MEDIcure XXXX INSURANCE COMPANY LIMITED

Regd. & Corporate Office: 1, New Tank Street, Valluvar Kottam High Road, Nungambakkam, Chennai - 600 034.
Corporate Office - Claims Dept. : No.15, Balaji Complex, Whites Lane, 1st Floor, Royapettah, Chennai - 600 014.
Toll free Phone No: 1800 425 2255 Toll free Fax No: 1800 425 5522
CIN : L66010TN2005PLC056649 Email:support@starhealth.in Website: www.starhealth.in IRDAI Regn. No: 129

STANDARD PLAN

TO BE FILLED IN BY THE INSURED The issue of this Form is not to be taken as an admission of liability Claim No. _____

SECTION A

DETAILS OF PRIMARY INSURED: (To be filled in block letters)

a) Policy No: _____ b) SI. No/ Certificate No: _____

c) Company/ TPA ID No: _____

d) Name : _____

e) Address : _____

_____

City _____ State: _____

DETAILS OF INSURANCE HISTORY:

a) Currently covered by any other Mediclaim / Health Insurance Yes ☐ No ☐ b) Date of commencement of first insurance without break: D D M M Y Y (Copies of Policies to be attached)

c) If yes, company name: _____ Policy No: _____

Sum Insured (Rs.) _____ d) Have you been hospitalized in the last 4 years? Yes No Date: ___/___/___ Diagnosis: _____

SECTION B

DETAILS OF INSURED PERSON HOSPITALIZED

e) Previously covered by any other Mediclaim / Health insurance : Yes ☐ No ☐ f) If yes, Company Name: _____

a) Name: _____

b) Gender: Male ☐ Female ☐ c) Age: years Y Y months M M d) Date of Birth: ___/___/___

g) Relationship to Primary Insured: Self ☐ Spouse ☐ Child ☐ Father ☐ Mother ☐ Other ☐ (Please Specify)

h) Occupation: Service ☐ Self Employed ☐ Homemaker ☐ Student ☐ Retired ☐ Other ☐ (Please Specify)

i) Address (if different from above): _____

_____

City _____ State: _____

Pin Code _____ Phone No: _____

Email ID: _____

SECTION C

DETAILS OF HOSPITALIZATION:

a) Name of Hospital where Admitted _____ No. of IP Beds: _____

a) Room Category Opted: Day care ☐ Single occupancy ☐ Twin sharing ☐ 3 or more beds per room ☐

c) Date of Injury / Date Disease first detected / Date of Delivery: ___/___/___ e) Date of Admission: ___/___/___ c) Hospitalization due to: Injury ☐ Illness ☐ Maternity ☐

i. If Medico legal Yes ☐ No ☐ f) Time _____: _____

c) Date of Discharge: ___/___/___ h) Time _____: _____ j) System of Medicine: _____

SECTION D

DETAILS OF CLAIM:

a) Details of the treatment expenses claimed:

i. Pre-hospitalization Expenses: Rs. _____

ii. Hospitalization Expenses: Rs. _____

iii. Post-hospitalization Expenses: Rs. _____

iv. Health-Check up Cost: Rs. _____

v. Ambulance Charges: Rs. _____

vi. Others (code): Rs. _____

Total **Rs.** _____

vii. Pre-hospitalization period: days _____

viii. Post-hospitalization period: days _____

ii. Reported to police Yes ☐ No ☐ i) If Injury give cause: Self inflicted ☐ Road Traffic Accident ☐ Substance Abuse / Alcohol Consumption ☐

iii. MLC report & police FIR attached: Yes ☐ No ☐

b) Claim for Domiciliary Hospitalization: Yes ☐ No ☐ (If yes, provide details in annexure)

c) Details of Lump sum / cash benefit claimed

i. Hospital Daily Cash: Rs _____

ii. Surgical Cash: Rs _____

iii. Critical Illness Benefit: Rs _____

iv. Convalescence: Rs _____

v. Pre/Post hospitalization Lump sum benefit: Rs _____

vi. Others: Rs _____

Total **Rs.** _____

Claim Documents Submitted- Check List:

