

# Seat Planning and Seat Assignment with Social Distancing

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# Table of Contents

- 1 Introduction
- 2 Literature Review
- 3 Problem Description
- 4 Seat Planning with Stochastic Demand
- 5 Seat Assignment with Dynamic Demand
- 6 Conclusion and Future Work

# Introduction

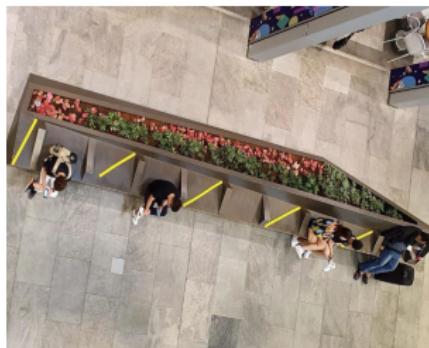
# Social Distancing under Pandemic

- Social distancing measures



# Social Distancing under Pandemic

- Social distancing in seating areas

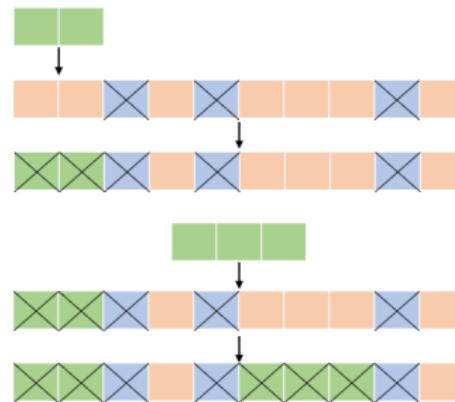
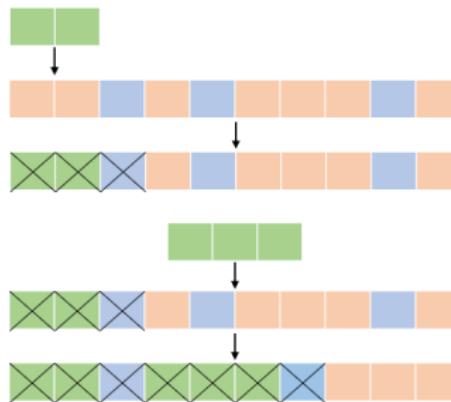


# Seat Planning and Seat Assignment

Social distancing requirement:

- The size of a group is confined.
- People in the same group sit together.
- Different groups should keep distance.

Seat assignment under flexible seat planning and fixed seat planning:



# Overview

## ■ Seat planning

- **Deterministic demand:** make the seat planning with the known specific demand for each group.
- **Stochastic demand:** make the seat planning with the known demand distribution before the realization of demand.

## ■ Seat assignment with dynamic demand

- Assign seats to each group under **flexible** seat planning.
  - Assign seats to each group after its realization.
  - Accept or reject each group after its realization, but assign them later.
- Assign seats to each group under **fixed** seat planning.

# Literature Review

# Seat Planning with Social Distancing

- Static seat allocation on airplanes (Ghorbani et.al 2020), classroom layout planning (Bortolete et al. 2022), seat planning in long-distancing trains (Haque & Hamid 2022).
- People in the same group can sit together:

Seat planning for known groups in amphitheaters (Haque & Hamid 2022), airplanes (Salari et al. 2022), theater (Blom et al. 2022).

# Dynamic Seat Assignment

- Static form: multiple knapsack problem (Pisinger et al. 1999)  
One row: dynamic knapsack problem (Kleywegt et al. 1998)  
  
Our work considers the **dynamic form** and **multiple rows**.
- **Group-based** network revenue management is the real complication (Talluri et al. 2006).
- **Assign-to-seat**: dynamic capacity control for selling high-speed train tickets (Zhu et al. 2023)

# Problem Description

# Seat Planning with Social Distancing

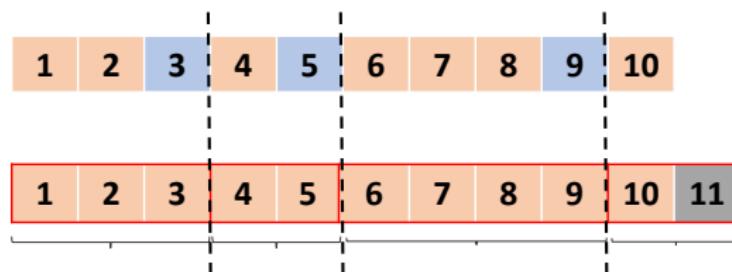
- Group type  $\mathcal{M} = \{1, \dots, M\}$ .
- Row  $\mathcal{N} = \{1, \dots, N\}$ .
- The number of seats in row  $j$ :  $L_j^0, j \in \mathcal{N}$ .
- The social distancing:  $\delta$  seat(s).
  - $n_i = i + \delta$ : the size of group type  $i$  for each  $i \in \mathcal{M}$ .
  - $L_j = L_j^0 + \delta$ : the size of row  $j$  for each  $j \in \mathcal{N}$ .



