








## CONTACT

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-  Soon
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## SKILLS

HTML  
CSS  
React  
JavaScript  
NodeJS

## LANGUAGES

### English

Fluent

### Portuguese

Native

### Spanish

Upper intermediate

## HOBBIES

Gaming  
Travelling  
Technology Admirer  
Digital Piano

## LINKS

GitHub: <https://github.com/DiogoS77>

# Diogo Sousa

## PROFESSIONAL SUMMARY

Having recently completed the Full Stack Web Development Bootcamp at the University of Birmingham, I'm genuinely excited about diving into the tech world, especially in web development. My interest in this field goes beyond just work; I find it truly fascinating. I have a knack for effective communication, stay cool under pressure, and pride myself on meeting deadlines. I'm eager to apply my newfound web development skills and contribute to innovative projects in this industry.

## WORK HISTORY

### Customer Service Representative 09/2022 – 02/2023

**Capita – Tesco Mobile** – Birmingham

As a Customer Service Representative at Capita Tesco Mobile, I handled a lot of phone calls every day. My main job was to help customers with their questions and problems in a professional and prompt manner. This experience improved my problem-solving skills.

Additionally, this role taught me how to work well with all sorts of customers. I learned to adapt my communication and approach to meet each customer's unique needs, which made me even better at providing excellent customer service.

### Product Sales Specialist 11/2021 – 09/2022

**Fiverr** – Birmingham, Remote

During my tenure as a Fiverr Product Sales Specialist, I had the exciting responsibility of connecting buyers with products they loved. My role was not just about selling; it was about understanding the unique needs and desires of Fiverr's diverse user base.

Overall, my experience as a Fiverr Product Sales Specialist was a dynamic and enriching journey that sharpened my sales and marketing skills, equipping me to excel in any role requiring customer engagement and sales expertise.

## EDUCATION

**Diploma of Higher Education:** Full Stack Web Development, 03/2023 – 09/2023

**University of Birmingham** – Birmingham

**Diploma of Higher Education:** Level 3 / Advanced Diploma in ICT Systems & Principles for IT Professional, 09/2019 – 06/2022

**Dudley College of Technology** – Dudley

Passed with Distinctions

**GCSEs**, 09/2016 – 06/2019

**Q3 Academy Tipton** – Tipton, SAW

GCSEs in Music, IT, Portuguese, Photography

Maths – 3

English – 3

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## PROJECTS

### **Project: Git Jobs - Tech-Focused Job Search Platform (Built with React)**

In collaboration with a dedicated team, I conceptualized, designed, and developed the Job Recruiter platform, catering exclusively to tech professionals seeking new career opportunities. This project, created using React, showcased my skills in web development and project management while working in a team.

### **Project: WearCo - E-commerce Clothing Store (Front-End Design Lead, Built with Handlebars)**

As the Front-End Design Lead for WearCo, an e-commerce platform specializing in diverse clothing styles, I played a central role in shaping its visual identity and user experience. This project, developed using Handlebars as the templating engine, highlighted my proficiency in web development and design.

### **Project: DiogtockX - Trainers & Shoes Shop (HTML and CSS, Inspired by StockX, Currently in Development)**

I led the development of DiogtockX, an online Trainers & Shoes Shop, employing HTML and CSS to create an engaging and visually appealing e-commerce platform. Taking inspiration from StockX, a renowned e-commerce platform, I aimed to deliver a user-centric experience that mirrored the success of the source of inspiration.

DiogtockX is currently in development, and I'm actively working on refining and expanding its features.