

THAI DINH CHINH

BUSINESS ANALYST

DaNang City | +84905840604 | thaidinhchinh13042003@gmail.com | [dinhchinh.space](#)

PROFESSIONAL SUMMARY

Technical Business Analyst with a Software Engineering background and hands-on experience in IT projects across requirement analysis, technical documentation (BRD, SRS, User Stories), and UAT support. Experienced in AI-related initiatives and data-driven decision-making, with a strong ability to bridge business stakeholders and development teams in Agile environments. Comfortable working in English with international stakeholders and contributing to delivery under tight timelines.

EDUCATION & ACADEMIC ACHIEVEMENTS

- Bachelor of Software Engineering - FPT University**10/ 2021 - 10/2025
- GPA:** 3.75/4.0, The Best Student of Engineering and Technology
 - Scholarship:** 130% Merit-based Scholarship for Academic Excellence (2021–2025)
 - Award:** The Outstanding Student of DaNang, Outstanding Youth Union Cadre of DaNang

PROFESSIONAL EXPERIENCE

- Project Manager & BD - Gametamin (Funtap Games - 15 members)**11/2025 – Present
- Designed & optimized project pipelines, improving cross-team and reducing delivery time by 15%.
 - Built KPI & OKR frameworks to monitor progress, quality, and outcomes in long-term projects.
 - Conducted 6-month and 1-year planning, supporting CEO decision-making through structured reporting and data analysis.
- Business Analyst – eRecording Partners Network (FPT Software - 30 members)**04/2024 – 10/2024
- Analysed business pain points and supported AI OCR prototype → Pitched to BOD leaders
 - Coordinated with developers and supported UAT and integration testing.
 - Helped reduce post-release defects by 15% through clearer requirements with the US client.
- Program Manager - Growing with IT (Pacific Link Foundation - 15 members)**09/2023 - 05/2025
- Coordinated with cross-functional stakeholders (Intel, education and industry partners).
 - Prepared project documentation, schedules, and analytical impact reports.
 - Trained 100+ students in STEM, contributing to improved digital literacy for 1,000+ learners.

KEY PROJECTS & RESEARCH ACTIVITIES

- Product Owner - Electrtech Hackathon – IoT Energy Optimization Project**12/2023 – 02/2024
- Designed an IoT-based smart power outlet solution to reduce energy consumption using AI-driven user behavior analysis.
 - Defined functional requirements, user scenarios, and evaluation metrics for the prototype.
- Project Lead & Business Analyst- High-Concurrency System Simulation Engine**12/2023 - 02/2024
- Led system-level requirement analysis and optimization for a high-concurrency, real-time software simulation engine.
 - Worked closely with developers to define system behaviors, data flows, and performance requirements.

SKILLS

- Business Analysis:** Requirement Gathering, BRD, SRS, User Stories, Backlog Management
- Technical Foundation:** Software Engineering Background, API & Database, System Logic, Python
- Agile & Delivery:** Agile/Scrum, UAT Coordination, Integration Testing, Release Support
- Data & Product Insight:** User Behavior Analysis, A/B Testing Fundamentals, KPI & OKR Tracking
- Tools:** Jira, Confluence, Visio, Miro, Figma, Power BI
- Languages:** English (B2 – Professional Working Proficiency), Japanese (Beginner)