Figure: Problem Conversion with One Seat as Social Distancing

# Pattern

- Pattern:  $\mathbf{h} = (h_1, \dots, h_M)$ , the seat planning for one row, where  $h_i$  is the number of group type  $i$ .
- Feasible pattern:  $\sum_{i=1}^M n_i h_i \leq L$ .
- The maximum number of people accommodated:  $|\mathbf{h}| = \sum_{i=1}^M i h_i$ .



$$L = 11, \delta = 1, M = 4, n_1 = 2, n_2 = 3, n_3 = 4, n_4 = 5.$$

$$\mathbf{h} = (2, 1, 1, 0), |\mathbf{h}| = 7.$$

# Largest and Full Patterns

- **Largest** pattern:

$\mathbf{h}$  is a largest pattern if  $|\mathbf{h}| \geq |\mathbf{h}'|$  for any feasible  $\mathbf{h}'$ .

$|\mathbf{h}| = qM + \max\{r - \delta, 0\}$ , where  $q = \lfloor L/n_M \rfloor$ ,  $r = L - q \cdot n_M$ .

- **Full** pattern:

$\mathbf{h}$  is a full pattern if  $\sum_{i=1}^M n_i h_i = L$ .

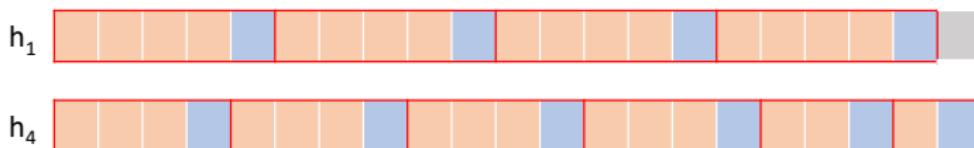
**Example:**

$$\delta = 1, M = 4, L = 21.$$

Largest patterns:  $\mathbf{h}_1 = (0, 0, 0, 4)$ ,  $\mathbf{h}_2 = (0, 0, 4, 1)$ ,  $\mathbf{h}_3 = (0, 2, 0, 3)$ .

Largest but not full:  $\mathbf{h}_1 = (0, 0, 0, 4)$ .  $\sum_{i=1}^M n_i h_i \neq L$

Full but not largest:  $\mathbf{h}_4 = (1, 1, 4, 0)$ .  $|\mathbf{h}_4| = 15 < 16 = |\mathbf{h}_1|$



# Problem Formulation

Seat planning problem with given demand  $\mathbf{d}$ :

$$\begin{aligned}
 \max \quad & \sum_{i=1}^M \sum_{j=1}^N (n_i - \delta) x_{ij} \\
 \text{s.t.} \quad & \sum_{j=1}^N x_{ij} \leq d_i, \quad i \in \mathcal{M}, \\
 & \sum_{i=1}^M n_i x_{ij} \leq L_j, \quad j \in \mathcal{N}, \\
 & x_{ij} \in \mathbb{N}, \quad i \in \mathcal{M}, j \in \mathcal{N}.
 \end{aligned} \tag{1}$$

Objective: maximize the number of people accommodated.

$x_{ij}$ : the number of group type  $i$  in row  $j$ .

# Property

In the LP relaxation of problem (1), there is a threshold  $\tilde{i} \in \{0, 1, \dots, M\}$  such that the optimal solutions satisfy the following conditions:

- For  $i = 1, \dots, \tilde{i} - 1$  and all  $j$ ,  $x_{ij}^* = 0$ .
- For  $i = \tilde{i} + 1, \dots, M$ ,  $\sum_j x_{ij}^* = d_i$ .
- For  $i = \tilde{i}$ ,  $\sum_j x_{ij}^* = \frac{L - \sum_{i=\tilde{i}+1}^M d_i n_i}{n_{\tilde{i}}}$

The seat planning obtained from problem (1) may not utilize all seats.

