

## 99x Agent Portal & OpenTelemetry – Research Summary

### 1. What is the 99x Agent Portal?

The 99x Agent Portal is a minimal customer-facing interface designed to show clients how AI agents (acting as digital employees) perform work on their behalf. It provides visibility into tasks completed by AI agents, performance metrics, value delivered, and overall activity and operational health. This forms the foundation for a future “Silicon Employee Portal” where AI agents behave like measurable, trackable digital workers.

### 2. Why the Portal Matters

It builds customer trust through transparency, allows customers to see exactly what AI agents do, enables a new business model (AI-as-an-Employee), and provides measurable performance insights such as speed, tasks completed, and overall impact.

### 3. What is OpenTelemetry?

OpenTelemetry is an open-source standard used to collect logs, metrics, and traces. It provides a universal method for systems or AI agents to report activity and performance in a structured and consistent way.

### 4. Why OpenTelemetry Fits Perfectly

AI agents need to send metrics to the 99x Agent Portal. OpenTelemetry gives a standard method to do this without building a custom logging system. AI agents can send details such as task completion, task duration, task type, and whether the task succeeded. The portal can then visualize this data.

### 5. Benefits for the 99x Silicon Employee Model

OpenTelemetry provides standardized reporting for all agents, makes integration easier across many AI tools, scales well, and enables clear visibility and accountability. This helps position AI agents as measurable digital employees.

### 6. Summary

OpenTelemetry acts as the reporting engine for AI agents. The 99x Agent Portal becomes the dashboard that displays their work. Together, they create a transparent system where AI performance is easy to understand, track, measure, and trust.