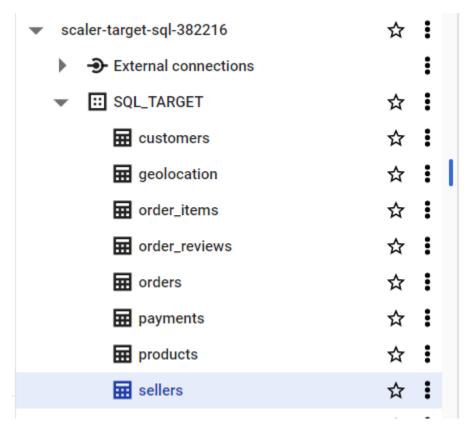
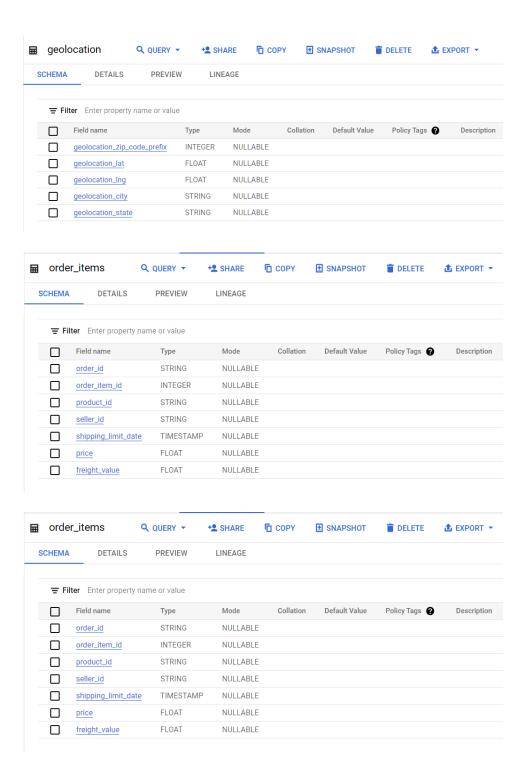
1. Import the dataset and do usual exploratory analysis steps like checking the structure & characteristics of the dataset

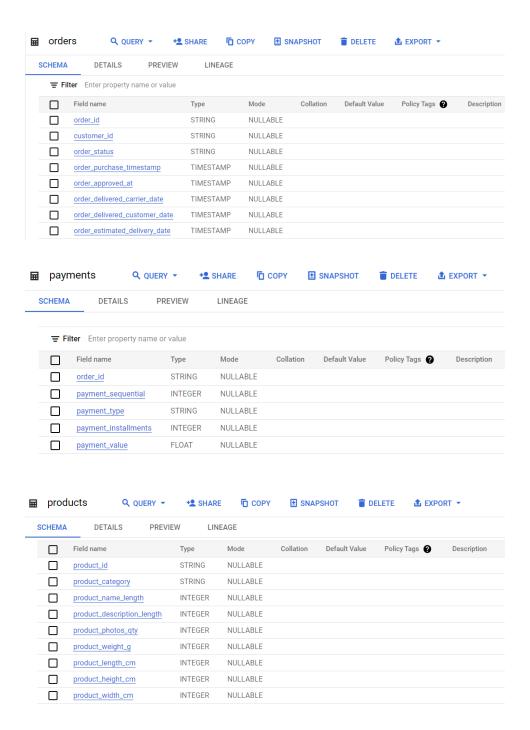
Project and Dataset overview:

