS, JavaScript
- Git, GitHub
- Microsoft Office
- Google Workspace
- Team Coordination
- Time Management
- Problem Solving & Adaptability
- Constructive Feedback