

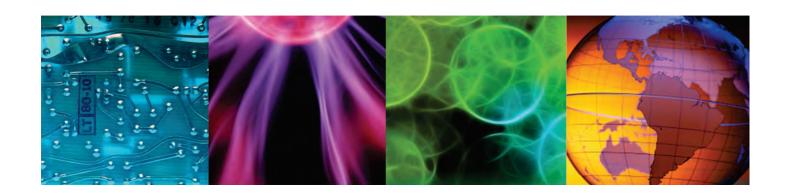
# **IBM** Training

# IBM Operations Analytics Log Analysis 1.3 Administration

#### **Student Exercises**

Course code TN630G ERC 1.0

April 2016





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### **About these exercises**

These exercises use two virtual machine images for the lab environment:

**host2**: This virtual machine runs the IBM® Operations Analytics Log Analysis application. The host name is **host2.tivoli.edu**. The IP address is **192.168.100.161**.

**bivm**: This virtual machine runs the IBM InfoSphere® BigInsights® software. The host name is **bivm.ibm.com**. The IP address is **192.168.100.166**.

### host image details (host2.tivoli.edu)

The following table describes the user names and passwords that are used with the **host2.tivoli.edu** virtual machine (host2).

User name	Password	Description
netcool	object00	Operating system user
root	object00	Operating system super user
unityadmin	unityadmin	Operations Analytics Log Analysis super user
unityuser	unityuser	Operations Analytics Log Analysis user

Python version 2.6.6 is installed on this host. Use the following command to verify the Python version:

python -V

### host image details (bivm.ibm.com)

The following table describes the user names and passwords that are used with the **bivm.ibm.com** virtual machine.

User name	Password	Description
biadmin	object00	Operating system user
root	object00	Operating system super user
biadmin	object00	InfoSphere BigInsights user

About these exercises



## Overview and basic administration exercises

In these exercises, you perform basic administration tasks, including application management, user management, and data storage housekeeping.

### **Exercise 1 Managing the application and users**

In this exercise, you start and stop the application and add users.

1. Log in to the host2 virtual machine (host2.tivoli.edu) with the user name **netcool** and the password **object00**.



2. Right-click the desktop and select Open In Terminal.



3. Use the following command to verify that you are logged in to the correct host:

hostname host2.tivoli.edu

No. Service

4. Run the following command to verify that IBM Operations Analytics Log Analysis is running.

/opt/IBM/LogAnalysis/utilities/unity.sh -status

5. Stop all IBM Operations Analytics Log Analysis components. Verify that they are stopped. Use the following commands.

/opt/IBM/LogAnalysis/utilities/unity.sh -stop

/opt/IBM/LogAnalysis/utilities/unity.sh -status

Mon Apr 6 15:41:08 UTC 2016

IBM Operations Analytics - Log Analysis v1.3.0.0 Application Services Status:

Status Process ID

-----

1	Derby Network Server	DOWN
2	ZooKeeper	DOWN
3	Websphere Liberty Profile	DOWN
4	EIF Receiver	DOWN
5	Log File Agent instance	DOWN

-----

Getting status of Solr on host2.tivoli.edu

Status of Solr Nodes:

\_\_\_\_\_\_

No.	Instance Name	Host	Status	State
1	SOLR_NODE_LOCAL	host2.tivoli.edu	DOWN	ACTIVE

All Application Services are in Stopped State

6. Start the IBM Operations Analytics Log Analysis components. Verify that they are running. Use the following commands.

/opt/IBM/LogAnalysis/utilities/unity.sh -start

/opt/IBM/LogAnalysis/utilities/unity.sh -status

Mon Apr 6 15:46:13 UTC 2015

IBM Operations Analytics - Log Analysis v1.3.0.0 Application Services Status:

.\_\_\_\_\_

No.	Service	Status	Process ID
1	Derby Network Server	UP	8432
2	ZooKeeper	UP	8476
3	Websphere Liberty Profile	UP	8638
4	EIF Receiver	UP	8810
5	Log File Agent instance	UP	9057

\_\_\_\_\_

Getting status of Solr on host2.tivoli.edu

Status of Solr Nodes:

No.	Instance Name	Host	Status	State
1	SOLR_NODE_LOCAL	host2.tivoli.edu	UP	ACTIVE

All Application Services are in Running State Checking server initialization status: Server has initialized!

7. Use the unity.sh utility again to show product version information. Run the following command.

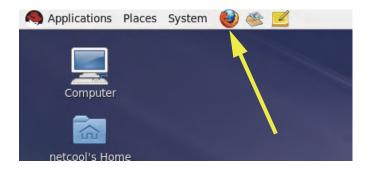
/opt/IBM/LogAnalysis/utilities/unity.sh -version

Product: IBM Operations Analytics - Log Analysis

Version: 1
Release: 3
Modification: 0
Fix pack: 0

Build Id: 201503090631

- 8. Verify that you can log in to the IBM Operations Analytics Log Analysis user interface. Use the user name **unityadmin** and the password **unityadmin**.
  - a. Double-click the **Firefox** icon on the desktop.



b. Browse to the following address.

https://host2.tivoli.edu:9987/Unity

c. Log in to the user interface with the user name **unityadmin** and the password **unityadmin**. This action verifies that the user interface is running. Log out when you finish.



You add users to IBM Operations Analytics Log Analysis by editing the basic user registry file. This file is named unityUserRegistry.xml. Passwords in this file are encoded.

- 9. Edit the basic user registry file and add the following two users. Make the password for both users **object00**.
  - admin: Add this user to the UnityAdmins and the UnityUsers groups.
  - loguser: Add this user to the UnityUsers group.
  - a. Use the following commands to encode the password **object00**. The output of the command is the encoded version of the password. Record the encoded password.

```
cd /opt/IBM/LogAnalysis/wlp/bin
./securityUtility encode object00
{xor}MD010jwrb28=
```

b. Open the unityUserRegistry.xml file in a text editor. This example uses vi.

```
cd /opt/IBM/LogAnalysis/wlp/usr/servers/Unity
vi unityUserRegistry.xml
```

c. Add the following five lines to the file. Make the unityUserRegistry.xml file look like the following example.

```
<server>
  <basicRegistry id="basic" realm="UnityRealm">
    <user name="unityuser" password="{xor}KjE2KyYqLDot" />
    <user name="unityadmin" password="{xor}KjE2KyY+OzI2MQ==" />
    <user name="admin" password="{xor}MD010jwrb28=" />
    <user name="loguser" password="{xor}MD010jwrb28=" />
    <group name="UnityUsers">
        <member name="unityuser" />
        <member name="unityadmin" />
        <member name="admin" />
        <member name="loguser" />
    </group>
    <group name="UnityAdmins">
        <member name="unityadmin" />
        <member name="admin" />
    </group>
 </basicRegistry>
</server
   <server>
     <basicRegistry id="basic" realm="UnityRealm">
        <user name="unityuser" password="{xor}KjE2KyYqLDot" />
        <user name="unityadmin" password="{xor}KjE2KyY+0zI2M0==" />
        <user name="admin" password="{xor}MD010jwrb28=" />
        <user name="loguser" password="{xor}MD010jwrb28=" />
        <group name="UnityUsers">
            <member name="unityuser" />
            <member name="unityadmin" />
            <member name="admin" />
            <member name="loguser" />
        </aroup>
        <group name="UnityAdmins">
            <member name="unityadmin"</pre>
            <member name="admin" />
         </group>
     </basicRegistry>
   </server>
```

d. Save and exit the file after you finish editing it.

#### 10. Test the new users.

- a. Open a Firefox browser and browse to https://host2.tivoli.edu:9987/Unity. Log in to the user interface with the user name admin and the password object00.
- b. Verify that there is an **Administrative Settings** link in the user interface, which means that the **admin** user has administrative privileges. Log out of the user interface.



- Log back in to the user interface with the user name loguser and the password object00.
   Notice that loguser does not have a link to the Administrative Settings page.
- d. Log out of the user interface.

### **Exercise 2 Adding data sources**

In this exercise, you add some data sources and view log data in the user interface.

- 1. Open the administration user interface.
  - a. Double-click the **Firefox** icon on the desktop.
  - b. Browse to the following address.

```
https://host2.tivoli.edu:9987/Unity
```

c. Log in to the user interface with the user name **unityadmin** and the password **unityadmin**.

d. Click **Administrative Settings**. The administration user interface opens in a new Firefox tab.



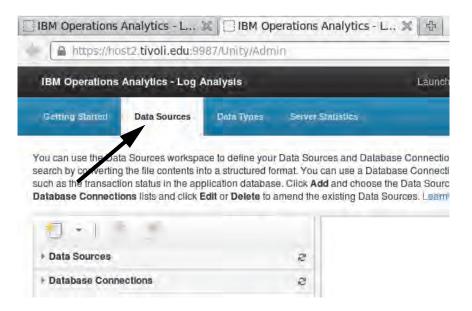
### Adding a WebSphere SystemOut data source

A data source is a reference to a log file.

2. Create a data source named **WAS\_SystemOut**. Use the values in the following table to complete the data source wizard.

Field	Value
Location	Select Local file
Host name	host2.tivoli.edu
File Path	/software/log_samples/WAS_logs/SystemOut.log
Туре	WASSystemOut
Collection	Leave this field blank
Name	WAS_SystemOut
Description	This source uses WAS SystemOut logs
Group	Leave this field blank
	·

 a. Click the **Data Sources** tab in the administration user interface. The administration user interface is in the second Firefox tab.

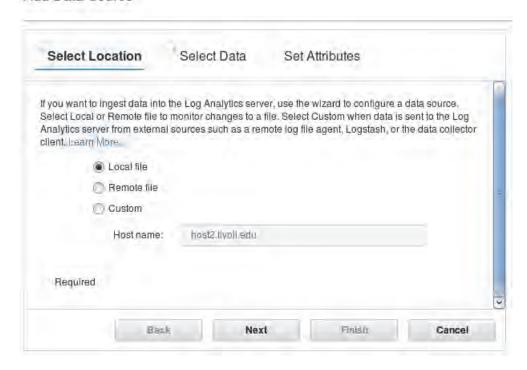


b. Click Add > Data Source.



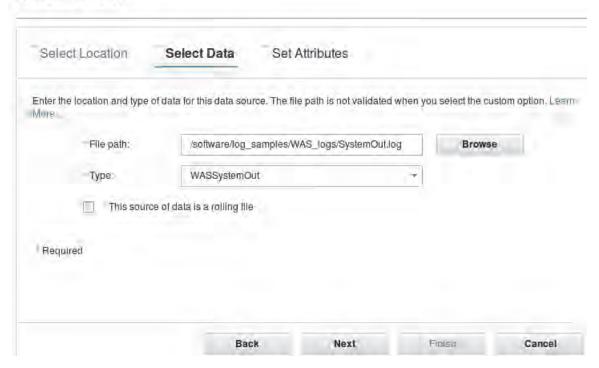
c. Select Local file. Click Next.

#### Add Data Source



d. Enter /software/log\_samples/WAS\_logs/SystemOut.log as the file path. Select WASSystemOut as the type. Click Next.

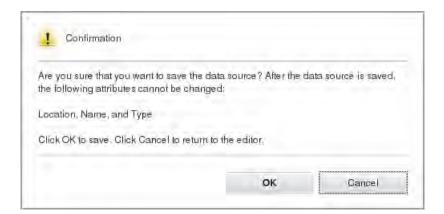
#### Add Data Source



e. Enter **WAS\_SystemOut** as the name of the data source. Use the description from the preceding table. Click **Finish**.



Click OK in the confirmation windows.





### Adding a WebSphere SystemErr Data source

3. Create a data source named **WAS\_SystemErr**. Use the values in the following table to complete the data source wizard.

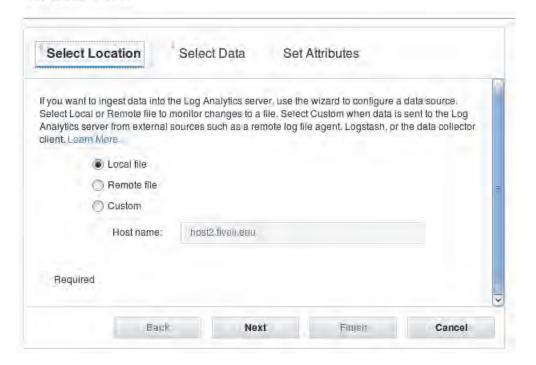
Field	Value
Location	Select Local file
Host name	host2.tivoli.edu
File Path	/software/log_samples/WAS_logs/SystemErr.log
Туре	WASSystemErr
Collection	Leave this field blank
Name	WAS_SystemErr
Description	This source uses WAS SystemErr logs
Group	Leave this field blank

- a. Click the **Data Sources** tab in the administration user interface. The administration user interface is in the second Firefox tab.
- b. Click Add > Data Source.



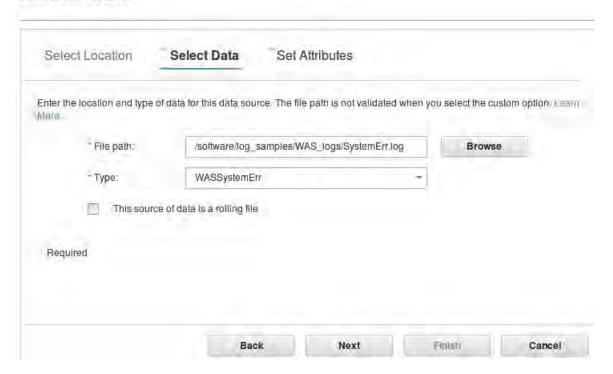
c. Select Local file. Click Next.

#### Add Data Source



d. Enter /software/log\_samples/WAS\_logs/SystemErr.log as the file path. Select **WASSystemErr** as the Type. Click **Next**.

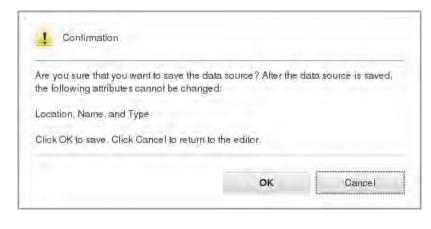
#### Add Data Source



e. Enter **WAS\_SystemErr** as the name of the data source. Use the description from the preceding table. Click **Finish**.



f. Click **OK** in the confirmation windows.



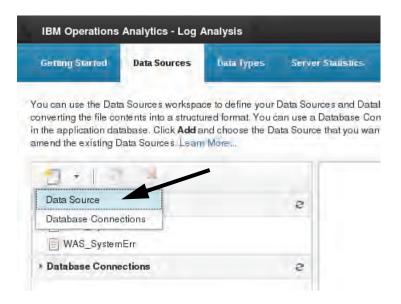


### Adding a web access data source

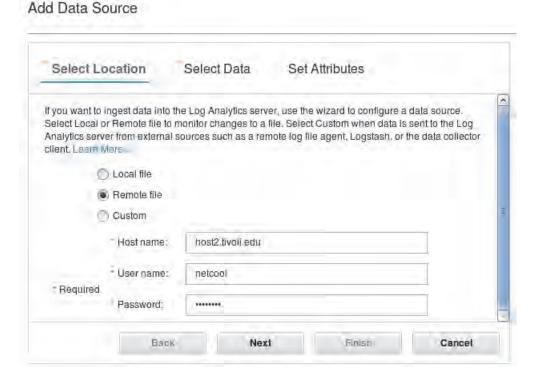
4. Create a data source named **Web\_Server**. Use the values in the following table to complete the data source wizard.

Field	Value
Location	Select Remote file
Host name	host2.tivoli.edu
User name	netcool
Password	object00
File Path	/software/log_samples/IHS_logs/IHS-access.log
Туре	WebAccessLog
Collection	Leave this field blank
Name	Web_Server
Description	This source uses an IBM HTTP Server log
Group	Leave this field blank

- Click the Data Sources tab in the administration user interface. The administration user interface is in the second Firefox tab.
- b. Click Add > Data Source.

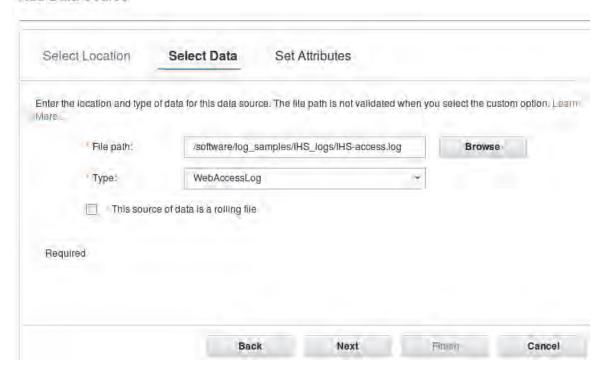


c. Select Remote file. Enter host2.tivoli.edu as the host name. Enter netcool and **object00** as the user name and the password. Click **Next**.



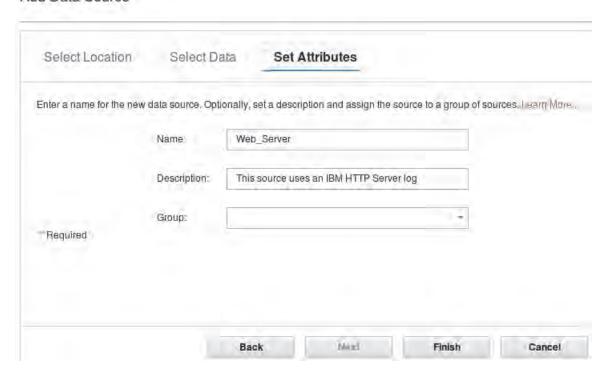
d. Enter /software/log\_samples/IHS\_logs/IHS-access.log as the file path. Select **WebAccessLog** as the Type. Click **Next**.

#### Add Data Source



e. Enter **Web\_Server** as the name of the data source. Use the description from the preceding table. Click **Finish**.

#### Add Data Source



f. Click **OK** in the confirmation windows.



### Testing the data sources

The WebSphere® log files, SystemOut.log and SystemErr.log, for this lab are generated by scripts.

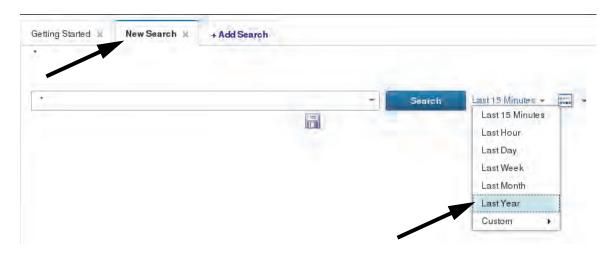
5. Return to a terminal window. Run the following command to generate events in the WebSphere log files.