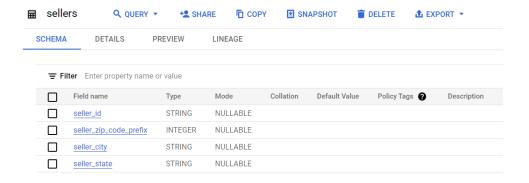


A. Data type of columns in a table

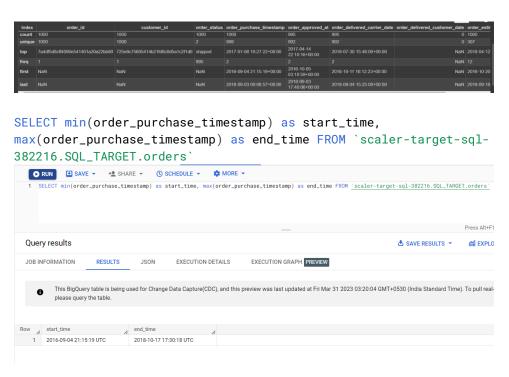




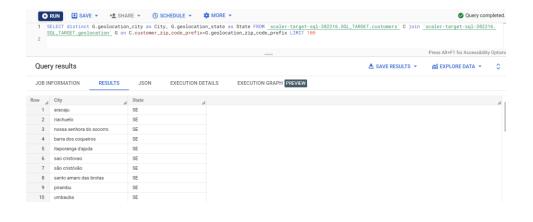




B. Time period for which the data is given

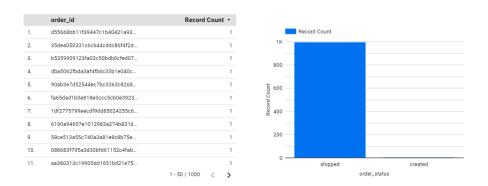


C. Cities and States of customers ordered during the given period SELECT distinct G.geolocation_city as City, G.geolocation_state as State FROM `scaler-target-sql-382216.SQL_TARGET.customers` C join `scaler-target-sql-382216.SQL_TARGET.geolocation` G on C.customer_zip_code_prefix=G.geolocation_zip_code_prefix LIMIT 100



2. In-depth Exploration:

orders



a. Is there a growing trend on e-commerce in Brazil? How can we describe a complete scenario? Can we see some seasonality with peaks at specific months?

```
SELECT EXTRACT(YEAR FROM order_purchase_timestamp) AS year, EXTRACT(MONTH FROM
order_purchase_timestamp) AS month, count(order_approved_at) FROM `scaler-target-sql-
382216.SQL_TARGET.orders` O
group by year, month
order by year, month LIMIT 100
```





Monthly Sales have been increasing in terms of number of orders made. Also it is seen that in Nov 2017 the #orders were increased which could be due to the christmas/festivals.

The Mid year period is consistent in terms of the number of orders and the variance is low whereas around year end the variance is more.

b. What time do Brazilian customers tend to buy (Dawn, Morning, Afternoon or Night)?

select

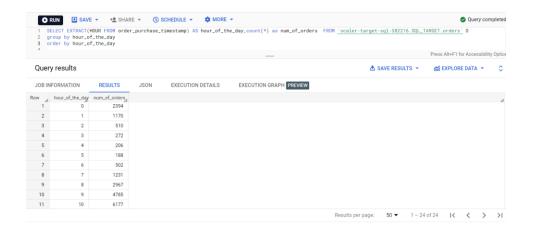
CASE

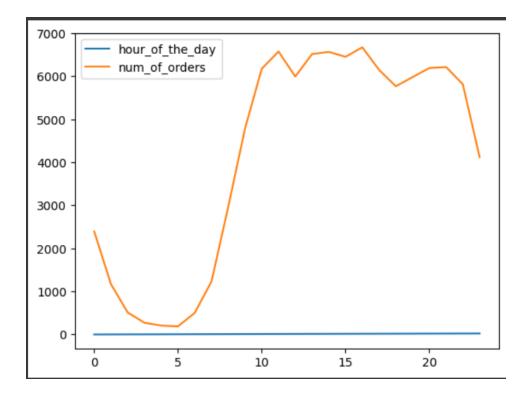
WHEN Q1.hour_of_the_day > 0 and Q1.hour_of_the_day < 06 THEN 'DAWN'

```
WHEN Q1.hour_of_the_day > 06 and Q1.hour_of_the_day < 12  THEN 'MORNING'
WHEN Q1.hour_of_the_day > 12 and Q1.hour_of_the_day < 18  THEN 'AFTERNOON'
ELSE 'NIGHT'
END AS Time_of_Day, sum(Q1.num_of_orders) as Order_count
from
(SELECT EXTRACT(HOUR FROM order_purchase_timestamp) AS hour_of_the_day, count(*) as num_of_orders  FROM `scaler-target-sq1-382216.SQL_TARGET.orders` 0
group by hour_of_the_day) Q1
group by Time_of_Day</pre>
```

