DINESH DEVARAJ

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SUMMARY

I am a Guidewire Developer with 6+ years of experience delivering Guidewire InsuranceSuite solutions for P&C insurance clients. Strong in Guidewire Integration (Integration Gateway, APIs), batch/work-queue processing, performance tuning, and production support/managed services. Deep exposure to Canadian insurance implementations including multi-province product expansion, MGA program operations (commission, share concepts, bordereaux), and integrations supporting industry/regulatory processes (including RSP and IBC). Hands-on modernizing supporting services using Spring Boot and React/TypeScript, and experienced leading teams and mentoring developers

EXPERIENCE

Lead Guidewire Developer

EY Canada   **Apr 2024 – Present，Toronto, ON**

• Lead Guidewire developer for a P&C engagement; provide SME support to other engagements within the practice.
• Client-facing delivery and managed services support: handle client queries, triage incidents/defects, drive root-cause analysis, and deliver enhancements through to production.
• Design and implement integrations using Integration Gateway and cloud APIs; build custom integrations to receive policy transactions from an MGA.
• Support expansion of products to additional provinces by implementing province-specific configuration/rating/forms changes and coordinating testing/UAT with stakeholders.
• PolicyCenter Rating - implemented enhancements such as additional fees and discounts after quote completion.
• Implement complex configuration patterns (e.g., Form Patterns enhancements, Affinity Group approaches) to reduce boilerplate and improve maintainability.
• Lead a team of 5–10 developers across parallel deliverables; manage estimates, technical direction, code reviews, and mentoring.
• Support financial integrations (GL/AP/AR), including migrations between systems.
• Support integrations/exchanges with regulatory/industry bodies, especially RSP and IBC-related processes.
• Support broker comparative rating connectivity involving Applied Rating Services (ARS), including mapping/validation of quote data and insurer system integration patterns used for auto/property quoting.

Technical Lead

EY GDS   **August 2021 - March 2024，Chennai, India**

• Lead consultant on the engagement, enhanced products across Commercial, Business Auto, and General Liability lines.
• Supported multi-currency (CAD, USD) and localizations (FR, EN). Implemented new coverages, exclusions, conditions, question sets, and availability logic.
• Enhanced PCF screens and Form Inference design; extended inference conditions using Policy Form Patterns; automated new form creation with scripts.
• Implemented product designer logic changes (coverage/term availability), validation enhancements, and updates to inference of existing validations.
• Partnered with BAs on requirement discussions; proposed approach/design, estimated effort, and drove delivery.
• Managed daily work allocation - mentored junior/new resources, performed story/defect estimation and code reviews. Owned audit documentation, reporting and prepared setup/training documentation for new resources.
• Implemented/modified monitoring batches - Message Queue Monitoring, License Monitoring, Document Monitoring.
• Worked with integrations including: MVR, Address Standardization, SmartComm (document production), Snap, DocuSign (e-sign), Lineage API (Lloyd), Geocode proximity (Bing Maps), OPTA, MS Dynamics, Email, SSO/LDAP.

Junior Product Specialist

Cognizant   **October 2019 - July 2021, Chennai, India**

• Gathered requirements, analyzed, designed, developed, and documented GDPR/COC capabilities.

• Created/updated GUnits to align with module changes.

• Built pages/screens to provide purge/delete options for Policy and Account data.

• Implemented 20+ batch processes and custom workqueues to identify policies eligible for deletion and integrate with downstream apps (CC, AB, BC).

• Implemented rulesets in PolicyCenter and BillingCenter.

• Used Guidewire Profiler to improve performance of batch/work-queue processing.

EDUCATION

B.E. Electrical and Electronics Engineering

GRT Institute of Engineering and Technology • Tiruttani, Tamil Nadu, India • 2017

Higher Secondary Certificate (HSC)

ADW Boys Higher Secondary School • Arakkonam, Tamil Nadu, India • 2013

Secondary School Leaving Certificate (SSLC)

St. Andrew's Higher Secondary School • Arakkonam, Tamil Nadu, India • Apr 2011

SKILLS

Guidewire: PolicyCenter (PC), BillingCenter (BC); ClaimCenter exposure; Integration, Configuration, PCF, Product Model/Designer, Rating, Workflows, Rules, Data Model

Integration: Integration Gateway, REST/SOAP APIs, Vendor integrations, batch/work-queue processing, downstream coordination

Domain Knowledge: Personal Auto, Commercial Auto, Personal Property, Commercial Property; MGA operations (commission, share, bordereaux)

Broker Connectivity: Applied Rating Services (ARS) comparative rating workflows, quote data capture, validation, and insurer connectivity

Languages: GOSU, Java, JavaScript, TypeScript, SQL

Frameworks/UI: Spring, Spring Boot, React, Vite

Databases: MySQL 8, MS SQL Server, PostgreSQL 10; SQL development and tuning

DevOps/Tools: Jenkins, Git/SVN, Bitbucket, JIRA/Rally; build/deploy automation (Power Automate)

Platforms: Windows, Linux