/software/log\_samples/scripts/WAS\_Logs.sh

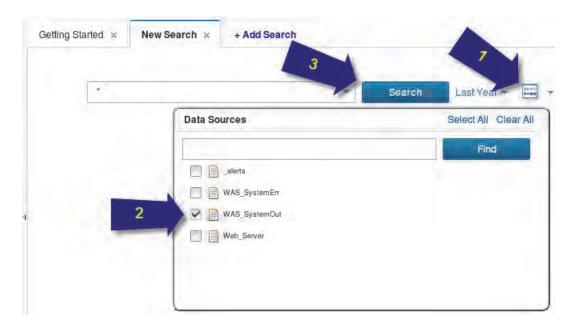
6. Return to the user interface by clicking the first Firefox tab.



- 7. Search through the WebSphere logs.
  - a. Click the **New Search** tab. Select **Last Year** as the time filter.



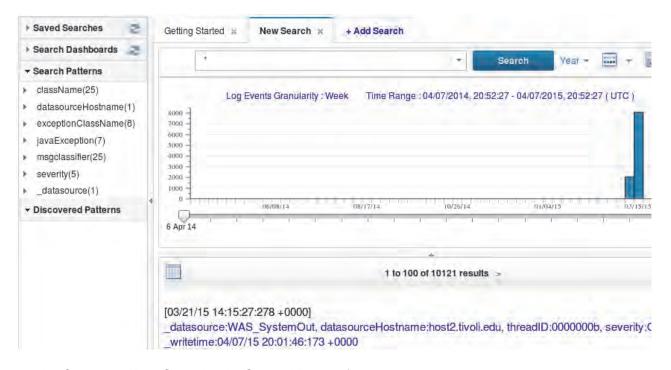
b. Select only **WAS\_SystemOut** as the log source. Click **Search**.



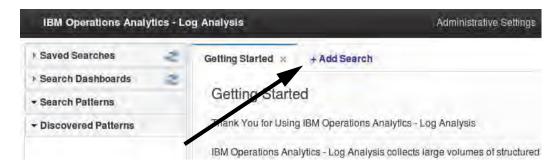
c. Log events load in to the user interface. There are many events in this sample. Notice the summary on the left of the window. This summary shows the patterns that are found in the log file and the number of events that follow these patterns.



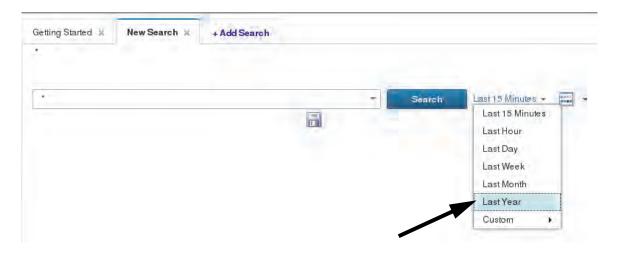
**Note:** New messages in the log file are processed only after a time-out setting expires. If you do not see any events in the search results, wait 90 seconds and try the search again.



- d. Close the New Search tab. Click OK to confirm.
- e. Click Add Search. A new search tab opens.



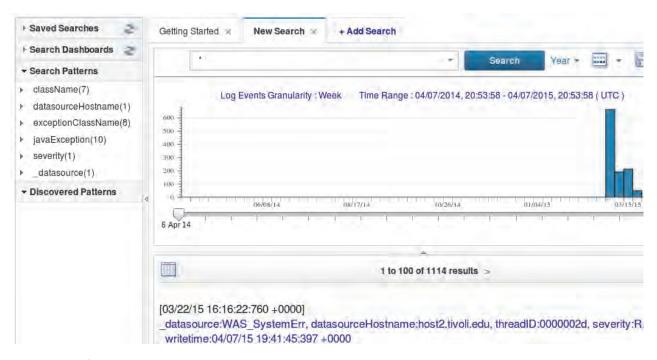
f. Select Last Year as the time filter.



g. Select only **WAS\_SystemErr** as the log source. Click **Search**.



h. Log events load in to the user interface. There are many events in this sample. Close the **New Search** tab when you finish.



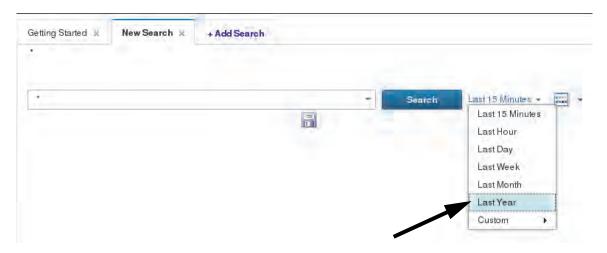
8. Run the following command to generate events in the web access log.

/software/log\_samples/scripts/Web\_Logs.sh

- 9. Search through the web access log.
  - a. Click Add Search. A New Search tab opens.



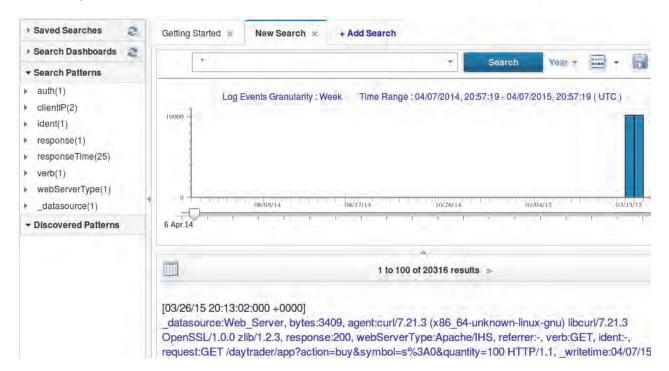
b. Select Last Year as the time filter.



c. Select only **Web\_Server** as the log source. Click **Search**.



d. Log events load in to the user interface. Close the **New Search** tab when you finish.



### Configuring search dashboards

Search dashboards show event data in charts and graphs. You must configure the dashboards that are included with Insight Packs before you can use them.

- 10. Edit the WebSphere search dashboard to match your environment.
  - a. Return to the terminal window. Run the following commands to back up the WebSphere dashboard.
    - cd /opt/IBM/LogAnalysis/AppFramework/Apps/WASAppInsightPack\_v1.1.0.3 cp WAS\_Troubleshooting.app WAS\_Troubleshooting.app.orig
  - b. Open the WAS\_Troubleshooting.app file in a text editor. This example uses vi. vi WAS Troubleshooting.app

- c. Change the following two lines in the file. Make the WAS\_Troubleshooting.app file look like the following example.
  - Change the name of the logSource to WAS\_SystemOut.
  - Change the relativeTimeInterval to LastYear.

```
"parameters": [
    1
     "name": "search",
     "type": "SearchQuery",
     "value": {
         "logsources": [
                  "name": "WAS_SystemOut
         ]
    1
},
     "name": "relativeTimeInterval",
     "value":"LastYear"
                                2 Change the
     "name": "timeFormat
     "type": "data",
     "value": {
         "timeUnit": "hour",
"timeUnitEormet": "MM-dd HH:mm"
```

- d. Save and exit the file after you finish editing it.
- 11. Edit the Web Health Check dashboard to match your environment.
  - a. Run the following commands to back up the Web Health Check dashboard.

```
cd /opt/IBM/LogAnalysis/AppFramework/Apps/WebAccessLogInsightPack_v1.1.0.2/cp Web\ Health\ Check.appExmpl Web\ Health\ Check.app
```

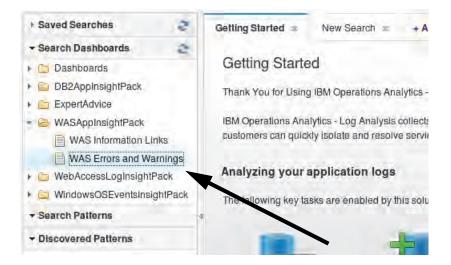
b. Open the Web\ Health\ Check.app file in a text editor. This example uses vi.vi Web\ Health\ Check.app

- c. Change the following 10 lines in the file. Make the Web\ Health\ Check.app file look like the following example.
  - Change lastnum to 365. There are five instances of this line in the file. Change all instances.
  - Change the name of logSource to Web\_Server. There are five instances of this line in the file. Change all instances.

```
"parameters": L
        "name": "WebRequestsPerHour",
        "type": "FacetedSearchQuery",
        "value":{
                "start": 0,
            "results": 0,
            "filter":{
                "timefilters": {
                     granularity
                    "lastnum" : 365,
                                                1 Change
                                             lastnum to 365
            "logsources":[
                     type":"logSource
                    "name":"Web_Server"
                                                   2 Change the
                                                logsource name
            1,
            "query": "*",
            "outputTimeZone":"UTC",
            "getAttributes":[
                "timestamp"
                                 3 Change all five
            "sortKey": [
                                    instances of
                "-timestamp"
                                   these values
            1,
            "facets":{
                "timestamp":{
                    "date histogram":{
```

d. Save and exit the file after you finish editing it.

- 12. Return to the user interface. Test the WebSphere dashboard.
  - Double-click Search Dashboards > WASAppInsightPack > WAS Errors and Warnings
    on the left of the window.

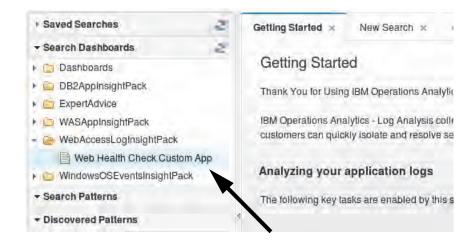


b. Scroll down and look at the WAS Errors and Warnings page. This page shows useful troubleshooting graphics, such as number of errors and warnings or top five message counts.



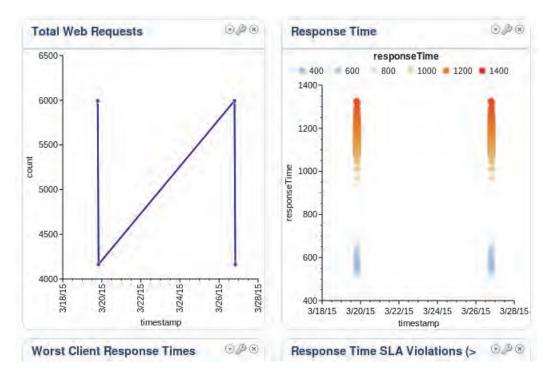
c. Close the dashboard page.

- 13. Test the Web Health Check dashboard.
  - a. Double-click Search Dashboards > WebAccessLogInsightPack > Web Health Check Custom App on the left of the window.



b. Scroll down and look at the Web Health Check dashboard page.

This page shows useful troubleshooting graphics, such as response time or number of requests. The charts on this page are customizable. The data points in these charts are interactive. You can drill down to specific log messages from this dashboard.



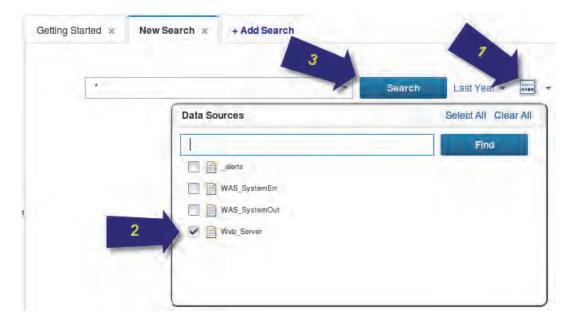
c. Close the dashboard page.

### Saving searches and creating dashboards

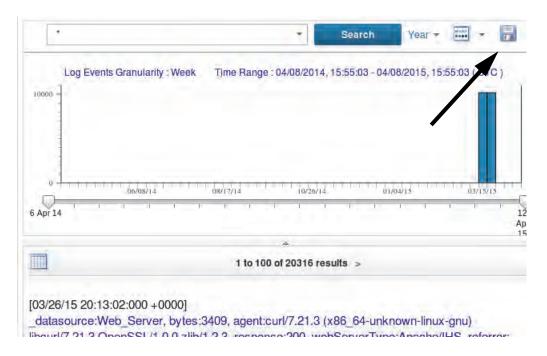
- 14. Search through the web server log:
  - a. Click the Add Search tab. Select Last Year as the time filter.



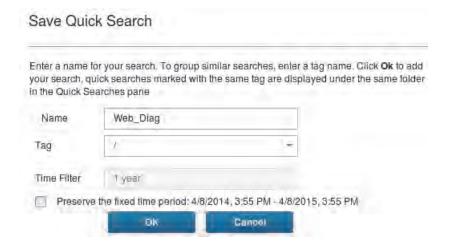
b. Select only **Web\_Server** as the source. Click **Search**.



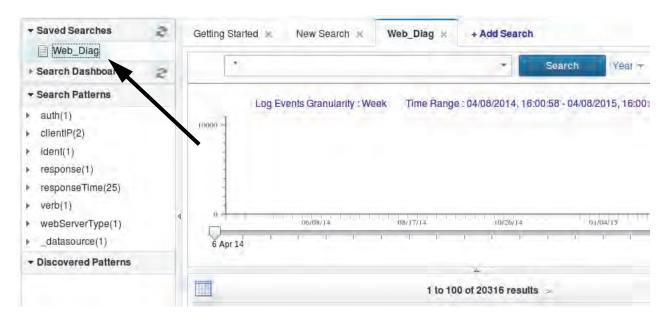
- 15. Log events load in to the user interface. Save your search:
  - a. Click the Save button.



b. Enter Web Diag as the Name and click OK.

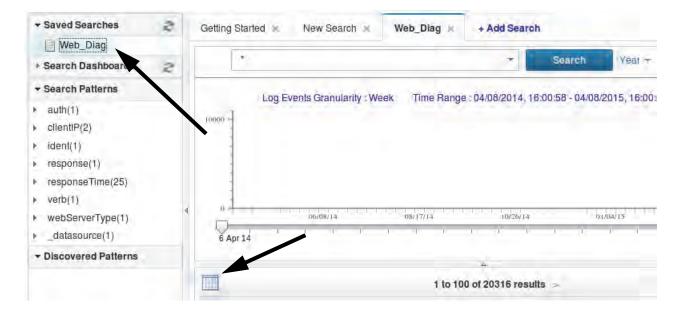


c. Double-click the **Saved Searches > Web\_Diag** link to verify that the search was saved.



Dashboard pages contain charts that show log data. You can create charts and dashboards from any log file. In this example, you use a web access log file.

- 16. Create a dashboard page with two charts that show data from the web access log:
  - a. Configure the first chart to show the number of messages by client IP. Run the **Web\_Diag** saved search. Click the **Grid View** button.



b. Scroll to the right in the search results and click the **clientIP** column. Click the **Plot Column** button.



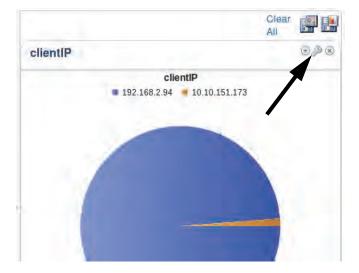
- c. Select Generate Counts.
- d. Click Plot Chart (All Data).

#### Plot Chart



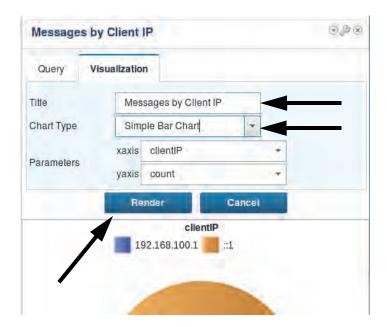


e. Edit the chart by clicking the **Settings** button at the upper right of the chart.

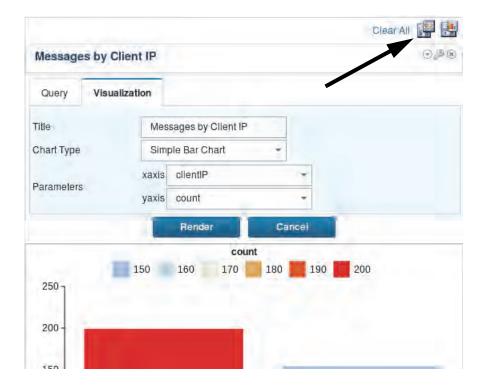


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f. Change the title to Messages by Client IP. Change the chart type to Simple Bar Chart. Click Render.



g. Click the Create New Dashboard button at the top of the chart.



h. Enter Web\_Access\_Dashboard for the dashboard name.

i. Enter /Dashboards into the Tag field and click OK.



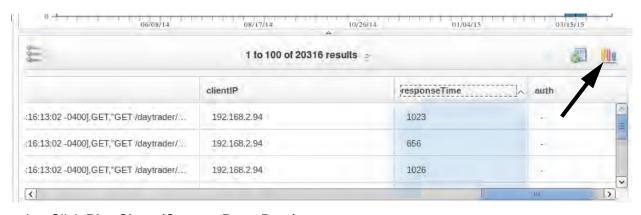
j. Close the chart page. After you close the chart page, you return to the search results.



k. Create the second chart. Scroll in the search results and select these two column titles: timestamp and responseTime. Use the Ctrl key to select multiple columns. Click the Plot Column button.

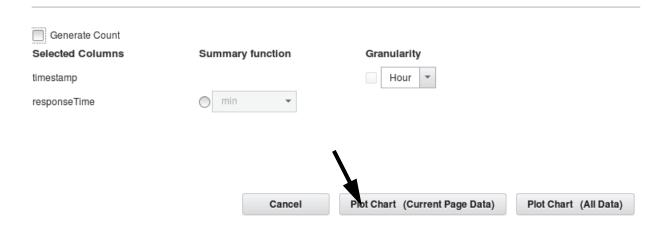


**Note:** If you click the **timestamp** column first, it is used as the *x*-axis of the chart.

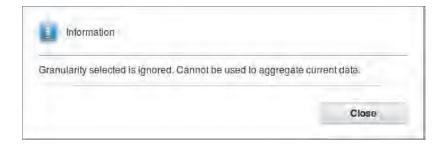


I. Click Plot Chart (Current Page Data).

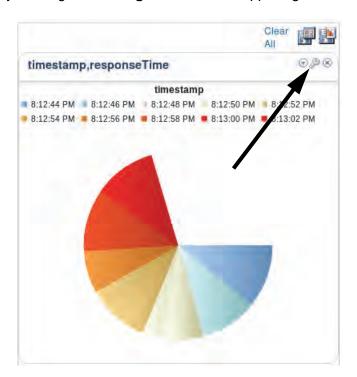
#### Plot Chart



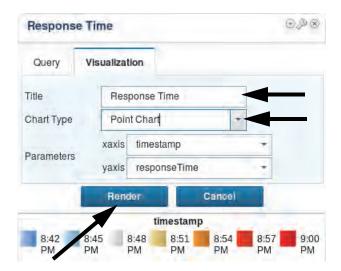
m. Click Close on the hint about granularity.



n. Edit the chart by clicking the **Settings** button at the upper right of the chart.

