

10 April, 2016

To whom it may concern,

I have known Andy Smith since 2011 when he joined the Specifications group of TomTom Inc. From day one Andy has proved himself to be very well organized, always prepared, and a very willing resource of knowledge and experience.

In January of 2013 TomTom launched its program to replace its existing database and technology with its next generation database and technology. The Engineering department was divided into various release trains, and I was fortunate enough to be assigned, along with Andy, to the Addressing train. Andy was responsible for defining the Quality Rules required to support the tool development of the Addressing team, which includes preparing the QA descriptive text, the QA pseudo code, the corrective actions and further managing the scrum team of engineers, which were located in Pune, India, that were responsible for the development of the Quality Rules. In this role Andy showed his prowess in organization, responsiveness and a deftness for managing timelines, backlogs and deliverables. Given the complexity of the development plus the notion of managing a development team 12 times zones away, where English is not the mother tongue, Andy's organization and communication skills made that effort successful.

As TomTom continues through this period of transition, Andy continues to be constant resource of knowledge of the database model and specification, the product specification and excels in his knowledge of the quality specification. During this time Andy has developed multiple internal websites that provide access to the knowledge database of Quality Rules with advance searching and presentation capabilities, which are used by the rest of us on a daily basis. Additionally, Andy conducts regular meetings with key stakeholders/end-users as a means to follow-up after the deployment of tools and QA to understand and appreciate any needed adjustments and system stability issues.

Moreover, Andy is a stellar colleague, always with a positive perspective, a solid and responsive department member, and a jovial teammate with plenty of wit and individuality.

I highly recommend Andy for this position or any position that requires an astute awareness of a problem that needs to be followed with an organized, clear and well communicated solution.

Regards,

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