We aim to improve the seat planning utilizing all seats.

# Generate the Full or Largest Patterns

Original seat planning:  $\mathbf{H}$ .

Desired feasible seat planning:  $\mathbf{H}'$ .

Meet the original group type requirements:

$$\sum_{k=i}^M \sum_{j=1}^N H'_{ji} \geq \sum_{k=i}^M \sum_{j=1}^N H_{ji}, \forall i \in \mathcal{M}.$$

$$\begin{aligned}
 & \max \quad \sum_{i=1}^M \sum_{j=1}^N (n_i - \delta) x_{ij} \\
 & s.t. \quad \sum_{j=1}^N \sum_{k=i}^M x_{kj} \geq \sum_{k=i}^M \sum_{j=1}^N H_{ji}, i \in \mathcal{M} \\
 & \quad \sum_{i=1}^M n_i x_{ij} \leq L_j, j \in \mathcal{N} \\
 & \quad x_{ij} \in \mathbb{N}, i \in \mathcal{M}, j \in \mathcal{N}
 \end{aligned} \tag{2}$$

$\mathbf{H}'$  corresponding to the optimal solution is composed of full or largest patterns.

# Seat Planning with Stochastic Demand

# Method Flow

We aim to obtain a seat planning with known demand scenarios.

- Build the formulation of Scenario-based Stochastic Programming (SSP).
  - Consider the nested relation: a smaller group can take the seats planned for the larger group.
- Reformulate SSP to the Benders Master Problem (BMP) and subproblem.
- The optimal solution can be obtained by solving BMP iteratively.

# Scenario-based Stochastic Programming (SSP)

Objective: maximize the expected number of people

$y_{i\omega}^+$ : excess supply for  $i, \omega$ .  $y_{i\omega}^-$ : shortage of supply for  $i, \omega$ .

$d_{i\omega}$ : demand of group type  $i$  for scenario  $\omega$

$$\begin{aligned}
 \max \quad & E_\omega \left[ \sum_{i=1}^{M-1} (n_i - \delta) \left( \sum_{j=1}^N x_{ij} + y_{i+1,\omega}^+ - y_{i\omega}^+ \right) + (n_M - \delta) \left( \sum_{j=1}^N x_{Mj} - y_{M\omega}^+ \right) \right] \\
 \text{s.t.} \quad & \sum_{j=1}^N x_{ij} - y_{i\omega}^+ + y_{i+1,\omega}^+ + y_{i\omega}^- = d_{i\omega}, \quad i = 1, \dots, M-1, \omega \in \Omega \\
 & \sum_{j=1}^N x_{ij} - y_{i\omega}^+ + y_{i\omega}^- = d_{i\omega}, \quad i = M, \omega \in \Omega \\
 & \sum_{i=1}^M n_i x_{ij} \leq L_j, j \in \mathcal{N} \\
 & y_{i\omega}^+, y_{i\omega}^- \in \mathbb{N}, \quad i \in \mathcal{M}, \omega \in \Omega \\
 & x_{ij} \in \mathbb{N}, \quad i \in \mathcal{M}, j \in \mathcal{N}.
 \end{aligned} \tag{3}$$

$$\begin{aligned}
 & E_\omega \left[ \sum_{i=1}^{M-1} (n_i - \delta) \left( \sum_{j=1}^N x_{ij} + y_{i+1,\omega}^+ - y_{i\omega}^+ \right) + (n_M - \delta) \left( \sum_{j=1}^N x_{Mj} - y_{M\omega}^+ \right) \right] = \\
 & \sum_{j=1}^N \sum_{i=1}^M i \cdot x_{ij} - \sum_{\omega=1}^{|\Omega|} p_\omega \sum_{i=1}^M y_{i\omega}^+
 \end{aligned}$$

# Reformulation

$$\max \quad \mathbf{c}^T \mathbf{x} + \sum_{\omega \in \Omega} p_\omega \mathbf{f}^T \mathbf{y}_\omega$$

$$\text{s.t.} \quad \sum_{j=1}^N x_{ij} - y_{i\omega}^+ + y_{i+1,\omega}^+ + y_{i\omega}^- = d_{i\omega}, \\ i = 1, \dots, M-1, \omega \in \Omega$$

$$\sum_{j=1}^N x_{ij} - y_{i\omega}^+ + y_{i\omega}^- = d_{i\omega}, \\ i = M, \omega \in \Omega$$

$$\sum_{i=1}^M n_i x_{ij} \leq L_j, j \in \mathcal{N}$$

$$y_{i\omega}^+, y_{i\omega}^- \in \mathbb{N}, \quad i \in \mathcal{M}, \omega \in \Omega \\ x_{ij} \in \mathbb{N}, \quad i \in \mathcal{M}, j \in \mathcal{N}.$$

$$\mathbf{c}^T \mathbf{x} = \sum_{j=1}^N \sum_{i=1}^M i x_{ij}, \quad \mathbf{f}^T \mathbf{y}_\omega = - \sum_{i=1}^M y_{i\omega}^+.$$