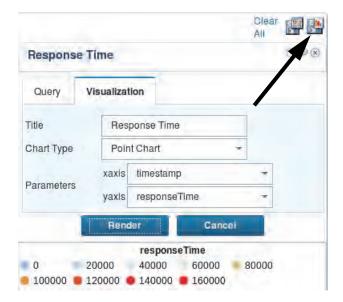


o. Change the title to Response Time. Change the chart type to Point Chart. Click Render.

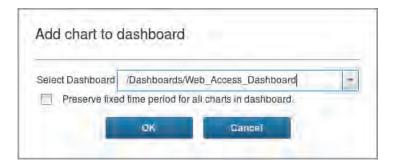


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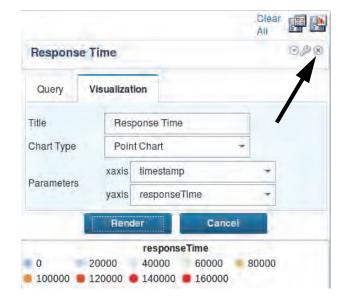
p. Click the Add Chart button at the top of the chart.



q. Select /Dashboards/Web\_Access\_Dashboard and click OK.



r. Close the chart page.



#### 17. Test the dashboard:

 a. Expand Search Dashboards > Dashboards on the left side of the window. Double-click Web\_Access\_Dashboards.



b. Verify that both charts are on the dashboard page. Leave the page open.



c. Run the following command to generate more events in the web access log.

/software/log\_samples/scripts/Web\_Logs.sh

d. Return to the dashboard page. Click Actions > Auto-Refresh > Every 1 minutes.



e. Wait 1 minute for the page to refresh. Notice that the *y*-axes of the charts change as more log messages are processed.

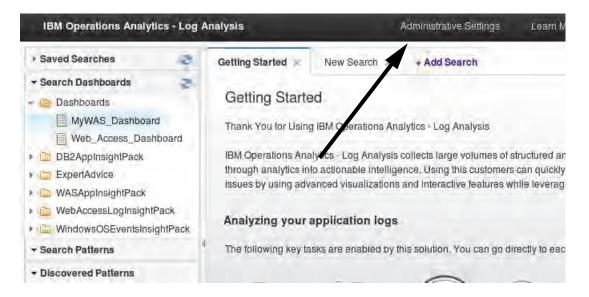


**Hint:** This lab uses different types of log files. Create dashboards for the other log types if you want more practice using the charting and dashboard features.

## **Exercise 3 Deleting historical data**

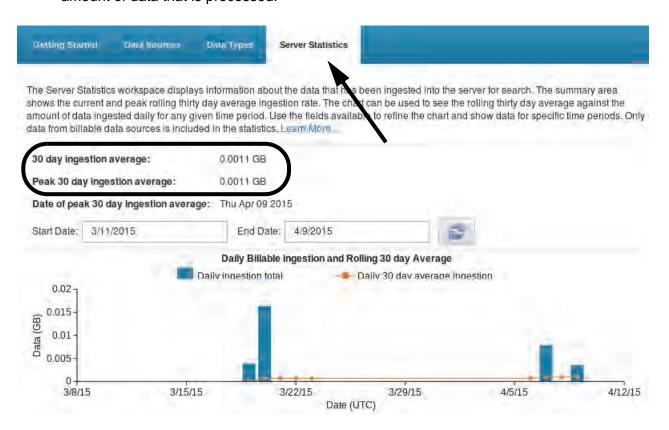
In this exercise, you view reports about the volume of log data that IBM Operations Analytics Log Analysis processes. You also delete historical data from the system.

- Use the Server Statistics page to see how much data IBM Operations Analytics Log Analysis has processed.
  - a. Return to the user interface. Click **Administrative Settings**. The administration user interface opens in a new Firefox tab.



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b. Click the **Server Statistics** tab in the administration user interface. This page shows the volume of data that is processed with other product usage measurements. Notice the amount of data that is processed.



2. You can use the export\_statistics utility to show the volume of data that is processed. Run the following commands to show the volume of data that was processed by data source. Notice the name of each data source and the name of the collection.

cd /opt/IBM/LogAnalysis/utilities
./export\_statistics -u unityadmin -p unityadmin -t daily

Data Source	Collection	Date	Ingested Bytes
Billable	Log Path		Hostname
			+
+			
WAS_SystemErr	WAS_SystemErr	2015-04-07	533498
True	/software/log_samples/WAS_lo	gs/SystemErr.log	
host2.tivoli.edu	ı		
WAS_SystemOut	WAS_SystemOut	2015-04-07	1051931
True	/software/log_samples/WAS_lo	gs/SystemOut.log	
host2.tivoli.edu	ı		
Web_Server	Web_Server	2015-04-07	4749248
True	/software/log_samples/IHS_lo	gs/IHS-access.log	
host2.tivoli.edu	1		

- 3. You use a command-line tool to delete data from the system. Use this tool to remove data from the WebSphere SystemErr data source that you previously created.
  - a. You must configure the tool to delete only the data you define. Open the
     delete.properties file in a text editor to configure the tool. This example uses vi.
     cd /opt/IBM/LogAnalysis/utilities/deleteUtility
     vi delete.properties
  - b. Make one change to this file. Change the value of the dataSourceName property to WAS\_SystemErr. Notice the use case number close to the top of the file. Make the delete.properties file look like the following example.

```
# properties and uses these for further delete operation.
[useCase]
useCaseNumber = useCase_1
# useCase_1 concerns the deletion of da
                                       a from a single datasource, You must provi
ame parameter.
 dataSourceName = WASSystemOut-
                                                Change the
[useCase_1]
                                          dataSourceName
dataSourceName = WAS_SystemErr
                                        to WAS_SystemErr
# useCase_2 concerns the deletion
                                                                 n. You must provi
onName parameter.
# Example key - value pair
# collectionName = WASSystemOut-Collec
[useCase_2]
              - CONTA COLLECTION
```

- c. Save and exit the file after you finish editing it.
- d. Run the following command to delete data from the WAS\_SystemErr data source. /usr/bin/python2.6 deleteUtility.py unityadmin
- e. Look at the log file that shows what data you deleted. The bottom of the log shows the records that were deleted. Use the following command to view the log.

```
tail -20 /opt/IBM/LogAnalysis/logs/DeleteApplication.log
...

04/09/15 13:43:41:339 UTC [main] INFO - DeleteManager : Datasource retrieved
:WAS_SystemErr

04/09/15 13:43:41:601 UTC [main] INFO - SolrDeleteManager : Solr collection
UnityCollection_07_04_2015_00_00_00_UTC, delete query:
+(_datasource:"WAS_SystemErr")

04/09/15 13:43:42:167 UTC [main] INFO - SolrDeleteManager : Solr collection
UnityCollection_09_04_2015_00_00_00_UTC, delete query:
+(_datasource:"WAS_SystemErr")

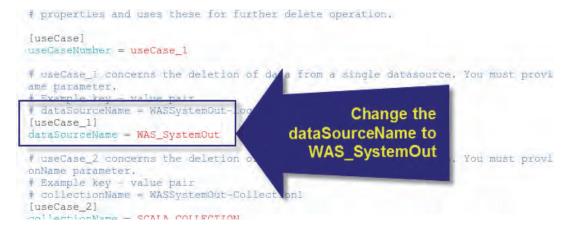
04/09/15 13:43:42:192 UTC [main] INFO - CommonUtil : 1 Trying to suspend
thread execution for 1000 miliseconds.

04/09/15 13:43:43:229 UTC [main] INFO - CommonUtil : 1 Successfully executed
POST request.
```

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```
04/09/15 13:43:43:229 UTC [main] INFO - DeleteManager : Total number of records deleted: All records deleted 04/09/15 13:43:43:229 UTC [main] INFO - DeleteManager : Total number of records : All records deleted
```

- 4. Use the tool again to remove data from the WebSphere SystemOut data source that you created.
  - a. Open the delete.properties file again a text editor. This example uses vi. vi delete.properties
  - b. Change the value of the **dataSourceName** property to **WAS\_SystemOut**. Make the delete.properties file look like the following example.

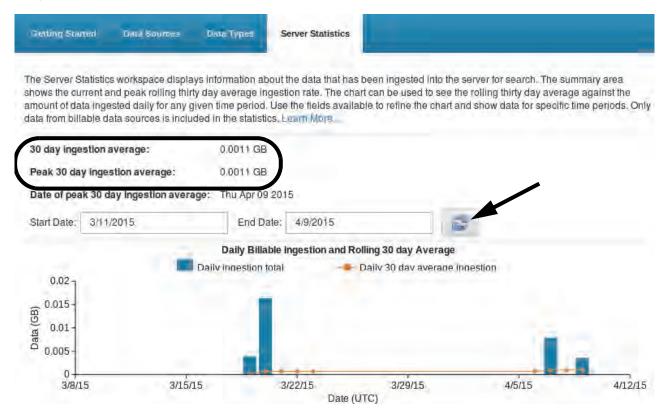


- c. Save and exit the file after you finish editing it.
- d. Run the following command to delete data from the WAS\_SystemOut data source. /usr/bin/python2.6 deleteUtility.py unityadmin

e. Look at the log file that shows what data you deleted. The bottom of the log shows the number of records that are deleted. Use the following command to view the log.

```
tail -20 /opt/IBM/LogAnalysis/logs/DeleteApplication.log
04/09/15 13:52:07:377 UTC [main] INFO - DeleteManager: Datasource retrieved
:WAS SystemOut
04/09/15 13:52:07:597 UTC [main] INFO - SolrDeleteManager : Solr collection
UnityCollection 07 04 2015 00 00 00 UTC, delete query:
+( datasource: "WAS SystemOut")
04/09/15 13:52:08:046 UTC [main] INFO - SolrDeleteManager: Solr collection
UnityCollection_09_04_2015_00_00_00_UTC, delete query:
+( datasource: "WAS SystemOut")
04/09/15 13:52:08:072 UTC [main] INFO - CommonUtil: 1 Trying to suspend
thread execution for 1000 miliseconds.
04/09/15 13:52:09:096 UTC [main] INFO - CommonUtil: 1 Successfully executed
POST request.
04/09/15 13:52:09:096 UTC [main] INFO - DeleteManager: Total number of
records deleted: All records deleted
04/09/15 13:52:09:097 UTC [main] INFO - DeleteManager : Total number of
records: All records deleted
```

5. Return to the **Server Statistics** page in the administration user interface. Click the **Refresh** button. Notice that the measurements of how much data is processed do not change, even after you delete historical data.





**Note:** The product usage measurements that you see with the export\_statistics tool are like the measurements on this page. They do not change even after you delete data.



# 2 Common configuration tasks exercises

# **Exercise 1 Using the Generic Annotation**Insight Pack

In this exercise, you use the Generic Annotation Insight Pack to analyze an OMNIbus ObjectServer log file.

- 1. Open the ObjectServer log file sample. Notice the format of the time stamp.
  - a. Run the following command to open the ObjectServer log file sample.

```
more /home/netcool/NYC_AGG_P.log
```

b. Look at the format of the time stamp in this log. The format is yyyy-MM-dd'T'HH:mm:ss.

```
2015-04-08T14:07:05: Warning: W-STO-103-001: Truncating column SiteState 2015-04-08T14:07:05: Warning: W-STO-103-001: Truncating column SiteState 2015-04-08T14:07:05: Warning: W-STO-103-001: Truncating column SiteState
```

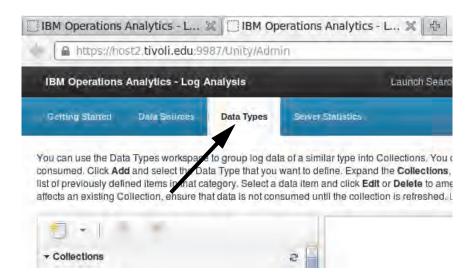
- 2. Open the administration user interface.
  - a. Double-click the **Firefox** icon on the desktop.
  - b. Browse to the following address.

```
https://host2.tivoli.edu:9987/Unity
```

- c. Log in to the user interface with the user name **unityadmin** and the password **unityadmin**.
- d. Click **Administrative Settings**. The administration user interface opens in a new Firefox tab.



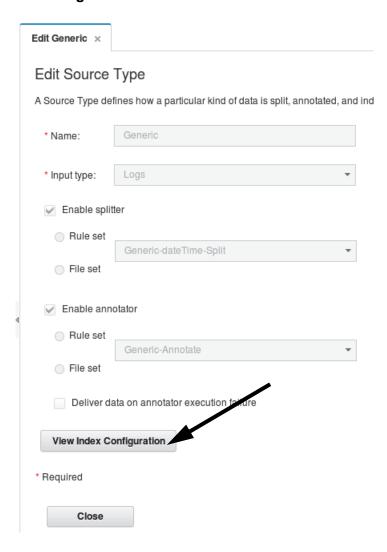
- 3. Open the **Generic** source type in the administration user interface. Copy the index configuration from the **Generic** source type.
  - a. Click the **Data Types** tab in the administration user interface. The administration user interface is in the second Firefox tab.



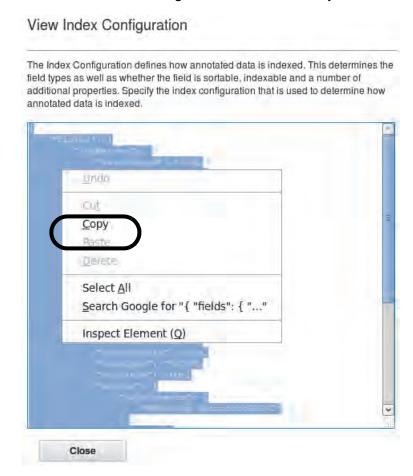
b. Expand **Source Types**. Select the **Generic** source type and click **Edit**.



#### c. Click View Index Configuration.



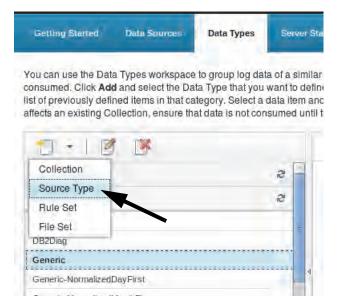
d. Copy all of the text in the index configuration. Close it when you finish.



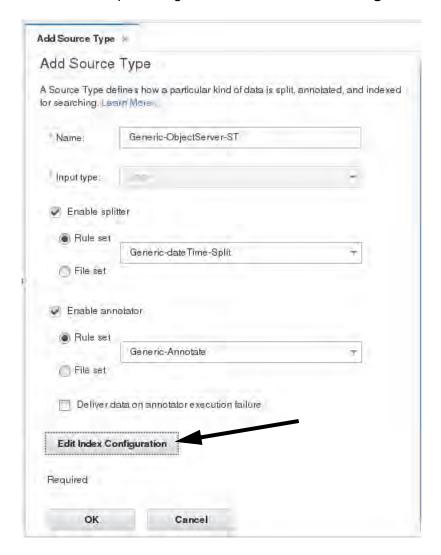
4. Create a source type name **Generic-ObjectServer-ST**. Use the values in the following table.

Field	Value
Name	Generic-ObjectServer-ST
Enable splitter	Select this option
Rule set	Generic-dateTime-Split
Enable annotator	Select this option
Rule set	Generic-Annotate
Deliver data on annotator execution failure	Leave this option clear
Edit Index Configuration	Enter the index configuration that you copied in a preceding step. Change the dateFormats field to "yyyy-MM-dd'T'HH:mm:ss"

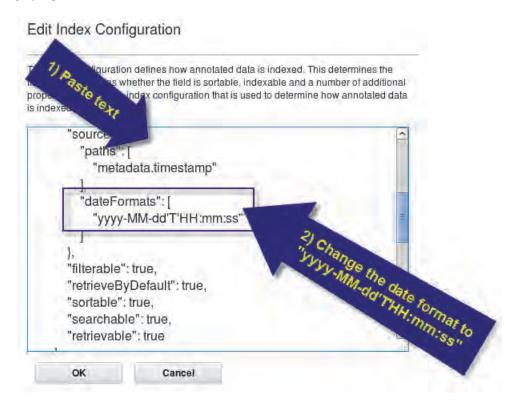
#### a. Click Add > Source Type.



b. Enter the values from the preceding table. Click Edit Index Configuration.



- c. Change the dateFormats field to match the format of the OMNIbus log file.
  - i. Remove all of the text from the index configuration.
  - ii. Paste the index configuration that you copied from the **Generic** source type.
  - iii. Change the dateFormats field as follows, including the quotation marks: "yyyy-MM-dd'T'HH:mm:ss"
  - iv. Click OK.



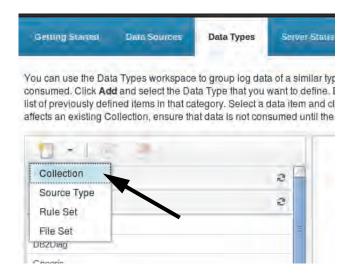
- d. Click **OK** to save the source type. Click **OK** again to confirm.
- 5. Create a collection named **Generic-ObjectServer-C**. Use the values in the following table.

Field	Value
Name	Generic-ObjectServer-C
Source Type	Generic-ObjectServer-ST

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#### a. Click Add > Collection.



b. Enter the values from the preceding table. Click **OK**. Click **OK** to confirm.

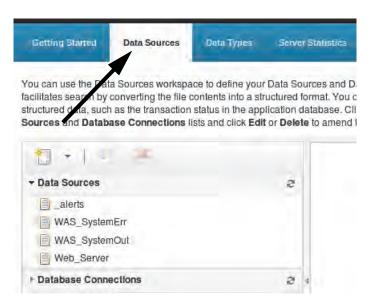


6. Create a data source named ObjectServer-Log. Use the values in the following table to complete the data source wizard.

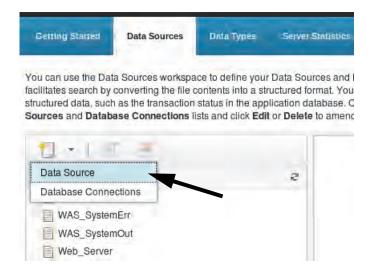
Field	Value
Location	Select Custom
Host name	host2
File Path	/opt/IBM/LogAnalysis/logsources/GAInsightPack/NYC_AGG_P.log
Туре	Generic-ObjectServer-ST
Collection	Generic-ObjectServer-C
Name	ObjectServer-Log

Field	Value
Description	This source uses ObjectServer logs
Group	Leave this field blank

a. Click the **Data Sources** tab in the administration user interface. The administration user interface is in the second Firefox tab.

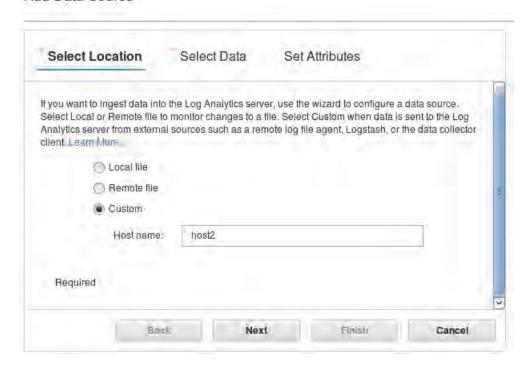


b. Click Add > Data Source.



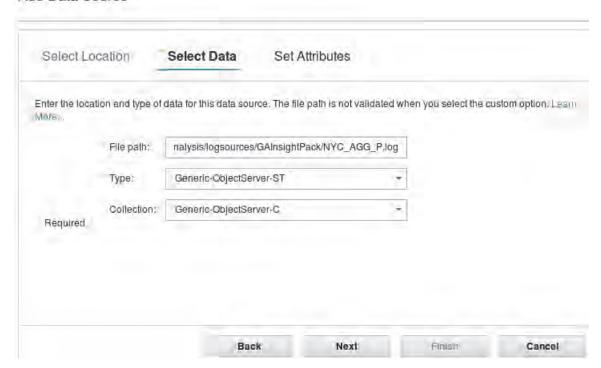
c. Select Custom. Enter host2 as the Host name and click Next.

#### Add Data Source

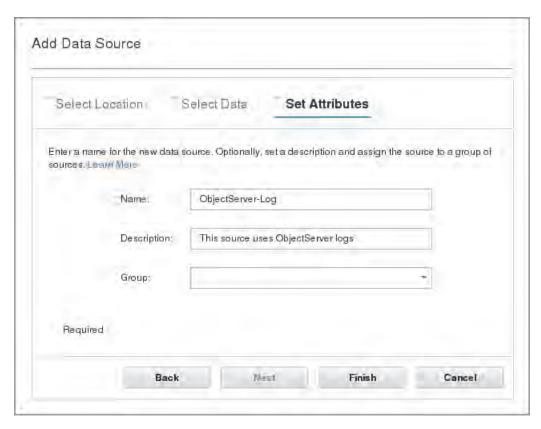


- d. Enter /opt/IBM/LogAnalysis/logsources/GAInsightPack/NYC\_AGG\_P.log as the file path.
- e. Select Generic-ObjectServer-ST as the Type.
- f. Select Generic-ObjectServer-C as the Collection and click Next.

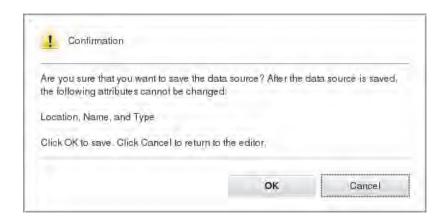
#### Add Data Source

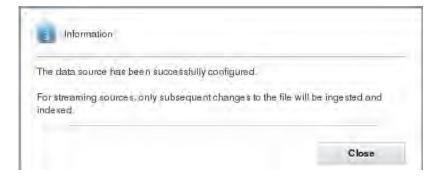


- g. Enter ObjectServer-Log as the Name of the data source.
- h. Enter the **Description** from the preceding table and click **Finish**.



Click OK and Close in the confirmation windows.

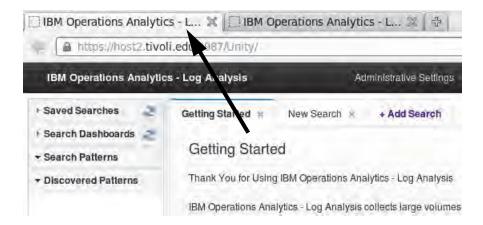




7. Run the following command to manually add some messages to the bottom of the NYC\_AGG\_P.log file. Enter the entire command on one line.