Row	Time_of_Day //	Order_count //
1	MORNING	21738
2	DAWN	2346
3	AFTERNOON	32366
4	NIGHT	42991

```
SELECT EXTRACT(HOUR FROM order_purchase_timestamp) AS hour_of_the_day,count(*) as num_of_orders FROM `scaler-target-sql-382216.SQL_TARGET.orders` O group by hour_of_the_day order by hour_of_the_day
```

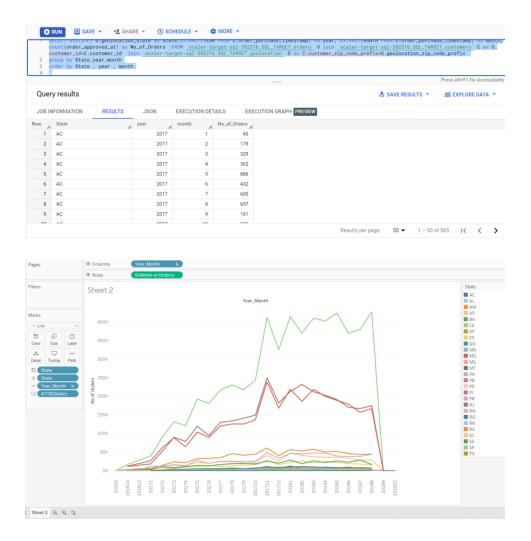




From the above graph it is clear that the Brazilian customers tend to order more between 10 AM and 08 PM, and the transaction density is very low during Night and early morning hours.

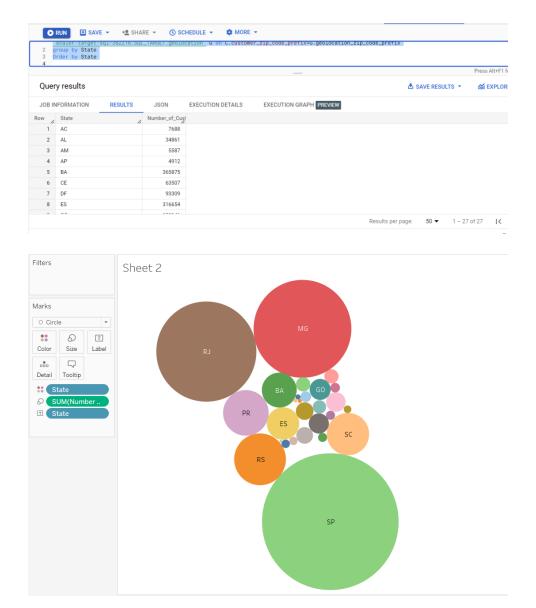
- 3. Evolution of E-commerce orders in the Brazil region:
 - a. Get month on month orders by states

```
SELECT distinct G.geolocation_state as State, EXTRACT(YEAR FROM O.order_purchase_timestamp) AS year, EXTRACT(MONTH FROM O.order_purchase_timestamp) AS month, count(order_approved_at) as No_of_Orders FROM `scaler-target-sql-382216.SQL_TARGET.orders` O join `scaler-target-sql-382216.SQL_TARGET.customers` C on O.customer_id=C.customer_id join `scaler-target-sql-382216.SQL_TARGET.geolocation` G on C.customer_zip_code_prefix=G.geolocation_zip_code_prefix
group by State, year, month
```



b. Distribution of customers across the states in Brazil

```
SELECT G.geolocation_state as State, count(C.customer_id) as Number_of_Customers FROM
`scaler-target-sql-382216.SQL_TARGET.customers` C join `scaler-target-sql-
382216.SQL_TARGET.geolocation` G on
C.customer_zip_code_prefix=G.geolocation_zip_code_prefix
group by State
Order by State
```



