

DISCLAIMERS

a. The guidance or information provided by mental health professionals and spiritual counselors via the Mindze platform is intended for informational purposes only. While psychological advice is not a substitute for professional medical advice, diagnosis, or treatment, spiritual counseling is not intended to replace psychological counseling or medical treatment. We strongly advise against relying exclusively on, or making decisions based solely on, advice received through Mindze.

b. Mindze features qualified counselors, therapists, and spiritual counselors. However, Mindze disclaims any liability for consultations and therapeutic services rendered by any professional through our platform. The decision to engage and continue interaction with any professional via Mindze is at your discretion. Mindze's role is limited to facilitating access to these professionals for informational and educational purposes.

c. Mindze is not designed for emergency situations. If you are experiencing a medical or mental health emergency, or are concerned about your treatment, immediately seek care from the nearest hospital or health care provider.

d. Mindze is not a crisis intervention or emergency service. In case of a crisis, severe symptoms, or a life-threatening situation, seek immediate medical help or contact emergency helplines like:

AASRA 24x7 Helpline: 91-22-27546669

Vandrevala Foundation Helpline: 1860-2662-345 / 1800-2333-330

e. Your utilization of information and services on the Mindze platform is solely at your own risk. Mindze is not involved in practicing medicine or providing medical care. The guidance offered is not meant to establish a healthcare provider-patient relationship.

f. Spiritual counseling provided through Mindze is for personal growth and spiritual well-being and should not be seen as a replacement for psychological or medical treatment. If you are in distress or contemplating harmful actions,

discontinue use of Mindze immediately and seek appropriate medical or emergency assistance.

g. While engaging with any form of counseling on Mindze, it's crucial to understand that this does not replace the need for professional consultations for diagnoses or personal health questions. Always seek the advice of certified health professionals for any health concerns.