IBM

IBM Case Foundation 5.2.1:
Control Workflow Progress

F241
Course Abstract

Course description

This course is intended to teach the skills that are needed to control timing in workflows. Timing can be controlled through milestones, deadlines, timers, delays, and checkpoints.

For information about other related courses, see the IBM Training website:

ibm.com/training

Duration

4 hours

Delivery Method

Instructor-led (Classroom or online), SPVC (Self Paced Virtual course)

Audience

- This course is intended for Case Foundation and Case Manager application builders, who plan, design, and implement Case Manager and Case Foundation solutions.

Prerequisites

- Before attempting this course, you should have the following skills and knowledge:
    - o Use Process Designer
    - o Create workflow maps
    - o Use Process Tracker
    - o Use Process Administrator
    - o Use Process Configuration Console
    - o Use Content Navigator
    - o Use Administration Console for Content Platform Engine
- Recommended prerequisite courses:
    - o F230 – IBM Case Foundation 5.2.1: Introduction
    - o F239 - IBM Case Foundation 5.2.1: Workflow Design Essentials
    - o F232 - IBM Case Foundation 5.2.1: : Security
    - o F240 - IBM Case Foundation 5.2.1: Routing Work

_____

Course Objectives

Upon completion of this course, participants will be able to:

- Add milestones and logging to a workflow.
- Establish workflow and step deadlines.
- Control processing times and delays.
- Add checkpoint processing to a workflow.

Topics

Milestones and logging

Workflow deadlines

Timers and delays

Checkpoints