NTT DATA: Application & BPS Services Technology Stack

Application Services – Platforms & Transformation

- Cloud Platforms: AWS, Microsoft Azure, Google Cloud Platform (GCP), Oracle Cloud

- Enterprise Suites: SAP S/4HANA, Oracle ERP Cloud, Microsoft Dynamics 365

- CRM & Experience Platforms: Salesforce, Oracle CX, Adobe Experience Cloud

- Integration/Middleware: MuleSoft, Dell Boomi, Informatica, Apache Kafka

- DevOps & CI/CD: Jenkins, GitLab, Azure DevOps, Docker, Kubernetes, OpenShift

- Low-code/No-code: Microsoft Power Platform, OutSystems, Mendix

- Data & Analytics: Databricks, Snowflake, Tableau, Power BI

- Transformation Themes: application rationalization & portfolio assessment; cloud migration & modernization; legacy system decommissioning; API-led integration & microservices; AI/ML integration

Business Process Services (BPS) – Platforms & Transformation

- Intelligent Automation & RPA: UiPath, Blue Prism, Automation Anywhere, Pega

- Workflow & Case Management: ServiceNow, Appian, Pega BPM

- Analytics & AI Platforms: AWS SageMaker, Azure AI, Google Vertex AI, IBM Watson

- Contact Center & CX: Genesys Cloud, Amazon Connect, Five9, NICE inContact

- Industry Solutions: Guidewire (Insurance), Epic (Healthcare), SAP Industry Modules

- Finance & HR Platforms: Workday, Oracle HCM, SAP SuccessFactors, Coupa

- Process Re-engineering & Mining: Celonis, Signavio

- Transformation Themes: process automation & optimization; digital workflow orchestration; AI-enhanced operations; industry-specific process transformation