# Scenario-based Dynamic Seat Assignment with Social Distancing

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#### Literature Review



### Seat Planning with Social Distancing

■ Seat planning on airplanes, classrooms, trains.

■ Group seat assignment in amphitheaters, airplanes, theater.

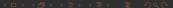


### Dynamic Seat Assignment

- Multiple knapsack problem
- Scenario-based
- Revenue management
- Assign-to-seat



### **Problem Definition**

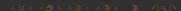


### Seat Planning with Social Distancing

- Group type  $[M] = \{1, \dots, M\}$
- Row  $[N] = \{1, \dots, N\}$
- s seats as the social distancing
- Let  $n_i = i + s$  denote the new size of group type i for each  $i \in [M]$ .
- Let  $L_j = S_j + s$  denote the length of row j for each  $j \in [N]$ , where  $S_j$  represents the number of seats in row j.



Figure: Problem Conversion with One Seat as Social Distancing

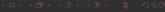


### Dynamic Programming

Dynamic seat assignment can be characterized by DP:

$$V_t(\mathbf{L}) = E_i \left[ \max_{k \in N: L_k \ge i+s} \{ [V_{t-1}(\mathbf{L} - U_{ik}) + i], V_{t-1}(\mathbf{L}) \} \right], \mathbf{L} \ge \mathbf{0}$$
$$V_{T+1}(\mathbf{L}) = 0,$$

- $\mathbf{L} = (L_1^r, L_2^r, \dots, L_N^r)$ , remaining capacity.  $L_j^r$  represents the number of remaining seats in row j.
- $U_{ik}$  is a vector whose k-th element is  $n_i$ , with all other elements equal to 0.
- $p_i$ : the probability of an arrival of group type i.



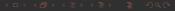
#### Some Definitions

- Pattern refers to the seat planning for each row.
- For each pattern k,  $\alpha_k$ ,  $\beta_k$  indicate the number of groups and the left seats, respectively.
- Denote by  $\alpha_k + \beta_k 1$  the loss for pattern k, l(k). The loss represents the number of people lost compared to the situation without social distancing.
- Let  $I_1$  be the set of patterns with the minimal loss. We call the patterns from  $I_1$  are the largest. The patterns with zero left seat are called full patterns.
- Suppose there are n groups in a row, we use a descending form  $P_k = (t_1, t_2, \dots, t_n)$  to denote seat planning for pattern k, where  $t_h$  is the new group size,  $h \in [n]$ .



### Example

- Suppose the social distancing is one seat and there are four types of groups. Then the new sizes of groups are 2, 3, 4, 5, respectively.
- The length of one row is L=21.
- Then these patterns, (5,5,5,5), (5,4,4,4,4), (5,5,5,3,3), belong to  $I_1$ .
- Pattern (5, 5, 5, 5) is not full because there is one left seat.



### Property

- Let u = M + s, then a largest pattern can be obtained greedily, i.e., select the maximal group size, u, as many as possible and the left space is occupied by the group with the corresponding size.
- Let  $L = u \cdot q + r$ . The loss of the largest pattern is q f(r), where f(r) = 1 if r = 0; f(r) = 0 if  $r \neq 0$ .
- For a seat layout,  $\{S_1, S_2, \ldots, S_N\}$ , the total loss is  $\sum_j (\lfloor \frac{S_j+1}{u} \rfloor f((S_j+1) \mod u)).$  The maximal number of people assigned is  $\sum_j (S_j \lfloor \frac{S_j+1}{u} \rfloor + f((S_j+1) \mod u)).$

Scenario-based Stochastic Programming

### Scenario-based Stochastic Programming

$$\max \quad E_{\omega} \left[ \sum_{i=1}^{M-1} (n_{i} - s) (\sum_{j=1}^{N} x_{ij} + y_{i+1,\omega}^{+} - y_{i\omega}^{+}) + (n_{M} - s) (\sum_{j=1}^{N} x_{Mj} - y_{M\omega}^{+}) \right]$$
s.t. 
$$\sum_{j=1}^{N} x_{ij} - y_{i\omega}^{+} + y_{i+1,\omega}^{+} + y_{i\omega}^{-} = d_{i\omega}, \quad i \in [M-1], \omega \in \Omega$$

$$\sum_{j=1}^{N} x_{ij} - y_{i\omega}^{+} + y_{i\omega}^{-} = d_{i\omega}, \quad i = M, \omega \in \Omega$$

$$\sum_{j=1}^{M} n_{i}x_{ij} \leq L_{j}, j \in [N]$$

$$y_{i\omega}^{+}, y_{i\omega}^{-} \in \mathbb{Z}_{+}, \quad i \in [M], \omega \in \Omega$$

$$x_{ij} \in \mathbb{Z}_{+}, \quad i \in [M], j \in [N].$$

(1)

