

servicenow
university

ON-DEMAND COURSE | LEVEL: BEGINNER ⏱ 1 HOUR 15 MINUTES

Completed on Dec 05, 2025

Micro-Certification - Welcome to ServiceNow (Xanadu)

Perform tasks to achieve a Micro-Certification badge from topics covered in the Welcome to ServiceNow course. It is recommended you complete the Welcome to ServiceNow course before attempting this exam.

Skills you'll strengthen:

Knowledge Management ServiceNow AI Platform Visual Task Boards Service Catalog
Platform Analytics

Achievements

By completing this course you will achieve the following:

**1875+ Points**

Points help advance your overall rank. Learn more

You've unlocked the Welcome to ServiceNow Badge!

ON-DEMAND COURSE | LEVEL: BEGINNER ⏱ 3 HOURS

Completed on Dec 05, 2025

Welcome to ServiceNow

Whether you're just starting your journey or exploring new roles, this course is your perfect launchpad. Dive into interactive lessons, engaging videos, hands-on simulations, and knowledge checks to kickstart your ServiceNow experience with confidence.

Skills you'll strengthen:

Knowledge Management Service Catalog Visual Task Boards Platform Analytics ServiceNow AI Platform

Review

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Achievements

By completing this course you will achieve the following:



Welcome to ServiceNow

Completed on Dec 05, 2025

180+ Points

Points help advance your overall rank. [Learn more](#)