

END TERM EXAMINATION

FOURTH SEMESTER [B.TECH(IT/CSE)] MAY-JUNE 2018

Paper Code: MS 208

Subject: Organizational Behaviour

Time : 3 Hours

Maximum Marks : 75

Note: Attempt any five questions. All questions carry equal marks.

Q1. Discuss the basic functions of management. Explain the required managerial skills.

Q2. Fabricate-it Ltd. is a medium size manufacturing company that uses standard assembly lines to produce its products. Its employees tend to be poorly educated and perform monotonous work. Think-it. Ltd. is a software design firm that writes customized programs to solve its customer's problems. Its employees tend to be highly educated and perform highly creative work. Both the organisations are experiencing low levels of productivity.

Do you think these organizations need to redesign their organizational structures?

If so, suggest suitable organization structure to each of the organizations and give reasons for suggesting a particular organization structure.

Q3. What is organizational culture? Discuss the role of organization rewards in developing, maintaining and changing the organizational culture?

Q4. In your role as a student, do you feel that you are motivated more by Maslow's lower-order or higher-order needs? Explain. Describe how you expect motivation to change once you finish this course?

Q5. Define personality and describe its role in the study of organizational behaviour. Identify the Big Five dimensions of personality. <https://www.ggsipuonline.com>

Q6. What is the difference between leadership and management? Describe autocratic, democratic and laissez-faire style of leadership.

Q7. Argue pro or con: "All people make decisions in the same manner". Distinguish between rational decision making the administrative model of decision making.

Q8. Write short note on any one:
a) Fayol's 14 principles of management
b) Five stage model of group development
c) Attribution theory of perception