SSP is equivalent to the following master problem

$$\begin{aligned} & \max \quad \mathbf{c}^T \mathbf{x} + z(\mathbf{x}) \\ & \text{s.t.} \quad \mathbf{x}^T \mathbf{n} \leq \mathbf{L} \\ & \quad \mathbf{x} \in \mathbb{N}^{M \times N, +}, \end{aligned} \tag{4}$$

where  $z(\mathbf{x})$  is defined as

$$z(\mathbf{x}) := E(z_\omega(\mathbf{x})) = \sum_{\omega \in \Omega} p_\omega z_\omega(\mathbf{x}),$$

and for each scenario  $\omega \in \Omega$ , we have the subproblem

$$\begin{aligned} z_\omega(\mathbf{x}) &:= \max \quad \mathbf{f}^T \mathbf{y}_\omega \\ &\text{s.t.} \quad \mathbf{x} \mathbf{1} + \mathbf{V} \mathbf{y}_\omega = \mathbf{d}_\omega \\ & \quad \mathbf{y} \geq 0. \end{aligned} \tag{5}$$

# Solution to Subproblem

Problem (5) is easy to solve with a given  $\mathbf{x}$  from the perspective of the dual problem:

$$\begin{aligned} \min \quad & \alpha_{\omega}^T (\mathbf{d}_{\omega} - \mathbf{x} \mathbf{1}) \\ \text{s.t.} \quad & \alpha_{\omega}^T \mathbf{V} \geq \mathbf{f}^T \end{aligned} \tag{6}$$

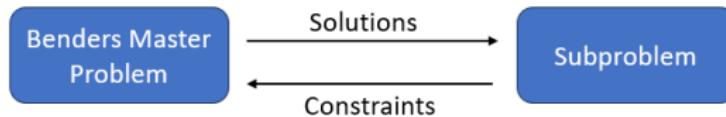
- The feasible region of problem (6),  $P = \{\alpha | \alpha^T \mathbf{V} \geq \mathbf{f}^T\}$ , is bounded.  
In addition, all the extreme points of  $P$  are integral.
- The optimal solution can be obtained directly according to the complementary slackness property.

# Benders Decomposition Procedure

Let  $z_\omega$  be the lower bound of problem (6), SSP can be obtained by solving following benders master problem:

$$\begin{aligned}
 \max \quad & \mathbf{c}^\top \mathbf{x} + \sum_{\omega \in \Omega} p_\omega z_\omega \\
 \text{s.t.} \quad & \mathbf{x}^\top \mathbf{n} \leq \mathbf{L} \\
 & (\alpha^k)^\top (\mathbf{d}_\omega - \mathbf{x} \mathbf{1}) \geq z_\omega, \alpha^k \in \mathcal{O}, \forall \omega \\
 & \mathbf{x} \in \mathbb{N}^{M \times N, +}
 \end{aligned} \tag{7}$$

Constraints will be generated from problem (6) until an optimal solution is found.



# Obtain Seat Planning Composed of Full or Largest Patterns

In some cases, it is time-consuming to obtain the optimal solution to SSP.

Meanwhile, there exists an optimal solution to SSP such that the patterns associated with this **optimal solution** are composed of the **full or largest patterns** under any given scenarios.

We aim to obtain a seat planning composed of full or largest patterns by the optimal solution to the LP relaxation of SSP.

- Obtain the solution to the relaxed SSP,  $\mathbf{x}^*$ , by benders decomposition. Aggregate  $\mathbf{x}^*$  to the number of each group type,  $s_i = \sum_j x_{ij}^*, i \in \mathbf{M}$ .
- Obtain the optimal solution,  $\mathbf{x}^1$ , by solving problem (1) with  $d_i = s_i$ .
- Construct the full or largest patterns with  $\mathbf{x}^1$ .

