



Case Manager 5.2 Integrated Rules

F214
Course Abstract

Course description

This course teaches the skills needed to add integrated business rules to IBM Case Manager solutions.

Duration

1.5 days

Delivery Method

Instructor-led (Classroom), Instructor-led Online and SPVC (Self Paced Virtual course)

Audience

- A Business Analyst responsible for
 - Scoping the high-level solution
 - Planning business rules.
- A Solution Architect responsible for
 - Developing the overall design of the solution
 - Assisting the Business Analyst with design of business rules.
- A System Administrator responsible for configuring the integrated rules.
- An Application Developer responsible for designing solutions with business rules.

Prerequisites

- Recommended skills:
 - Familiarity with Case Management concepts.
 - Experience with building a simple case manager solution.
 - Experience with processing a case.
 - Experience extending a case manager solution with Process Designer integration.
- Recommended prerequisite courses:
 - F248: IBM Case Manager 5.2: Solution Building

Course Objectives

Upon completion of this course, participants will be able to:

- Describe the benefits of using business rules in a case management solution.
- Describe the capabilities.
- Add a text-based rule to a solution.
- Add a table-based rule to a solution.
- Add custom parameters to a rule.
- Export a rule.

Topics

Why use Business Rules

- Benefits of using Business Rules
- Integrated Rules
- Integrated Rules versus External Rules
- Lesson Checkpoint

Create a simple rule

- Text-based rules
- The Rule Editor – text-based rules
- Demonstration: Define a basic text-based rule
- Lab: Add a text-based rule
- Lab: Define the Basic Fraud Check rule
- Lab: Integrate the rule into the task workflow
- Lab: Test the text-based rule in the solution

Create a table-based rule

- Table-based rules
- The Rule Editor – table-based rules
- Demonstration: Define a basic table-based rule
- Lab: Add a table-based rule
- Lab: Integrate the rule into the task workflow
- Lab: Test the table-based rule in the solution

Create a complex text-based rule

- Text-based rules: Advanced rule conditions
- Additional Features
- Lab: Create a complex text-based rule
- Lab: Integrate the rule into the task workflow
- Lab: Test the complex text-based rule in the solution

Add Parameters to a rule

- Why add custom parameters to a rule
- Rule parameters and print statements
- Demonstration: Add parameters to a rule
- Lab: Add parameters to a rule
- Lab: Test the rule with parameters

Export a rule

- Export integrated rules
- Lab: Export the rules

Appendix

- Knowledge Check and Exercise – Answers

Configure Business Rules

Start and Stop System Components

Troubleshooting