

Dion Ben Fernandes

+919769243623 | dionbf.dev@gmail.com | [LinkedIn](#) | [GitHub](#) | Mumbai, India

WORK EXPERIENCE:

Messe Duesseldorf India Pvt. Ltd. (Mumbai Office) Management Trainee

12th August 2024 – 11th December 2024

- Provided tele-calling support to projects under the **Metal Fairs India 2024** initiative.
- Assisted in coordinating communication efforts with potential clients and stakeholders.
- Ensured timely and effective communication within the sales and marketing department.

Teleperformance, Thane Data Analyst

3th January 2022 – 23th December 2023

During my tenure at Teleperformance, spanning from January 2022 to December 2023, I held the position of Data Analyst. In this role, I was dedicated to projects for our esteemed client, TransUnion Credit Information Bureau of India Limited (CIBIL). My responsibilities were multifaceted and involved the proficient use of various technologies. These included:

- Operating on both Linux and Windows platforms to manage drives and facilitate file transfers to clients.
- Utilizing Microsoft Excel for tasks such as data cleaning, sorting, filtering, analysis, and maintaining multiple trackers.
- Employing Abinitio for executing data processing jobs and monitoring file statuses, as well as utilizing Hadoop for data processing.
- Utilizing Python for automation purposes.
- Nurturing client relationships and ensuring their satisfaction through effective communication via email and phone.
- Ensuring the efficient processing and timely delivery of files to clients.
- Recognition for performance from our client, TransUnion CIBIL.

EDUCATION:

Master of Science in Computer Science

2021 – 2023

RD and SH National College and SWA Science College, University of Mumbai

Bachelor of Science in Computer Science

2018 – 2021

RD and SH National College and SWA Science College, University of Mumbai

TECHNICAL SKILLS:

Programming Languages: Python, Java

Web Development: HTML, CSS, JavaScript, PHP

Database Management: MySQL, MongoDB, SQLite

Version Control: Git

Operating Systems: Linux/Unix, Windows

Office Suite: Microsoft Word, Microsoft Excel, Microsoft PowerPoint, Microsoft Outlook

Programming & Automation: Python, VBA (Visual Basic for Applications)

CERTIFICATIONS/ACHIEVEMENTS:

- Certificate of Appreciation – TransUnion CIBIL
- Photography Head - RD and SH National College and SWA Science College
- Graphic Design Masterclass - Udemy
- Ethereum and Solidity - Udemy
- 2023-24 Tableau Certified Data Analyst Training - Udemy (Ongoing)
- Internship Certification - Messe Duesseldorf India Pvt. Ltd.