#### Two-stage

$$\max \quad c'\mathbf{x} + z(\mathbf{x})$$
s.t. 
$$\mathbf{n}\mathbf{x} \leq \mathbf{L}$$

$$\mathbf{x} \in \mathbb{Z}_{+}^{M \times N},$$

$$(2)$$

where  $z(\mathbf{x})$  is the recourse function defined as

$$z(\mathbf{x}) := E(z_{\omega}(\mathbf{x})) = \sum_{\omega \in \Omega} p_{\omega} z_{\omega}(\mathbf{x}),$$

and for each scenario  $\omega \in \Omega$ ,

$$z_{\omega}(\mathbf{x}) := \max \quad \mathbf{f}' \mathbf{y}_{\omega}$$
s.t. 
$$\mathbf{x} \mathbf{1} + \mathbf{V} \mathbf{y}_{\omega} = \mathbf{d}_{\omega}$$

$$\mathbf{y}_{\omega} \ge 0.$$
(3)

### Solve the Second Stage Problem

The dual of problem (3) is

$$\min_{\mathbf{s.t.}} \alpha'_{\omega}(\mathbf{d}_{\omega} - \mathbf{x1}) 
\mathbf{s.t.} \quad \alpha'_{\omega}\mathbf{V} \ge \mathbf{f}'$$
(4)

Let  $P = \{\alpha | \alpha' V \ge \mathbf{f'}\}$ . The feasible region of problem (4), P, is bounded. In addition, all the extreme points of P are integral.

### Delayed Constraint Generation

LP of problem (1) can be obtained by solving following restricted benders master problem (RBMP):

$$\max \quad c'x + \sum_{\omega \in \Omega} p_{\omega} z_{\omega}$$
s.t. 
$$\sum_{i=1}^{M} n_{i} x_{ij} \leq L_{j}, j \in [N]$$

$$(\alpha^{k})'(\mathbf{d}_{\omega} - \mathbf{x}\mathbf{1}) \geq z_{\omega}, \alpha^{k} \in \mathcal{O}^{t}, \forall \omega$$

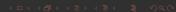
$$\mathbf{x} \geq 0$$

$$(5)$$

Constraints will be generated from problem (4) until the value of RBMP converges.

### Benders Decomposition Algorithm

- Step 1. Solve LP 5 with all  $\alpha_{\omega}^0 = \mathbf{0}$  for each scenario. Then, obtain the solution  $(\mathbf{x}_0, \mathbf{z}^0)$ .
- Step 2. Set the upper bound  $UB = c' \mathbf{x}_0 + \sum_{\omega \in \Omega} p_{\omega} z_{\omega}^0$ .
- Step 3. For  $x_0$ , we can obtain  $\alpha^1_\omega$  and  $z^{(0)}_\omega$  for each scenario, set the lower bound  $LB=c'x_0+\sum_{\omega\in\Omega}p_\omega z^{(0)}_\omega$
- Step 4. For each  $\omega$ , if  $(\alpha_{\omega}^1)'(\mathbf{d}_{\omega} \mathbf{x}_0 \mathbf{1}) < z_{\omega}^0$ , add one new constraint,  $(\alpha_{\omega}^1)'(\mathbf{d}_{\omega} \mathbf{x} \mathbf{1}) \geq z_{\omega}$ , to RBMP.
- Step 5. Solve the updated RBMP, obtain a new solution  $(x_1, z^1)$  and update UB.
- Step 6. Repeat step 3 until  $UB LB < \epsilon$ .(In our case, UB converges.)



#### Deterministic Formulation

When  $|\Omega| = 1$  in problem (1), the stochastic programming will be

$$\max \sum_{i=1}^{M} \sum_{j=1}^{N} (n_{i} - s) x_{ij} - \sum_{i=1}^{M} y_{i}^{+}$$
s.t. 
$$\sum_{j=1}^{N} x_{ij} - y_{i}^{+} + y_{i+1}^{+} + y_{i}^{-} = d_{i}, \quad i \in [M-1],$$