```
cat /home/netcool/NYC_AGG_P.log >>
/opt/IBM/LogAnalysis/logsources/GAInsightPack/NYC_AGG_P.log
```

8. Return to the user interface by clicking the first Firefox tab.



- 9. Search through the new log and create a saved search based on this log source.
  - a. Click Add Search.



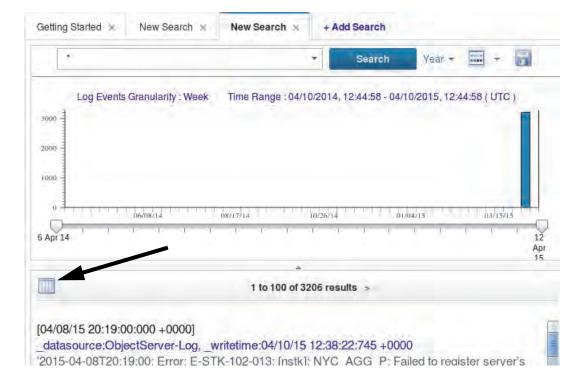
b. Select Last Year as the time filter.



c. Select only **ObjectServer-Log** as the log source.



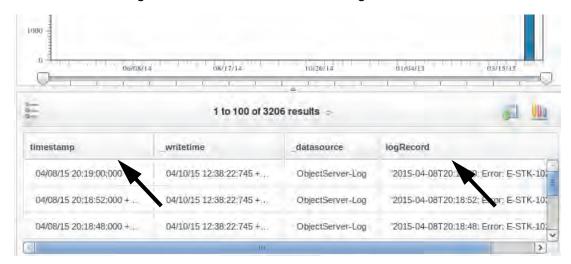
d. Click **Search**. Log events load in to the user interface. Switch to grid view.



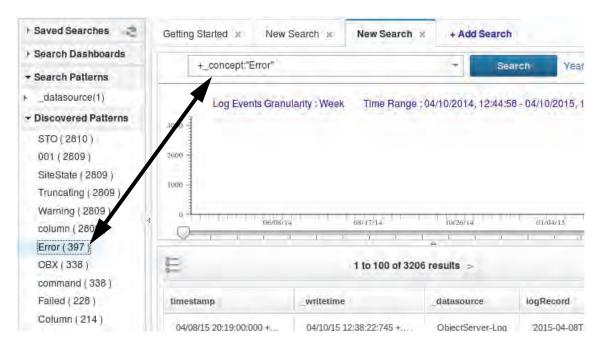
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e. Scroll from left to right and notice the columns with log data in them.



- f. Look at the **Discovered Patterns** area on the left of the user interface. This area lists text strings that IBM Operations Analytics Log Analysis found recurring in the log file. You can use these patterns to filter log events.
- g. Click **Error** in the Discovered Patterns, and click **Search**. The log file is filtered to show messages that contain the word **Error**.



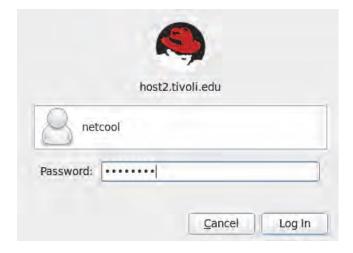
h. Take some time to search through the OMNIbus log with the IBM Operations Analytics Log Analysis user interface.

## **Exercise 2 Using the DSV toolkit**

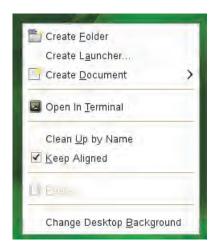
In this exercise, you use the DSV toolkit to create an Insight Pack. The log file that you build the pack for is generated by the UNIX Sar utility.

### **Creating the Insight Pack**

1. Log in to the host2 virtual machine (host2.tivoli.edu) with the user name **netcool** and the password **object00**, if you are not already logged in.



2. Right-click the desktop and select Open In Terminal.



3. Use the following command to verify that you are logged in to the correct host.

hostname host2.tivoli.edu

- 4. Open a sample of the log file and notice the following details about the format of the log messages. Run the following command to view a sample of the log file.
  - The log file uses a comma as the delimiting character.
  - There are nine fields, or columns, in this log.
  - The first field in this log file is a time stamp, and the format is dd-MMM-yyyy HH:mm:ss.
  - The fields in the log file contain mostly numeric values

more /home/netcool/sar\_memory/fragments/mem.log

```
09-Apr-2015 02:48:05,962588,2159140,69.16,253748,813288,2096472,0,0.00

09-Apr-2015 02:48:17,961292,2160436,69.21,253748,813340,2096472,0,0.00

09-Apr-2015 02:48:30,962068,2159660,69.18,253748,813340,2096472,0,0.00

09-Apr-2015 02:48:42,962068,2159660,69.18,253748,813340,2096472,0,0.00
```

5. Run the following commands to create a new directory for your initial DSV properties file.

09-Apr-2015 02:48:54,961680,2160048,69.19,253748,813332,2096472,0,0.00

```
mkdir /opt/IBM/LogAnalysis/unity_content/DSVToolkit_v1.1.0.3/sarMem cd /opt/IBM/LogAnalysis/unity_content/DSVToolkit_v1.1.0.3
```

6. Use the primeProps.py tool to generate a generic properties file for your log. Run the following command. Enter the entire command on one line.

```
/usr/bin/python2.6 primeProps.py
/opt/IBM/LogAnalysis/unity_content/DSVToolkit_v1.1.0.3/sarMem/
sarMemProperties.properties 9
```

- 7. Edit the sarMemProperties.properties file that you generated. This file is a list of 10 different fields: one field for the overall log record and nine fields for each of the fields in the log file.
  - a. Open the sarMemProperties.properties file with a text editor. This example uses vi. vi sarMem/sarMemProperties.properties
  - b. Change the value of scalaHome to /opt/IBM/LogAnalysis.
  - c. Change the aqlModuleName to sarmemDSV9Column.
  - d. Change the name of field1 to timestamp. Change the dataType to DATE. Add a dateFormat line to the bottom of the field1 paragraph with the time stamp format you saw in the log file sample. Make field1 look like the following example.

```
[field1_indexConfig]
name: timestamp
dataType: DATE
retrievable: true
retrieveByDefault: true
```

sortable: **true** filterable: **true** searchable: true

dateFormat: dd-MMM-yyyy HH:mm:ss

- e. Change fields 2 9 so that their names are kbMemoryFree, kbMemoryUsed, memoryUsed, kbBuffers, kbCached, kbSwapFree, kbSwapUsed, swapUsed.
- f. Change fields 2,3,5,6,7 and 8 so that the dataType is LONG.
- g. Change fields 4 and 9 so that the dataType is DOUBLE.
- h. Edit fields 2 9 to match the following properties:

retrievable: true

retrieveByDefault: true

sortable: true filterable: false searchable: true

i. Verify that your sarMemProperties.properties file looks exactly like the following example. When you finish, save and exit the file.

```
[SCALA server]
scalaHome: /opt/IBM/LogAnalysis
[DSV_file]
delimiter: ,
totalColumns: 9
aglModuleName: sarmemDSV9Column
version: 1.0.0.0
[field0_indexConfig]
name: logRecord
dataType: TEXT
retrievable: true
retrieveByDefault: true
sortable: false
filterable: false
searchable: true
path_1: content.text
combine: FIRST
[field1 indexConfig]
name: timestamp
dataType: DATE
retrievable: true
retrieveByDefault: true
sortable: true
filterable: true
searchable: true
dateFormat: dd-MMM-yyyy HH:mm:ss
```

[field2\_indexConfig]

#### 2 Common configuration tasks exercises Exercise 2 Using the DSV toolkit

name: kbMemoryFree
dataType: LONG
retrievable: true

retrieveByDefault: true

sortable: true filterable: false searchable: true

[field3\_indexConfig]
name: kbMemoryUsed
dataType: LONG
retrievable: true

retrieveByDefault: true

sortable: true filterable: false searchable: true

[field4\_indexConfig]
name: memoryUsed
dataType: DOUBLE
retrievable: true

retrieveByDefault: true

sortable: true filterable: false searchable: true

[field5\_indexConfig]

name: kbBuffers
dataType: LONG
retrievable: true

retrieveByDefault: true

sortable: true filterable: false searchable: true

[field6\_indexConfig]

name: kbCached
dataType: LONG
retrievable: true

retrieveByDefault: true

sortable: true filterable: false searchable: true

[field7\_indexConfig]
name: kbSwapFree
dataType: LONG
retrievable: true

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retrieveByDefault: true

sortable: true
filterable: false
searchable: true

[field8\_indexConfig]
name: kbSwapUsed
dataType: LONG
retrievable: true

retrieveByDefault: true

sortable: true filterable: false searchable: true

[field9\_indexConfig]

name: swapUsed dataType: DOUBLE retrievable: true

retrieveByDefault: true

sortable: true
filterable: false
searchable: true

- 8. Create the insight pack with the dsvGen.py tool. When you run this tool, it generates an Insight Pack based on the configuration you added in the properties file.
  - a. Verify that you are in the dsvGen.py tool directory.

```
cd /opt/IBM/LogAnalysis/unity_content/DSVToolkit_v1.1.0.3/
```

b. Run the following command to create the Insight Pack. Enter the command on a single line.

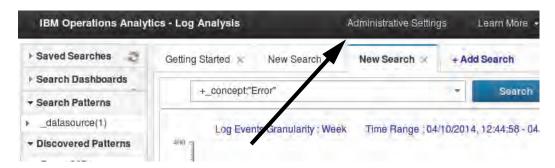
/usr/bin/python2.6 dsvGen.py sarMem/sarMemProperties.properties -o -d -u unityadmin -p unityadmin

c. Enter y when you are prompted to restart the log file agent.

Deploying/undeploying Log File Adapter configuration files requires the LFA to to stopped before and restarted after. Do you want to continue (y/n)?

## **Testing the Insight Pack**

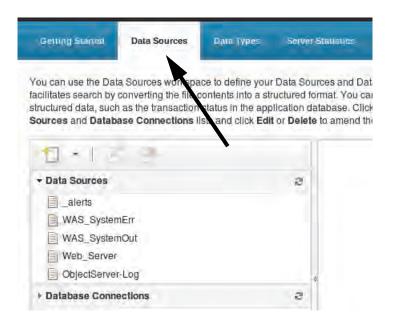
9. Open the administration user interface. Click **Administrative Settings**. The administration user interface opens in a new Firefox tab.



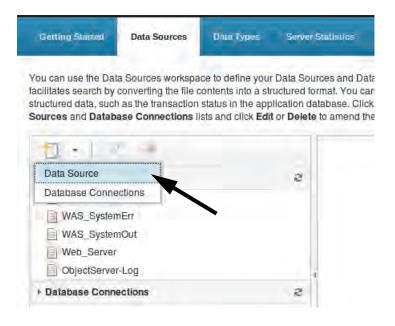
10. Create a data source named **Sar\_Memory**. Use the values in the following table to complete the data source wizard.

Field	Value
Location	Select Custom
Host name	host2
File Path	/opt/IBM/LogAnalysis/logsources/
	sarmemDSV9ColumnInsightPack/mem.log
Туре	sarmemDSV9Column
Collection	sarmemDSV9Column-Collection
Name	Sar_Memory
Description	This source uses sysstat measurements
Group	Leave this field blank

a. Click the **Data Sources** tab in the administration user interface. The administration user interface is in the second Firefox tab.

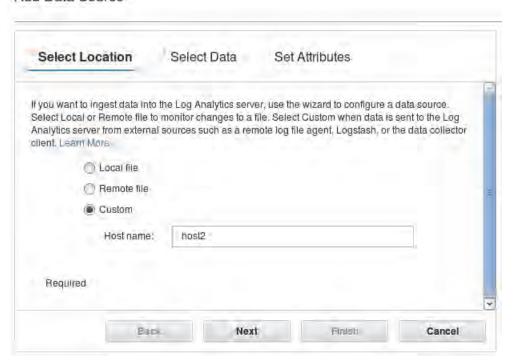


b. Click Add > Data Source.



c. Select Custom. Enter host2 as the Host name and click Next.

#### Add Data Source



d. Enter /opt/IBM/LogAnalysis/logsources/ sarmemDSV9ColumnInsightPack/mem.log as the file path.

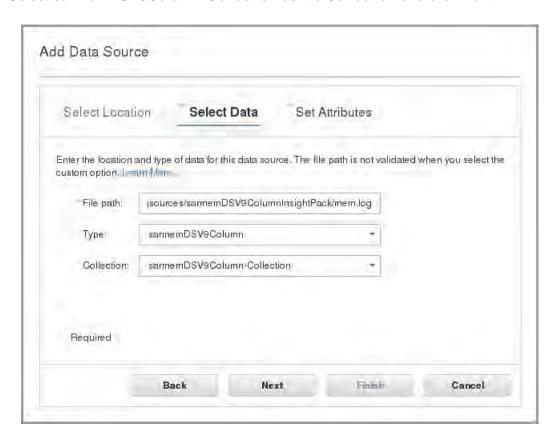


**Important:** Ensure that you enter the path correctly.

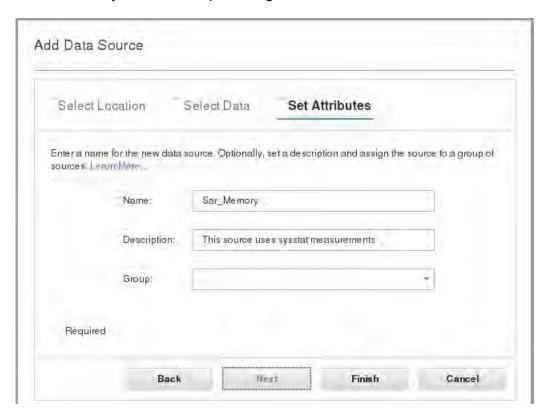
e. Select sarmemDSV9Column as the Type.

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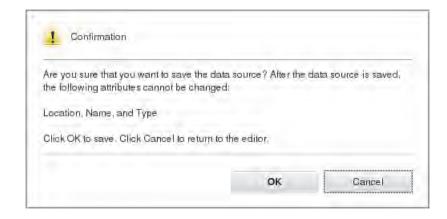
Select sarmemDSV9Column-Collection as the Collection and click Next.

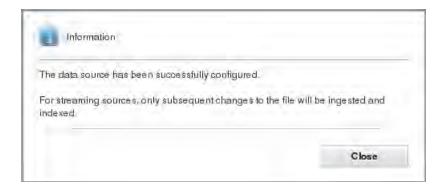


- g. Enter Sar\_Memory as the Name of the data source.
- h. Enter the **Description** from the preceding table and click **Finish**.



i. Click **OK** and **Close** in the confirmation windows.





The sar memory log file for this lab is generated by a script.

11. Return to the terminal window. Run the following command to generate events in the mem.log file.

/home/netcool/sar\_memory/fragments/Generate\_sarMemory.sh

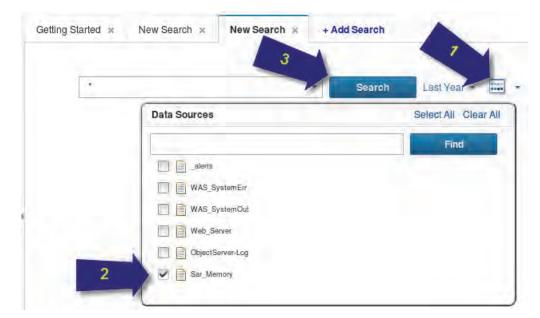
12. Return to the search interface by clicking the first Firefox tab.



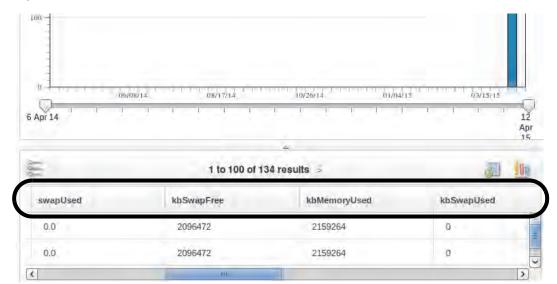
- 13. Search through the new log and verify that the log file was processed successfully.
  - a. Click the Add Search tab. Select Last Year as the time filter.



b. Select only **Sar\_Memory** as the data source. Click **Search**.



c. Log events load in to the user interface. Click the **Grid View** button.



d. Scroll left and right to view the columns. Verify that each of the fields you configured for the log file are now columns in the user interface. Users can now search through this log, create charts and dashboards, and so on.



# 3 Troubleshooting exercises

There are no student exercises for this unit.

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### 4 Alerts exercises

In this exercise, you configure the product to generate alerts from conditions in log files.

### **Exercise 1 Creating alert actions**

In this exercise, you create two alert actions. One action adds an entry to a log file and the other action sends an email notification.

#### Index alert action

When a condition is detected in a log file, the product automatically indexes the occurrence of the alert. Users can query the indexed alerts in the search interface. This action is enabled by default.

- Look at the index alert action with the alerts.sh utility.
  - a. Change to the alerts subdirectory:

```
cd /opt/IBM/LogAnalysis/utilities/alerts
```

b. Run the following command to show all alert actions.