# Seat Assignment with Dynamic Demand

# Dynamic Demand

- There is at most one group arrival at each period,  $t = 1, \dots, T$ .
  - The probability of an arrival of group type  $i$ :  $p_i$
  - Seat assignment under the seat planning
1. Assign the seats under the **flexible seat planning**  
Situation 1: the seller need to assign seats each time a group arrives.  
Situation 2: the seller only needs to accept or reject the group's request and then assign the seats after the selling period.
  2. Assign the seats under the **fixed seat planning**  
The seats, which were arranged for social distancing purposes, need to be dismantled before people arrive to prevent them from occupying those seats.  
**When each group arrives, we make decisions regarding whether to accept or reject them based on the predetermined seat planning.**

# Real-time Seat Assignment under Flexible Seat Planning

- There is one and only one group arrival at each period,  $t = 1, \dots, T + 1$ .
- The probability of an arrival of group type  $i$ :  $p_i$ .
- $\mathbf{L}^t = (l_1, l_2, \dots, l_N)$ , where  $l_j = 0, \dots, L_j, j \in \mathcal{N}$ : Remaining capacity.
- $u_{i,j}^t$ : Decision. Assign group type  $i$  to row  $j$  at period  $t$ ,  $u_{i,j}^t = 1$ .
- $U^t(\mathbf{L}^t) = \{u_{i,j}^t \in \{0, 1\}, \forall i, j | \sum_{j=1}^N u_{i,j}^t \leq 1, \forall i, n_i u_{i,j}^t \mathbf{e}_j \leq \mathbf{L}, \forall i, j\}$ .
- $\mathbf{e}_j$ : Unit column vector with  $j$ -th element being 1.
- $V^t(\mathbf{L}^t)$ : Value function at period  $t$ , given remaining capacity,  $\mathbf{L}^t$ .

$$V^t(\mathbf{L}^t) = \max_{u_{i,j}^t \in U^t(\mathbf{L}^t)} \left\{ \sum_{i=1}^M p_i \left( \sum_{j=1}^N i u_{i,j}^t + V^{t+1}(\mathbf{L}^t - \sum_{j=1}^N n_i u_{i,j}^t \mathbf{e}_j) \right) + p_0 V^{t+1}(\mathbf{L}^t) \right\}$$

# Proposed Methods

- Suppose the supply associated with the seat planning is  $[X_1, \dots, X_M]$ . ( $X_i = \sum_j x_{ij}, \forall i$ )

For the arriving group type  $i$ ,

- if  $X_i > 0$ , accept the group, assign it by the tie-breaking rule;
- if  $X_i = 0$ , two methods:
  1. Based on the adjusted SSP.
  2. Based on the seat planning from the LP relaxation of SSP.
    - Determine the possible group type  $\hat{i}^* > i$  by group-type control
    - Decision on assigning the group to a specific row

# Method 1

Introduce the decision variables  $I_j, j \in \mathcal{N}$  indicating whether we accept the arriving group type  $i'$  in row  $j$ .

$$\begin{aligned}
 \max \quad & \sum_{\textcolor{red}{j}} \mathbf{i}' \mathbf{I}_j + E_{\omega} \left[ \sum_{i=1}^{M-1} (n_i - \delta) \left( \sum_{j=1}^N x_{ij} + y_{i+1,\omega}^+ - y_{i\omega}^+ \right) + (n_M - \delta) \left( \sum_{j=1}^N x_{Mj} - y_{M\omega}^+ \right) \right] \\
 \text{s.t.} \quad & \sum_{j=1}^N x_{ij} - y_{i\omega}^+ + y_{i+1,\omega}^+ + y_{i\omega}^- = d_{i\omega}, \quad i = 1, \dots, M-1, \omega \in \Omega \\
 & \sum_{j=1}^N x_{ij} - y_{i\omega}^+ + y_{i\omega}^- = d_{i\omega}, \quad i = M, \omega \in \Omega \\
 & \sum_{i=1}^M n_i x_{ij} \leq L_j - \textcolor{red}{n}_{i'} \mathbf{I}_j, j \in \mathcal{N} \\
 & \sum_{j=1}^N I_j \leq 1 \\
 & x_{ij} \in \mathbb{N}, \quad i \in \mathcal{M}, j \in \mathcal{N}, y_{i\omega}^+, y_{i\omega}^- \in \mathbb{N}, \quad i \in \mathcal{M}, \omega \in \Omega, a_j \in \{0, 1\}, j \in \mathcal{N}.
 \end{aligned} \tag{8}$$

- If  $X_i = 0$ , solve problem (8), make the decision and update the seat planning.

