

CONTACT

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🚘 Soon

https://diogos77.github.io/React-Portfolio/

in https://www.linkedin.com/in/diogosousa-987043247/

SKILLS

HTML

CSS

React

JavaScript

NodeJS

LANGUAGES

English

Fluent

Portuguese

Native

Spanish

Upper intermediate

HOBBIES

Gaming Travelling Technology Admirer Digital Piano

LINKS

GitHub: https://github.com/DiogoS77

Diogo Sousa

PROFESSIONAL SUMMARY

Having recently completed the Full Stack Web Development Bootcamp at the University of Birmingham, I'm genuinely excited about diving into the tech world, especially in web development. My interest in this field goes beyond just work; I find it truly fascinating. I have a knack for effective communication, stay cool under pressure, and pride myself on meeting deadlines. I'm eager to apply my newfound web development skills and contribute to innovative projects in this industry.

WORK HISTORY

Customer Service Representative

09/2022 - 02/2023

Capita - Tesco Mobile - Birmingham

As a Customer Service Representative at Capita Tesco Mobile, I handled a lot of phone calls every day. My main job was to help customers with their questions and problems in a professional and prompt manner. This experience improved my problem-solving skills.

Additionally, this role taught me how to work well with all sorts of customers. I learned to adapt my communication and approach to meet each customer's unique needs, which made me even better at providing excellent customer service.

Product Sales Specialist

11/2021 - 09/2022

Fiverr - Birmingham, Remote

During my tenure as a Fiverr Product Sales Specialist, I had the exciting responsibility of connecting buyers with products they loved. My role was not just about selling; it was about understanding the unique needs and desires of Fiverr's diverse user base.

Overall, my experience as a Fiverr Product Sales Specialist was a dynamic and enriching journey that sharpened my sales and marketing skills, equipping me to excel in any role requiring customer engagement and sales expertise.

EDUCATION

Diploma of Higher Education: Full Stack Web Development, 03/2023 – 09/2023

University of Birmingham – Birmingham

Diploma of Higher Education: Level 3 / Advanced Diploma in ICT Systems ⊕ Principles for IT Professional, 09/2019 − 06/2022

Dudley College of Technology – Dudley

Passed with Distinctions

GCSEs. 09/2016 - 06/2019

Q3 Academy Tipton - Tipton, SAW

GCSEs in Music, IT, Portuguese, Photography

Maths - 3

English - 3

PROJECTS

Project: Git Jobs - Tech-Focused Job Search Platform (Built with React)
In collaboration with a dedicated team, I conceptualized, designed, and developed the Job Recruiter platform, catering exclusively to tech professionals seeking new career opportunities. This project, created using React, showcased my skills in web development and project management while working in a team.

Project: WearCo - E-commerce Clothing Store (Front-End Design Lead, Built with Handlebars)

As the Front-End Design Lead for WearCo, an e-commerce platform specializing in diverse clothing styles, I played a central role in shaping its visual identity and user experience. This project, developed using Handlebars as the templating engine, highlighted my proficiency in web development and design.

Project: DiogtockX - Trainers & Shoes Shop (HTML and CSS, Inspired by StockX, Currently in Development)

I led the development of DiogtockX, an online Trainers & Shoes Shop, employing HTML and CSS to create an engaging and visually appealing ecommerce platform. Taking inspiration from StockX, a renowned ecommerce platform, I aimed to deliver a user-centric experience that mirrored the success of the source of inspiration.

DiogtockX is currently in development, and I'm actively working on refining and expanding its features.