```
./alerts.sh -getAlertAction
```

The index alert action is enabled by default. You use this action in alert conditions later in this exercise.

Name: index Label: Index

Description: Alert action implementation that indexes triggered alerts

Template: index Enabled: true

### Log alert action

- 2. Create an alert action that adds a message to a log file.
  - a. Verify that you are in the alerts subdirectory.

cd /opt/IBM/LogAnalysis/utilities/alerts

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- b. Make a copy of the logAlertAction.json file. Name the copy LAB\_logAlertAction.json. cp logAlertAction.json LAB\_logAlertAction.json
- c. Open the LAB\_logAlertAction.json file in a text editor. Edit the following three fields in the file. Make the LAB\_logAlertAction.json file match the following example.

```
vi LAB_logAlertAction.json

{
    "name": "LAB-log-action",
    "description": "This action adds a message to a log file",
    "alertActionTemplateName": "log",
    "parameterValues": {
        "filePath": "/tmp/LAB_alert.log"
    }
}
```

- d. Save and close the file when you are done.
- 3. Use the alerts.sh utility to create the new alert action.
  - a. Run the following command to create the alert action.
    - ./alerts.sh -createAlertAction LAB\_logAlertAction.json
  - b. Run the following command to verify that the alert action was created.

```
./alerts.sh -getAlertAction
...
Name: LAB-log-action
Description: This action adds a message to a log file
Template: log
Parameter Values:
   filePath: /tmp/LAB_alert.log
Enabled: true
```

#### **Email alert action**

- 4. Create an alert action that sends an email to the **netcool** user.
  - a. Make a copy of the emailAlertAction.json file. Name the copy LAB\_emailAlertAction.json.cp emailAlertAction.json LAB\_emailAlertAction.json
  - b. Open the LAB\_emailAlertAction.json file in a text editor. Edit the following six fields in the file. Make the LAB\_emailAlertAction.json file match the following example.

```
vi LAB_emailAlertAction.json
{
   "name": "LAB-email-action",
   "description": "This action sends an e-mail to netcool",
```

```
"alertActionTemplateName": "email",
    "parameterValues": {
        "smtpMailServer": "localhost",
        "secure": false,
        "from": "from@ibm.com",
        "to": ["netcool"],
        "cc": [],
        "bcc": [],
        "subjectPrefix": "An alert from a log record requires your attention",
        "header": "Dear User,",
        "footer": "*** This is a system generated e-mail, please do not reply to
this e-mail ***\n",
        "attachLogRecordAnnotations": true,
    }
}
```

- c. Save and close the file when you are done.
- 5. Use the alerts.sh utility to create the new alert action.
  - a. Run the following command to create the alert action.

```
./alerts.sh -createAlertAction LAB_emailAlertAction.json
```

b. Run the following command to verify that the alert action was created.

```
./alerts.sh -getAlertAction
Name: LAB-email-action
Description: This action sends an e-mail to netcool
Template: email
Parameter Values:
    to: [netcool]
    footer: *** This is a system generated e-mail, please do not reply to
this e-mail ***
    attachLogRecordAnnotations: true
    secure: false
    bcc: []
    subjectPrefix: An alert from a log record requires your attention
    from: from@ibm.com
    header: Dear User,
    cc: []
    smtpMailServer: localhost
Enabled: true
```

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### **Exercise 2 Creating base conditions**

In this exercise, you create base conditions. These conditions use queries to detect text patterns in data sources.

#### WebSphere SystemOut log base condition

- 1. Create a base condition that queries the WAS\_SystemOut data source and uses all of the actions you configured in the preceding exercise. Query for the text java.sql.SQLException in the WebSphere SystemOut log.
  - a. Verify that you are in the alerts subdirectory.

```
cd /opt/IBM/LogAnalysis/utilities/alerts
```

- b. Make a copy of the queryBaseCondition.json file. Name the copy WASOUT\_queryBaseCondition.json.
   cp queryBaseCondition.json WASOUT\_queryBaseCondition.json
- c. Open the WASOUT\_queryBaseCondition.json file in a text editor. Edit the following five fields in the file. Make the WASOUT\_queryBaseCondition.json file match the following example.

```
vi WASOUT_queryBaseCondition.json

{
    "name": "WASOUT-base-condition",
    "description": "This condition detects java sql exceptions",
    "baseConditionTemplateName": "query",
    "datasourceName": "WAS_SystemOut",
    "parameterValues": { "query":
    "+javaException:java.sql.SQLException"},
    "actions": ["index","LAB-log-action","LAB-email-action"]
}
```

- d. Save and close the file when you are done.
- 2. Use the alerts.sh utility to create the new condition.
  - a. Run the following command to create the condition.
    - ./alerts.sh -createBaseCondition WASOUT\_queryBaseCondition.json

b. Run the following command to verify that the condition was created.

```
./alerts.sh -getBaseCondition
...
Name: WASOUT-base-condition
Description: This condition detects java sql exceptions
Template: query
Datasource: WAS_SystemOut
Parameter Values:
   query: +javaException:java.sql.SQLException
Actions: [LAB-email-action, LAB-log-action, index]
Enabled: true
```

### WebSphere SystemErr log base condition

- 3. Create a base condition that queries the WAS\_SystemErr data source and uses all of the actions that you configured earlier. Query for the text <code>java.sql.SQlException</code> in the WebSphere SystemErr log. This condition is identical to the WASOUT\_queryBaseCondition.json you just created, except that it uses a different data source (WAS\_SystemErr).
  - a. Verify that you are in the alerts subdirectory.

```
cd /opt/IBM/LogAnalysis/utilities/alerts
```

b. Make a copy of the WASOUT\_queryBaseCondition.json file. Name the copy WASERR\_queryBaseCondition.json.

```
cp WASOUT_queryBaseCondition.json WASERR_queryBaseCondition.json
```

c. Open the WASERR\_queryBaseCondition.json file in a text editor. Edit the following two fields in the file. Make the WASERR\_queryBaseCondition.json file match the following example.

```
vi WASERR_queryBaseCondition.json

{
    "name": "WASERR-base-condition",
    "description": "This condition detects java sql exceptions",
    "baseConditionTemplateName": "query",
    "datasourceName": "WAS_SystemErr",
    "parameterValues": { "query": "+javaException:java.sql.SQLException"},
    "actions": ["index","LAB-log-action","LAB-email-action"]
}
```

- d. Save and close the file when you are done.
- 4. Use the alerts.sh utility to create the new condition.
  - a. Run the following command to create the condition.

```
./alerts.sh -createBaseCondition WASERR_queryBaseCondition.json
```

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b. Run the following command to verify that the condition was created.

```
./alerts.sh -getBaseCondition
...
Name: WASERR-base-condition
Description: This condition detects java sql exceptions
Template: query
Datasource: WAS_SystemErr
Parameter Values:
   query: +javaException:java.sql.SQLException
Actions: [LAB-email-action, LAB-log-action, index]
Enabled: true
```

### Web access log base condition

- 5. Create a base condition that queries the Web\_Server data source and uses all of the actions you configured earlier. Query for server response times that are over 30,000 microseconds.
  - a. Verify that you are in the alerts subdirectory.

```
cd /opt/IBM/LogAnalysis/utilities/alerts
```

b. Make a copy of the queryBaseCondition.json file. Name the copy WEB\_queryBaseCondition.json.
 cp queryBaseCondition.json WEB\_queryBaseCondition.json

c. Open the WEB\_queryBaseCondition.json file in a text editor. Edit the following five fields in the file. Make the WEB\_queryBaseCondition.json file match the following example.

```
vi WEB_queryBaseCondition.json

{
    "name": "WEB-base-condition",
    "description": "This condition detects high response times",
    "baseConditionTemplateName": "query",
    "datasourceName": "Web_Server",
    "parameterValues": { "query": "+responseTime:[30000 TO *]"},
    "actions": ["index","LAB-log-action","LAB-email-action"]
}
```

- d. Save and close the file when you are done.
- 6. Use the alerts.sh utility to create the new condition.
  - a. Run the following command to create the condition.
    - ./alerts.sh -createBaseCondition WEB\_queryBaseCondition.json

b. Run the following command to verify that the condition was created.

```
./alerts.sh -getBaseCondition
...
Name: WEB-base-condition
Description: This condition detects high response times
Template: query
Datasource: Web_Server
Parameter Values:
   query: +responseTime:[30000 TO *]
Actions: [LAB-email-action, LAB-log-action, index]
Enabled: true
```

### **Exercise 3 Testing base conditions**

In this exercise, you test the alert actions and conditions you created in a preceding exercise.

1. Run the following commands to add more messages to the WAS and web server log files.

```
/software/log_samples/scripts/WAS_Logs.sh
/software/log_samples/scripts/Web_Logs.sh
```

2. Open the /tmp/LAB\_alert.log file. Notice the alerts in this log file that were triggered by the WAS and the Web\_Server conditions.

```
more /tmp/LAB_alert.log
```

```
{"conditionName":"WASOUT-base-condition","conditionType":"base","datasources":[
"WAS SystemOut"], "triggeringInput": { "datasourceHostname": [ "host2.tivoli.edu"], "
threadID":["00000000"],"packageName":["com.ibm.tivoli.ncw.datasource"],"excepti
onClassName":["ConnectionPool"], "severity":["E"], "exceptionMethodName":["create
Connection"], "timestamp":[1426946599768], "_writetime":[1429035550400]
{"conditionName":"WASERR-base-condition","conditionType":"base","datasources":[
"WAS_SystemErr"],"triggeringInput":{"datasourceHostname":["host2.tivoli.edu"],"
threadID":["0000000e"], "packageName":["com.ibm.tivoli.ncw.ncosvmm.sql"], "except
ionClassName":["FailBackDataSourceSelector"], "severity":["R"], "exceptionMethodN
ame":["getDataSource"],"timestamp":[1427037406733],"_writetime":[1429035560583]
{"conditionName": "WEB-base-condition", "conditionType": "base", "datasources": ["We
b_Server"], "triggeringInput": {"bytes":["3409"], "agent":["curl\/7.21.3
(x86 64-unknown-linux-qnu) libcurl\/7.21.3 OpenSSL\/1.0.0
zlib\/1.2.3"], "timestamp":[1426794280000], "response":["200"], "webServerType":["
Apache\/IHS"],"referrer":["-"],"ident":["-"],"verb":["GET"],"request":["GET
\/daytrader\/app?action=sell&holdingID=5015 HTTP\/1.1"]
```

- 3. Check the mail for the **netcool** user. Notice the email notifications that were triggered by the WAS and the Web\_Server conditions.
  - a. Run the following command to check the mail for the **netcool** user.

mail

- >U 1 from@ibm.com Tue Apr 14 18:19 251/12689 "An alert from a log record requires your attention [Alert condition WASOUT-base-condition trigger"
- U 2 from@ibm.com Tue Apr 14 18:19 253/12699 "An alert from a log record requires your attention [Alert condition WASOUT-base-condition trigger"
- U 3 from@ibm.com Tue Apr 14 18:19 234/12740 "An alert from a log record requires your attention [Alert condition WASERR-base-condition trigger"
- U 4 from@ibm.com Tue Apr 14 18:19 234/12741 "An alert from a log record requires your attention [Alert condition WASERR-base-condition trigger"
- U 5 from@ibm.com Tue Apr 14 18:19 234/12739 "An alert from a log record requires your attention [Alert condition WASERR-base-condition trigger"
- U 6 from@ibm.com Tue Apr 14 18:20 76/2163 "An alert from a log record requires your attention [Alert condition WEB-base-condition triggered]"
- U 7 from@ibm.com Tue Apr 14 18:20 76/2192 "An alert from a log record requires your attention [Alert condition WEB-base-condition triggered]"
- U 8 from@ibm.com Tue Apr 14 18:20 76/2599 "An alert from a log record requires your attention [Alert condition WEB-base-condition triggered]"

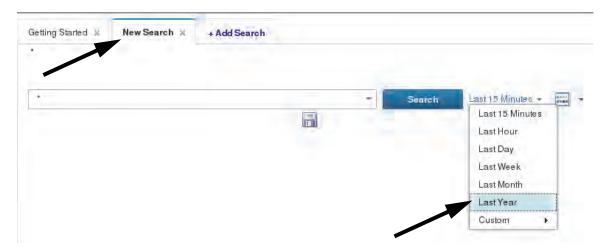
. . .

- b. Run a command like the following example to delete all mail messages.
  - & del 1-12
- c. Quit the mail program.
  - & quit

- 4. Open a Firefox browser and search for the log alerts.
  - a. Open a Firefox browser and browse to the following address. Log in with the user name **unityadmin** and the password **unityadmin**.

https://host2.tivoli.edu:9987/Unity

b. Click the New Search tab. Select Last Year as the time filter.

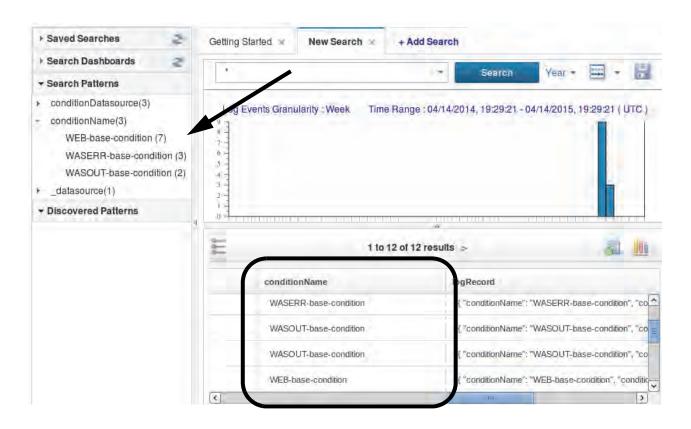


c. Select only **\_alerts** as the log source. Click **Search**.



Indexed alerts load in to the user interface. Notice the alerts that were triggered by the WAS and the Web\_Server conditions.

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## **Exercise 4 Creating composite conditions**

In this exercise, you create composite conditions. These conditions accept input from base conditions.

#### WebSphere multi-condition-window composite condition

- 1. Create a composite condition that triggers an alert when the text <code>java.sql.SQLException</code> occurs in the WAS\_SystemOut *and* the WAS\_SystemErr data sources within a 90-second window. Use the two WAS base conditions that you created in a preceding exercise. Use all of the actions that you configured earlier.
  - a. Verify that you are in the alerts subdirectory.cd /opt/IBM/LogAnalysis/utilities/alerts
  - b. Make a copy of the multiConditionWindow.json file. Name the copy WAS\_multiConditionWindow.json.
     cp multiConditionWindow.json WAS\_multiConditionWindow.json

c. Open the WAS\_multiConditionWindow.json file in a text editor. Edit the following five fields in the file. Make the WAS\_multiConditionWindow.json file match the following example.

```
vi WAS_multiConditionWindow.json

{
    "name": "WAS-multi-condition",
    "description": "This condition detects java sql exceptions in two WAS
logs",
    "compositeConditionTemplateName": "multi-condition-window",
    "inputConditions": ["WASOUT-base-condition", "WASERR-base-condition"],
    "parameterValues": { "windowDuration" : "90s"},
    "actions": ["index","LAB-log-action","LAB-email-action"]
}
```

- d. Save and close the file when you are done.
- 2. Use the alerts.sh utility to create the new condition.
  - a. Run the following command to create the condition.
    - ./alerts.sh -createCompositeCondition WAS\_multiConditionWindow.json
  - b. Run the following command to verify that the condition was created.

```
./alerts.sh -getCompositeCondition
...
Name: WAS-multi-condition
Description: This condition detects java sql exceptions in two WAS logs
Template: multi-condition-window
Parameter Values:
   windowDuration: 90s
Actions: [LAB-email-action, LAB-log-action, index]
Input conditions: [WASERR-base-condition, WASOUT-base-condition]
Enabled: true
```

#### Web access single-condition-count composite condition

- Create a composite condition that triggers an alert when the value of responseTime is over 30,000 five times within a 20-minute window. Use the WEB-base-condition that you created in a preceding exercise. Use all of the actions that you configured earlier.
  - a. Verify that you are in the alerts subdirectory.

```
cd /opt/IBM/LogAnalysis/utilities/alerts
```

b. Make a copy of the singleConditionCount.json file. Name the copy WEB\_singleConditionCount.json.

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c. Open the WEB\_singleConditionCount.json file in a text editor. Edit the following five fields in the file. Make the WEB\_singleConditionCount.json file match the following example.

```
vi WEB_singleConditionCount.json

{
    "name": "WEB-window-count-condition",
    "description": "This condition detects when 5 response times over 30K
occur within 20 minutes",
    "compositeConditionTemplateName": "single-condition-count",
    "inputConditions": ["WEB-base-condition"],
    "parameterValues": { "windowDuration" : "20m", "threshold": 5},
    "actions": ["index","LAB-log-action","LAB-email-action"]
}
```

- d. Save and close the file when you are done.
- 2. Use the alerts.sh utility to create the new condition.
  - a. Run the following command to create the condition.
    - ./alerts.sh -createCompositeCondition WEB\_singleConditionCount.json
  - b. Run the following command to verify that the condition was created.