- 4. Impact on Economy: Analyze the money movement by e-commerce by looking at order prices, freight and others.
 - a. Get % increase in cost of orders from 2017 to 2018 (include months between Jan to Aug only) You can use "payment_value" column in payments table

```
SELECT EXTRACT(YEAR FROM 0.order_purchase_timestamp) AS year, sum(P.payment_value)
FROM `scaler-target-sql-382216.SQL_TARGET.orders` 0 join `scaler-target-sql-
382216.SQL_TARGET.payments` P on 0.order_id=P.order_id
```

Query results						
JOB INFORMATION		RESULTS	JSON	EXECUTION DETAILS		
Row	year //	f0_	/			
1	2017	7249746.7	299996857			
2	2018	8699763.0	499998648			
3	2016	59362.340	000000026			

#Get % increase in cost of orders from 2017 to 2018 (include months between Jan to Aug only) - You can use "payment_value" column in payments table

with CTE as

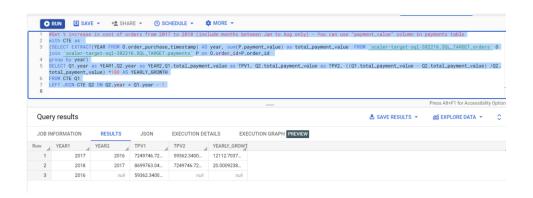
(SELECT EXTRACT(YEAR FROM 0.order_purchase_timestamp) AS year, sum(P.payment_value) as total_payment_value FROM `scaler-target-sql-382216.SQL_TARGET.orders` 0 join `scaler-target-sql-382216.SQL_TARGET.payments` P on 0.order_id=P.order_id

group by year)

SELECT Q1.year as YEAR1,Q2.year as YEAR2,Q1.total_payment_value as TPV1,
Q2.total_payment_value as TPV2, ((Q1.total_payment_value - Q2.total_payment_value)
/Q2.total_payment_value) *100 AS YEARLY_GROWTH

FROM CTE 01

LEFT JOIN CTE Q2 ON Q2.year = Q1.year - 1



b. Mean & Sum of price and freight value by customer state

#Mean & Sum of price and freight value by customer state

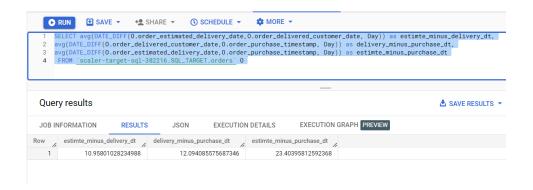
```
SELECT C.customer_state as State, avg(I.price) as Mean_Price , sum(I.price) as total_price, avg(I.freight_value) as Mean_freight_value, sum(I.freight_value) as total_freight_value FROM `scaler-target-sql-382216.SQL_TARGET.order_items` I join `scaler-target-sql-382216.SQL_TARGET.orders` O on I.order_id=O.order_id join `scaler-target-sql-382216.SQL_TARGET.customers` C on O.customer_id=C.customer_id group by State
```



5. Analysis on sales, freight and delivery time

A. Calculate days between purchasing, delivering and estimated delivery

```
SELECT avg(DATE_DIFF(0.order_estimated_delivery_date,0.order_delivered_customer_date,
Day)) as estimte_minus_delivery_dt,
avg(DATE_DIFF(0.order_delivered_customer_date,0.order_purchase_timestamp, Day)) as
delivery_minus_purchase_dt,
avg(DATE_DIFF(0.order_estimated_delivery_date,0.order_purchase_timestamp, Day)) as
estimte_minus_purchase_dt
FROM `scaler-target-sql-382216.SQL_TARGET.orders` 0
```