$$\sum_{j=1}^{N} x_{ij} - y_{i}^{+} + y_{i}^{-} = d_{i}, \quad i = M,$$

$$\sum_{j=1}^{M} n_{i} x_{ij} \leq L_{j}, j \in [N]$$

$$y_{i}^{+}, y_{i}^{-} \in \mathbb{Z}_{+}, \quad i \in [M]$$

$$x_{ij} \in \mathbb{Z}_{+}, \quad i \in [M], j \in [N].$$

$$(6)$$

#### Deterministic Formulation

$$\max \sum_{i=1}^{M} \sum_{j=1}^{N} (n_i - s) x_{ij}$$
s.t. 
$$\sum_{j=1}^{N} x_{ij} \le d_i, \quad i \in [M],$$

$$\sum_{i=1}^{M} n_i x_{ij} \le L_j, j \in [N]$$

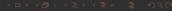
$$x_{ij} \in \mathbb{Z}_+, \quad i \in [M], j \in [N].$$

$$(7)$$

Substitute the first constraint with  $\sum_{j=1}^{N} x_{ij} \ge d_i$ ,  $i \in [M]$ , we can obtain the problem with lower bound demand.

### Obtain the Feasible Seat Planning

- Step 1. Obtain the solution,  $x^*$ , from linear stochatic programming by benders decomposition.
- Step 2. Aggregate the solution to the supply,  $s_i^0 = \sum_j x_{ij}^*$ .
- Step 3. Obtain the optimal solution,  $x^1$ , from problem (7) by setting the supply  $s^0$  as the upper bound.
- Step 4. Aggregate the solution to the supply,  $s_i^1 = \sum_j x_{ij}^1$ .
- Step 5. Obtain the optimal solution,  $x^2$ , from problem (19) by setting the supply  $s^1$  as the lower bound.
- Step 6. Aggregate the solution to the supply,  $s_i^2 = \sum_j x_{ij}^2$ , which is the feasible seat planning.



### Dynamic Seat Assignment

### Assign-to-seat Rules

- When the supply of one arriving group is enough, we will accept the group directly.
- When the supply of one arriving group is 0, the demand can be satisfied by only one larger-size supply.
- When one group is accepted to occupy the larger-size seats, the rest empty seat(s) can be reserved for future demand.

The difference of expected served people between acceptance and rejection on group i occupying (j+s)-size seats:

 $d(i,j) = \overline{i + (j-i-1)P(D_{j-i-1} \ge x_{j-i-1} + 1) - jP(D_j \ge x_j)}, j > i$ . Find the largest  $d(i,j^*)$ , if  $d(i,j^*) > 0$ , accept group type i in  $j^* + s$ -size seats; otherwise, reject it.

### Dynamic Seat Assignment for Each Group Arrival

- Step 1. Obtain the set of patterns,  $\mathbf{P} = \{P_1, \dots, P_N\}$ , from the feasible seat planning algorithm. The corresponding aggregated supply is  $\mathbf{X} = [x_1, \dots, x_M]$ .
- Step 2. For the arrival group type i at period T', find the first  $k \in [N]$  such that  $i \in P_k$ . Accept the group, update  $P_k = P_k/(i)$  and  $x_i = x_i 1$ . Go to step 4.
- Step 3. If  $i \notin P_k, \forall k \in [N]$ , find  $d(i,j^*)$ . If  $d(i,j^*) > 0$ , find the first  $k \in [N]$  such that  $j^* \in P_k$ . Accept group type i and update  $P_k = P_k/(j^*)$ ,  $x_{j^*} = x_{j^*} 1$ . Then update  $x_{j-i-1} = x_{j-i-1} + 1$  and  $P_k = P_k \cup (j^* i 1)$  when  $j^* i 1 > 0$ . If  $d(i,j^*) \le 0$ , reject group type i.
- Step 4. If  $T' \leq T$ , move to next period, set T' = T' + 1, go to step 2. Otherwise, terminate this algorithm.

### Dynamic Seat Assignment after All Group Arrivals

Relax all rows to one row with the same capacity by  $L = \sum_{j=1}^{N} L_j$ . Deterministic problem is:

$$\{\max \sum_{i=1}^{M} (n_i - s) x_i : x_i \leq d_i, i \in [M], \sum_{i=1}^{M} n_i x_i \leq L, x_i \in \mathbb{Z}_+ \}.$$
 The optimal solution can be easily obtained.

The gap between the relaxed deterministic problem and original deterministic problem is zero for most cases.

Thus, we use DP to make the decision.

$$V_t(L) = E_i[\max\{[V_{t-1}(L - n_i) + i], V_{t-1}(L)\}], L \ge 0$$
$$V_{T+1}(x) = 0, \forall x$$

#### Results



### Running time of Benders Decomposition and IP



### Feasible Seat Planning versus IP Solution



#### Results of Different Policies



#### Result of Different Demands



### Results of the Number of Arriving People per Period



## The End