```
...
Name: WEB-window-count-condition

Description: This condition detects when 5 response times over 30K occur
within 20 minutes

Template: single-condition-count
Parameter Values:

windowDuration: 20m
threshold: 5

Actions: [LAB-email-action, LAB-log-action, index]

Input conditions: [WEB-base-condition]
Enabled: true
```

### **Exercise 5 Testing composite conditions**

In this exercise, you test the composite conditions that you created in the preceding exercise.

1. Run the following commands to add more messages to the WAS and web server log files.

```
/software/log_samples/scripts/WAS_Logs.sh
/software/log_samples/scripts/Web_Logs.sh
```

2. Open the /tmp/LAB\_alert.log file. Notice the alerts in this log file that were triggered by the composite conditions.

```
more /tmp/LAB_alert.log
```

```
": ["WAS_SystemErr", "WAS_SystemOut"], "timestamp":1427037406612, "date":"2015-03-2
2T15:16:46.612Z", "alertDetails": {"intervalSeconds":0, "maxDate":"2015-03-22T15:1
6:46.841Z", "minDate":"2015-03-22T15:16:46.612Z", "minTimestamp":1427037406612, "m
axTimestamp":1427037406841}}
...
{"conditionName":"WEB-window-count-condition", "conditionType":"composite", "data
sources":["Web_Server"], "timestamp":1426795356000, "date":"2015-03-19T20:02:36.0
00Z", "alertDetails": {"minTimestamp":1426794823000, "minDate":"2015-03-19T19:53:4
3.000Z", "maxTimestamp":1426795875000, "maxDate":"2015-03-19T20:11:15.000Z", "inte
rvalSeconds":1052, "count":5}}
```

- 3. Open a Firefox browser if one is not already open. Search for the alerts that were triggered by the composite conditions.
  - a. Open a Firefox browser and browse to the following address. Log in with the user name **unityadmin** and the password **unityadmin**.

https://host2.tivoli.edu:9987/Unity

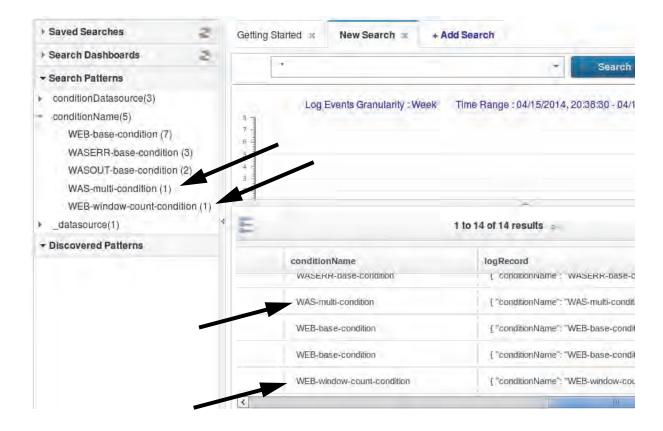
b. Click the New Search tab. Select Last Year as the time filter.



c. Select only **\_alerts** as the log source. Click **Search**.



Alerts that have been indexed load in to the user interface. Notice the alerts that were triggered by the composite conditions.





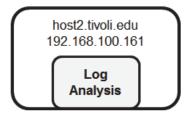
# 5 Hadoop Distributed File System (HDFS) integration exercises

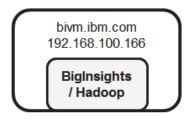
In these exercises, you configure IBM Operations Analytics Log Analysis to use Hadoop Distributed File System (HDFS) for long-term data storage.

### **Exercise 1 Configuring passwordless SSH**

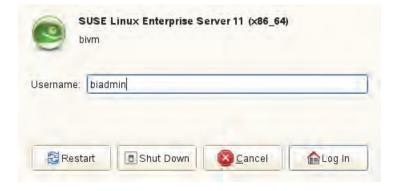
The integration of Log Analysis and HDFS requires passwordless SSH authentication between hosts for the user that owns Log analysis. You must set up passwordless SSH in a full mesh configuration for all hosts in the data node cluster, including authentication for the hosts connecting to themselves.

You use two hosts in your lab environment. The host named host2.tivoli.edu runs the Log Analysis software. The host named bivm.ibm.com runs IBM InfoSphere BigInsights version 3.0.0.1, which includes HDFS and map-reduce.





 Start the virtual machine named bivm.ibm.com. Log in to the bivm.ibm.com host with the user name biadmin and the password object00.



- 2. Create a user on bivm.ibm.com that matches the **netcool** user on host2.tivoli.edu.
  - a. Open a terminal window on the bivm.ibm.com host.
  - b. Run the following command to verify that you are working on the correct host.

hostname bivm

c. Switch to the **root** user. The password is **object00**.

```
su - root
Password: object00
```

d. Run the following commands to create the **netcool** user and the **ncoadmin** group.

```
groupadd -g 502 ncoadmin
useradd -g 502 -u 501 -m -d /home/netcool -k /etc/skel -s /bin/bash netcool
```

e. Set **object00** as the password for the **netcool** user. Ignore the warning about the bad password.

passwd netcool

Changing password for netcool.

New Password: object00

Bad password: it is based on a dictionary word

Reenter New Password: object00

Password changed.

- Configure passwordless SSH authentication from host2.tivoli.edu to bivm.ibm.com.
  - a. Switch to the host2.tivoli.edu host and open a terminal window as the **netcool** user.
  - b. Run the following command to verify that you are working on the correct host.

hostname host2.tivoli.edu

c. Change to the /home/netcool directory.

```
cd /home/netcool
```

d. Run the following command to generate a pair of public keys. Press Enter to accept all of the default values.

```
Generating public/private rsa key pair.

Enter file in which to save the key (/home/netcool/.ssh/id_rsa):

Enter passphrase (empty for no passphrase):

Enter same passphrase again:

Your identification has been saved in /home/netcool/.ssh/id_rsa.

Your public key has been saved in /home/netcool/.ssh/id_rsa.pub.

The key fingerprint is:
```

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e. Run the following command to create an .ssh subdirectory for netcool on the bivm.ibm.com host. Enter **yes** when you are prompted to continue. Enter **object00** as the password.

```
ssh netcool@bivm.ibm.com mkdir -p .ssh
```

```
The authenticity of host 'bivm.ibm.com (192.168.100.166)' can't be established.
```

```
RSA key fingerprint is eb:35:c3:3d:bb:27:4e:0d:fe:24:fe:19:e2:ed:36:80.
```

Are you sure you want to continue connecting (yes/no)? yes

Warning: Permanently added 'bivm.ibm.com,192.168.100.166' (RSA) to the list of known hosts.

Password: object00

f. Copy the new public key (id\_rsa.pub) to a file named authorized\_keys on bivm.ibm.com. Enter **object00** as the password.

```
cat .ssh/id_rsa.pub | ssh netcool@bivm.ibm.com 'cat >> .ssh/authorized_keys'
Password: object00
```

g. Run the following command to set permissions for the .ssh subdirectory and authorized\_keys file on bivm.ibm.com.

```
ssh netcool@bivm.ibm.com "chmod 700 .ssh; chmod 640 .ssh/authorized_keys"
```

h. Test the configuration by connecting to bivm.ibm.com as the **netcool** user. Run the following command and verify that you are not prompted for a password.

```
[netcool@host2 ~]$ ssh bivm.ibm.com
netcool@bivm:~>
```

i. Type exit to close the SSH session to bivm.ibm.com.

exit

logout

Connection to bivm.ibm.com closed.

- 4. Configure passwordless SSH authentication from bivm.ibm.com to itself (bivm.ibm.com).
  - a. Switch to the bivm.ibm.com host and open a terminal window as the **netcool** user.

```
su - netcool
Password: object00
```

b. Run the following command to verify that you are working on the correct host.

hostname bivm

c. Change to the /home/netcool directory.

cd /home/netcool

d. Run the following command to generate a pair of public keys. Press Enter to accept all of the default values.

```
ssh-keygen -t rsa
Generating public/private rsa key pair.
Enter file in which to save the key (/home/netcool/.ssh/id_rsa):
Enter passphrase (empty for no passphrase):
Enter same passphrase again:
Your identification has been saved in /home/netcool/.ssh/id_rsa.
Your public key has been saved in /home/netcool/.ssh/id_rsa.pub.
The key fingerprint is:
86:36:e7:5b:8f:0a:cf:f0:0b:b8:b6:01:bc:14:37:67 netcool@bivm
The key's randomart image is:
+--[ RSA 2048]----+
 . o E
 . 0 + .
  + + S
 . 0 0 =
  . 0 + . .
    .o B o o
   .o. Bo. .
```

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e. Add the new public key (id\_rsa.pub) to the file named authorized\_keys on bivm.ibm.com. Enter **yes** when you are prompted to continue. Enter **object00** as the password.

```
cat .ssh/id_rsa.pub | ssh netcool@bivm.ibm.com 'cat >> .ssh/authorized_keys'
```

The authenticity of host 'bivm.ibm.com (192.168.100.166)' can't be established.

RSA key fingerprint is eb:35:c3:3d:bb:27:4e:0d:fe:24:fe:19:e2:ed:36:80.

Are you sure you want to continue connecting (yes/no)? yes

Warning: Permanently added 'bivm.ibm.com,192.168.100.166' (RSA) to the list of known hosts.

Password: object00

f. Test the configuration by connecting to bivm.ibm.com as the **netcool** user. Run the following command and verify that you are not prompted for a password.

```
netcool@bivm:~> ssh bivm.ibm.com
Last login: Fri Apr 24 14:30:53 2015 from host2.tivoli.edu
netcool@bivm:~>
```

g. Type exit to close the SSH session to bivm.ibm.com.

exit.

logout

Connection to bivm.ibm.com closed.

- 5. Configure passwordless SSH authentication from bivm.ibm.com to host2.tivoli.edu.
  - a. Open a terminal window as the **netcool** user, if you have not already done so.
  - b. Run the following command to verify that you are working on the correct host.

hostname

bivm

c. Change to the /home/netcool directory.

cd /home/netcool

d. Add the public key on bivm.ibm.com (id\_rsa.pub) to the file named authorized\_keys on host2.tivoli.edu. Enter **yes** when you are prompted to continue. Enter **object00** as the password.

```
cat .ssh/id_rsa.pub | ssh netcool@host2.tivoli.edu 'cat >>
   .ssh/authorized_keys'
```

The authenticity of host 'host2.tivoli.edu (192.168.100.161)' can't be established.

RSA key fingerprint is 1c:2c:83:be:ca:fd:a4:86:14:29:16:2f:76:65:af:55.

Are you sure you want to continue connecting (yes/no)? yes

Warning: Permanently added 'host2.tivoli.edu,192.168.100.161' (RSA) to the list of known hosts.

netcool@host2.tivoli.edu's password: object00

e. Test the configuration by connecting to host2.tivoli.edu as the **netcool** user. Run the following command and verify that you are not prompted for a password.

```
netcool@bivm:~> ssh host2.tivoli.edu

Last login: Thu Mar 19 13:49:39 2015 from 192.168.100.1
```

f. Type exit to close the SSH session to host2.tivoli.edu.

exit

logout

[netcool@host2 ~]\$

Connection to host2.tivoli.edu closed.

## **Exercise 2 Configuring BigInsights and Hadoop**

- 1. Copy the .jar files that Hadoop requires from host2.tivoli.edu to bivm.ibm.com.
  - a. Switch to the bivm.ibm.com host and open a terminal window as the **netcool** user, if you have not already done so.

su - netcool
Password: object00

b. Run the following command to verify that you are working on the correct host.

hostname bivm

c. Change to the /home/netcool directory.

cd /home/netcool

d. Run the following commands to create directories to save the .jar files.

```
mkdir LA_SERVICE_HOME
mkdir SEARCH_JARS_TEMP
```

e. Change to the following directory:

cd /home/netcool/LA\_SERVICE\_HOME/

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f. Use FTP to connect to host2.tivoli.edu. Log in with the user name **netcool** and the password **object00**.

ftp host2.tivoli.edu

Connected to host2.tivoli.edu.

220 (vsFTPd 2.2.2)

Name (host2.tivoli.edu:biadmin): netcool

331 Please specify the password.

Password: object00

230 Login successful.

Remote system type is UNIX.

Using binary mode to transfer files.

g. Run the following command to change to the directory where the .jar files are saved.

cd /opt/IBM/LogAnalysis/utilities/hadoop/

h. Run the following command to copy the file named service.zip.

get service.zip

i. Run the following command to change your local directory.

lcd /home/netcool/SEARCH\_JARS\_TEMP

j. Run the following command to copy the file named search.zip.

get search.zip

k. Close the FTP session.

quit

- 2. Decompress the service.zip file and start the Log Analysis BigInsights ingestion service.
  - a. Change to the directory where you saved the service.zip file.

cd /home/netcool/LA\_SERVICE\_HOME

b. Decompress the service.zip file.

unzip service.zip

c. Start the Hadoop service.

bin/server.sh clusterStart

Starting server on [bivm.ibm.com] ... starting rpc server at port 9003.

Server started. Appending logs to file

/home/netcool/LA\_SERVICE\_HOME/logs/rpcServer.out

d. Check the status of the service.

bin/server.sh clusterStatus

Getting status for [bivm.ibm.com] ... Server running with process id=9479.

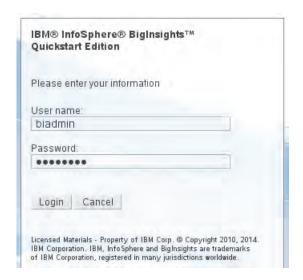
- 3. Start IBM InfoSphere BigInsights. Verify that BigInsights and all of its applications are available.
  - a. Double-click the Start BigInsights icon on the biadmin desktop. Wait for BigInsights and all of its applications to start.





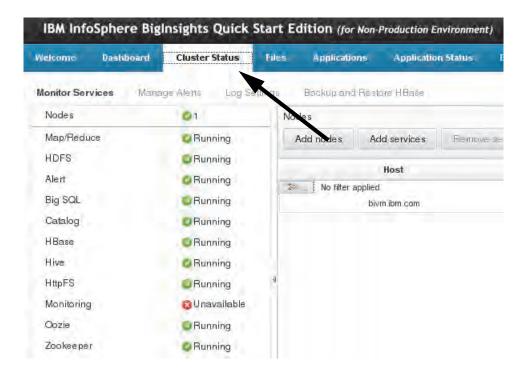
b. Double-click the Web console shortcut on the biadmin desktop. Log in with the user name **biadmin** and the password **object00**.





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c. Click the Cluster Status tab. Verify that all nodes are running.





Note: You can ignore the unavailable Monitoring node.

- 4. Create directories for Log Analysis data on the HDFS data node as the **biadmin** user.
  - a. Open a new terminal window and switch to the biadmin user. The password is **object00**.

```
su - biadmin
Password: object00
```

b. Run the following command to verify that you are working on the correct host.

```
hostname
bivm
```

c. Run the following commands to create the required directories.

```
hadoop fs -mkdir /la-hadoop-tier
hadoop fs -mkdir /la-hadoop-tier/data
hadoop fs -mkdir /la-hadoop-tier/jars
hadoop fs -mkdir /la-hadoop-tier/output
```

d. Run the following command to change the owner of these directories to **netcool**.

```
hadoop fs -chown -R netcool:ncoadmin /la-hadoop-tier
```

e. Run the following commands to verify that the directories were created and that **netcool** owns them.

```
hadoop fs -ls /
```

```
drwxrwxr-x - hdfs
                      biadmin
                                        0 2014-09-18 23:55 /biginsights
                      biadmin
drwxr-xr-x - hdfs
                                        0 2014-09-18 23:32 /hadoop
drwxr-xr-x - hbase
                      biadmin
                                        0 2015-04-24 15:37 /hbase
drwxr-xr-x - netcool ncoadmin
                                       0 2015-04-24 16:20 /la-hadoop-tier
                      biadmin
drwxrwxrwt - hdfs
                                        0 2014-09-19 00:34 /tmp
            - hdfs
                      biadmin
                                        0 2014-09-25 20:11 /user
drwxrwxrwx
hadoop fs -ls /la-hadoop-tier
drwxr-xr-x

    netcool ncoadmin

                                        0 2015-04-24 16:20
/la-hadoop-tier/data
drwxr-xr-x

    netcool ncoadmin

                                       0 2015-04-24 16:20
/la-hadoop-tier/jars
drwxr-xr-x - netcool ncoadmin
                                        0 2015-04-24 16:20
/la-hadoop-tier/output
```

- 5. As the **netcool** user, copy the service .jar files to the new /la-hadoop-tier/jars directory.
  - a. Open a terminal window and switch to the **netcool** user if you do not already have one open.

```
su - netcool
Password: object00
```

b. Run the following command to verify that you are working on the correct host.

hostname bivm

c. Run the following command to copy the service jar files to the correct directory.

```
hadoop fs -copyFromLocal /home/netcool/LA_SERVICE_HOME/lib/*.jar /la-hadoop-tier/jars/
```

- 6. As the **netcool** user, copy the search .jar files to the new /la-hadoop-tier/jars directory.
  - a. Run the following commands to decompress the search .jar files.