SELECT DATE_DIFF(0.order_estimated_delivery_date, 0.order_delivered_customer_date, Day) as estimte_minus_delivery_dt,

DATE_DIFF(0.order_delivered_customer_date, 0.order_purchase_timestamp, Day) as delivery_minus_purchase_dt,

DATE_DIFF(0.order_estimated_delivery_date, 0.order_purchase_timestamp, Day) as estimte_minus_purchase_dt

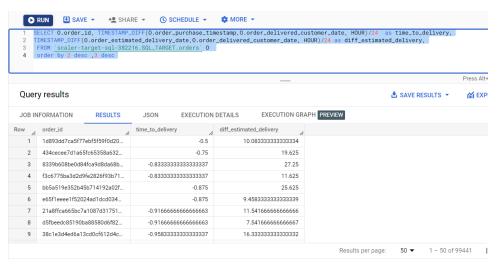
FROM `scaler-target-sql-382216.SQL_TARGET.orders` 0

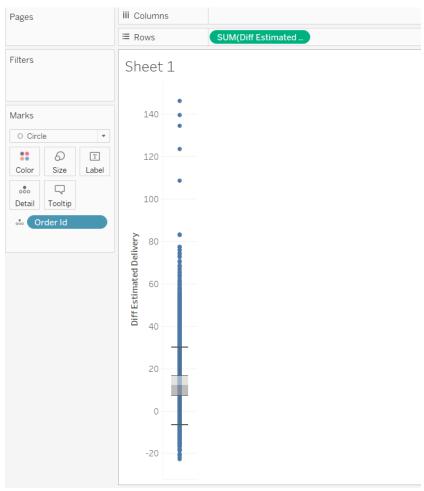
order by 1 desc ,2 desc ,3 desc

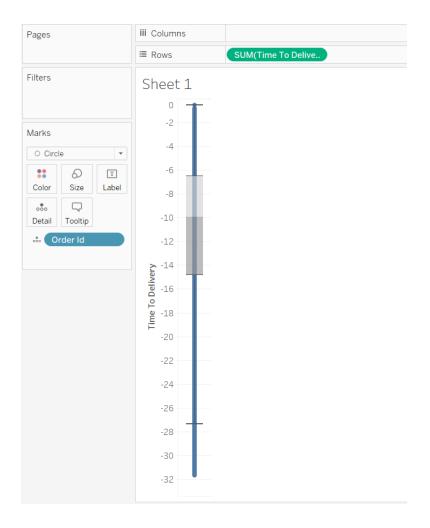


- B. Find time_to_delivery & diff_estimated_delivery. Formula for the same given below:
 - time_to_delivery = order_purchase_timestamporder_delivered_customer_date
 - diff_estimated_delivery = order_estimated_delivery_dateorder_delivered_customer_date

```
SELECT 0.order_id,
TIMESTAMP_DIFF(0.order_purchase_timestamp,0.order_delivered_customer_date, HOUR)/24
as time_to_delivery,
TIMESTAMP_DIFF(0.order_estimated_delivery_date,0.order_delivered_customer_date,
HOUR)/24 as diff_estimated_delivery,
FROM `scaler-target-sql-382216.SQL_TARGET.orders` 0
order by 2 desc ,3 desc
```