- ☐ Claim Form Duly signed
- ☐ Copy of the claim intimation
- ☐ Hospital Main Bill
- ☐ Hospital Break-up Bill
- ☐ Hospital Bill Payment Receipt
- ☐ Hospital Discharge Summary
- ☐ Pharmacy Bill
- ☐ Operation Theatre Notes
- ☐ Doctor's request for investigation
- ☐ ECG
- ☐ Investigation Reports (Including CT / MRI / USG / HPE)
- ☐ Doctor's Prescriptions
- ☐ Others

SECTION E

DETAILS OF BILLS ENCLOSED

Sl. No	Bill No	Date	Issued by	Towards	Amount (Rs)
1.					
2.		D D M M Y Y		Hospital Main Bill	
3.		D D M M Y Y		Pre-hospitalization Bills:_____Nos	
4.		D D M M Y Y		Post-hospitalization Bills:_____Nos	
5.		D D M M Y Y		Pharmacy Bills	
6.		D D M M Y Y			
7.		D D M M Y Y			
8.		D D M M Y Y			
9.		D D M M Y Y			
10.		D D M M Y Y			

SECTION F

DETAILS OF PRIMARY INSURED'S BANK ACCOUNT:

a) PAN: _____ b) Bank Account Number _____

c) Bank Name and Branch: _____

d) Cheque/ DD Payable details _____ e) IFSC Code: _____

SECTION G

(IMPORTANT: PLEASE TURN OVER)

DECLARATION BY THE INSURED:

I hereby declare that the information furnished in this claim form is true & correct to the best of my knowledge and belief. If I have made any false or untrue statement, suppression or concealment of any material fact, my right to claim reimbursement shall be forfeited. I also consent & authorize TPA / insurance company, to seek necessary medical information / documents from any hospital / Medical Practitioner who has attended on the person against whom this claim is made. I hereby declare that I have included all the bills / receipts for the purpose of this claim & that I will not be making any supplementary claim except the pre/post-hospitalization claim, if any.

