

Understanding Business Process Manager

VW901 (WBT)

Course description

This course introduces IBM Business Process Manager and the strategies, tools, and methodologies that are used for successful business process management (BPM) programs.

For information about other related courses, see the IBM Training website:

http://www.ibm.com/training

General information

Delivery method

WBT

Course level

ERC 3.0

Audience

This course is designed for process owners and anyone who is interested in learning the basics of business process management.

Learning objectives

After completing this course, you should be able to:

* Explain the BPM value proposition
* Employ process driven culture standards
* Employ BPM project delivery good practices for a successful program implementation

Prerequisites

None.

Duration

4.5 hours

Skill level

Basic

Notes

The following unit and exercise durations are estimates, and might not reflect every class experience. If the course is customized or abbreviated, the duration of unchanged units will probably increase.

This course is an update of the following previous course:

* VW901: *Understanding Business Process Manager* ERC1.0

Course agenda

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| Course introduction  Duration: 15 minutes |

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| Unit 1. Understanding the BPM value proposition  Duration: 1 hour | |
| Overview | This unit describes foundational BPM concepts and the benefits that can be derived from BPM. |
| Learning objectives | After completing this unit, you should be able to:   * List and describe the components of IBM Business Process Manager * Define the importance of each IBM Business Process Manager component * Explain the BPM value proposition |

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| Exercise 1. IBM Business Process Manager  Duration: 15 minutes | |
| Overview | This quiz tests your basic understanding of IBM Business Process Manager. |
| Learning objectives | After completing this exercise, you should be able to:   * Describe the basic concepts of IBM Business Process Manager |

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| Unit 2. Building a process driven culture  Duration: 1 hour | |
| Overview | This unit describes the elements of a process driven culture and how to build one in your organization. |
| Learning objectives | After completing this unit, you should be able to:   * Describe a process driven culture and how it differs from other organizational drivers * List the important factors that solidify a process driven culture in an organization * Explain the positive outcomes of a process driven culture |

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| Exercise 2. Changing the culture  Duration: 15 minutes | |
| Overview | This quiz tests your knowledge of the process driven culture transformation path. |
| Learning objectives | After completing this exercise, you should be able to:   * Apply the process driven culture transformation path |

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| Unit 3. Leveraging BPM delivery best practices  Duration: 1 hour | |
| Overview | This unit describes how to start and maintain a BPM program in your organization. It covers the key areas that help ensure successful BPM delivery. |
| Learning objectives | After completing this unit, you should be able to:   * Identify and qualify BPM opportunities * Organize and prioritize BPM opportunities * Describe a BPM project profile * Employ BPM project delivery standards and good practices |

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| Exercise 3. Moving from BPM Project to BPM Program  Duration: 15 minutes | |
| Overview | This quiz tests your knowledge of good practices for BPM project development. |
| Learning objectives | After completing this exercise, you should be able to:   * Identify good practices for BPM project development |

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| Unit 4. Course summary  Duration: 30 minutes | |
| Overview | This unit summarizes the course and provides information for future study. |
| Learning objectives | After completing this unit, you should be able to:   * Explain how the course met its learning objectives * Access the IBM Training website * Identify other IBM Training courses that are related to this topic * Locate appropriate resources for further study |

For more information

To learn more about this course and other related offerings, and to schedule training, see **ibm.com**/training

To learn more about validating your technical skills with IBM certification, see **ibm.com**/certify

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