## Method 2: Dynamic Seat Assignment (DSA)

**Group-type control:** determine the group type  $\hat{i}^*$  to place arriving group type  $i$ .

Suppose the corresponding supply is  $[X_1, \dots, X_M]$ .

$P(D_i^{T-t} \geq X_j)$  is the probability  
that the demand of group type  $i$   
in  $(T-t)$  periods is no less than  $X_j$ .

$D_j^t$  is a random variable  
indicating the number of  
group type  $j$  in  $t$  periods.

$$d^t(i, \hat{i}) = \underbrace{i + (\hat{i} - i - \delta)P(D_{\hat{i}-i-\delta}^{T-t} \geq X_{\hat{i}-i-\delta} + 1)}_{\text{acceptance}} - \underbrace{\hat{i}P(D_{\hat{i}}^{T-t} \geq X_{\hat{i}})}_{\text{rejection}}$$

For all  $\hat{i} > i$ , find the maximum value denoted as  $d^t(i, \hat{i}^*)$ .

If  $d^t(i, \hat{i}^*) \geq 0$ , we place the group of  $i$  in  $(\hat{i}^* + \delta)$ -size seats. Otherwise, reject the group.

## Method 2: Dynamic Seat Assignment (DSA)

1. Determine the group type  $\hat{i}^*$  by the group-type control.
2. Make the decision on assigning the group to a specific row.
  - Determine a specific row including group type  $\hat{i}^*$  by tie-breaking rule.
  - Decision on assigning the group
    - Value of Acceptance (VoA): value of LP relaxation of SSP with  $(\mathbf{L} - n_i \mathbf{e}_{\hat{i}})$  plus  $i$ .
    - Value of Rejection (VoR): value of LP relaxation of SSP with  $\mathbf{L}$ .
    - If VoA is no less than VoR, accept group type  $i$ ; otherwise, reject it.

### Regenerate the seat planning

- When  $X_M = 0$
- When comparing VoA and VoR

# Compared with Other Policies

We compared DSA with the following policies

- Bid-price control
- Dynamic programming based heuristic
- Booking limit control
- First come first served
- Offline optimal solution: full knowledge of demands before decision

# Bid-price Control

The dual problem of LP relaxation of problem (1) is:

$$\begin{aligned}
 \min \quad & \sum_{i=1}^M d_i z_i + \sum_{j=1}^N L_j \beta_j \\
 \text{s.t.} \quad & z_i + \beta_j n_i \geq (n_i - \delta), \quad i \in \mathcal{M}, j \in \mathcal{N} \\
 & z_i \geq 0, i \in \mathcal{M}, \beta_j \geq 0, j \in \mathcal{N}.
 \end{aligned} \tag{9}$$

The optimal solution to problem (9) is given by  $z_1, \dots, z_{\tilde{i}} = 0, z_i = \frac{\delta(n_i - n_{\tilde{i}})}{n_{\tilde{i}}}$ , for  $i = \tilde{i} + 1, \dots, M$ ,  $\beta_j = \frac{n_{\tilde{i}} - \delta}{n_{\tilde{i}}}$  for all  $j$ .

For the group type  $i$ , if  $i - \beta_j n_i \geq 0$ , accept it.

# Dynamic Programming Based Heuristic

- Relax all rows to one row with the same capacity by  $L = \sum_{j=1}^N L_j$ .
  - Deterministic problem:  
 $\{\max \sum_{i=1}^M (n_i - \delta)x_i : x_i \leq d_i, i \in \mathcal{M}, \sum_{i=1}^M n_i x_i \leq L, x_i \in \mathbb{Z}_0^+\}$ .
- Decision:  $u^t$ . If we accept a request in period  $t$ ,  $u^t = 1$ ; otherwise,  $u^t = 0$ .
  - DP with one row can be expressed as:

$$V^t(l^t) = \max_{u^t \in \{0,1\}} \left\{ \sum_i p_i [V^{t+1}(l^t - n_i u^t) + i u^t] + p_0 V^{t+1}(l^t) \right\}$$

$$V^{T+1}(l) = 0, \forall l.$$

- After accepting one group, assign it in some row arbitrarily when the capacity of the row allows.

# Booking limit Control

Basic idea: for each type of requests, we only allocate a fixed amount according to the static solution and reject all other exceeding requests.