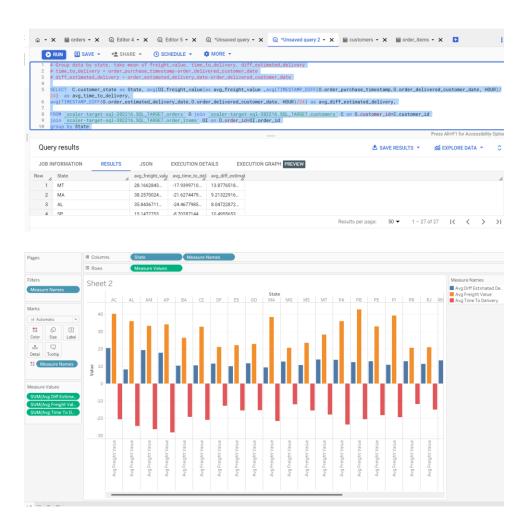
C. Group data by state, take mean of freight_value, time_to_delivery, diff_estimated_delivery

```
# Group data by state, take mean of freight_value, time_to_delivery,
diff_estimated_delivery
# time_to_delivery = order_purchase_timestamp-order_delivered_customer_date
# diff_estimated_delivery = order_estimated_delivery_date-
order_delivered_customer_date

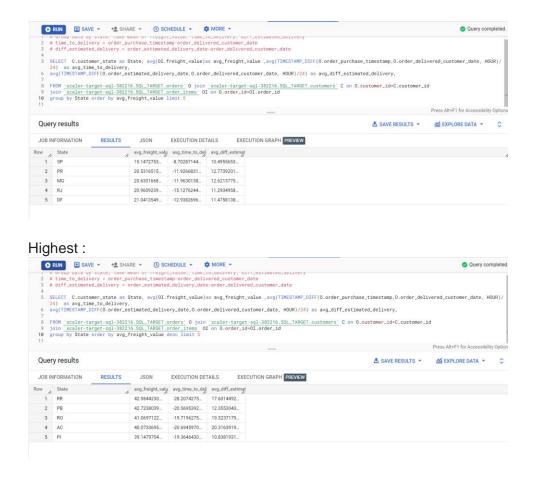
SELECT C.customer_state as State, avg(OI.freight_value)as avg_freight_value,
avg(TIMESTAMP_DIFF(0.order_purchase_timestamp,0.order_delivered_customer_date,
HOUR)/24) as avg_time_to_delivery,
avg(TIMESTAMP_DIFF(0.order_estimated_delivery_date,0.order_delivered_customer_date,
```

HOUR)/24) as avg_diff_estimated_delivery,

FROM `scaler-target-sql-382216.SQL_TARGET.orders` O join `scaler-target-sql-382216.SQL_TARGET.customers` C on O.customer_id=C.customer_id
join `scaler-target-sql-382216.SQL_TARGET.order_items` OI on O.order_id=OI.order_id
group by State

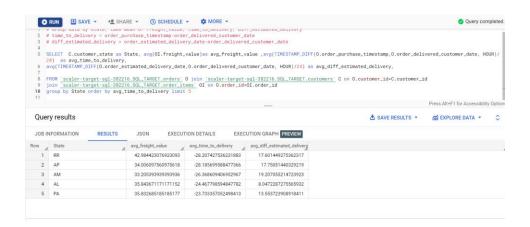


- D. Sort the data to get the following:
- Top 5 states with highest/lowest average freight value sort in desc/asc limit 5 Lowest:

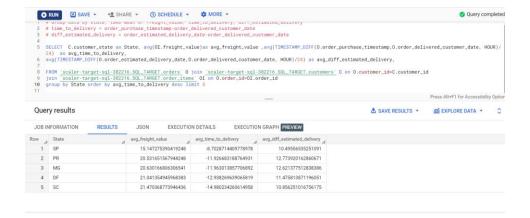


Top 5 states with highest/lowest average time to delivery

Lowest



Highest:

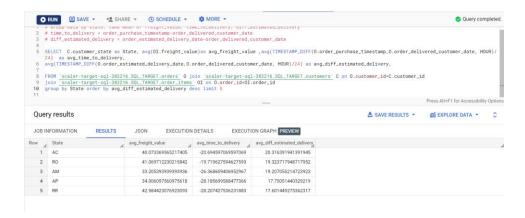


Top 5 states where delivery is really fast/ not so fast compared to estimated date