SECTION H

Date: D D M M Y Y Place: Signature of the Insured

GUIDANCE FOR FILLING CLAIM FORM – PART A (To be filled in by the insured)		
DATA ELEMENT	**DESCRIPTION**	**FORMAT**
SECTION A - DETAILS OF PRIMARY INSURED		
a) Policy No.	Enter the policy number	As allotted by the insurance company
b) SI. No/ Certificate No.	Enter the social insurance number or the certificate number of social health insurance scheme	As allotted by the organization
c) Company TPA ID No.	Enter the TPA ID No	License number as allotted by IRDA and printed in TPA documents.
d) Name	Enter the full name of the policyholder	Surname, First name, Middle name
e) Address	Enter the full postal address	Include Street, City and Pin Code
SECTION B - DETAILS OF INSURANCE HISTORY		
a) Currently covered by any other Mediclaim / Health Insurance?	Indicate whether currently covered by another Mediclaim / Health Insurance	Tick Yes or No
b) Date of Commencement of first Insurance without break	Enter the date of commencement of first insurance	Use dd-mm-yy format
c) Company Name	Enter the full name of the insurance company	Name of the organization in full
Policy No.	Enter the policy number	As allotted by the insurance company
Sum Insured	Enter the total sum insured as per the policy	In rupees
d) Have you been Hospitalized in the last 4 years	Indicate whether hospitalized in the last 4 years	Tick Yes or No
Date	Enter the date of hospitalization	Use mm-yy format
Diagnosis	Enter the diagnosis details	Open Text
e) Previously Covered by any other Mediclaim/ Health Insurance?	Indicate whether previously covered by another Mediclaim / Health Insurance	Tick Yes or No
f) Company Name	Enter the full name of the insurance company	Name of the organization in full
SECTION C - DETAILS OF INSURED PERSON HOSPITALIZED		
a) Name	Enter the full name of the patient	Surname, First name, Middle name
b) Gender	Indicate Gender of the patient	Tick Male or Female
c) Age	Enter age of the patient	Number of years and months
d) Date of Birth	Enter Date of Birth of patient	Use dd-mm-yy format
e) Relationship to primary Insured	Indicate relationship of patient with policyholder	Tick the right option. If others, please specify.
f) Occupation	Indicate occupation of patient	Tick the right option. If others, please specify.
g) Address	Enter the full postal address	Include Street, City and Pin Code
h) Phone No	Enter the phone number of patient	Include STD code with telephone number
i) E-mail ID	Enter e-mail address of patient	Complete e-mail address
SECTION D - DETAILS OF HOSPITALIZATION		
a) Name of Hospital where admitted	Enter the name of hospital	Name of hospital in full
b) Room category occupied	Indicate the room category occupied	Tick the right option
c) Hospitalization due to	Indicate reason of hospitalization	Tick the right option
d) Date of Injury/Date Disease first detected/ Date of Delivery	Enter the relevant date	Use dd-mm-yy format
e) Date of admission	Enter date of admission	Use dd-mm-yy format
f) Time	Enter time of admission	Use hh:mm format
g) Date of discharge	Enter date of discharge	Use dd-mm-yy format
h) Time	Enter time of discharge	Use hh:mm format
i) If Injury give cause	Indicate cause of injury	Tick the right option
If Medico legal	Indicate whether injury is medico legal	Tick Yes or No
Reported to Police	Indicate whether police report was filed	Tick Yes or No
MLC Report & Police FIR attached	Indicate whether MLC report and Police FIR attached	Tick Yes or No
j) System of Medicine	Enter the system of medicine followed in treating the patient	Open Text
SECTION E - DETAILS OF CLAIM		
a) Details of Treatment Expenses	Enter the amount claimed as treatment expenses	In rupees (Do not enter paise values)
b) Claim for Domiciliary Hospitalization	Indicate whether claim is for domiciliary hospitalization	Tick Yes or No
c) Details of Lump sum/ cash benefit claimed	Enter the amount claimed as lump sum/ cash benefit	In rupees (Do not enter paise values)
d) Claim Documents Submitted-Check List	Indicate which supporting documents are submitted	Tick the right option
SECTION F - DETAILS OF BILLS ENCLOSED		
Indicate which bills are enclosed with the amounts in rupees		
SECTION G - DETAILS OF PRIMARY INSURED'S BANK ACCOUNT		
a) PAN	Enter the permanent account number	As allotted by the Income Tax department
b) Account Number	Enter the bank account number	As allotted by the bank
c) Bank Name and Branch	Enter the bank name along with the branch	Name of the Bank in full
d) Cheque/ DD payable details	Enter the name of the beneficiary the cheque/ DD should be made out to	Name of the individual/ organization in full
e) IFSC Code	Enter the IFSC code of the bank branch	IFSC code of the bank branch in full
SECTION H - DECLARATION BY THE INSURED		
Read declaration carefully and mention date (in dd:mm:yy format), place (open text) and sign.		

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CLAIM No :_____

PATIENT ADMISSION NO / IP NO / MRD NO:_____

To: (Name of the Hospital & Address)

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.....

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Dear Sirs,

Re: AUTHORISATION TO STAR HEALTH AND ALLIED INSURANCE CO. LTD.,

I have undergone treatment for _____

from _____/_____/_____ to _____/_____/_____ in your Hospital.

I hereby authorize **M/s. Star Health and Allied Insurance Company Ltd.** and its representatives, who is my Health Insurer to seek any medical information/records from you or from the Medical Practitioners who have attended on me in connection with the above ailment and the treatment given. In case they seek any such information/records/indoor case papers, kindly oblige.

Thanking you,

Yours faithfully,

(Signature of the Claimant)

Address of the Insured:

DATE:_____

.....

PLACE: .....

.....

.....