- 1 Observe the arrival group type  $i$ .
- 2 Solve problem (1) using the expected demand.
- 3 Obtain the optimal solution,  $x_{ij}^*$  and the aggregate optimal solution,  $\mathbf{X}$ .
- 4 If  $X_i > 0$ , accept the arrival and assign the group to row  $k$  where  $x_{ik} > 0$ , update  $\mathbf{L}^{t+1} = \mathbf{L}^t - n_i \mathbf{e}_k$ ; otherwise, reject it, let  $\mathbf{L}^{t+1} = \mathbf{L}^t$ .

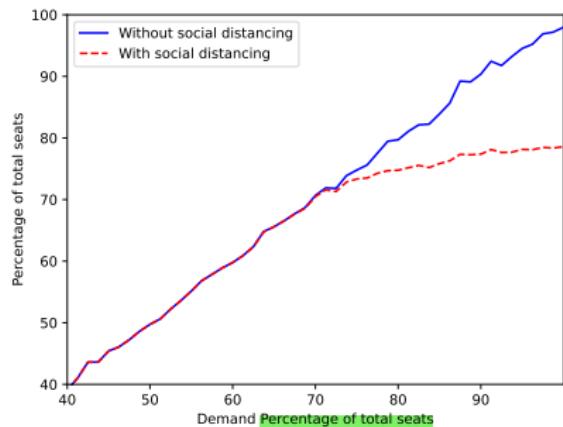
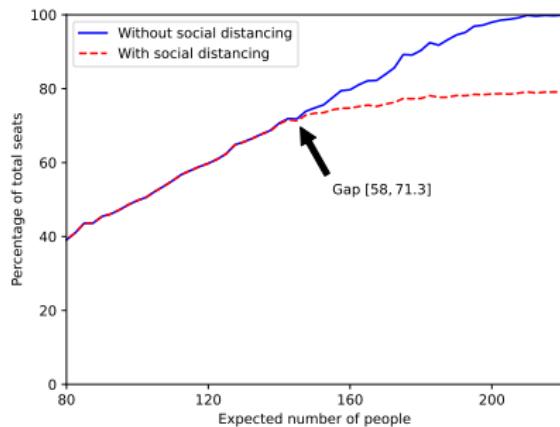
# Performances of Different Policies

$M = 4, \delta = 1, N = 10, L_j = 21, j \in \mathcal{N}, p_0 = 0, |\Omega| = 1000.$

T	Probabilities	DSA (%)	DP1 (%)	Bid (%)	Booking (%)	FCFS (%)
60	[0.25, 0.25, 0.25, 0.25]	99.12	98.42	98.38	96.74	98.17
		98.34	96.87	96.24	97.18	94.75
		98.61	95.69	96.02	98.00	93.18
		99.10	96.05	96.41	98.31	92.48
		99.58	95.09	96.88	98.70	92.54
70	[0.25, 0.35, 0.05, 0.35]	98.94	98.26	98.25	96.74	98.62
		98.05	96.62	96.06	96.90	93.96
		98.37	96.01	95.89	97.75	92.88
		99.01	96.77	96.62	98.42	92.46
		99.23	97.04	97.14	98.67	92.00
80	[0.15, 0.25, 0.55, 0.05]	99.14	98.72	98.74	96.61	98.07
		99.30	96.38	96.90	97.88	96.25
		99.59	97.75	97.87	98.55	95.81
		99.53	98.45	98.69	98.81	95.50
		99.47	98.62	98.94	98.90	95.25

DSA has better performance than other policies under different demands.

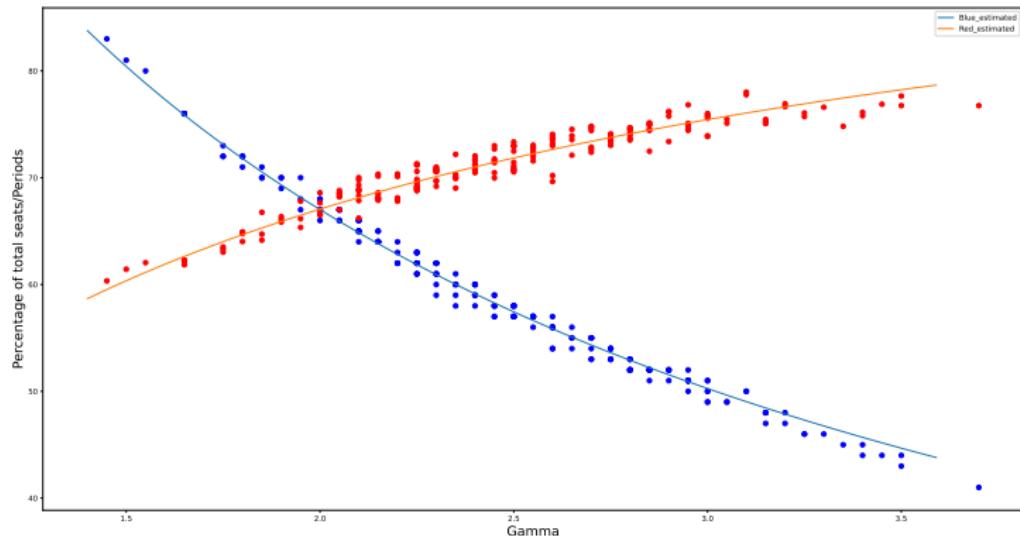
# Impact of Social Distancing as Demand Increases