```
cd /home/netcool/SEARCH_JARS_TEMP
unzip search.zip
```

b. Run the following command to copy the search .jar files to the correct directory.

hadoop fs -copyFromLocal /home/netcool/SEARCH\_JARS\_TEMP/\*.jar/la-hadoop-tier/jars/



**Note:** You can ignore the File exists messages.

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7. Verify that all of the .jar files were copied to the /la-hadoop-tier/jars directory.

hadoop fs -ls /la-hadoop-tier/jars

### **Exercise 3 Configuring Log Analysis**

- 1. Edit the unitysetup.properties file on the Log Analysis server to enable the Hadoop integration.
  - a. Switch to the host2.tivoli.edu host and open a terminal window as the **netcool** user.
  - b. Run the following command to verify that you are working on the correct host.

hostname host2.tivoli.edu

c. Open the unity setup properties file with a text editor.

vi

/opt/IBM/LogAnalysis/wlp/usr/servers/Unity/apps/Unity.war/WEB-INF/unitysetup.properties

d. Find the INDEX\_IMPLEMENTATION property. Change the value to SOLR,HADOOP.

#Number of charts allowed in dynamic dashboards
DASHBOARD\_CHARTS\_LIMIT=8

#Underlying search index implementation
INDEX\_IMPLEMENTATION=SOLR, HADOOP

#Setting range on minute to calculate Granularity (in minutes)
GRANULARITY\_MINUTE\_LOWER\_LIMIT=15
GRANULARITY\_MINUTE\_UPPER\_LIMIT=60

#Wait time for get search result call (in ms)

e. Find the HADOOP\_TIER\_HDFS\_BASE\_DIR and HADOOP\_TIER\_JOB\_TRACKER\_URI properties. Change the value of these properties to match the following example.

#Maximum no. of charts allowed to auto refresh across dashboards
MAX\_AUTO\_REFRESH\_CHARTS=20

#Hadoop-tier properties
#Enable HADOOP\_TIER by adding HADOOP to INDEX\_IMPLEMENTATION property ->
INDEX\_IMPLEMENTATION=SOLR, HADOOP
HADOOP\_TIER\_HDFS\_BASE\_DIR=hdfs://bivm.ibm.com:9000/la-hadoop-tier
HADOOP\_TIER\_HDFS\_ADMIN\_USER=hdfs
HADOOP\_TIER\_JOB\_TRACKER\_URI=bivm.ibm.com:9001
HADOOP\_TIER\_SERVER\_PORT=9003

- Save and close the file when you are finished.
- 2. Copy the core-site.xml and hdfs-site.xml configuration files from the bivm.ibm.com host to the host2.tivoli.edu host.
  - a. Change to the directory where Log Analysis expects to see the core-site.xml and hdfs-site.xml files.

cd

/opt/IBM/LogAnalysis/wlp/usr/servers/Unity/apps/Unity.war/WEB-INF/classes/

b. Run the following commands to copy the files from bivm.ibm.com and save them locally.

```
scp netcool@bivm.ibm.com:/opt/ibm/biginsights/hadoop-conf/core-site.xml .
scp netcool@bivm.ibm.com:/opt/ibm/biginsights/hadoop-conf/hdfs-site.xml .
```

c. Verify that the files were correctly copied.

```
ls -l

-rw-r--r-- 1 netcool ncoadmin 3416 Apr 24 20:47 core-site.xml

-rw-r--r-- 1 netcool ncoadmin 3906 Apr 24 20:47 hdfs-site.xml

-rw-r--r-- 1 netcool ncoadmin 3520 Mar 19 18:35 log4j.properties
```

3. Stop Log Analysis.

/opt/IBM/LogAnalysis/utilities/unity.sh -stop

4. Start Log Analysis.

/opt/IBM/LogAnalysis/utilities/unity.sh -start

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### **Exercise 4 Verifying the integration**

After you enable the integration, Log Analysis stores log data to both Solr and HDFS. In this exercise, you verify that Log Analysis is writing data to the HDFS system.



**Important:** Run all of the steps in this exercise on the host2.tivoli.edu virtual machine.

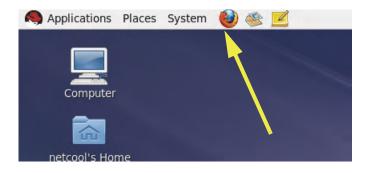
Run the following commands to create more log messages for Log Analysis to process.

/software/log\_samples/scripts/WAS\_Logs.sh /software/log\_samples/scripts/Web\_Logs.sh

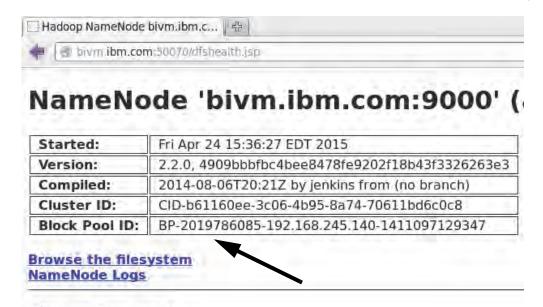
2. Open the /opt/IBM/LogAnalysis/logs/Hadooptier.log file. Look for messages like the following example. These messages verify that Log Analysis is communicating with the new BigInsights ingestion service.

04/27/15 13:36:55:437 UTC [Thread-46] INFO com.ibm.tivoli.unity.hadoop.ingestion.client.ServiceNode - Retrieved batches status for service node [192.168.100.166:9003]
04/27/15 13:37:00:438 UTC [Thread-46] INFO com.ibm.tivoli.unity.hadoop.ingestion.client.ServiceNode - Retrieving batches status from service node [192.168.100.166:9003]
04/27/15 13:37:00:439 UTC [Thread-46] INFO com.ibm.tivoli.unity.hadoop.ingestion.client.ServiceNode - Received updates for [3] batches from service node [192.168.100.166:9003]. [0] batches finished with errors.

- 3. Use a browser to view the HDFS file system and verify that log data is present.
  - a. Double-click the **Firefox** icon on the desktop.



b. Browse to the address http://bivm.ibm.com:50070. Click Browse the filesystem.



c. Click la-hadoop-tier.

Name	Type	Size	Replication	Block Size	<b>Modification Time</b>	Permission	Owner	Group
biginsights	dir				2014-09-18 23:55	гwхгwхг-х	hdfs	biadmin
hadoop	dir				2014-09-18 23:32	rwxr-xr-x	hdfs	biadmin
hbase	dir				2015-04-24 15:37	rwxr-xr-x	hbase	biadmin
la-hadoop-tier	dir				2015-04-24 16:20	rwxr-xr-x	netcool	ncoadmin
tmp	dir				2014-09-19 00:34	rwxrwxrwt	hdfs	biadmin
user	dir				2014-09-25 20:11	rwxrwxrwx	hdfs	biadmin

#### d. Click data.

Name	Type	Size	Replication	Block Size	<b>Modification Time</b>	Permission	Owner	Group
data	dir				2015-04-27 09:35	rwxr-xr-x	netcool	ncoadmin
jars	oir				2015-04-24 16:29	rwxr-xr-x	netcool	ncoadmin
output	dir				2015-04-24 16:20	rwxr-xr-x	netcool	ncoadmin

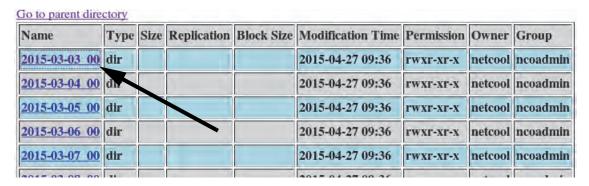
#### e. Click UnityCollection\_<date>\_UTC.

Go to parent directory					
Name	Туре	Size	Replication	Block Size	Mod
.tmp	dir				2015
UnityCollection 27 04 2015 00 00 00 UTC	dir				2015

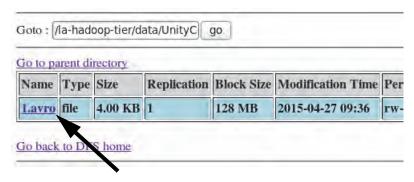
 Notice the subdirectories that are named like the Log Analysis data sources. Click one of the subdirectories.

Name	Туре	Size	Replication	Block Size	Modification
WAS SystemErr	dir				2015-04-27 0
WAS SystemOut	dir				2015-04-27 0
Web Server	dir				2015-04-27 0

g. Click one of the date directories.



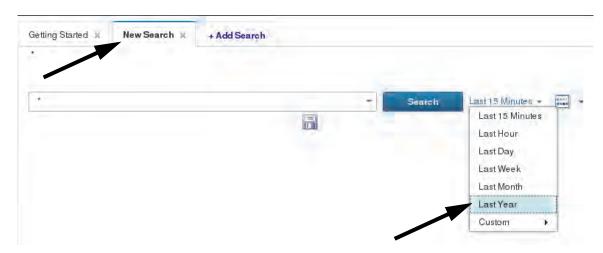
Notice the .avro file or files. These files contain log data in compressed binary format.



- 4. Open a Firefox browser and search for the log messages. Search through one of the data sources you saw in the HDFS directory structure, such as WAS\_SystemErr.
  - a. Open a Firefox browser and browse to the following address. Log in with the user name **unityadmin** and the password **unityadmin**.

https://host2.tivoli.edu:9987/Unity

b. Click the **New Search** tab. Select **Last Year** as the time filter.



c. Select only **WAS\_SystemErr** as the log source. Click **Search**.



- d. Log messages load in to the user interface. Leave the search results open.
- 5. Open the /opt/IBM/LogAnalysis/logs/UnityApplication.log file. Look for messages like the following example. These messages verify that Log Analysis is searching the HDFS node for data. Notice that Log analysis is also searching for data in the Solr file system.

```
04/27/15 14:35:55:733 UTC [Default Executor-thread-15] INFO -
JAXRSUnitySearchServlet: New search query is being POSTed. Mode=async
04/27/15 14:35:55:749 UTC [Default Executor-thread-15] INFO - USRHandler:
Collection: WAS_SystemErr, bean:
id=31 name=WAS_SystemErr sourceType=13 indexingConfig=null
annotator=0
04/27/15 14:35:55:755 UTC [Default Executor-thread-15] INFO -
InsightPackResourceBundleManager: __ENTRY translatedIndexConfigFields()
```

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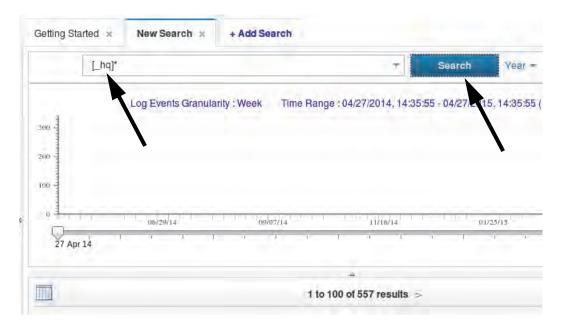
```
04/27/15 14:35:55:756 UTC [Default Executor-thread-15] INFO
InsightPackArtifactMapHandler: Not in the cache! Going to DB for SOURCETYPE id
13
04/27/15 14:35:55:910 UTC [Default Executor-thread-15] INFO
InsightPackResourceBundleManager : __EXIT translatedIndexConfigFields()
04/27/15 14:35:55:920 UTC [Default Executor-thread-15] INFO - UnitySearchQuery
: Disabled highlighting for * query
04/27/15 14:35:55:971 UTC [Default Executor-thread-15] INFO
UnitySearchRuntime: Checking for hadoop data in query, time-stamp range =
[1398609355000, 1430145355401]
04/27/15 14:35:55:972 UTC [Default Executor-thread-15] INFO -
UnitySearchRuntime: Min-colr-tier-timestamp: 1426723200000,
queryReferencesHadoopData: true
04/27/15 14:35:55:972 UTC [Default Executor-thread-15] INFO -
UnitySearchRuntime: Search Query ID: Query mode: asynchronous
04/27/15 14:35:55:976 UTC [Default Executor-thread-15] INFO -
UnitySearchRuntime: Submitted Solr search query: 1
04/27/15 14:35:55:976 UTC [Thread-87] INFO - SearchQueryRunner: Starting query
runner thread for Solr query 1
04/27/15 14:35:55:977 UTC [Thread-87] INFO - SolrSearchQuery: Solr search
query: *:*
04/27/15 14:35:55:981 UTC [Default Executor-thread-15] INFO -
UnitySearchRuntime: Submitted Hadoop search query: 1
04/27/15 14:35:55:982 UTC [Thread-88] INFO - SearchQueryRunner: Starting query
runner thread for hadoop query 1
04/27/15 14:35:55:982 UTC [Thread-88] INFO - HadoopTierSearchQuery: Retrieving
hadoop-tier partitions: maxWriteTime=1426723200000
04/27/15 14:35:55:989 UTC [Thread-87] INFO - SolrSearchQuery: Solr filter
query: +(_datasource: "WAS_SystemErr") +timestamp: [2014-04-27T14:35:55.000Z TO
2015-04-27T14:35:55.401Z}
04/27/15 14:35:56:130 UTC [Thread-88] INFO - HadoopTierSearchQuery: Retrieved
partitions, num = 0
04/27/15 14:35:56:130 UTC [Thread-88] INFO - HadoopTierSearchQuery: No
hadoop-tier partitions, state = COMPLETE
04/27/15 14:35:56:130 UTC [Thread-88] INFO - SearchQueryRunner: Completed
executing hadoop-tier queries: 1
04/27/15 14:35:56:130 UTC [Thread-88] INFO - SearchQueryRunner: Completed
query execution for hadoop-tier query ID 1, status = COMPLETE
04/27/15 14:35:56:196 UTC [Default Executor-thread-16] INFO - LogSourcesHandler
04/27/15 14:35:56:976 UTC [Thread-87] INFO - SolrSearchQuery : Solr Query
1[1/2], search Time: 984
04/27/15 14:35:56:976 UTC [Thread-87] INFO - SolrSearchQuery : Solr Query 1,
total Results: 557
04/27/15 14:35:56:977 UTC [Thread-87] INFO - SolrSearchQuery : Solr Query 1,
num Results: 557
04/27/15 14:35:57:019 UTC [Thread-87] INFO - SolrSearchQuery: Solr search
query: *:*
```

```
04/27/15 14:35:57:019 UTC [Thread-87] INFO - SolrSearchQuery: Solr filter query: +(_datasource:"WAS_SystemErr") +timestamp:[2014-04-27T14:35:55.000Z TO 2015-04-27T14:35:55.401Z} ....
04/27/15 14:35:57:532 UTC [Default Executor-thread-3] INFO - UnitySearchResult: COMBINED-STATE: COMPLETE
```



**Important:** When a user searches for log messages, Log Analysis queries the Solr and Hadoop file systems. The data in both file systems is combined and displayed in the user search results. If there is identical data in both file systems, Log Analysis only shows data from Solr to the user. In this example, only data from Solr is returned to the search results. This is why you see messages like No hadoop-tier partitions in the UnityApplication log file.

- 6. Force the Log Analysis user interface to search for data only in the HDFS node.
  - a. Return to the Firefox browser where the Log Analysis user interface is open.
  - b. Verify that you are searching the **WAS\_SystemErr** data source. Type [\_hq]\* in the search filter field. Click **Search**. Log messages load in to the search results.



7. Open the /opt/IBM/LogAnalysis/logs/UnityApplication.log file again. Look for messages like the following example. These messages verify that Log Analysis is retrieving data from the HDFS node.

```
04/27/15 15:11:26:718 UTC [Thread-90] INFO - HadoopTierSearchQuery : Hadoop Query 2[1/1], search Time: 35871 04/27/15 15:11:26:718 UTC [Thread-90] INFO - HadoopTierSearchQuery : Hadoop Query 2, total Results: 557 04/27/15 15:11:26:718 UTC [Thread-90] INFO - HadoopTierSearchQuery : Hadoop Query 2, num Results: 90
```

```
04/27/15 15:11:26:718 UTC [Thread-90] INFO - SearchQueryRunner : Completed executing hadoop-tier queries: 2
04/27/15 15:11:26:718 UTC [Thread-90] INFO - SearchQueryRunner : Completed query execution for hadoop-tier query ID 2, status = COMPLETE
```

## **Exercise 5 Disabling the HDFS integration**

These steps show you how to disable the HDFS integration.



**Important:** Run all of the steps in this exercise on the **host2.tivoli.edu** virtual machine.

- 1. Edit the unitysetup.properties file on the Log Analysis server to disable the Hadoop integration.
  - a. Open a terminal window as the **netcool** user, if you do not already have one open.
  - b. Open the unity setup. properties file with a text editor.

vi /opt/IBM/LogAnalysis/wlp/usr/servers/Unity/apps/Unity.war/WEB-INF/unitysetup .properties

c. Find the INDEX\_IMPLEMENTATION property. Change the value to SOLR.

```
#Number of charts allowed in dynamic dashboards

DASHBOARD_CHARTS_LIMIT=8

#Underlying search index implementation

INDEX_IMPLEMENTATION=SOLR

#Setting range on minute to calculate Granularity (in minutes)

GRANULARITY_MINUTE_LOWER_LIMIT=15

GRANULARITY_MINUTE_UPPER_LIMIT=60

#Wait time for get search result call (in ms)
...
```

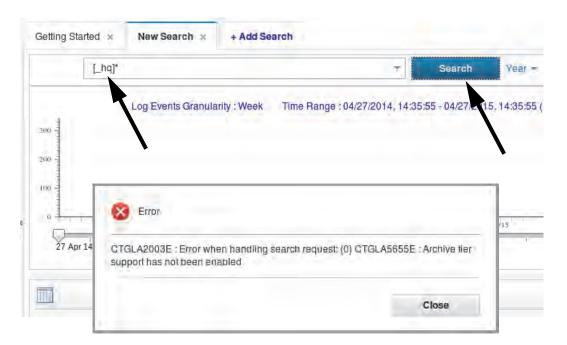
- d. Save and close the file when you are finished.
- 2. Stop Log Analysis.

```
/opt/IBM/LogAnalysis/utilities/unity.sh -stop
```

3. Start Log Analysis.

/opt/IBM/LogAnalysis/utilities/unity.sh -start

- 4. Force the Log Analysis user interface to search for data only in the HDFS node again to verify that the HDFS integration has been disabled.
  - a. Return to the Firefox browser where the Log Analysis user interface is open.
  - b. Verify that you are searching the **WAS\_SystemErr** data source. Type [\_hq]\* in the search filter field. Click **Search**. An error message about archive tier support confirms that you have disabled the HFDS integration.





Note: You can find similar error messages in the UnityApplication.log file.

5. Shut down the virtual machine named **bivm.ibm.com**.



**Important:** You do not use the **bivm.ibm.com** virtual machine for any other exercises during this course.

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## 6 Performance tuning exercises

### **Exercise 1 Tuning the EIF Receiver**

In this exercise, you change the configuration of the EIF (Tivoli® Event Integration Facility) Receiver. You use IBM Operations Analytics Log Analysis log files to confirm the configuration change. This exercise shows you how to meter incoming log messages from streaming log sources.

- 1. Monitor the IBM Operations Analytics Log Analysis log files to look for messages that are related to data ingestion.
  - a. Open a new terminal and tail the GenericReceiver.log file.

```
tail -f /opt/IBM/LogAnalysis/logs/GenericReceiver.log
```

b. Open a new terminal and tail the UnityEifReceiver.log file.

```
tail -f /opt/IBM/LogAnalysis/logs/UnityEifReceiver.log
```

c. Run the following command to create more log messages in the WAS\_SystemOut data source. Watch the UnityEifReceiver.log and GenericReceiver.log log messages. Notice the delay between new messages in UnityEifReceiver.log and new messages in GenericReceiver.log.

/software/log\_samples/scripts/WAS\_Logs.sh



**Note:** UnityEifReceiver.log shows messages that are sent from the Log File Agent. GenericReceiver.log shows messages from the Log Analysis common data ingestion interface.

2. Wait about 90 seconds, or until new log messages stop arriving. Press Ctrl+C to stop the tail in both logs. Look for messages in UnityEifReceiver.log that show the EIF Receiver posting the JSON payload and the size of the posted data. Notice the number of successes and failures in the post event. Notice the indexed source volume. Messages like this one have a corresponding message in GenericReceiver.log.