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PRIMIEUM PLAN

TO BE FILLED IN BY THE HOSPITAL

The issue of this Form is not to be taken as an admission of liability Please include the original preauthorization request form in lieu of PART A

DETAILS OF HOSPITAL (To be filled in block letters)

SECTION A

a) Name of the hospital: _____

b) Hospital ID: _____ Star's Hospital ID: _____ c) Type of Hospital: Network ☐ Non Network ☐ (If non network fill section E)

d) Name of the treating doctor: _____ e) Qualification: _____

f) Registration No. with State Code: _____ g) Phone No. _____ h) Email ID: _____

DETAILS OF THE PATIENT ADMITTED

SECTION B

a) Name of the Patient: _____

b) IP Registration Number: _____ c) Gender: Male ☐ Female ☐ d) Age: Years [Y][Y] Months [M][M] e) Date of birth: ___/___/___

f) Date of Admission: ___/___/___ g) Time: ___:___ h) Date of Discharge: ___/___/___ i) Time: [H][H]:[M][M]

j) Type of Admission: Emergency ☐ Planned ☐ Day Care ☐ Maternity ☐ k) If Maternity i. Date of Delivery: [D][D][M][M][Y][Y] ii. Gravida Status: ☐☐☐

l) Status at time of discharge: Discharge to home ☐ Discharge to another hospital ☐ Deceased ☐

DETAILS OF AILMENT DIAGNOSED (PRIMARY)

SECTION C

a)	ICD 10 Codes	Description	b)	ICD 10 PCS	Description
i. Primary Diagnosis:	☐☐☐☐☐☐☐		i. Procedure 1:	☐☐☐☐☐☐☐	
ii Additional Diagnosis:	☐☐☐☐☐☐☐		ii. Procedure 2:	☐☐☐☐☐☐☐	
iii. Co-morbidities:	☐☐☐☐☐☐☐		iii. Procedure 3:	☐☐☐☐☐☐☐	
iv. Co-morbidities:	☐☐☐☐☐☐☐		iv. Details of Procedure:		
v. Duration of Illness:					
vi. Past Medical History:					

c) Present ailment is a complication of PED? Yes ☐ No ☐ (If Yes, specify details) _____

d) Pre-authorization obtained: Yes ☐ No ☐ e) Pre-authorization Number: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

f) If authorization by network hospital not obtained, give reason: _____

g) Hospitalization due to Injury: Yes ☐ No ☐ i. If Yes, give cause Self-inflicted ☐ Road Traffic Accident ☐ Substance abuse / alcohol consumption ☐

ii. If Injury due to Substance abuse / alcohol consumption, Test Conducted to establish this: Yes ☐ No ☐ (If Yes, attach reports) iii. If Medico legal: Yes ☐ No ☐ iv. Reported to Police: Yes ☐ No ☐

v. FIR no. ☐☐☐☐☐☐☐☐☐☐☐ vi. If not reported to police give reason: _____

CLAIM DOCUMENTS SUBMITTED - CHECK LIST

SECTION D

- ☐ Claim Form duly signed
- ☐ Original Pre-authorization request
- ☐ Copy of the Pre-authorization approval letter
- ☐ Copy of photo ID card of patient verified by hospital
- ☐ Hospital Discharge summary
- ☐ Operation Theatre notes
- ☐ Hospital main bill
- ☐ Hospital break-up bill
- ☐ Investigation reports
- ☐
- ☐ Doctor's reference slip for investigation
- ☐ ECG
- ☐ Pharmacy bills
- ☐ MLC report & Police FIR
- ☐ Original death summary from hospital where applicable
- ☐ Any other, please specify

ADDITIONAL DETAILS IN CASE OF NON NETWORK HOSPITAL (ONLY FILL IN CASE OF NON-NETWORK HOSPITAL)

SECTION E

a) Address of the Hospital: _____

_____

_____

City: _____ State: _____

Pin Code: _____ b)Phone No. _____ c) Registration No.: _____

d) PAN: ☐☐☐☐☐☐☐☐☐☐ e) Number of Inpatient beds ☐☐☐ f) Facilities available in the hospital: i. OT : Yes ☐ No ☐ ii. ICU : Yes ☐ No ☐

iii. Others : _____

DECLARATION BY THE HOSPITAL

SECTION F

We hereby declare that the information furnished in this Claim Form is true & correct to the best of our knowledge and belief. If we have made any false or untrue statement, suppression or concealment of any material fact, our right to claim under this claim shall be forfeited. The signature of the insured is taken on this form after Claim Form B is fully filled up by us.

Date: [D][D] [M][M] [Y][Y]

Place: _____ Signature and Seal of the Hospital Authority: _____

(IMPORTANT: PLEASE TURN OVER)