- Gap point: the first period when there is difference
- Demand less than 71.3% total seats: no difference
- Demand larger than 71.3% total seats: the difference becomes larger

# Estimation of Gap Point

$\gamma = p_1 * 1 + p_2 * 2 + p_3 * 3 + p_4 * 4$ : the expected number of people at each period.



Assumption: the groups before gap point will occupy all seats.  $c_1, c_2$  can be seen as the discount factor compared to the ideal assumption.

$$y_1 = \frac{c_1 \tilde{L}}{\gamma + \delta}$$

$$y_2 = c_2 \frac{\gamma}{\gamma + \delta} \frac{\tilde{L}}{\tilde{L} - N\delta}$$

Figure: Gap points with 200 probabilities

**Blue points:** period of the gap point. **Red points:** occupancy rate of the gap point. Gap points can be estimated with  $\gamma$ . Different seat layout affects  $c_1, c_2$ . The larger  $c_1, c_2$ , the closer to the ideal assumption.

# Seat Assignment under Fixed Seat Planning

The assignment is based on the fixed seat planning and we use the group-type control to make the decision.  $M = 4$ ,  $\delta = 1$ ,  $L_j = 21, j \in \mathcal{N}$ ,  $p_0 = 0$ ,  $|\Omega| = 1000$ .

T	Probabilities	# of rows	Compared to the optimal (%)
70	[0.25, 0.25, 0.25, 0.25]	10	94.97
80			96.48
90			97.94
100			98.91
70	[0.25, 0.35, 0.05, 0.35]	10	95.90
80			97.06
90			98.58
100			99.47
70	[0.15, 0.25, 0.55, 0.05]	10	97.41
80			98.85
90			98.73
100			98.46
140	[0.25, 0.25, 0.25, 0.25]	20	95.83
160			97.46
180			99.05
200			99.74

# Make A Later Allocation

This setting is particularly applicable to larger venues, such as stadiums, where an immediate decision is made when a group arrives, but the actual allocation of seats for that group is deferred to a later time.

The critical part is to make the decision, thus, we choose the following policies associated with relaxation forms.

Policies:

- Dynamic programming based heuristic
- Bid-price control

# Performances of Different Policies

T	Probabilities	DP1-L (%)	Bid-L (%)	DP1 (%)	Bid (%)
60	[0.25, 0.25, 0.25, 0.25]	99.52	99.44	98.42	98.38
70		99.32	98.97	96.87	96.24
80		99.34	99.30	95.69	96.02
90		99.55	99.49	96.05	96.41
100		99.78	99.66	95.09	96.88
60	[0.25, 0.35, 0.05, 0.35]	99.50	99.37	98.26	98.25
70		99.40	98.97	96.62	96.06
80		99.46	99.24	96.01	95.89
90		99.59	99.35	96.77	96.62
100		99.77	99.61	97.04	97.14
60	[0.15, 0.25, 0.55, 0.05]	99.57	99.54	98.72	98.74
70		99.46	99.39	96.38	96.90
80		99.50	99.30	97.75	97.87
90		99.34	99.44	98.45	98.69
100		99.34	99.55	98.62	98.94

# Conclusion and Future Work

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## Conclusion

- Address the problem of seat planning and assignment with social distancing.
- Provide a comprehensive solution for optimizing seat assignments under dynamic situation.
- Provide different methods in different scenarios and elaborate on the role of social distancing.

## Future work

- Consider more flexible scenarios, people can choose the seats and leave randomly.
- Consider a scattered seat assignment when there are sufficient seats.

# Thank You!