



## Dipali Talware

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### ABOUT ME

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As an aspiring JavaScript developer, I am enthusiastic about transitioning my career into the realm of web development. While I am currently in the early stages of gaining practical experience in JavaScript, my passion for the language and commitment to learning are unwavering. To start the journey in development I have completed **"JavaScript Basics"**, **"The Complete SQL Bootcamp"** and **"Learn JAVA Programming Beginner to Master"** courses from various platforms. With a solid foundation in programming principles and a strong desire to excel, I am eager to embark on a journey of growth and development in the field. I am open to exploring various roles within JavaScript development and dedicated to acquiring the necessary skills and knowledge to contribute effectively. With an open mind and a drive for continuous improvement, I am ready to embrace opportunities that allow me to apply my enthusiasm for JavaScript and make a positive impact in the world of web development.

### WORK EXPERIENCE

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#### Systems Engineer

*Infosys* [ 01/04/2021 – 19/04/2023 ]

- Integral member of the Operations & Support Team for a prominent sports accessories and equipment e-commerce website, consistently delivering exceptional resolutions to issues and customer escalations through knowledgeable support and unwavering commitment to quality service.
- Proficient in deploying microservices on diverse environments, ensuring smooth operations across different platforms.
- Possess a working knowledge of GitLab and CICD practices.
- Skilled in creating pipelines and managing deployments, ensuring efficient delivery and automation of software development processes.
- Extensive working knowledge of Salesforce Commerce Cloud (SFCC) encompassing replication requests, pricebook and inventory management, custom site preferences, order and shipping method handling, and exceptional customer query resolution.
- Demonstrated working knowledge of XML, CSV, API's, JSON, and SFTP, enabling seamless integration and data exchange between systems.
- Proficient in utilizing these technologies to facilitate efficient communication and data transfer within various environments.
- Self-taught proficiency in Docker and Kubernetes, demonstrating a strong understanding of their concepts and functionalities.
- Thoroughly proficient in checking logs to conduct comprehensive investigations into issues and perform root cause analysis, ensuring effective problem resolution.
- Skilled in monitoring systems to ensure trouble-free and seamless execution, proactively identifying and addressing potential disruptions.
- Experienced in creating Confluence documentation to provide valuable references for the team, facilitating knowledge sharing and efficient collaboration.

#### Application engineer

*SVC India* [ 18/01/2013 – 31/05/2015 ]

- SCADA Development, technical support on Wonderware InTouch.
- Partnered with development team on Screen development and application support plans.
- Delivered services to customer locations within specific timeframes.
- Identified issues, analyzed information and provided solutions to problems.
- Worked with customers to understand needs and provide excellent service.

## EDUCATION AND TRAINING

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### **Bachelor of Engineering**

***Yashvantrao Chavan College Of Engineering*** [ 2008 – 2012 ]

City: Nagpur

Country: India

### **Diploma In Electrical Engineering**

***Government Polytechnic*** [ 2005 – 2008 ]

City: Amravati

Country: India

### **JavaScript Basics**

***UCDAVIS Coursera***

### **The Complete SQL Bootcamp**

***Udemy***

### **Learn JAVA Programming Beginner to Master**

***Udemy***

## LANGUAGE SKILLS

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Mother tongue(s): **English**

Other language(s): **German B2**

## DIGITAL SKILLS

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JavaScript / CSS & HTML / React / Database: MySQL, Oracle Database / JSON / XML / Core Java (Java 8) / Github, Github actions / Basics knowledge in Docker and Kubernetes / atlassian jira / Atalssian Confluence / Salesforce B2C Commerce Cloud(SFCC) / Basic knowledge of Microsoft Azure