```
04/16/15 16:15:30:240 UTC [pool-6-thread-1] INFO - LogEventPoster : Posting
Post Data Json of size:275607
04/16/15 16:15:30:736 UTC [pool-6-thread-1] INFO - LogEventPoster : Total
Response time taken(sec):0
04/16/15 16:15:30:736 UTC [pool-6-thread-1] INFO - LogEventPoster : ++++++++
RESPONSE MESSAGE +++++++++
04/16/15 16:15:30:736 UTC [pool-6-thread-1] INFO - LogEventPoster : OK
04/16/15 16:15:30:736 UTC [pool-6-thread-1] INFO - LogEventPoster : ("BATCH_STATUS":{"failures":[],"stream":"_unity_default_stream","writeTime":"20
15-04-16T16:04:04.994+0000","indexedSourceVolume":266774,"indexNumSuccessful":5
57,"indexNumFailures":0,"indexBatchIds":"1429200244994_54,","batchSize":557,"batchId":"1429200930584_58","numSuccessful":557,"numFailures":0},"RESPONSE_MESSAGE":"INPUT_BATCH_PROCESSED","RESPONSE_CODE":200}
```

3. Look for messages in GenericReceiver.log that show the generic receiver processing messages that were sent from the EIF receiver.

```
04/16/15 16:15:35:275 UTC [Default Executor-thread-8] INFO -
UnityFlowController: Batch Status for -> WAS_SystemErr, Size: 557, Num
successful: 557, Num failures: 0, Indexed Source volume: 0
04/16/15 16:15:35:275 UTC [Default Executor-thread-8] INFO -
DataCollectorRestServlet: Batch of Size 557 processed and encountered 0
failures
04/16/15 16:15:35:056 UTC [Thread-60] INFO - IndexStatusChecker: Updating
statistics for data source [WAS_SystemErr], stream [_unity_default_stream],
ingested bytes [266774], write date [Wed Thu 16 16:15:35 UTC 2015].
```

4. In a separate terminal, stop IBM Operations Analytics Log Analysis.

```
/opt/IBM/LogAnalysis/utilities/unity.sh -stop
```

- 5. Edit the EIF receiver configuration. Change the following properties. The properties are at the bottom of the file.
  - logsource.buffer.wait.timeout=2
  - logsource.max.buffer.size=1024
  - a. Open the EIF receiver configuration file.

```
vi /opt/IBM/LogAnalysis/UnityEIFReceiver/config/unity.conf
```

b. Change the following two properties to match the following example.

```
#Timeout in Seconds
logsource.buffer.wait.timeout=2
#Buffer Size in Bytes
logsource.max.buffer.size=1024
```

c. Save and close the file when you are done.



**Important:** These settings are not appropriate for a production system. The settings in this example are set intentionally low.

6. Back up and remove the UnityEifReceiver.log and GenericReceiver.log files. Removing these log files make it easier to find new log messages.

```
cd /opt/IBM/LogAnalysis/logs/
mv GenericReceiver.log GenericReceiver.log.old
mv UnityEifReceiver.log UnityEifReceiver.log.old
```

7. Start IBM Operations Analytics Log Analysis.

```
/opt/IBM/LogAnalysis/utilities/unity.sh -start
```

- 8. Wait for all of the log analysis components to start. Resume the tail of the UnityEifReceiver.log and GenericReceiver.log files.
  - a. Find the two terminals that you opened for viewing these log files in a preceding step.
  - b. Resume the tail of the log files. Run these commands in two different terminal windows.

```
tail -f /opt/IBM/LogAnalysis/logs/GenericReceiver.log
tail -f /opt/IBM/LogAnalysis/logs/UnityEifReceiver.log
```



**Hint:** When you view these log files, it might be easier to stop and start the tail on the UnityEifReceiver.log and GenericReceiver.log files to search for specific messages. You can start the tail with the two preceding commands. You can stop the tail with Ctrl+C.

Look at the first messages in UnityEifReceiver.log after it starts. Notice the updated properties in the log file. The full path to this log file is

```
/opt/IBM/LogAnalysis/logs/UnityEifReceiver.log.
Unity Data Collector
KEYSTORE=/opt/IBM/LogAnalysis/wlp/usr/servers/Unity/keystore/unity.ks
Unity Data Collector LOGSOURCE TIMEOUT=2
Unity Data Collector LOGSOURCE BUFFER SIZE=1024
Unity Data Collector MAX EV SERVICE JSON QUEUE SIZE=80000
Unity Data Collector MAX EV POSTER QUEUE SIZE=500
```

10. Run the following command to create more log messages in the WAS\_SystemOut data source.

```
/software/log_samples/scripts/WAS_Logs.sh
```

- 11. Wait approximately 60 seconds. Watch the UnityEifReceiver.log and GenericReceiver.log log messages. Notice that the delay between new messages in UnityEifReceiver.log and new messages in GenericReceiver.log is less than before the configuration change.
- 12. Look for messages in UnityEifReceiver.log that show the EIF Receiver posting the JSON payload.

```
04/16/15 17:02:37:820 UTC [pool-6-thread-1] INFO - LogEventPoster : Posting Post Data Json of size:1151 ...
04/16/15 17:02:37:853 UTC [pool-6-thread-1] INFO - LogEventPoster : Posting Post Data Json of size:1165
```

04/16/15 17:02:37:925 UTC [pool-6-thread-1] INFO - LogEventPoster : Posting Post Data Json of size:897



**Important:** The size of the posted data is much smaller than before you made the configuration change. The EIF receiver is posting data to the generic receiver more frequently now, but the size of each post is smaller.

13. Look for messages in GenericReceiver.log about the size of each batch of messages. This is the number of log messages in each batch. The full path to this log file is

```
/opt/IBM/LogAnalysis/logs/GenericReceiver.log.
```

```
04/16/15 17:02:37:818 UTC [Default Executor-thread-8] INFO -
DataCollectorRestServlet: Batch of Size 5 processed and encountered 0 failures
...
04/16/15 17:02:37:851 UTC [Default Executor-thread-5] INFO -
DataCollectorRestServlet: Batch of Size 6 processed and encountered 0 failures
...
04/16/15 17:02:37:924 UTC [Default Executor-thread-3] INFO -
DataCollectorRestServlet: Batch of Size 4 processed and encountered 0 failures
```



**Important:** Notice that the number of messages in each batch are much lower after you made the configuration change. The numbers changed because the message buffer of the EIR receiver is smaller. The EIF receiver now sends a batch of messages to the generic receiver when the EIF receiver buffer reaches 1024 bytes.

14. If you are tailing the log files, press Ctrl+C to stop the tail in both logs.

#### **Exercise 2 Solr administration**

In this exercise, you view details about the Solr file system.

- 1. Look at the file system where Solr is indexing log data.
  - a. Change to the following directory:

```
cd /opt/IBM/LogAnalysis/solr-4.7.1/scala_instance1/solr
```

b. List the contents of the directory. There is one subdirectory for each shard and each day of log data.

```
ls -l
total 84
```

```
drwxr-xr-x 2 netcool ncoadmin 4096 Feb 19 2014 bin
-rw-r--r- 1 netcool ncoadmin 2473 Feb 19 2014 README.txt
-rw-r--r- 1 netcool ncoadmin 1715 Feb 19 2014 solr.xml
drwxr-xr-x 3 netcool ncoadmin 4096 Apr 15 19:06
UnityCollection_15_04_2015_00_00_00_UTC_shard1_replical
drwxr-xr-x 3 netcool ncoadmin 4096 Apr 15 19:06
UnityCollection_15_04_2015_00_00_00_UTC_shard2_replical
drwxr-xr-x 3 netcool ncoadmin 4096 Apr 16 16:03
UnityCollection_16_04_2015_00_00_0UTC_shard1_replical
drwxr-xr-x 3 netcool ncoadmin 4096 Apr 16 16:03
UnityCollection_16_04_2015_00_00_00_UTC_shard2_replical
```



**Note:** In this example, two shards are configured. There is log data from two different days: April 15 and April 16. The number of days in your environment might be different from this example.

- 2. Look at the indexed log files in the Solr file system.
  - a. Change to one of the UnityCollection\_<date>\_UTC\_shard2\_replica1 directories. Your
    directory names have a more recent date.

```
cd UnityCollection_15_04_2015_00_00_00_UTC_shard2_replica1
```

b. List the contents of the data/index subdirectory.

```
ls -l data/index/
-rw-r--r-- 1 netcool ncoadmin 172827 Apr 15 19:46 _r.fdt
-rw-r--r-- 1 netcool ncoadmin
                                  232 Apr 15 19:46 _r.fdx
-rw-r--r-- 1 netcool ncoadmin
                                 4332 Apr 15 19:46 _r.fnm
                                92942 Apr 15 19:46 _r_Lucene41_0.doc
-rw-r--r-- 1 netcool ncoadmin
-rw-r--r-- 1 netcool ncoadmin
                                93939 Apr 15 19:46 <u>r_Lucene41_0.pos</u>
-rw-r--r-- 1 netcool ncoadmin 138017 Apr 15 19:46 _r_Lucene41_0.tim
-rw-r--r-- 1 netcool ncoadmin
                                 2488 Apr 15 19:46 _r_Lucene41_0.tip
-rw-r--r-- 1 netcool ncoadmin
                                29210 Apr 15 19:46 _r_Lucene45_0.dvd
                                 1238 Apr 15 19:46 _r_Lucene45_0.dvm
-rw-r--r-- 1 netcool ncoadmin
-rw-r--r-- 1 netcool ncoadmin
                                10106 Apr 15 19:46 _r.nvd
-rw-r--r-- 1 netcool ncoadmin
                                   79 Apr 15 19:46 _r.nvm
-rw-r--r-- 1 netcool ncoadmin
                                  381 Apr 15 19:46 _r.si
```



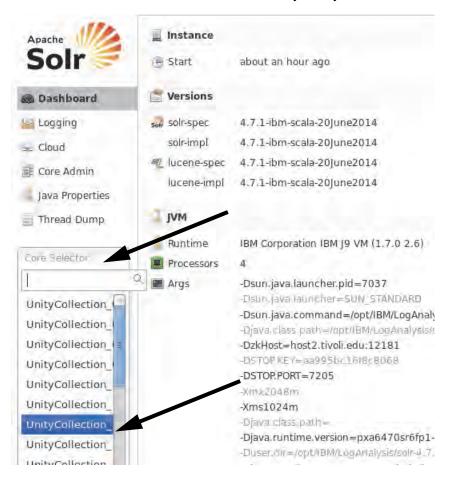
**Note:** The files in the **data/index** subdirectory are the raw and annotated log messages that IBM Operations Analytics Log Analysis has processed. These files are in compressed binary format.

- 3. Use the Solr administration interface to look at the Solr file system and indexed data.
  - a. Open a Firefox browser. Enter the following URL: http://host2.tivoli.edu:8983/solr

b. Press F11 or click **View > Full Screen** in Firefox to view the entire Solr administration interface.



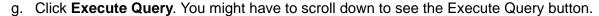
c. Click Core Selector, and select one of the shards in your system.

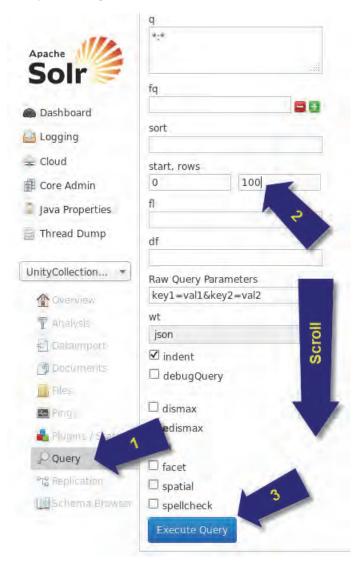


d. Look at the directory structure in the **Instance** summary. This structure matches the file system that you saw in a preceding step.



- e. Click Query in the navigation menu on the left.
- f. Enter 100 in the rows field.





h. Scroll down through the search results.

```
"id": "1429124789509 1429124789505 15 75",
  "message_ti": [
  "The complementively reporting eje. Tivolikeporting EdBRemore interface, which is specified for
 1.
  "datasourceHostname tf": [
   "host2.tivoli.edu"
  "timestamp": "2015-03-11T13:32:32.34%",
  "threadID ti": [
  "дододовь"
  "_writetime": "2015-04-15T13:06:29,506%",
  "_datasource": "WAS_SystemOut",
  "shortname_s": [
  "EJBInjectionB"
  "severity_ts": "W",
  "msgclassifier_tf": [
   "CWNENGOSSW"
 1,
  "logRecord": [
   "[03/11/15 13:52:52:340 UTC] 00000000 EJBInjectionB W CWNENO033W; The com.thm.:iveli.repo
 1.
  "_version_": 1498545955493904400
1,
```



Note: This query is showing the last 100 annotated messages that were saved in this shard.

 Look at a graphical representation of the shards. Click Cloud > Graph. Your system is saving data across two shards.



Close Firefox.

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- 4. Edit the Solr configuration to save data over more shards.
  - a. Open the unitysetup.properties file with a text editor.

vi /opt/IBM/LogAnalysis/wlp/usr/servers/Unity/apps/Unity.war/WEB-INF/ unitysetup.pr operties

- b. Find the following two properties.
  - INDEX NUM SHARDS
  - COLLECTION\_ASYNC\_WINDOW

#velocity specific properties

# Boolean flag specifying synchronous (true) or asynchronous (false) indexing asyncIndexing=true

INDEX\_NUM\_SHARDS=2

# Async time window for creating new time based collection. This value should NOT be modified by the user

# It can be only an Integer value in hours or days ( < 365 ). If in hours it has to be a factor of 24 greater than or equal to 6.

# It is specified as nh (n hours) or nd (n days); units being h (hour), or d (day)

COLLECTION\_ASYNC\_WINDOW = 1d



**Note:** The number of shards is set to two. The collection window is one day. This is why you have two subdirectories (shards) for each day of data.

c. Change the INDEX\_NUM\_SHARDS property to 8.

# Boolean flag specifying synchronous (true) or asynchronous (false) indexing asyncIndexing=true

INDEX\_NUM\_SHARDS=8

# Async time window for creating new time based collection. This value should NOT be modified by the user

- d. Save and close the file.
- e. Stop IBM Operations Analytics Log Analysis.

/opt/IBM/LogAnalysis/utilities/unity.sh -stop

f. Start IBM Operations Analytics Log Analysis.

/opt/IBM/LogAnalysis/utilities/unity.sh -start



**Important:** The new shard configuration takes effect at the start of the next collection window. Remember that the collection window is one day (COLLECTION\_ASYNC\_WINDOW = 1d). This setting means that you see the new shard directories at the start of the next day.

#### Optional steps: Verifying the Solr configuration change



**Hint:** If you do not want to wait a full day, run the following steps to change the system time to the next day.

- 5. Change to the root user and change the system clock to the next day.
  - a. Open a new terminal window. Run the following command to switch to the **root** user. The password is **object00**.

su -

Password: object00

b. Run the following command to view the current system date.

date

Thu Apr 16 19:45:07 UTC 2015

c. Run a command like the following example to set the system date to the next day. You must change the date string in the command. Enter the date of the next day.

date +%Y%m%d -s "20150417"

d. Run the date command again to confirm that the system clock was changed.

date

Fri Apr 17 00:00:08 UTC 2015

e. Close the terminal window. Complete the rest of the steps in this exercise as the **netcool** user.



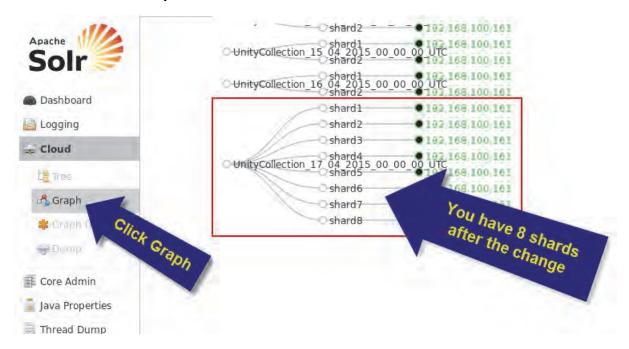
**Note:** The next steps are optional. These steps show you how to verify the change to the shard configuration. Follow these steps only if you have waited a day after you changed the **INDEX\_NUM\_SHARDS** property to **8**. You can also use these steps if you changed the system clock to the next day.

6. Run the following command as the **netcool** user to create more log messages in the WAS\_SystemOut data source.

/software/log\_samples/scripts/WAS\_Logs.sh

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- 7. Return to the Solr administration interface to look at the Solr file system and indexed data.
  - a. Open a Firefox browser. Enter the following URL: http://host2.tivoli.edu:8983/solr
  - b. Click Cloud > Graph.



Notice that after the change, and after data was ingested in a new collection window (the day after the change), there are eight shards instead of two.

- 8. Look at the Solr directory structure that was created to support the new shards.
  - a. Change to the following directory:

cd /opt/IBM/LogAnalysis/solr-4.7.1/scala\_instance1/solr

b. List the contents of the directory. There is one subdirectory for each shard and each day of log data.

```
ls -l
. . .
drwxr-xr-x 3 netcool ncoadmin 4096 Apr 17 00:01
UnityCollection 17 04 2015 00 00 00 UTC shard1 replica1
drwxr-xr-x 3 netcool ncoadmin 4096 Apr 17 00:01
UnityCollection_17_04_2015_00_00_00_UTC_shard2_replical
drwxr-xr-x 3 netcool ncoadmin 4096 Apr 17 00:01
UnityCollection_17_04_2015_00_00_00_UTC_shard3_replical
drwxr-xr-x 3 netcool ncoadmin 4096 Apr 17 00:01
UnityCollection_17_04_2015_00_00_00_UTC_shard4_replical
drwxr-xr-x 3 netcool ncoadmin 4096 Apr 17 00:01
UnityCollection_17_04_2015_00_00_00_UTC_shard5_replical
drwxr-xr-x 3 netcool ncoadmin 4096 Apr 17 00:01
UnityCollection_17_04_2015_00_00_00_UTC_shard6_replical
drwxr-xr-x 3 netcool ncoadmin 4096 Apr 17 00:01
UnityCollection_17_04_2015_00_00_UTC_shard7_replical
drwxr-xr-x 3 netcool ncoadmin 4096 Apr 17 00:01
UnityCollection_17_04_2015_00_00_00_UTC_shard8_replical
```

• • •

**Note:** Notice that you have eight subdirectories (one for each shard) for the current day collection window.



# 7 Backing up and restoring IBM Operations Analytics Log Analysis exercises

There are no student exercises for this unit.

7 Backing up and restoring IBM Operations Analytics Log Analysis exercises					