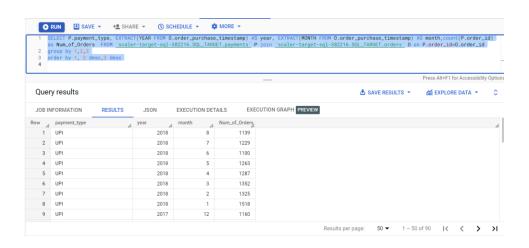
Highest



6. Payment type analysis:

A. Month over Month count of orders for different payment types

```
SELECT P.payment_type, EXTRACT(YEAR FROM 0.order_purchase_timestamp) AS year, EXTRACT(MONTH FROM 0.order_purchase_timestamp) AS month, count(P.order_id) as Num_of_Orders FROM `scaler-target-sql-382216.SQL_TARGET.payments` P join `scaler-target-sql-382216.SQL_TARGET.orders` O on P.order_id=0.order_id group by 1,2,3 order by 1, 2 desc,3 desc
```

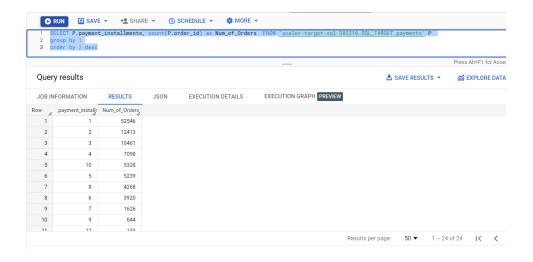


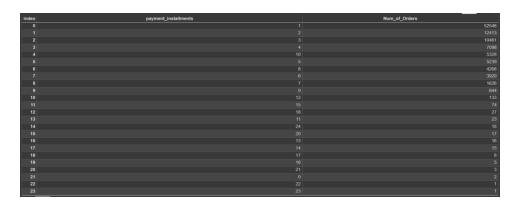


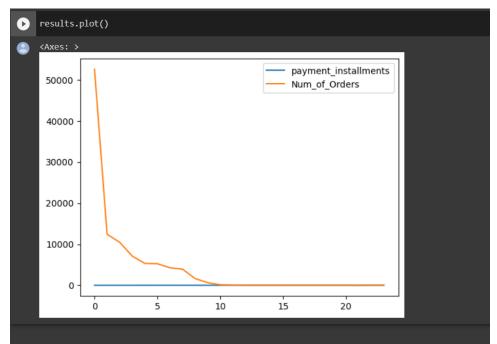
B. Count of orders based on the no. of payment installments

group by 1

order by 2 desc







Insights and Recommendations:

more than 50% customers are paying in single installment -- there is sharp drop after 6 and 10 installments

-- sudden drop at 7 installments could be linked to human behaviorism of choosing simple composite number of installments rather than difficult to calculate numbers like 7, 11, 13 etc --> work out plans to promote easy installments options to help in more sales

The proportion of debit card payments is increasing whereas credit card and UPI payments decreased slightly in 2018 -- so check if promotional offers from debit card service providers has helped this change? and how more UPI payments could be achieved

AL MA SE ES BA -- have lowest diff between estimated and actual delivery --- check the reasons for the longer delivery time or check if the prediction/estimation is inaccurate

-- for these states the freight value is high - so it would help to see the root causes for higher freight values

RR AP AM AL PA -- have highest delivery time - who also have high freight values - so check for reasons behind the higher transportation/logistics cost

-- look for the ways to optimize logistics of delivery cycles

Total payment value has increased by 20% in 2018 compared to 2017 -- the order volume is increased by same percentage

-- which indicates the prices/expenses etc are still in proportion

SP RS MG RJ PR - are the top 5 states accounting for majority of the orders and other states have very less contribution to the sales --

-- look for the ways to improve the market penetration in the remaining states to increase the overall sales
