

DIOGO DE SOUSA

diogo.messi.18@hotmail.com | 07786772434 | Tividale, Dudley B692LB

Summary

I believe it's crucial to thrive on understanding and being able to communicate effectively with people. I am extremely courteous, professional with a positive and friendly approach to situations. I work well under pressure and have excellent decision making skills always ensuring i work towards my targets meeting set deadlines.

Experience

Seller | Fiverr - Dudley, Dudley | 2020/2022

Customer Service Advisor | Capita Tesco Mobile - Dudley, Dudley | 2022/2023

Skills

- Customer-focused
- Strategic planning
- Knowledge of [\[Software\]](#)
- Time management
- Problem-solving
- Multilingual

Education

Dudley College | Dudley, DUD | 2020

- Academic Achievement Award

Maths Grade 3

English Grade 3

Level 3 / Advanced Diploma in ICT Systems & Principles for IT Professional
Full Stack Web Development (Currently)

Languages

English, Portuguese: First Language

Spanish:

B1



Hobbies

- Travel
- Gaming
- Technology Admirer